



# Professional Association of Self-Caterers UK COVID GUIDELINES NEWSLETTER 10 September 2021 Issue 75

## This week's contents

- Support Guidelines
- PASC UK Social Media
- Where to find previously covered items in Newsletters
- Commentary
- PRS/PPL UPDATE
- MPLC Licences for Self-Catering
- Natasha's Law, home cooked food in Hampers update
- VAT Treatment as Rates change
- Insurance Pay-outs and Tax
- Deadline for Southwest and Southeast Tourism Awards looms
- TouchStay Webinar
- CJRS Guidance Updated
- CJRS Statistics
- Claiming Back Statutory Sick Pay
- End of Temporary Insolvency measures
- Commercial Waste Collections
- Update on Business Rates vs Council Tax for Holiday Lets in England
- National Self-Catering Reports Launched and available now **UPDATE**
- Business Interruption Insurance, Deduction of Grants, Furlough and Business Rates **REPEAT**
- Ghosting Update **UPDATE**
- England Update **No Change to Rules**
- Scotland Update **No Change to Rules**
- Wales Update **No Change to Rules**
- Welsh Government Three-Pronged Approach on Second Homes **UPDATE**
- Welsh Government Consultation on Taxation of Second Homes and Self-Catering **REPEAT**
- PASC UK Webinars

## General Information Section

- New Revised Cleaning Protocols V5
- New PASC UK Website **Live**
- Updated Government Support Finder for Businesses and Employees  
Member Benefits summarised
- Buying Club, Member Benefit for paid up PASC UK Members
- Support Lobbying by Joining PASC UK
- Recordings of PASC UK Webinars

- [How to Reduce your Business Rates Bill](#)
- [PASC UK Members logo](#)
- [Member Renewals](#)
- [About PASC UK](#)
- [INDEX OF PREVIOUS NEWSLETTER CONTENT](#)
- [Disclaimer](#)

## SUPPORT GUIDELINES

We still get 100+ emails a day, plus 30+ phone calls, so we have to reiterate the support rules please.

- **Paid up** Members get phone and email support. Please put property name in Subject line
- Non-Member emails will get dealt with after Members emails
- We cannot respond to questions on Facebook and Linked in
- Please read the most recent Newsletter before calling/emailing
- Recent Newsletters are on the website

The email address to use in [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk) Many thanks, your support with this would be much appreciated.

## PASC UK SOCIAL MEDIA

**Please follow PASC on Twitter @PascUK AND on Facebook @pascukltd**  
This is where the latest news between newsletters gets posted.

## WHERE TO FIND PREVIOUS ITEMS COVERED IN PREVIOUS NEWSLETTERS

These are now indexed at the bottom of this newsletter in preparation for forming part of FAQ's on the new website. You can download them from [www.pascuk.co.uk](http://www.pascuk.co.uk)

## COMMENTARY

It's almost unbelievable that this is the 75<sup>th</sup> issue of the PASC UK Covid Newsletter. Normally a 75<sup>th</sup> Anniversary is something to celebrate, normally no less than a logo or planting a tree will do. For is here at PASC UK it just shows how long the pandemic has had its effect on our sector, and how resolutely the sector has responded. As PASC UK we are hugely grateful for the support we have received. Thank you all.

Rumours about a Firebreak over October half-term are circulating; however, we are hopeful that this remains clickbait rather than fact, and think it is more likely to manifest itself with measures asking for wearing masks in more settings than a business lockdown.

We are also hearing that the Traffic Light System is being reviewed with possibly only Red list destinations from October 1. It would be somewhat incongruous if the Government reduces international travel restrictions but was tightening up on domestic hospitality.

<https://bit.ly/2X5piUO>

In Scotland Vaccine Passports are being introduced in certain circumstances, mainly covering venues such as nightclubs, indoor events with more than 500 people and outdoor events where

there are more than 4000 people. Unlikely therefore to apply to self-catering but an interesting development all the same.

<https://bbc.in/3z2HkUR>

When the subject of vaccine passports comes up with members, we ask two questions. The first is do you feel we should have to show passports to enter venues? The answer to that is generally absolutely not. Then we ask the question. Would you be willing to operate a system of checking guests have a vaccine passport in order to stay open rather than be lockdown again? The answer is then generally absolutely we would. This shows the challenge of vaccine passports.

