



# Professional Association of Self-Caterers UK COVID GUIDELINES NEWSLETTER 1 October 2021 Issue 78

## PASC UK SERVICE LEVELS OVER NEXT WEEK

We will be almost back to normal next two week.

The affected dates are:

Monday 1 Oct PASC UK reopens at 1400.  
(Critical news will be posted on Facebook)  
Thursday 7 Oct Closed for Funeral

We apologise in advance for any inconvenience that this may cause

**THIS WEEK ALL WE ARE PROVIDING IS AN INDEX TO FIND INFORMATION IN PREVIOUS NEWSLETTERS, SCROLL DOWN TO BOTTOM FOR FULL INDEX, THANKS.**

## SUPPORT GUIDELINES

We still get 100+ emails a day, plus 30+ phone calls, so we have to reiterate the support rules please.

- **Paid up** Members get phone and email support. Please put property name in Subject line
- Non-Member emails will get dealt with after Members emails
- We cannot respond to questions on Facebook and Linked in
- Please read the most recent Newsletter before calling/emailing
- Recent Newsletters are on the website

The email address to use in [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk) Many thanks, your support with this would be much appreciated.

## PASC UK SOCIAL MEDIA

**Please follow PASC on Twitter @PascUK AND on Facebook @pascukltd**  
This is where the latest news between newsletters gets posted.

## WHERE TO FIND PREVIOUS ITEMS COVERED IN PREVIOUS NEWSLETTERS

These are now indexed at the bottom of this newsletter in preparation for forming part of FAQ's on the new website. You can download them from [www.pascuk.co.uk](http://www.pascuk.co.uk)

## UPDATED FINANCIAL SUPPORT FINDER

The Government has updated its online tools for businesses and employees to use to determine what support is available.

For businesses, support covers:

- Business loans
- Tax relief
- Cash grants

More information here: <https://bit.ly/3gxFq8K>

For employees, support covers:

- what to do if they're feeling unsafe where they live, or they're worried about someone else
- paying bills, rent, or mortgage
- getting food or medicine
- being made redundant or unemployed, or not having any work if they're self-employed
- what to do if they're worried about going into work
- self-isolating
- having somewhere to live
- mental health and wellbeing, including information for children

More information here: <https://bit.ly/2TLVomz>

## MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Surgery Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- Special Interest Papers (EV Charging, Third Party Services at Holiday Lets, Privacy and Cookie Policies etc)

What will be available to non-members?

- The PASC UK Covid newsletters
- Email support when available. (Members support comes first).
- Free Webinars

- Cleaning protocols
- Some General interest Papers, (Cancellation Policies, what to do if Guests gets Covid etc)

We are currently making major investments in supporting you better and all of this cost's money, these include.

- A new Website
- The largest ever National Report on Self-Catering in the UK, broken down by country
- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. Thanks.

## BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS

We are really pleased to announce a partnership with Purchasing for Business.

More details on the new PASC UK website here <https://www.pascuk.co.uk/1112-2/>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

## SUPPORT LOBBYING BY JOINING PASC UK

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200
- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card.

Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-us/>

Thank you

## RECORDINGS OF PASC UK WEBINARS

These can now all be found on the new website at: <https://www.pascuk.co.uk/webinars/>

## HOW TO REDUCE YOUR BUSINESS RATES BILL

Many of you have been waiting for me to finish updating the Business Rates paper that enables you to make a self 'check' on your Business Rates Bill.

Please bear in mind:

- The Business Rates Papers are only available to paid up Members.
- The reduced rates negotiated by PASC UK only apply to England and Wales
- The reduced rates negotiated by PASC UK for self-catering are only currently available to Businesses that have 3+ units on one hereditament.
- It will take a while to work through the backlog as each Members needs to have a run through, before applying their "Check".
- We will be in touch directly to arrange these short sessions.

Our apologies that this has taken longer than anticipated.

## PASC UK MEMBERS LOGO



Please only display if you are a fully paid up Member. You can get a copy by sending an email to [admin@pascuk.co.uk](mailto:admin@pascuk.co.uk) Thanks.

## MEMBER RENEWALS

Huge favour to ask of regulars, when you get your renewal through please pay it. The logistics of chasing waste hugely valuable time that could be spent doing far more useful things for all. If you don't want to renew, all you have to do is say so.

