



Professional Association of Self-Caterers UK

COVID GUIDELINES NEWSLETTER

13 August 2021 Issue 71

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SUPPORT GUIDELINES

We still get 40+ emails a day, plus 20+ phone calls, so we have to reiterate the support rules please.

- **Paid up** Members get phone and email support. Please put property name in Subject line
- Non-Member emails will get dealt with after Members emails
- We cannot respond to questions on Facebook and Linked in
- Please read the most recent Newsletter before calling/emailing
- Recent Newsletters are on the website

The email address to use in chair@pascuk.co.uk Many thanks, your support with this would be much appreciated.

PASC UK SOCIAL MEDIA

Please follow PASC on Twitter @PascUK AND on Facebook @pascukltd
This is where the latest news between newsletters gets posted.

WHERE TO FIND PREVIOUS ITEMS COVERED IN PREVIOUS NEWSLETTERS

To try and shrink the newsletter in advance of the new style that will be launched with the new website, pretty much anything that has not changed, is not in this newsletter. So, if you need to find out about how much the Restart Grants are in England, or the Business Rates grants in Scotland, or what 'self-contained' means in Wales we ask you to refer to previous newsletters. **These are now indexed at the bottom of this newsletter in preparation for forming part of FAQ's on the new website.** You can download them from www.pascuk.co.uk

COMMENTARY

Finally, all Self-Catering in England, Scotland and Wales is finally free of restrictions. This is the first time since 23 March 2020. We wish you all good trade and best wishes to all in the sector as we all try to recover from the most appalling 16 months.

We have though had to bring forward the distribution time of this newsletter. The Scottish Government is closing the Consultation in Short Term Lets this Friday 13 August. We wanted to give those affected one last nudge to feed into this process, see below. It still beggars belief that this is the deadline, just five days after all Scottish Self-Catering was allowed to open.

International travel is also rapidly opening up. PASC UK views on why we are only just open domestically and international travel has been allowed for some time are well known. Made little sense.

This also means that the craziness that has affected our sector this summer will begin to cool, and head back to some kind of normality. This is already clear on the hospitality forums and blogs. Many businesses are looking at October onwards and after being pretty flat out since opening, having empty spaces on the calendar.

Lots are now thinking about business this winter and there have been a huge number of calls and emails this week about Winter Lets. This is not as simple an option as it sounds and there is more detail on this below.

This summer it has been possible to sell a horsebox with bunk beds in it in a field. We do not believe that there will be anything like the level of demand next year, and these kind of offers

will either need to considerably invest and upgrade or fail to attract any economic level of bookings.

The same forums and blogs have also seen way too many properties that have not maintained satisfactory cleaning standards during the summer. PASC UK gets over 40 calls a week now from guests who have found us on Google wishing to complain about properties they have stayed in, and the vast majority are about poor cleaning.

Lastly, some of the pricing that has been charged by some operators may prove to be a false dawn too, with little chance of retaining prices for next year. Our view is that this has been overplayed by the media somewhat. Most guests were canny enough to book early and most accommodation for the summer was already booked by March, so the inflationary prices widely reported in the press are mainly for later bookings which will have been in the minority.

All in all, this adds to a challenge for the staycation sector over the next 12 months. International markets are opening up by the day, memories of this summer's holidays in the UK will not be perfect.

The recruitment crisis has meant that many supporting businesses, restaurants, pubs, cafes etc are operating at reduced capacity, just as all the accommodation is truly full. Guest feedback reporting that they could not go out anywhere to eat is fairly widespread, especially in hotspot areas. The poor weather in August for many won't have helped either.

As always in the situations, cream rises to the top, and well run, good quality businesses offering fair value will thrive next year. There will be many guests that for numerous Covid related reasons, just do not want to travel abroad.

This is the time for good businesses to relook at their offer and make plans to polish the business for 2022. A watch of the PASC UK webinar, "Self-Catering Futures, Building a World Class Business" is recommended.

<https://www.pascuk.co.uk/webinars/>

The updated Self Catering Covid Cleaning Protocols have been broadly welcomed and so far over 3,000 copies have been downloaded, the majority from the new website. More detail below.