Moving onto PRS/PPL licenses we had a constructive meeting with them this week, Details of which are below. If you have had a less than great experience with them over the last couple of weeks, please can you let us know so that we can tell them and help them to improve their training?

We also met with MPLC (Motion Picture Licensing Company) and they have confirmed that Self-Catering does not require these licenses. So just a little bit of good news.

The Government review of Council Tax vs Business Rates for holiday lets is now imminent, see notes on this below. This will be a pivotal moment in the direction of travel of taxation of holiday lets across England, Scotland and Wales. We await the review with bated breath. Articles such as the one below illustrates the strength of feeling that some have on this matter.

<https://bbc.in/3hmMchl>

There are lots of media stories that we are all sold out for 2022. Our information is that bookings are very good for the year ahead but there is still plenty of availability across the UK. We will continue to recommend to the readers of the various publications that guests book early in order to secure their choice of accommodation and so that they do not end up paying some of the last-minute premiums that's a minority paid this year. Coverage on this link.

<https://bit.ly/3E43qdl>

Finally, the revised PASC UK Ghosting paper is with the solicitors for final checking and should be available shortly and the PASC UK Hampers paper is in final draft. The Hampers paper is particularly relevant as Natasha's law comes into effect on the 1st of October when food labelling for allergens becomes law. See below, particularly if you prepare home-made produce for your guests.

Once again, thanks again for your continued support, we really appreciate it.

Stay safe.

## PRS/PPL UPDATE

In last week's newsletter we gave you an update on PRS/PPL Licences as they are clearly on the rounds again. PASC UK, along with UKHospitality, The Tourism Alliance and the ASSC had a meeting with them to express our concerns.

These centred around:

- The tone of the calls, some were very threatening and the call centre staff poorly trained
- No Self-Catering Tariff, relying on Hotel Tariffs
- Inconsistency of approach and subsequent bills
- Only able to ring businesses that they can find (owners' details and address hidden on agent and OTA sites)

The meeting was very cordial and the two licensing agencies on the call will be responding to us shortly on the above and we will let you know what progress we make.

In the meantime, if you have been contacted by the PRS/PPL and are in any way unhappy about the call, or what was said, please can you let us know asap so we can feed back to them, as they seek to improve the service offered. This does need to be in writing so if you have called already, we may not have recorded the details of your frustration, just note it down and email us.

Please send, with your permission to forward to the agencies direct to [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk)

## **MPLC LICENCES FOR SELF-CATERING**

PASC UK had a meeting with MPLC this week and can confirm that currently MPLC (Motion Picture Licensing Company) licences are not required for self-catering.

If you are called on this, please let us know and we can contact MPLC and help rectify.

## **NATASHA'S LAW AND HOME COOKED FOOD IN HAMPERS UPDATE**

This law comes into effect on the 1 October 2021. It requires all businesses that prepare food to provide full lists of ingredients and allergen information. This would apply if you provided homemade bread, cakes, jams etc.

More detail here from the Pink Book: <https://bit.ly/3nmf1P8>

The PASC UK paper on "Hampers in Self-Catering" is imminent, it's just going through final drafting and will cover this aspect.

## **VAT TREATMENT AS RATES CHANGE**

Lots of questions about treatment of changing VAT rates and how to apply to bookings. HMRC allows a very flexible treatment, whereby you can choose whether you charge the rate applicable at time of booking, or when the guest stayed.

For those of you with accountants that don't agree, this link from Francis Clark (although uses dates from last year, nothing has changed about treatment) should be sufficient.

<https://bit.ly/3nlyJu4>

VAT for Self-Caterers that have to charge it is rising from 5% to 12.5% on the 1<sup>st</sup> of October. Currently the Government plans to return to the 20% Rate from the 1<sup>st</sup> of April 2022.

The Flat Rate Scheme rate changes from 0% currently, to 5.5% between 1<sup>st</sup> October 2021 and 31 March 2022.

Details of this scheme here: <https://bit.ly/2VvO2F7>

## INSURANCE PAY-OUTS, GRANT PAY-OUTS AND TAX

Numerous questions this week on this. The grants from the Government that many received do need to be declared as part of your business income for tax purposes. The same applies for insurance pay-outs from Business Interruption or cancellation policies. This would apply to MasterCancel pay-outs as well.

