



Professional Association of Self-Caterers UK COVID GUIDELINES NEWSLETTER 27 August 2021 Issue 73

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SUPPORT GUIDELINES

We still get 75+ emails a day, plus 30+ phone calls, so we have to reiterate the support rules please.

- **Paid up** Members get phone and email support. Please put property name in Subject line
- Non-Member emails will get dealt with after Members emails
- We cannot respond to questions on Facebook and Linked in
- Please read the most recent Newsletter before calling/emailing
- Recent Newsletters are on the website

The email address to use in chair@pascuk.co.uk Many thanks, your support with this would be much appreciated.

PASC UK SOCIAL MEDIA

Please follow PASC on Twitter @PascUK AND on Facebook @pascukltd
This is where the latest news between newsletters gets posted.

WHERE TO FIND PREVIOUS ITEMS COVERED IN PREVIOUS NEWSLETTERS

These are now indexed at the bottom of this newsletter in preparation for forming part of FAQ's on the new website. You can download them from www.pascuk.co.uk

COMMENTARY

I will start with the BBC Panorama programme, suffice to say not really very balanced or helpful, and will doubtless cause a flurry of clickbait stories across the various media and social media outlets. It's disappointing that a programme such as this cannot properly utilise the research provided and instead go for quick cheap headlines. More detail on that below.

If you are a sole trader, you need to read on just as you do if you have to charge VAT. Feedback from businesses urgently needed on both these subjects. We really do have a chance to keep VAT AT 12.5% from April next year, as opposed to reverting to 20%. So those of you that are VAT registered, look below to the VAT section and take two minutes to write to your MP.

We will be launching the National Self-catering reports next Tuesday 31 August at noon, and these will be key part in the lobbying to Governments in England, Scotland and Wales, all of whom have our sector firmly in their sights.

Over the last few years to rise of the OTA's and other services, such as online pricing software that reflects demand, all adding the odd percentage point here and there for linking to these various services has become the norm. These online companies are getting a percentage of your businesses top line, without any responsibility or accountability for costs and delivery. It has always vexed self-catering owners that they endlessly recommend local businesses, restaurants, pubs, attractions for example, and never get offered anything in return for all the business pushed their way.

Getting some services that work the other way, whereby we get a percentage coming back to us has been something that we have been looking at with booking platforms for some time now, if a bit stalled by the pandemic. There is lots going with this in the background, so that eventually we would all be able to offer a variety of digitally linked services, seamless to guests booking them, that would attract commissions coming back to us.

We have one launching this week, it's called Cottage Box and details are below and it already integrates with SuperControl which many of you use. There is no reason that over time there could not be a wide range of such offers, from Beauty Treatments to visiting magicians etc, etc, that could be offered by businesses. We have little opportunity for upsell, most of us charge fully inclusive prices and the days of showing the guest the meter readings on the way in and out are long gone. We are hopeful that this will just be the start of a much broader initiative.

We have had feedback from Visit Britain that nearly 600 of you have signed up to the Good to Go programme and a similar number to the Buying Group. (The Screwfix Discount failed for a couple of days this week due to a technical fault at their end, resolved now). Moving forward we would strongly recommend joining the Buying Groups, it's free to members and the discounts just keep being added to. Lots of Members have said that the Screwfix and B&Q discounts have more than covered their Membership fees already.

More businesses are reporting having empty spaces on the calendar from October. Whilst we may be flat out busy now, marketing and promoting this autumn/winter period is best started as soon as possible. Remember the three PASC UK rules for success, the three P's, get these perfectly aligned and you'll optimise your revenue

Platforms Where you advertise.

Pricing Not only getting your prices right, but have you put up 2023 yet?

Photographs ... this encompasses the whole guest offer, are you showing it off properly?

Getting your business to look as good as possible will pay dividends for you.

Once again, thanks again for your continued support, we really appreciate it.

Stay safe.

NATIONAL SELF-CATERING REPORTS LAUNCHES 31 AUGUST



We are pleased to announce that the series of Self-Catering reports covering the UK, England, Scotland, Wales and Northern Ireland will be available from midday on Tuesday 31 August.