In Wales we are still working with other organisations to respond to the Welsh Governments 'three-pronged approach' to the Second Home crisis. More on that shortly.

The National Self-Catering report is imminent, just caught in some key players being on holiday but once some graphics added it'll be ready to go and a vital tool in our lobbying.

We have not been able to finalise dates and times of future Webinars this week due to the work going on in the background whilst dealing with Members support. Apologies for that, and we will get on with them asap.

Once again, thanks again for your continued support, we really appreciate it.

Stay safe.

GUESTS WHO WON'T LEAVE, AND THE FICTICIOUS 'WINTER LET'

We have commissioned a paper to cover two common themes arising over the last 6 months.

- Guests who won't leave the property
- Winter/Longer Term lets

Guests not leaving the property is mostly to do with them taking longer term lets, and then refusing to leave at the end of the let. However, we are hearing of more and more instances of guests just refusing to leave. This might be demanding that their break is extended due to a range of circumstances, but impossible to agree to as there are guests due immediately after the original leaving date.

More sinister is the criminal aspect, whereby guests of a criminal nature say that they won't leave unless they are paid to so. This normally occurs when the booker only has to book a single night and can see that the property is booked up after that single night.

Winter and longer term lets, will also be covered on a risk basis. There is no such thing as a 'Winter Let' in law. It's a longer term let that comes under a different set of rules than short-term letting. Most importantly regards tenancy rights for the renter, which they do not get in a short-term rental.

If you are considering doing longer term lets, then PASC UK recommends that you join the National Residential Landlords Association. It costs from £75 per year and will steer you through this much more complex letting environment, where there are no less than 168 Laws on how you go about renting longer term lets.

More information here: <https://www.nrla.org.uk/>

USEFUL TECH FOR MANAGING REMOTE/LARGER PROPERTIES

A member kindly sent in detail of some tech they have come across for managing their larger properties. They are not on site at these properties and have suffered some incidences of over occupancy.



Protect your holiday home

The system is called Minut. <https://www.minut.com>

Below is a list of key features:

1. Monitors sound and can send alerts set by the user. This can be set for daylight and quiet hours. For instance, you could allow 90dcbcls for 15 minutes in the day before getting alerted. At night it is set 70Dcbcls for 5 minutes before we are alerted. This would cut down on false alarms.
2. Monitors movement and devices connected to the Wi-Fi network. Will alert user at a chosen threshold. Hopefully giving an early indication of over occupation.
3. Can listen for alarm sounds. Will alert the user if alarm sounds are detected. Useful for when the house is unoccupied and fire alarms are not monitored externally.

4. Can be linked to some booking software systems to automatically alert guests if disturbance is being caused. 'Responders' are alerted if the noise level is not reduced.
5. On the pro package all data is sorted. Useful if you have neighbours who like to complain, and you need to refer back to actual evidence.

There is everything from a free package to an enterprise system available on the website. The Pro package looks to be a good option as it adds Automated Guest Communication. This cost \$149 US Dollars per annum. So about £10 per month per property.

PASC UK have not tested this device and Members are recommended to do their own due diligence before buying. The Trust Pilot rating is good with 74% at Excellent and 2% at bad. The most recent reviews are pretty good.

We have asked for feedback on whether this comes under the ICO/CCTV rules (See paper on this at <https://www.pascuk.co.uk/reports/>) and this was the response.

“so long as it isn't collecting personal data, it doesn't count as processing and therefore isn't subject to data protection laws/ICO etc”.

This may depend upon the package that you select and how and what data you actually track, so worth checking out in full. Having said that, we would imagine guests would feel that their privacy had been invaded if they weren't informed about the device. It would certainly be a deterrent to bad behaviour.

GHOSTING UPDATE

We are in the process of updating the 'Ghosting' paper and this will be available shortly. Many of you have reported being able to successfully get your property removed from sites that you no longer advertise on, and the paper will be updated accordingly. Some of those methods used will be added.

Why any company of any kind would want to advertise a product (in our sectors case a property) that is not available through that platform is a really poor practice.