## DEADLINE FOR SOUTHWEST ENGLAND AND SOUTHEAST TOURISM AWARDS LOOMS

The deadline for entering the Tourism awards across Southern England is Sunday the 12 September at Midnight.

This applies to the following awards.

The schemes covered by this are:

- SOUTHWEST (including Wiltshire and Gloucestershire) [www.southwesttourismawards.org.uk](http://www.southwesttourismawards.org.uk)
- BRISTOL, BATH AND SOMERSET [www.somersettourismawards.org.uk](http://www.somersettourismawards.org.uk)
- CORNWALL AND ISLES OF SCILLY [www.cornwalltourismawards.org.uk](http://www.cornwalltourismawards.org.uk)
- DEVON [www.devontourismawards.org.uk](http://www.devontourismawards.org.uk)
- DORSET [www.dorsettawards.org.uk](http://www.dorsettawards.org.uk)
- BEAUTIFUL SOUTH AWARDS <https://www.beautifulsouthawards.co.uk/>

Good luck 😊

## TOUCHSTAY WEBINAR

**GUEST UPSELLS**  
How to wow guests & increase revenues

**Your hosts**

- Nancy McAleer  
Owner  
Anna Maria Island Home Rental
- Alistair Handyside  
Owner  
Higher Wiscombe
- Alison Curran  
Owner  
Bath Apartment Breaks
- Andy McNulty
- Tyann Marcink

**Touch Stay**  
#MakeGuestsHappy

**JOIN US: Tues 21 September, 16:00 BST / 11:00 EST / 08:00 PST**

The next TouchStay Webinar will cover Guest Upsells. It's free to book.

Date: Tuesday 21 September 2021

Time: 1600 BST

To Book: <http://touchstay.com/upsells>

This will cover...

- \* Why bother with upselling?
- \* How many guests actually buy an upsell?
- \* How do you go about putting together and marketing an upsell?
- \* Which upsells sell best?
- \* Where and when do you sell?

## CJRS GUIDANCE UPDATED

HMRC has updated the CJRS guidance to inform businesses that furloughed employees can now see if they were included in a grant for claim periods from December 2020 to June 2021 in their personal tax account. However, if businesses have repaid the full amount of their grant for the published months, they will no longer be able to see that information. This information will be updated monthly, and July 2021 claims will be available for employees to view from 7 October 2021.

<https://www.gov.uk/guidance/claim-for-wage-costs-through-the-coronavirus-job-retention-scheme>

## CJRS STATISTICS

More on CJRS, ONS has published new data based on an analysis of claims for periods up to 31 July 2021. The key points to note are:

- provisional figures show that all sectors saw a reduction in levels of furlough between 30 June and 31 July
- the arts, entertainment and recreation sector, and accommodation and food services sector had the highest take-up rate of all the sectors, with 15% of employments eligible for furlough on furlough on 31 July 2021
- the accommodation and food services sector saw the largest reduction in the number of employments on furlough between 30 June and 31 July. There were 259,100 employments on furlough in this sector on 31 July 2021, a reduction of 96,700
- the construction, transportation and storage, and manufacturing sectors have relatively high take-up rates and have been slower than other sectors in reducing the number of employments on furlough in July

<https://www.gov.uk/government/statistics/coronavirus-job-retention-scheme-statistics-9-september-2021/coronavirus-job-retention-scheme-statistics-9-september-2021#furlough-by-industry>

## CLAIMING BACK STATUTORY SICK PAY

HMRC's guidance on whether businesses are able to claim back statutory sick pay paid to employees due to coronavirus has been updated to confirm that employers can only claim for employees who were off work on or before 30 September 2021.

<https://www.gov.uk/guidance/claim-back-statutory-sick-pay-paid-to-employees-due-to-coronavirus-covid-19>

## END OF TEMPORARY INSOLVENCY MEASURES

The Government has announced that the temporary measures brought in to support businesses from insolvency during the pandemic will be phased out from 1 October. New measures will be

brought in to help smaller companies get back on their feet to give them more time to trade their way back to financial health before creditors can take action to wind them up. This will particularly benefit tourism and hospitality and leisure businesses. The new legislation will:

- Protect businesses from creditors insisting on repayment of relatively small debts by temporarily raising the current debt threshold for a winding up petition to £10,000 or more.
- Require creditors to seek proposals for payment from a debtor business, giving them 21 days for a response before they can proceed with winding up action.