The reports have been written by the research agency Frontline and were commissioned jointly by PASC UK and the ASSC. The scale and cost of these reports would have been beyond the reach of our two organisations and the substantial proportion of the costs have been borne by SuperControl sponsoring the report. SuperControl also provided rich booking data.

It's always said on occasions like this that we couldn't have done it without them, and it's definitely true in this case. Thanks Robert, Melinda and all the team at SuperControl. We are all very grateful.

Reports will be available from Tuesday 31 August at : <https://bit.ly/3yiW2GX>

BBC PANORAMA PROGRAMME.. THE GREAT BRITISH STAYCATION?



The programme which aired on Wednesday 25 August at 7:30 is unlikely to go down as one of the finest pieces of investigative journalism in TV history. It was as we feared more about clickbait headlines on rip-off pricing than hard data. It's coverage of the pressures on hospitality businesses and highlighting quality issues was better balanced.

We worked with SuperControl this week to come up with some substantive, genuine booking data, to show what the real situation is. This is what we found:

The data shows the real increase in prices, in August, from 2019 to 2021.

- In August 2019 there were £47m worth of bookings through SuperControl, so not a small sample.
- In August 2021 there were £56m worth of bookings through the same sample properties.

The actual increase in prices from 2019 to 2021 was even less than we predicted, we thought that including real inflation and additional cleaning costs the average would have been nearer 20%.

The increase was 11% if you look at the increase on a per person per night basis and 15% if you look at it on a per night basis. See chart below for details.

In addition, over 55% of 2021 bookings were made before reopening in April. PASC UK have been repeatedly saying the following to Which? The BBC etc etc since January.

“Guests who book early will get the best choices, the best deals and the best cancellation policies. Those that leave it late will pay premiums for what's left, and with many using

pricing programmes similar to airlines, massive demand for limited availability will lead to high prices. Late availability this year will not mean a deal of any kind”.

Those three sentences alone would have provided an explanation and balance.

Please feel free to use this data if you are challenged by guests on your pricing and are not part of the 'fill your boots' minority.

The BBC Panorama programme can be viewed here: <https://bbc.in/3yiOpjU>

	Per Night		Per Person / Night	
2019	£	176	£	48
2021	£	203	£	54
Increase		15%		11%
		2019		2021
Total properties		13,833		13,131
Number bookings		56,804		54,781
Total value		47,512,194	£	56,036,585

IMPORTANT AND URGENT INFORMATION FOR SOLE TRADERS

Deadline is 31 August for feedback please.

While the majority of sole trader/partnership businesses align their accounting period to the tax year (i.e., 31st March) some very seasonal tourism sole traders/partnerships may choose other accounting year end dates such as the end of the summer season. If they have an accounting year end date which doesn't align with the tax year end date, then they are taxed on the figures in the accounting period that ends in that tax year. For example, if you had a 30 September 2021 year end for your accounts, then these accounts would form the basis for your 31st March 2021/22 year-end tax return.

HMRC's proposal in the consultation changes this to a 'tax year basis' with effect from 2023 to 2024, so that the sole trader/partnership's profit or loss for a tax year is the profit or loss arising in the tax year itself, regardless of its accounting date. This removes the basis period rules and prevents the creation of further overlap relief. However, under this proposal, businesses that can't or don't wish to align their accounts with the tax year end date would be taxed for 2021/22 tax year on half the profits for the year to 30 September 2021 and half the profits of the year to 30 September 2022. This would mean that they would have to estimate their profits of the second period because the actual results won't be known until after the tax return filing date. They would then have to amend their return every year once the second period's accounting profits are known.

We don't need private details or lengthy explanations, just a note saying this would be a complete pain, or unmanageable for a small business, or any other short reason and we'll feedback to Kurt Janson, Director Tourism Alliance, who is collating this info across all sectors.