## ABOUT PASC UK

Full details of all the activities that PASC UK undertakes can be found on the new website, under the About Tab on the homepage. [www.pascuk.co.uk](http://www.pascuk.co.uk)

## INDEX OF PREVIOUS NEWSLETTER CONTENT

Available from previous newsletters as marked.

These can be found on [www.pascuk.co.uk](http://www.pascuk.co.uk)

- Guest Cancellations and the role of Travel Insurance 24 September Newsletter
- PRS/PPL Update 24 September Newsletter
- PASC UK Welcome Hampers Paper, Now the movie, well almost 😊 24 September Newsletter
- PASC UK Ghosting paper Repeat 24 September Newsletter
- National Self-Catering Reports Launched and available now UPDATE 24 September Newsletter
- Some Energy Suppliers refusing Self-Caterers supply 24 September Newsletter
- Possible Gas Supply Issues 24 September Newsletter
- TouchStay Webinar Recording 24 September Newsletter
- Carbon Monoxide Monitors 24 September Newsletter
- Wales Statutory Registration Scheme update 24 September Newsletter
- Don't Shoot the Messenger 17 Sept Newsletter
- Useful ACT photography Guide 17 Sept Newsletter
- One Night Holiday let Scam 17 Sept Newsletter
- MPLC Licences for Self-Catering 10 Sept Newsletter
- Natasha's Law, home cooked food in Hampers update 10 Sept Newsletter
- VAT Treatment as Rates change 10 Sept Newsletter
- Insurance Pay-outs and Tax 10 Sept Newsletter
- Welsh Government Three-Pronged Approach on Second Homes UPDATE 10 Sept Newsletter
- Welsh Government Consultation on Taxation of Second Homes and Self-Catering 10 Sept Newsletter
- Deadline for Southwest and Southeast Tourism Awards looms 10 Sept Newsletter
- CJRS Guidance Updated
- CJRS Statistics
- Claiming Back Statutory Sick Pay
- End of Temporary Insolvency measures
- Commercial Waste Collections
- Update on Business Rates vs Council Tax for Holiday Lets in England
- National Self-Catering Reports Launched and available now UPDATE
- Business Interruption Insurance, Deduction of Grants, Furlough and Business Rates REPEAT
- Ghosting Update UPDATE
- PRS/PPL Update 3 Sept Newsletter
- DVD Libraries Warning 3 Sept Newsletter
- Second Holiday Lets and Small Business Rates Relief in both ENGLAND & WALES 3 Sept Newsletter
- CJRS Guidance updated 3 Sept Newsletter
- Scotland Short Term Licensing Act.
- Private Water Supplies 3 Sept Newsletter
- Useful Reminders from Visit Wales 3 Sept Newsletter
- Welsh Government Three-Pronged Approach on Second Homes 3 Sept Newsletter
- New Online service for Self-Catering sector 27 August Newsletter
- Water Abstraction licences review 27 August Newsletter
- Thanks to SuperControl for Highlighting Value of Trade Associations 27 August Newsletter