These measures will be in force until 31 March 2022.

<https://www.gov.uk/government/news/end-of-temporary-insolvency-measures>

## COMMERCIAL WASTE COLLECTIONS

Something that comes up time and time again is holiday cottage waste. It may be that the holiday cottage is on Council Tax or Business Rates, it actually makes no difference at all.

If the property is let as self-catering for money, then the waste is classified as commercial waste, and we have to pay separately for its collection, regardless of whether we pay Council Tax, or are registered for Business Rates.

Numerous questions about what is included for your Business Rates Bill. The answer to that is a big fat zero, all you get is the bill, it's a direct tax on businesses for which you receive no services at all. This is regardless of whether you benefit from Small Business Rates Relief (SBRR), or your Business Rates bill is enormous. This has always been the case with this Tax.

We got a flurry of calls from Cornwall on Monday regarding a letter Cornwall Council had sent out to properties let as holiday cottages. PASC UK took a different view from most of the callers, in that this is the law and that Cornwall Council have been more innovative than most Councils, who just refuse to collect, and provide no commercial option. If only other Councils joined up the service in this way.

Here's the correspondence:

We understand that your property named above, or part of it, is operating as a business by providing self-catering accommodation.

As you may know, waste from self-catering accommodation is legally classified as commercial waste. This type of waste should not be disposed of via the Council's Household Waste Collection Service. We are writing to advise you that we **will stop providing collections to the above property from 4 October 2021.**

However, we have now set up a dedicated Commercial Waste Collection Service and invite you to subscribe to it. If you subscribe by **27 September 2021** your collections will not stop.

Our collections can be provided on either an annual or seasonal basis. Please visit our webpage [www.cornwall.gov.uk/commercialwaste](http://www.cornwall.gov.uk/commercialwaste) for further details and a quote.

Our new service provides customers with the following benefits:

- **Reliability and efficiency:** We have a highly rated, kerbside service for our households, and we can collect your commercial waste at the same time we collect household waste from the rest of the street.
- **Sustainability:** By collecting commercial waste at the same time as we collect household waste and by using the same vehicles, we can reduce the carbon footprint of waste collection in Cornwall.
- **VAT:** As this is a Cornwall Council service our customers will not be charged VAT.

If you or have any questions, please start by visiting our webpage [www.cornwall.gov.uk/commercialwaste](http://www.cornwall.gov.uk/commercialwaste)

## UPDATE ON BUSINESS RATES vs COUNCIL TAX FOR HOLIDAY LETS IN ENGLAND

PASC UK has received an update from BEIS (Business, Energy and Industrial Strategy Dept) that the review into how holiday lets are treated regarding Council Tax vs Business Rates is now imminent.

This will be a pivotal document, it's a review and part of that may well be that changes are made to taxation treatments of properties. It is highly likely to review the bar at which holiday lets can switch from paying Council Tax to the Business Rates Scheme and then to take advantage of Small Business Rates Relief (SBRR) and pay zero.

This could take several forms or a combination of forms, such as increasing the number of days that that you HAVE to let, not just intend to, or that the SBRR is removed for Self-catering.

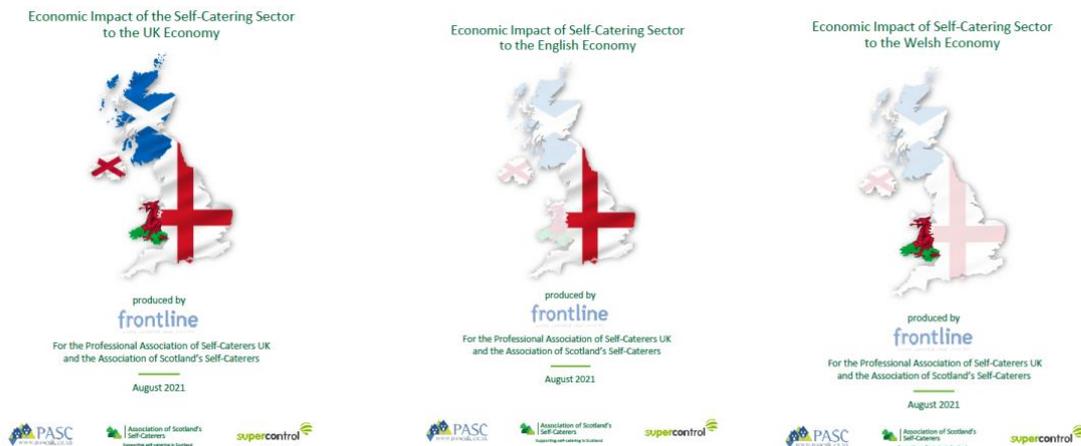
It is highly unlikely that anything like this would be retrospective, but what the Westminster Government does on this, will be influential on the upcoming reviews of the sector in both Scotland and Wales.