Here is a link to the consultation to provide you with more details: <https://bit.ly/3zf91e1>

VAT REGISTERED BUSINESSES, HELP LOBBY FOR RETENTION OF REDUCED VAT RATE



It has been a busy summer period for many of you and we are now approaching the summer bank holiday which will be an opportune time to remind MPs about the importance of the VAT cut and ask for their support in urging the Government to make a reduced rate of VAT for hospitality businesses permanent.

Next month we move to a 12.5% VAT rate and at the end of March next year revert to the painful full 20% rate. Working together we have a chance to try and keep the rate at 12.5%. We have good support from some Government departments, but Treasury is key, and they are data led, so please take part and give two minutes of your time.

With a mountain of debt and difficult trading conditions, this cut is a vital lifeline for many hospitality businesses in helping to manage business costs and attract customers. This ask has therefore been central to discussions with Government, and PASC UK are working with the team at UKHospitality and CUT Tourism VAT in developing the campaign.

HOW YOU CAN HELP?

As we draw closer to the Autumn Statement, we will be ramping up our VAT campaigning activity and ask that you once again make use of the UKHospitality lobbying tool to write to your MP to press the importance of the VAT cut for your business.

As before, you simply add your postcode, amend the template letter if you wish, and hit send. These two minutes or so of your time has a big impact when combined with those of your fellow industry colleagues. Grassroots lobbying is an important part of our work and without your support we will not have been able to achieve all we have so far. We thank you in advance for your continued support.

Click here to send a letter to your MP. <https://bit.ly/2UMTkf2>

NEW ONLINE SERVICE FOR SELF-CATERING SECTOR



COTTAGE BOX

As mentioned in the commentary Cottage Box is a service that Members can offer their guests and make a small commission on sales to guests. This can be linked to SuperControl.



How does it work?

Working in partnership with **SuperControl** (<https://supercontrol.co.uk/>) Cottage Box are offering independent/engaged owners a commission scheme that will pay out a percentage of revenue from the sale of Cottage Boxes and supplemental products from their Range of locally sourced farm shop foods.

Guests staying at participating properties receive an automated email as part of the pre-arrival communications directing them toward the Cottage Box website.

Cottage Box manages order processing, payment, fulfilment, delivery and any communications with guests pertaining to Cottage Box product/delivery, so that the owner does not need to be involved.

The service has been Launched in Southeast England (Kent, Surrey, Sussex) and is planned to expand to cover all of Mainland UK by 2022.

Cottage Box showcases curated selections of regional foods and drinks and creates convenient delivery options for self-catering guests. Unlike High Street supermarket deliveries, Holiday Homeowners and operators receive sales commissions for revenues generated through Cottage Box sales by guests staying at their properties.

Cottage Box tracks sales to properties and provides monthly commissions to owners/operators.

For more information contact Peter Collinson at Cottage Box here: <https://bit.ly/3sSE8cT>

WATER ABSTRACTION LICENCES REVIEW

Whilst this may affect few of you, we thought best to include as many got caught out by the new septic tank rules coming into play. This new review will affect any of you that take out more than 20 cu m per day. So those of you on farm settings for example could be hit by this quite easily.

A consultation on changes to the way licence holders are charged to abstract water from the environment has been launched by the Environment Agency.

Based on recent projections, more than 3.4 billion additional litres per day will be needed in England by 2050, 23% more than today's supplies.

Subsequently, all businesses are required to have an abstraction licence to take more than 20 cubic metres a day from a river, stream, canal or groundwater.

Under the proposals, around 45% of abstractors will see their annual charges decrease and 55% will see an increase.

The Environment Agency consultation runs for 12 weeks until 10 November. The new charging scheme will then be implemented from 1 April 2022.

The details of the consultation can be found here: <https://bit.ly/3Bk7TGN>

BUSINESS INTERRUPTION INSURANCE DEDUCTIONS. GRANTS, FURLOUGH & BUSINESS RATES UPDATE

Thank you for providing information on this, all those that provided information have been contacted by PASC UK and a good proportion have had meetings arranged with their MP's.

PASC UK continues to lobby on this and will keep businesses up to date with developments. Meetings with MP's and Government departments continue and are broadly empathetic to the case. Getting Treasury to clamp down on insurers directly is though slow going.