- VAT registered businesses, how you can help lobby for retention of reduced VAT 27 August Newsletter
- Scotland Short Term Licensing Act. Action required. UPDATE 27 August Newsletter
- BBC Panorama programme. The Great British Staycation? 27 August Newsletter
- Important and Urgent information for Sole Traders 27 August Newsletter
- South West Tourism Awards Deadlines Extended 20 Aug Newsletter
- Peak District and Derbyshire Tourism Awards launched 20 Aug Newsletter
- Tourism Awards in England, see if you can enter 20 Aug Newsletter
- Proposal for Edinburgh to become a Short -Term let control area 20 Aug Newsletter
- CJRS Update 13 Aug Newsletter
- Guests who won't leave, and the Fictitious Winter Let 13 Aug Newsletter
- Crowdfunding,...thanks 13 Aug Newsletter
- Changes to Self-Isolation Requirements in Wales 13 Aug Newsletter
- Useful Tech for managing remote and larger properties 13 Aug Newsletter
- Update on Commercial TV Licences for Self-Catering properties 13 Aug Newsletter
- Guide Available on what to do if Guests get Covid at your Business in England 6 Aug Newsletter
- Welsh Statement on International Visitors 6 Aug Newsletter
- Welsh Government Three-Pronged Approach on Second Homes 30 July Newsletter
- VAT Deferral Penalties 30 July Newsletter
- Legionella 30 July Newsletter
- Update on Review in England on Second Homes and Business Rates 23 July Newsletter
- Wales Update (Who can stay currently) 23 July Newsletter
- Welsh Government Three-Pronged Approach on Second Homes 23 July Newsletter
- Guidance on Fifth SEISS Grant Updated 23 July Newsletter
- Business Rates Update and Form VO6048 Update 23 July Newsletter
- Welcome Packs for Guests UPDATE 23 July Newsletter
- Recording of 'Legal Obligations of a Holiday Let' Webinar available 16 July Newsletter
- Working Safely During Coronavirus 16 July Newsletter
- Commercial TV Licence Refund due to Pandemic UPDATE 16 July Newsletter
- Sales Ban on Halogen Lightbulbs from September 16 July Newsletter
- Electric Vehicle Paper is Published plus discount on Installations 16 July Newsletter
- Logs in Holiday cottages 9 July Newsletter
- Package Travel Directive Review 9 July Newsletter
- Scottish Government to push ahead with Short-term Licensing Legislation 9 July Newsletter
- Scotland FM Lifts all Restrictions from Greater Manchester, Blackburn and Darwen 9 July
- Guidance on Fifth SEISS Grant 9 July Newsletter
- Possible Wales Grant support for some businesses 1 July Newsletter
- Updated format for reporting CJRS funding 25 June Newsletter
- VRBO Scam 25 June Newsletter
- Internet Acceptable Use Policy 25 June Newsletter
- Possible 4G internet Package UPDATE 25 June Newsletter
- England Groups Sizes Repeat 25 June Newsletter
- England Update 25 June Newsletter
- Scotland Update 25 June Newsletter
- Scotland Travel Restrictions from Manchester and Salford 25 June Newsletter
- Wales Update 25 June Newsletter
- Grant Distribution by Councils in England 25 June Newsletter
- Deferred VAT Guidance updated 25 June Newsletter

- Wales, General Update, Tourism Tax and Increasing Council Taxes 18 June Newsletter
- Wales, Possible Grants for Larger Properties 18 June Newsletter
- England ARG (Additional Restrictions Grants) update 18 June Newsletter
- Short Term Lets Registration Update 18 June Newsletter
- Which PASC UK Webinars are your priority 18 June Newsletter
- PASC UK Membership Packs UPDATE 18 June Newsletter
- Tourism Recovery Plan 11 June Newsletter
- VAT Deferrals, June 21 Deadline reminder 11 June Newsletter
- ICO Registration Update 11 June Newsletter
- New PASC UK Partnership with Visit England and the Pink Book 11 June Newsletter
- Updated Swimming Pool Guidance 11 June Newsletter
- England Update (Where Covid is spreading) 11 June Newsletter
- Indian (DELTA) Update England 4 June Newsletter
- Indian (DELTA) Update Wales 4 June Newsletter
- Wales Update 4 June Newsletter
- Indian (DELTA) Update Scotland 4 June Newsletter
- Travel Restrictions for English Guests coming to Scotland 4 June Newsletter
- Update on what you can and cannot do in Scotland 4 June Newsletter
- Four-day Bank Holiday June 2022 4 June Newsletter
- Case Studies on Capital Allowance Savings now available 4 June Newsletter
- More news on Superfast Broadband developments for “hard to reach” areas 4 June Newsletter
- Staff Shortages. RESULTS OF SURVEY 4 June Newsletter
- Travel Behaviour Indicator from Department of Transport 28 MAY NEWSLETTER
- Visit England Consumer Tracker 28 MAY NEWSLETTER
- ICO, Do Holiday cottage owners need to pay? UPDATE AND NEW FAQ's 28 MAY NEWSLETTER
- Scam email regarding SEISS Payments 28 MAY NEWSLETTER
- Staff Shortages 21 and 28 MAY NEWSLETTERS
- Paying back SEISS 28 MAY NEWSLETTER
- Welsh Fire Service calls for holiday cottage owners to take action 28 MAY NEWSLETTER
- Broadband in Hard-to-Reach areas, Consultations and Grants 21 MAY NEWSLETTER
- What can open in England May 17 21 MAY NEWSLETTER
- Scotland Update 21 MAY NEWSLETTER
- Wales Further Support Grants Update 21 MAY NEWSLETTER
- Covid Travel Charter 21 MAY NEWSLETTER
- Step 3 Posters England 21 MAY NEWSLETTER
- Paying Back SEISS 21 MAY NEWSLETTER
- CCTV Do you need a licence? Legal Note Published 14 May Newsletter
- Business Rates in England and Wales, Form VO6048 14 May Newsletter
- Visit England Recovery Webinars 14 May Newsletter
- English Tourism Week 14 May Newsletter
- Self-Testing 14 May Newsletter
- Interesting feedback on Mumsnet regarding Holiday Cottages 14 May Newsletter
- Business Rates in Wales Update 7 May Newsletter
- Confirmation of Relaxation of Restrictions in Wales 7 May Newsletter
- Update on English Guests holidaying in Wales before 17 May 7 May Newsletter
- Test and Trace in England 7 May Newsletter
- MHCLG Review of Second Homes and Business Rates 7 May Newsletter
- ARG update for England (grants for businesses on Council Tax) 7 May Newsletter