As soon as we have the details, we will let you know.

## NATIONAL SELF-CATERING REPORTS LAUNCHED & AVAILABLE NOW

We will shortly be making available printed copies of these reports for a small fee. Details coming soon.

Reports are online now at <https://bit.ly/3yiW2GX>



We are pleased to announce that the series of Self-Catering reports covering the UK, England, Scotland, Wales and Northern Ireland are now freely available to all.

The reports have been written by the research agency Frontline and were commissioned jointly by PASC UK and the ASSC. The scale and cost of these reports would have been beyond the reach of our two organisations and the substantial proportion of the costs have been borne by SuperControl sponsoring the report. SuperControl also provided rich booking data.

A summary of the reports will appear in next week's report.

Reports available at: <https://bit.ly/3yiW2GX>

## **BUSINESS INTERRUPTION INSURANCE DEDUCTIONS. GRANTS, FURLOUGH & BUSINESS RATES REPEAT**

Thank you for providing information on this, all those that provided information have been contacted by PASC UK and a good proportion have had meetings arranged with their MP's.

PASC UK continues to lobby on this and will keep businesses up to date with developments. Meetings with MP's and Government departments continue and are broadly empathetic to the case. Getting Treasury to clamp down on insurers directly is though slow going.

**None of you should agree to a full and final settlement with your insurers without reserving the right to revisit your claim should anything change regarding four areas.**

- Deducting Furlough Payment**
- Deducting Business Rates Holiday savings**
- How the insurers handled the treatment of the VAT reduction**
- How increased costs of working ICOW are treated by insurers**

Doing this will mean that once there are any changes to the above will mean that you can go back and reclaim withheld funds.

## **GHOSTING UPDATE**

### **Apologies will try to get this completed by next week.**

We are in the process of updating the 'Ghosting' paper and should be available shortly. It is now at the solicitors being reviewed.

Apologies for delay on this. Many of you have reported being able to successfully get your property removed from sites that you no longer advertise on, and the paper will be updated accordingly. Some of those methods used will be added.

Why any company of any kind would want to advertise a product (in our sectors case a property) that is not available through that platform is a really poor practice.

We have been contacted by several agents who really do not do this and are looking at a 'ghosting free' charter. More on that soon too.

## **ENGLAND UPDATE NO CHANGE**

No further changes in England, please see previous newsletters for English Guidance on operating in Step 4.

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

## **SCOTLAND UPDATE. NO CHANGE**

It was confirmed that Scotland moved beyond Level zero on Monday 9<sup>th</sup> August. This means that restrictions on group sizes in self-catering in Scotland have finally been removed.

Full details in previous newsletters.

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

## **WALES UPDATE NO CHANGE**

The First Minister confirmed in the 26 August Review that there would be no changes to Covid rules in Wales, meaning there continuing to be no restrictions on self-catering in Wales. For details of Level Zero etc, please refer to previous newsletters.

<https://gov.wales/no-changes-covid-rules-wales>

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

## **WELSH GOVERNMENT THREE-PRONGED APPROACH ON SECOND HOMES**

We would like to start this update with a thank you and a welcome.

Andrew Campbell has been the chair of the Wales Tourism Alliance since June 2018 and led the WTA through the pandemic. He's been a class operator, holding together the various hospitality strands as we negotiate/change/question the Welsh Government. Our thanks to him for both the welcome that PASC received upon joining the WTA and for his considerable help.

The new Chair will be Suzy Davies, a distinguished public figure within Wales. For many years as a Member of the Senedd she was the Tourism Cross Party Chair and in 2018 came close to winning the Conservative Party leadership contest. Her family own a tourism business in Mid Wales, and she is a Welsh speaker. There can be no doubt that she will be a strong Chair with a proven track record in advocacy and campaigning developed over many years.