None of you should agree to a full and final settlement with your insurers without reserving the right to revisit your claim should anything change regarding four areas.

- Deducting Furlough Payment**
- Deducting Business Rates Holiday savings**
- How the insurers handled the treatment of the VAT reduction**
- How increased costs of working ICOW are treated by insurers**

Doing this will mean that once there are any changes to the above will mean that you can go back and reclaim withheld funds.

GHOSTING UPDATE

We are in the process of updating the 'Ghosting' paper and should be available next week. It's just been one of those weeks, so apologies for delay on this. Many of you have reported being able to successfully get your property removed from sites that you no longer advertise on, and the paper will be updated accordingly. Some of those methods used will be added.

Why any company of any kind would want to advertise a product (in our sectors case a property) that is not available through that platform is a really poor practice.

We have been contacted by several agents who really do not do this and are looking at a 'ghosting free' charter. More on that soon.

ENGLAND UPDATE

No further changes in England, please see previous newsletters for English Guidance on operating in Step 4.

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

SCOTLAND UPDATE.

It has been confirmed that Scotland moved beyond Level zero on Monday 9th August. This means that restrictions on group sizes in self-catering in Scotland have finally been removed.

Full details in previous newsletters.

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

SCOTLAND SHORT TERM LICENSING ACT. UPDATE

It has been announced that due to the large numbers of responses into the Consultation into the Short-Term Licensing Act, which closed on the 13 August, that the **Scottish Government have announced that they will delay the laying of their Licensing Order until November 2021.**

This clearly shows that the more of you that write in when we ask you to, can effect change. Thanks to all that did so 😊

The Cabinet Secretary for Housing Shona Robison MSP set out their revised plans in a letter to the Scottish Parliament's Local Government Committee which you can read in full <https://bit.ly/3mB2oiv>

In particular, we note the following:

"We remain committed to getting this legislation absolutely right. Our intention to lay the Licensing Order in September was predicated upon the consultation only highlighting minor points for revision. The consultation closed on 13 August and the Scottish Government received more than 1,000 responses to it. Whilst many of the points raised are familiar from previous consultations, there are some points that require careful consideration, especially if the competency of the legislation is being questioned. We also want to take the time to review all the consultation responses carefully to see what we can do to address genuine stakeholder concerns."

Previous details about the legislation and the threats that it poses are covered in previous newsletters and as soon as there are material developments we will let you know.

We wish all owners all the very best as they face this unnecessary challenge at this difficult time.

WALES UPDATE

No restrictions on self-catering in Wales. For details of Level Zero etc, please refer to previous newsletters.

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

WELSH GOVERNMENT THREE-PRONGED APPROACH ON SECOND HOMES UPDATE

See previous Newsletters for background on this. We should be able to send out the Survey to collect feedback on this over the next weeks.

Reminder: This plan was published on the Welsh Government website recently. It is more wide-reaching and coming sooner than many expected.

It is a three-pronged approach (their words).

- support - addressing affordability and availability of housing

- regulatory framework and system - covering planning law and the introduction of a statutory registration scheme for holiday accommodation; and
- a fairer contribution - using national and local taxation systems to ensure second homeowners make a fair and effective contribution to the communities in which they buy.

They plan to roll out the pilot area this summer and will include work on a registration scheme for all holiday accommodation and a consultation on changes to local taxes to manage the impact of second homes and self-catered accommodation, will also begin over the summer.

Details here: <https://bit.ly/3yDzG3B>

More next week and please if you are in Wales, let us have your thoughts on this to chair@pascuk.co.uk

THANKS TO SUPERCONTROL FOR HIGHLIGHTING TRADE ASSOCIATIONS

The Value of Trade Associations

Collaboration, partnership and industry expertise are fundamental to making positive change within the self-catering sector. We've been there – we know that things aren't perfect, and that's why SuperControl is proactively engaged in helping trade associations lobby for continual industry progress. We have gathered some insight into the importance of trade associations in the self-catering space and explore how trade associations and SuperControl work hand-in-hand.