We have been contacted by several agents who really do not do this, and are looking at a 'ghosting free' charter. More on that soon.

BUSINESS INTERRUPTION, DEDUCTION OF FURLOUGH/BUSINESS RATES HOLIDAYS

Last year PASC UK financed and managed the successful campaign to get insurers to stop deducting the Grants many received from Business Interruption Insurance Policies. #justpayit

We are still though trying to get insurers to stop deducting Furlough Payments and Business Rates holidays from payments.

We need as much evidence of this as possible. Could those affected please supply me with the following please?

Business Name:

Insurer:

Furlough Deduction:

Business Rates Deduction:
Your MP:

Please info to chair@pascuk.co.uk Further updates to follow.

CROWDFUNDING... THANKS

Last week's update of the success of the Cottagesure Action Groups and the possibility of Crowdfunding if needed generated some great feedback. Thanks. Many offering to help Crowdfund if necessary. We are not currently Crowdfunding for any particular threat, but it is really reassuring to know that support would be available if needed. 😊

NEW REVISED CLEANING PROTOCOLS V5 UPDATE

The review of the **Self-Catering Covid Cleaning Protocols V5** is complete. All three Country specific versions are available under the Covid-19 Tab on the new website. England, Scotland and Wales are covered.

Between the old website and the new website over 3,000 copies have already been downloaded.

We are extremely grateful to the ASSC (Association of Scotland's Self-Caterers), who spotted an opportunity to get an expert review done and pushed this through.

(Please note, there will be an updated version for Scotland placed on the website on Monday 16 August, if you want it before please email chair@pascuk.co.uk). It does not change any of the Cleaning protocols, just a minor change to Scottish Government guidance on what to do if a guest gets Covid whilst on holiday. Watch out on Facebook for updates, <https://www.facebook.com/pascukltd>)

It is a positive review with sensible changes and written in any easy-to-understand way. We strongly recommend that they are read in their entirety, so that the whole context and the necessity to write an updated risk assessment is fully understood.

We are providing a single document for **Self-Catering Covid Cleaning Protocols V5** in each of England, Scotland and Wales.

This includes

- The Cleaning Protocols
- The Risk Assessment
- Cleaning checklist
- FAQ's

As always with the Cleaning Protocols, these are free to all. Earlier versions have been downloaded from the PASC UK website over 120,000 times and have done much to convince Government of the sectors commitment to Covid security.

Some key changes:

- Owners should follow current Government guidance on issues such as physical distancing and face coverings

- Properties that have been cleaned and disinfected in line with the protocols should be available for immediate occupation, and there is no requirement for leaving properties fallow for 72 hours
- Individual operators should decide on whether guests should strip the beds / laundry themselves. If operators/cleaners remove them (following protocols on good handling of linen, not shaking, PPE if required), then it could be argued that this may actually be more “controllable”
- A common-sense approach should be taken to the washing of crockery/cutlery, based on what cleaners find when assessing property at changeover
- PHS does not recommend Steam/UV-C light/ULV fogging between guests as standard practice
- And much more....

The Protocols can be found on www.pascuk.co.uk

NEW PASC UK WEBSITE LAUNCHED

The new PASC UK website has gone live. There are still a few lingering issues with images on some Chrome versions, this will be remedied. The functionality is all there for all versions.



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THE PROFESSIONAL ASSOCIATION OF SELF CATERERS UK



PASC UK's sole purpose is to lobby the Government on behalf of professional self-caterers.. These are small businesses where the self-catering business is a primary income stream for the owners. There are currently some serious threats to this sector, including poorly implemented statutory registration schemes and the lack of a level playing field across the sector, in terms of both regulation and taxation. Most of these are caused by Government action – or lack of. PASC UK is well connected and well-placed to try and address such issues.

You should find it easier to navigate, and every page has been updated to cover the current state of play on all aspects of PASC UK activity.

Some parts are still a work in progress, the FAQ's section and the Trade Directory being the main ones. The FAQ's will start being populated from mid-August with content from previous newsletters.

The Members only section, along with providing Members with passwords, and Member only content and benefits will happen in August.