- Trip Advisor reverses decision to take your Intellectual Property 7 May Newsletter
- Waste Transfer Rules, and yes it applies to each and every one of you 7 May Newsletter
- Health and Safety Executive Checks and Visits 30 April Newsletter
- Which? Magazine review Covid Secure Schemes 30 April Newsletter
- Covid Secure Business Poster see 23 April Newsletter
- SEISS Repayment Guidance updated 23 April Newsletter
- Companies House Guidance Updated 23 April Newsletter
- Deferred VAT Guidance, further update 23 April Newsletter
- **UPDATE** Questions about Self-Contained Accommodation and shared entrances England See 9 April
- **UPDATE** QR Codes and Recording guests contact details in England See 16 April
- Cookies and Privacy Policies will become out of date this summer See 16 April
- Revised Cleaning Protocols See 16 April
- England Restart Grants Update See 16 April
- New Member Benefit Buying Club See 16 April
- Fines for Non-Covid Compliance See 16 April
- Second Homes and the correct mortgage See 16 April
- How best to communicate all the changes to guests? See 9 April
- Wedding Show Rounds See 9 April
- CJRS Furlough Guidance updated See 9 April
- WIFI Support UK Gigabit Voucher launched See 9 April
- Ethical Low Commission OTA to launch in the UK See 9 April
- The PASC UK/ASSC Grants Survey is published See 9 April
- Checklist for opening properties see 26 March
- Updated Opening guidance in England see 2 April
- Update on Guest Numbers in Scotland see 2 April
- Wales Road Map see 2 April
- Wales Tourism FAQ's see 2 April
- General Wales Update see 2 April
- New Recovery Loans see 26 March
- England Restart Grants details see 19 March
- England Council tax-based Grants (ARG) (non Business Rates) see 19 March
- Definition of 'self-contained' accommodation in Wales. see 26 March
- COVID risk Assessments to enable you to open in Wales see 26 March
- Scotland Business Rates Grants see 19 March
- Additional Grant in Scotland for eligible Council Tax paying businesses see 26 March
- Scotland Road Map see 19 March
- Opportunists reletting your property without your knowledge see 26 March
- HMRC to launch consultation into holiday lets and Business Rates see 26 March
- VAT Deferral scheme updated see 26 March
- Other TAX reviews coming up from HMRC see 26 March
- Business Rates Review, Interim Report see 26 March
- Business Show Rounds see 26 March
- Key Lobbying Objectives see 26 March
- FCA Business interruption Policy Checker and FAQ see 26 March
- Cancellations Policy Paper see 26 March
- PASC UK Awards see 26 March



Wishing each and every one of you all the very best, and please Stay Safe.

Best regards

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## DISCLAIMER

We are in completely uncharted territory here, and any suggestions that we make are merely that and you should carefully consider your own business policies, and if necessary, consult with your Professional Advisors. PASC is your lobbying Association, not a legal service. In addition, please be very wary of some of the advice given on internet communities, blogs and social media. There appear to be thousands of experts out there where my understanding is that there are very few.

To that end, any information you get from any source you must double check. I will always try and put the actual link to the information in the newsletters so that you can read and assess yourselves. These are unprecedented times, please take exceptional care.