Very grateful for SuperControl covering the role of Trade Associations. We love the graphic showing the coverage and urge you all to join the most relevant association to you. We all only exist to improve the business landscape for you.

Full article here <https://bit.ly/3kbWxxr>

FUTURE WEBINARS

No progress on these this week whilst focus has been as described in commentary, expect progress shortly.

We have commenced inviting speakers and planning for the following Webinars, as these were the most popular when the poll closed. Further announcements shortly.

Updated Cancellations Policies
Five Things to increase Return on Investment
Targeting new Markets sectors, Access, Dogs, Babies

NEW REVISED CLEANING PROTOCOLS V5 UPDATE

The review of the **Self-Catering Covid Cleaning Protocols V5** is complete. All three Country specific versions are available under the Covid-19 Tab on the new website. England, Scotland and Wales are covered.

Between the old website and the new website over 3,000 copies have already been downloaded.

We are extremely grateful to the ASSC (Association of Scotland's Self-Caterers), who spotted an opportunity to get an expert review done and pushed this through.

It is a positive review with sensible changes and written in any easy-to-understand way. We strongly recommend that they are read in their entirety, so that the whole context and the necessity to write an updated risk assessment is fully understood.

We are providing a single document for **Self-Catering Covid Cleaning Protocols V5** in each of England, Scotland and Wales.

This includes

- The Cleaning Protocols
- The Risk Assessment
- Cleaning checklist
- FAQ's

As always with the Cleaning Protocols, these are free to all. Earlier versions have been downloaded from the PASC UK website over 120,000 times and have done much to convince Government of the sectors commitment to Covid security.

Some key changes:

- Owners should follow current Government guidance on issues such as physical distancing and face coverings
- Properties that have been cleaned and disinfected in line with the protocols should be available for immediate occupation, and there is no requirement for leaving properties fallow for 72 hours
- Individual operators should decide on whether guests should strip the beds / laundry themselves. If operators/cleaners remove them (following protocols on good handling of linen, not shaking, PPE if required), then it could be argued that this may actually be more "controllable"
- A common-sense approach should be taken to the washing of crockery/cutlery, based on what cleaners find when assessing property at changeover
- PHS does not recommend Steam/UV-C light/ULV fogging between guests as standard practice
- And much more....

The Protocols can be found on www.pascuk.co.uk

NEW PASC UK WEBSITE LIVE

The new PASC UK website has gone live.



[About](#) ▾ [Membership](#) ▾ [Advice & Support](#) ▾ [COVID-19](#) ▾ [Resources](#) ▾ [Webinars](#) [Partners](#) ▾ [Contact Us](#)

THE PROFESSIONAL ASSOCIATION OF SELF CATERERS UK



PASC UK's sole purpose is to lobby the Government on behalf of professional self-caterers... These are small businesses where the self-catering business is a primary income stream for the owners. There are currently some serious threats to this sector, including poorly implemented statutory registration schemes and the lack of a level playing field across the sector, in terms of both regulation and taxation. Most of these are caused by Government action – or lack of. PASC UK is well connected and well-placed to try and address such issues.

Please let us know if you have any issues with it, or comments. The next stages are:

- The Members Only section.
- FAQ's

Check it out here www.pascuk.co.uk

Any thoughts/comments/observations about website please send to chair@pascuk.co.uk

UPDATED FINANCIAL SUPPORT FINDER

The Government has updated it online tools for businesses and employees to use to determine what support is available.

For businesses, support covers:

- Business loans
- Tax relief
- Cash grants

More information here: <https://bit.ly/3gxFq8K>

For employees, support covers:

- what to do if they're feeling unsafe where they live, or they're worried about someone else
- paying bills, rent, or mortgage
- getting food or medicine

- being made redundant or unemployed, or not having any work if they're self-employed
- what to do if they're worried about going into work
- self-isolating
- having somewhere to live
- mental health and wellbeing, including information for children

More information here: <https://bit.ly/2TLVomz>

MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Surgery Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- Special Interest Papers (EV Charging, Third Party Services at Holiday Lets, Privacy and Cookie Policies etc)

What will be available to non-members?