We will be working with Suzy on the responses to the various Welsh Government proposals that affect Self-Catering.

Continuity is provided by Adrian Greason-Walker, Director of the WTA with whom we have a close working relationship. More soon.

**Reminder:** This plan was published on the Welsh Government website recently. It is more wide-reaching and coming sooner than many expected.

It is a three-pronged approach (their words).

- support - addressing affordability and availability of housing
- regulatory framework and system - covering planning law and the introduction of a statutory registration scheme for holiday accommodation; and
- a fairer contribution - using national and local taxation systems to ensure second homeowners make a fair and effective contribution to the communities in which they buy.

They plan to roll out the pilot area this summer and will include work on a registration scheme for all holiday accommodation and a consultation on changes to local taxes to manage the impact of second homes and self-catered accommodation, will also begin over the summer.

Details here: <https://bit.ly/3yDzG3B>

More next week and please if you are in Wales, let us have your thoughts on this to [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk)

## WELSH GOVERNMENT CONSULTATION OF TAXATION ON SECOND HOMES AND SELF-CATERING

Important that everyone who operates in Wales takes part in this consultation. We have time, the consultation **remains open until the 17th of November**. Further comment will be available in the weeks to come.

Find the consultation here: <https://bit.ly/3tjIUAr>

## FUTURE WEBINARS

**No progress on these this week whilst focus has been as described in commentary, expect progress shortly.**

We have commenced inviting speakers and planning for the following Webinars, as these were the most popular when the poll closed. Further announcements shortly.

Updated Cancellations Policies  
Five Things to increase Return on Investment  
Targeting new Markets sectors, Access, Dogs, Babies

## NEW REVISED CLEANING PROTOCOLS V5 UPDATE

The review of the **Self-Catering Covid Cleaning Protocols V5** is complete. All three Country specific versions are available under the Covid-19 Tab on the new website. England, Scotland and Wales are covered.

Between the old website and the new website over 3,000 copies have already been downloaded.

We are extremely grateful to the ASSC (Association of Scotland's Self-Caterers), who spotted an opportunity to get an expert review done and pushed this through.

It is a positive review with sensible changes and written in any easy-to-understand way. We strongly recommend that they are read in their entirety, so that the whole context and the necessity to write an updated risk assessment is fully understood.

We are providing a single document for **Self-Catering Covid Cleaning Protocols V5** in each of England, Scotland and Wales.

This includes

- The Cleaning Protocols
- The Risk Assessment
- Cleaning checklist
- FAQ's

As always with the Cleaning Protocols, these are free to all. Earlier versions have been downloaded from the PASC UK website over 120,000 times and have done much to convince Government of the sectors commitment to Covid security.

Some key changes:

- Owners should follow current Government guidance on issues such as physical distancing and face coverings
- Properties that have been cleaned and disinfected in line with the protocols should be available for immediate occupation, and there is no requirement for leaving properties fallow for 72 hours
- Individual operators should decide on whether guests should strip the beds / laundry themselves. If operators/cleaners remove them (following protocols on good handling of linen, not shaking, PPE if required), then it could be argued that this may actually be more "controllable"
- A common-sense approach should be taken to the washing of crockery/cutlery, based on what cleaners find when assessing property at changeover
- PHS does not recommend Steam/UV-C light/ULV fogging between guests as standard practice
- And much more....

The Protocols can be found on [www.pascuk.co.uk](http://www.pascuk.co.uk)

## NEW PASC UK WEBSITE LIVE

The new PASC UK website has gone live.

## THE PROFESSIONAL ASSOCIATION OF SELF CATERERS UK



PASC UK's sole purpose is to lobby the Government on behalf of professional self-caterers... These are small businesses where the self-catering business is a primary income stream for the owners. There are currently some serious threats to this sector, including poorly implemented statutory registration schemes and the lack of a level playing field across the sector, in terms of both regulation and taxation. Most of these are caused by Government action – or lack of. PASC UK is well connected and well-placed to try and address such issues.

Please let us know if you have any issues with it, or comments. The next stages are:

- The Members Only section.
- FAQ's

Check it out here [www.pascuk.co.uk](http://www.pascuk.co.uk)

Any thoughts/comments/observations about website please send to [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk)

### UPDATED FINANCIAL SUPPORT FINDER

The Government has updated it online tools for businesses and employees to use to determine what support is available.