Downloads have begun in earnest from the new website with over 1400 Revised Cleaning Protocols to Weds evening. Any thoughts/comments/observations about website please send to chair@pascuk.co.uk

NATIONAL SELF-CATERING REPORT IMMINENT REPEAT

We will be able to announce the launch date of this report in the next few days, watch out on Facebook. <https://www.facebook.com/pascukltd>

CJRS UPDATE

The guidance on the CJRS has been updated in light of the scheme coming to an end on 30th September. With September being the last month claims for that month must be submitted by 14 October 2021, with any amendments being made by 28 October 2021.

<https://www.gov.uk/guidance/claim-for-wages-through-the-coronavirus-job-retention-scheme>

FUTURE WEBINARS

No progress on these this week whilst focus has been as described in commentary, expect progress shortly.

We have commenced inviting speakers and planning for the following Webinars, as these were the most popular when the poll closed. Further announcements shortly.

- Updated Cancellations Policies
- Five Things to increase Return on Investment
- Targeting new Markets sectors, Access, Dogs, Babies

ENGLAND UPDATE

No changes in England, this is the last English Guidance update, effective 20 July, reminding us to have an up to date Covid Risk Assessment.

PRIORITY ACTIONS

1. **Complete a health and safety risk assessment that includes risks from COVID-19.** You can find more information on risk assessments and HSE guidance. Don't forget to share your risk assessment with staff.
Risk Assessments: <https://www.gov.uk/guidance/working-safely-during-covid-19/events-and-attractions#risk-1>
HSE Guidance: <https://www.hse.gov.uk/coronavirus/working-safely/risk-assessment.htm>
2. **Turn people with COVID-19 symptoms away.** This includes both staff and customers.
3. **Provide adequate ventilation,** making sure there is a supply of fresh air to enclosed spaces where there are people present.

4. **Enhanced cleaning** particularly of those surfaces that are touched a lot as well as prompting good hand hygiene to staff and customers.
5. **Allow people to check in at your venue**, although no longer legally required, displaying an NHS QR code and being able to take details for customers to voluntarily check in will help to support NHS Test and Trace to reduce the spread of the virus.
6. **Communicate and train** to keep your staff, customers and contractors up-to-date with safety measures.

Businesses should also read the full relevant guidance manual as set out below.

The Government has published a set of guidance notes on GOV.UK:

- **Hotels and guest accommodation**
<https://www.gov.uk/guidance/working-safely-during-covid-19/hotels-and-guest-accommodation>

It is no longer mandatory to display a QR Code, and record guest details post 19 July.

The Government does say that we are encouraged to continue to display the QR codes at our properties and collect the guest data although this will no longer be a legal requirement. See here: <https://bit.ly/3ifilXU>

It is still a requirement to do a Covid Risk assessment. A Template is available on the PASC UK website at www.pascuk.co.uk

It's hard to see how such a Risk Assessment could be written if the business is not following the Covid Cleaning Protocols. These are also available on the same part of the website and the subject is covered in more detail above.

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

SCOTLAND UPDATE.

It has been confirmed that Scotland moved beyond Level zero on Monday 9th August. This means that restrictions on group sizes in self-catering in Scotland have finally been removed.

Full details below.

Briefing: FM Statement on Covid-19 Restrictions – 3rd August 2021

Introduction

- The First Minister announced that Scotland would move 'beyond Level 0' in terms of the further easing of Covid-19 restrictions from Monday 9th August.[1]
- However, a number of mitigation measures will remain in place "in line with the cautious approach" taken by the Scottish Government.

What Will Change from 9th August

- The move beyond Level 0 mean the lifting of most of the remaining legally imposed restrictions, such as physical distancing and limits to the size of social gatherings.
- However, on physical distancing, while the law will not stipulate this, the Scottish Government will continue to advise keeping a safe distance from other households and avoiding crowded places.
- No venues will be legally required to close.