- The PASC UK Covid newsletters
- Email support when available. (Members support comes first).
- Free Webinars
- Cleaning protocols
- Some General interest Papers, (Cancellation Policies, what to do if Guests gets Covid etc)

We are currently making major investments in supporting you better and all of this cost's money, these include.

- A new Website
- The largest ever National Report on Self-Catering in the UK, broken down by country
- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. Thanks.

BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS

We are really pleased to announce a partnership with Purchasing for Business.

More details on the new PASC UK website here <https://www.pascuk.co.uk/1112-2/>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

SUPPORT LOBBYING BY JOINING PASC UK

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200
- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card.

Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-us/>

Thank you

RECORDINGS OF PASC UK WEBINARS

These can now all be found on the new website at: <https://www.pascuk.co.uk/webinars/>

HOW TO REDUCE YOUR BUSINESS RATES BILL

Many of you have been waiting for me to finish updating the Business Rates paper that enables you to make a self 'check' on your Business Rates Bill.

Please bear in mind:

- The Business Rates Papers are only available to paid up Members.
- The reduced rates negotiated by PASC UK only apply to England and Wales
- The reduced rates negotiated by PASC UK for self-catering are only currently available to Businesses that have 3+ units on one hereditament.
- It will take a while to work through the backlog as each Members needs to have a run through, before applying their "Check".
- We will be in touch directly to arrange these short sessions.

Our apologies that this has taken longer than anticipated.

PASC UK MEMBERS LOGO



Please only display if you are a fully paid up Member. You can get a copy by sending an email to admin@pascuk.co.uk Thanks.

MEMBER RENEWALS

Huge favour to ask of regulars, when you get your renewal through please pay it. The logistics of chasing waste hugely valuable time that could be spent doing far more useful things for all. If you don't want to renew, all you have to do is say so.

ABOUT PASC UK

Full details of all the activities that PASC UK undertakes can be found on the new website, under the About Tab on the homepage. www.pascuk.co.uk

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These can be found on www.pascuk.co.uk

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- Wales Update 4 June Newsletter
- Indian (DELTA) Update Scotland 4 June Newsletter
- Travel Restrictions for English Guests coming to Scotland 4 June Newsletter
- Update on what you can and cannot do in Scotland 4 June Newsletter
- Four-day Bank Holiday June 2022 4 June Newsletter

- Case Studies on Capital Allowance Savings now available **4 June Newsletter**
- More news on Superfast Broadband developments for “hard to reach” areas **4 June Newsletter**
- Staff Shortages. **RESULTS OF SURVEY 4 June Newsletter**
- Travel Behaviour Indicator from Department of Transport **28 MAY NEWSLETTER**
- Visit England Consumer Tracker **28 MAY NEWSLETTER**
- ICO, Do Holiday cottage owners need to pay? UPDATE AND NEW FAQ's **28 MAY NEWSLETTER**
- Scam email regarding SEISS Payments **28 MAY NEWSLETTER**
- Staff Shortages **21 and 28 MAY NEWSLETTERS**
- Paying back SEISS **28 MAY NEWSLETTER**
- Welsh Fire Service calls for holiday cottage owners to take action **28 MAY NEWSLETTER**
- Broadband in Hard-to-Reach areas, Consultations and Grants **21 MAY NEWSLETTER**
- What can open in England May 17 **21 MAY NEWSLETTER**
- Scotland Update **21 MAY NEWSLETTER**
- Wales Further Support Grants Update **21 MAY NEWSLETTER**
- Covid Travel Charter **21 MAY NEWSLETTER**
- Step 3 Posters England **21 MAY NEWSLETTER**
- Paying Back SEISS **21 MAY NEWSLETTER**
- CCTV Do you need a licence? Legal Note Published **14 May Newsletter**
- Business Rates in England and Wales, Form VO6048 **14 May Newsletter**
- Visit England Recovery Webinars **14 May Newsletter**
- English Tourism Week **14 May Newsletter**
- Self-Testing **14 May Newsletter**
- Interesting feedback on Mumsnet regarding Holiday Cottages **14 May Newsletter**
- Business Rates in Wales Update **7 May Newsletter**
- Confirmation of Relaxation of Restrictions in Wales **7 May Newsletter**
- Update on English Guests holidaying in Wales before 17 May **7 May Newsletter**
- Test and Trace in England **7 May Newsletter**
- MHCLG Review of Second Homes and Business Rates **7 May Newsletter**
- ARG update for England (grants for businesses on Council Tax) **7 May Newsletter**
- Trip Advisor reverses decision to take your Intellectual Property **7 May Newsletter**
- Waste Transfer Rules, and yes it applies to each and every one of you **7 May Newsletter**
- Health and Safety Executive Checks and Visits **30 April Newsletter**
- Which? Magazine review Covid Secure Schemes **30 April Newsletter**
- Covid Secure Business Poster see **23 April Newsletter**
- SEISS Repayment Guidance updated **23 April Newsletter**
- Companies House Guidance Updated **23 April Newsletter**
- Deferred VAT Guidance, further update **23 April Newsletter**
- **UPDATE** Questions about Self-Contained Accommodation and shared entrances England **See 9 April**
- **UPDATE** QR Codes and Recording guests contact details in England **See 16 April**
- Cookies and Privacy Policies will become out of date this summer **See 16 April**
- Revised Cleaning Protocols **See 16 April**
- England Restart Grants **Update See 16 April**
- New Member Benefit Buying Club **See 16 April**
- Fines for Non-Covid Compliance **See 16 April**
- Second Homes and the correct mortgage **See 16 April**
- How best to communicate all the changes to guests? **See 9 April**
- Wedding Show Rounds **See 9 April**

- CJRS Furlough Guidance updated **See 9 April**
- WIFI Support UK Gigabit Voucher launched **See 9 April**
- Ethical Low Commission OTA to launch in the UK **See 9 April**
- The PASC UK/ASSC Grants Survey is published **See 9 April**
- Checklist for opening properties **see 26 March**
- Updated Opening guidance in England **see 2 April**
- Update on Guest Numbers in Scotland **see 2 April**
- Wales Road Map **see 2 April**
- Wales Tourism FAQ's **see 2 April**
- General Wales Update **see 2 April**
- New Recovery Loans **see 26 March**
- England Restart Grants details **see 19 March**
- England Council tax-based Grants (ARG) (non Business Rates) **see 19 March**
- Definition of 'self-contained' accommodation in Wales. **see 26 March**
- COVID risk Assessments to enable you to open in Wales **see 26 March**
- Scotland Business Rates Grants **see 19 March**
- Additional Grant in Scotland for eligible Council Tax paying businesses **see 26 Match**
- Scotland Road Map **see 19 March**
- Opportunists reletting your property without your knowledge **see 26 March**
- HMRC to launch consultation into holiday lets and Business Rates **see 26 March**
- VAT Deferral scheme updated **see 26 March**
- Other TAX reviews coming up from HMRC **see 26 March**
- Business Rates Review, Interim Report **see 26 March**
- Business Show Rounds **see 26 March**
- Key Lobbying Objectives **see 26 March**
- FCA Business interruption Policy Checker and FAQ **see 26 March**
- Cancellations Policy Paper **see 26 March**
- PASC UK Awards **see 26 March**

Wishing each and every one of you all the best during these trying times, and please Stay Safe.

Best regards

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DISCLAIMER

We are in completely uncharted territory here, and any suggestions that we make are merely that and you should carefully consider your own business policies, and if necessary, consult with your Professional Advisors. PASC is your lobbying Association, not a legal service. In addition, please be very wary of some of the advice given on internet communities, blogs and social media. There appear to be thousands of experts out there where my understanding is that there are very few.

To that end, any information you get from any source you must double check. I will always try and put the actual link to the information in the newsletters so that you can read and assess yourselves. These are unprecedented times, please take exceptional care.