- There are a number of changes to self-isolation rules:
- Adults identified as close contacts of someone who has tested positive for Covid-19 will also no longer be automatically required to self-isolate for 10 days.
- Anyone double-vaccinated with at least two weeks passed since their second dose and who has no symptoms will be able to end self-isolation if they return a negative PCR test.
- The same conditions will also apply to anyone aged between 5-17 years old, even if they have not been vaccinated. The requirement to take a PCR test will not apply to children under 5.
- Test and Protect will also implement revised guidance for under 18s, meaning that the blanket isolation of whole classes in schools will no longer happen and a targeted approach, that only identifies children and young people who are higher risk close contacts, will be adopted.

Mitigation Measures

- Face coverings will remain mandatory in the same indoor settings as happens now – and are likely to be mandated in law “for some time to come”.
- Test and protect will continue to contact-trace positive cases. There will be an ongoing requirement for indoor hospitality and similar venues to collect the contact details of customers.
- There will still be “appropriate outbreak control measures” such as travel restrictions and localised restrictions where necessary.

<https://www.gov.scot/publications/coronavirus-covid-19-update-first-ministers-statement-3-august-2021-1/>

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

SCOTLAND SHORT TERM LICENSING ACT. URGENT ACTION REQUIRED

Remember, the deadline for responding into this Consultation is today, 13 August 2021. This is why we have brought forward the Newsletter delivery to give a last-minute chance for those in Scotland who have not responded, time to do so.

We would urge every business in Scotland to look to see how the proposed legislation would affect you. The least it will do is increase your operating costs, the worst it could do it's force you to close your business.

We would also strongly recommend joining the ASSC (Association of Scotland's Self-Caterers) who are leading on this for the Self-Catering sector in Scotland. <https://www.assc.co.uk/join-us/>

The Act is the most draconian of any proposed for Self-Catering in the UK, and research carried out by our colleagues, the ASSC (Association of Scotland's Self-Caterers) showed that nearly half would close their businesses if this Act goes through unchanged.

This is a summary from the ASSC...

There are many reasons why owners will close –

- **Uncertainty over licence being granted:** councils will have very subjective grounds to refuse licence – and could grant licence then refuse renewal. Appeals against refusal would involve substantial legal costs and more uncertainty.

- **Owners will have to make advance bookings made during the licence application period conditional on licence being granted** (which will put off guests) or risk being sued if they don't and licence not granted – and this will be repeated every 3 years when licence has to be renewed.
- **Increased bureaucracy and hassle:** disproportionately affecting small business owners who are the backbone of Scotland's tourist economy.
- **Investment uncertainty:** owners will be reluctant to invest in major repairs, replacements and improvements as they won't know whether licence will be granted or renewed.
- **Unknown and open-ended licensing costs, estimated as £1k plus** – councils have to recover their costs from the scheme and operators will face additionally paying Council for inspections.

If you have a business in Scotland, we urge you to take part in lobbying against this Act.

Please follow the three steps recommended by the ASSC.

1. Respond to the Scottish Government's consultation by **Friday 13 August 2021** using the following link: <https://bit.ly/3kJGSHu>
2. **Contact your regional and constituency MSPs in the first instance and then local authority councillors highlighting the problems with the regulations (copy and paste your consultation response) and explaining the likely impact on your business and local supply chain etc.** You can find your MSPs using the postcode checker tool on the Scottish Parliament website: <https://bit.ly/3zsDjK7>
3. **In the correspondence above, please copy the ASSC in: communications@assc.co.uk**

If following the consultation, the Scottish Government decide to proceed with their regulations, an updated Licensing Order will be introduced in the Scottish Parliament and considered by a parliamentary committee before the Order is voted on by all MSPs. You will be invited to raise your concerns directly with the Committee – the ASSC will advise on the procedure and deadline when appropriate.

Finally, you can find updates on this here: <https://bit.ly/3iAE9xp>

We wish all owners all the very best as they face this unnecessary challenge at this difficult time.

WALES UPDATE

Finally.... The Official Announcement in Wales, groups size restrictions for self-catering now lifted.

First Minister Mark Drakeford will urge everyone to continue to help prevent the spread of coronavirus as he confirms Wales will move to the new alert level zero on Saturday [August 7].

At alert level zero, all restrictions on meeting with others will be removed and all businesses will be able to open. But some important protections will continue to be in place to give everyone the confidence to enjoy the summer ahead.

These include:

Everyone must continue to isolate for 10 days if they have Covid-19 symptoms or if they have a positive test result.

Face coverings will continue to be required in most indoor public places in Wales, including on public transport, in shops and in healthcare settings. There will be exemptions for people who cannot wear them, as there are currently.

All those responsible for premises open to the public and workplaces must carry out a Covid risk assessment and continue to take reasonable measures to minimise the risk of exposure to coronavirus.

<https://gov.wales/wales-moves-alert-level-zero>

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

CHANGES TO SELF-ISOLATION REQUIREMENTS IN WALES

The Welsh First Minister has announced that, from 7th August, all adults who have been fully vaccinated will no longer have to self-isolate if they are identified as close contacts of someone with coronavirus. In addition, those aged under 18 will also be exempt from the need to self-isolate if they are identified as close contacts of a positive case.

<https://gov.wales/changes-self-isolation-fully-vaccinated-adults>

WELSH GOVERNMENT THREE-PRONGED APPROACH ON SECOND HOMES UPDATE

See last 23 July Newsletter for background on this. We should be able to send out the Survey to collect feedback on this over the next weeks.

Reminder: This plan was published on the Welsh Government website recently. It is more wide-reaching and coming sooner than many expected.

It is a three-pronged approach (their words).

- support - addressing affordability and availability of housing
- regulatory framework and system - covering planning law and the introduction of a statutory registration scheme for holiday accommodation; and
- a fairer contribution - using national and local taxation systems to ensure second homeowners make a fair and effective contribution to the communities in which they buy.

They plan to roll out the pilot area this summer and will include work on a registration scheme for all holiday accommodation and a consultation on changes to local taxes to manage the impact of second homes and self-catered accommodation, will also begin over the summer.

Details here: <https://bit.ly/3yDzG3B>

More next week and please if you are in Wales, let us have your thoughts on this to chair@pascuk.co.uk

MEMBER BENEFITS SUMMARISED REPEAT

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support

- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Surgery Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- Special Interest Papers (EV Charging, Third Party Services at Holiday Lets, Privacy and Cookie Policies etc)

What will be available to non-members?

- The PASC UK Covid newsletters
- Email support when available. (Members support comes first).
- Free Webinars
- Cleaning protocols
- Some General interest Papers, (Cancellation Policies, what to do if Guests gets Covid etc)

We are currently making major investments in supporting you better and all of this cost's money, these include.

- A new Website
- The largest ever National Report on Self-Catering in the UK, broken down by country
- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. Thanks.

BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS REPEAT

We are really pleased to announce a partnership with Purchasing for Business.

More details on the new PASC UK website here <https://www.pascuk.co.uk/1112-2/>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

UPDATE ON COMMERCIAL TV LICENCES FOR SELF-CATERING

Still some questions coming in on this one. Most complexes that we know, from 2-50 units, apply for the Commercial Licence and get one. When we opened Higher Wiscombe about 17 years ago, the Regional Tourist Board provided a list of things to do, including sign up for one of these licences. We have done this every year since.

I have now spoken with them and we should probably apply under the Hospitality Area TV licence.

<https://www.tvlicensing.co.uk/check-if-you-need-one/business-and-organisations/hospitality-aud11>

The actual fee paid is the same and covers up to 15 Units at £159 and when we contacted them, they said either was fine as licence fee was the same.

There appears to be no reason at all to prevent owners with two units or more on one site qualifying for a reduced rate TV licence in our view.

SUPPORT LOBBYING BY JOINING PASC UK REPEAT

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200
- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card.

Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-us/>

Thank you

UPDATED FINANCIAL SUPPORT FINDER

The Government has updated its online tools for businesses and employees to use to determine what support is available.

For businesses, support covers:

- Business loans
- Tax relief
- Cash grants

More information here: <https://bit.ly/3gxFq8K>

For employees, support covers:

- what to do if they're feeling unsafe where they live, or they're worried about someone else
- paying bills, rent, or mortgage
- getting food or medicine

- being made redundant or unemployed, or not having any work if they're self-employed
- what to do if they're worried about going into work
- self-isolating
- having somewhere to live
- mental health and wellbeing, including information for children

More information here: <https://bit.ly/2TLVomz>

RECORDINGS OF PASC UK WEBINARS

These can now all be found on the new website at: <https://www.pascuk.co.uk/webinars/>

HOW TO REDUCE YOUR BUSINESS RATES BILL

Many of you have been waiting for me to finish updating the Business Rates paper that enables you to make a self 'check' on your Business Rates Bill.

Please bear in mind:

- The Business Rates Papers are only available to paid up Members.
- The reduced rates negotiated by PASC UK only apply to England and Wales
- The reduced rates negotiated by PASC UK for self-catering are only currently available to Businesses that have 3+ units on one hereditament.
- It will take a while to work through the backlog as each Members needs to have a run through, before applying their "Check".
- We will be in touch directly to arrange these short sessions.

Our apologies that this has taken longer than anticipated.

PASC UK MEMBERS LOGO



Please only display if you are a fully paid up Member. You can get a copy by sending an email to admin@pascuk.co.uk Thanks.

MEMBER RENEWALS

Huge favour to ask of regulars, when you get your renewal through please pay it. The logistics of chasing waste hugely valuable time that could be spent doing far more useful things for all. If you don't want to renew, all you have to do is say so.

ABOUT PASC UK

Full details of all the activities that PASC UK undertakes can be found on the new website, under the About Tab on the homepage. www.pascuk.co.uk

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Available from previous newsletters as marked.

These can be found on www.pascuk.co.uk

- Guide Available on what to do if Guests get Covid at your Business in England **6 Aug Newsletter**
- Welsh Statement on International Visitors **6 Aug Newsletter**
- Welsh Government Three-Pronged Approach on Second Homes **30 July Newsletter**
- VAT Deferral Penalties **30 July Newsletter**
- Legionella **30 July Newsletter**
- Update on Review in England on Second Homes and Business Rates **23 July Newsletter**
- Wales Update (Who can stay currently) **23 July Newsletter**
- Welsh Government Three-Pronged Approach on Second Homes **23 July Newsletter**
- Guidance on Fifth SEISS Grant Updated **23 July Newsletter**
- Business Rates **Update** and Form VO6048 Update **23 July Newsletter**
- Welcome Packs for Guests **UPDATE 23 July Newsletter**
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- Working Safely During Coronavirus **16 July Newsletter**
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- Sales Ban on Halogen Lightbulbs from September **16 July Newsletter**
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- Logs in Holiday cottages **9 July Newsletter**
- Package Travel Directive Review **9 July Newsletter**
- Scottish Government to push ahead with Short-term Licensing Legislation **9 July Newsletter**
- Scotland FM Lifts all Restrictions from Greater Manchester, Blackburn and Darwen **9 July**
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- Waste Transfer Rules, and yes it applies to each and every one of you 7 May Newsletter
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- Covid Secure Business Poster see 23 April Newsletter

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- Companies House Guidance Updated [23 April Newsletter](#)
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- **UPDATE** QR Codes and Recording guests contact details in England [See 16 April](#)
- Cookies and Privacy Policies will become out of date this summer [See 16 April](#)
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- Definition of 'self-contained' accommodation in Wales. [see 26 March](#)
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- FCA Business interruption Policy Checker and FAQ [see 26 March](#)
- Cancellations Policy Paper [see 26 March](#)
- PASC UK Awards [see 26 March](#)

Wishing each and every one of you all the best during these trying times, and please Stay Safe.

Best regards

Alistair Handyside MBE

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DISCLAIMER

We are in completely uncharted territory here, and any suggestions that we make are merely that and you should carefully consider your own business policies, and if necessary, consult with your Professional Advisors. PASC is your lobbying Association, not a legal service. In addition, please be very wary of some of the advice given on internet communities, blogs and social media. There appear to be thousands of experts out there where my understanding is that there are very few.

To that end, any information you get from any source you must double check. I will always try and put the actual link to the information in the newsletters so that you can read and assess yourselves. These are unprecedented times, please take exceptional care.