**For businesses, support covers:**

- Business loans
- Tax relief
- Cash grants

More information here: <https://bit.ly/3gxFq8K>

**For employees, support covers:**

- what to do if they're feeling unsafe where they live, or they're worried about someone else
- paying bills, rent, or mortgage
- getting food or medicine
- being made redundant or unemployed, or not having any work if they're self-employed
- what to do if they're worried about going into work
- self-isolating
- having somewhere to live
- mental health and wellbeing, including information for children

More information here: <https://bit.ly/2TLVomz>

## MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Surgery Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- Special Interest Papers (EV Charging, Third Party Services at Holiday Lets, Privacy and Cookie Policies etc)

What will be available to non-members?

- The PASC UK Covid newsletters
- Email support when available. (Members support comes first).
- Free Webinars
- Cleaning protocols
- Some General interest Papers, (Cancellation Policies, what to do if Guests gets Covid etc)

We are currently making major investments in supporting you better and all of this cost's money, these include.

- A new Website
- The largest ever National Report on Self-Catering in the UK, broken down by country
- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. Thanks.

## BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS

We are really pleased to announce a partnership with Purchasing for Business.

More details on the new PASC UK website here <https://www.pascuk.co.uk/1112-2/>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

## SUPPORT LOBBYING BY JOINING PASC UK

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200
- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card.

Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-us/>

Thank you

## **RECORDINGS OF PASC UK WEBINARS**

These can now all be found on the new website at: <https://www.pascuk.co.uk/webinars/>

## **HOW TO REDUCE YOUR BUSINESS RATES BILL**

Many of you have been waiting for me to finish updating the Business Rates paper that enables you to make a self 'check' on your Business Rates Bill.

Please bear in mind:

- The Business Rates Papers are only available to paid up Members.
- The reduced rates negotiated by PASC UK only apply to England and Wales
- The reduced rates negotiated by PASC UK for self-catering are only currently available to Businesses that have 3+ units on one hereditament.
- It will take a while to work through the backlog as each Members needs to have a run through, before applying their "Check".
- We will be in touch directly to arrange these short sessions.

Our apologies that this has taken longer than anticipated.

## **PASC UK MEMBERS LOGO**



Please only display if you are a fully paid up Member. You can get a copy by sending an email to [admin@pascuk.co.uk](mailto:admin@pascuk.co.uk) Thanks.

## MEMBER RENEWALS

Huge favour to ask of regulars, when you get your renewal through please pay it. The logistics of chasing waste hugely valuable time that could be spent doing far more useful things for all. If you don't want to renew, all you have to do is say so.

## ABOUT PASC UK

Full details of all the activities that PASC UK undertakes can be found on the new website, under the About Tab on the homepage. [www.pascuk.co.uk](http://www.pascuk.co.uk)

## INDEX OF PREVIOUS NEWSLETTER CONTENT

Available from previous newsletters as marked.  
These can be found on [www.pascuk.co.uk](http://www.pascuk.co.uk)

- PRS/PPL Update **3 Sept Newsletter**
- DVD Libraries Warning **3 Sept Newsletter**
- Second Holiday Lets and Small Business Rates Relief in both **ENGLAND & WALES 3 Sept Newsletter**
- CJRS Guidance updated **3 Sept Newsletter**
- Scotland Short Term Licensing Act.
- Private Water Supplies **3 Sept Newsletter**
- Useful Reminders from Visit Wales **3 Sept Newsletter**
- Welsh Government Three-Pronged Approach on Second Homes **3 Sept Newsletter**
- New Online service for Self-Catering sector **27 August Newsletter**
- Water Abstraction licences review **27 August Newsletter**
- Thanks to SuperControl for Highlighting Value of Trade Associations **27 August Newsletter**
- VAT registered businesses, how you can help lobby for retention of reduced VAT **27 August Newsletter**
- Scotland Short Term Licensing Act. Action required. **UPDATE 27 August Newsletter**
- BBC Panorama programme. The Great British Staycation? **27 August Newsletter**
- Important and Urgent information for Sole Traders **27 August Newsletter**
- South West Tourism Awards Deadlines Extended **20 Aug Newsletter**
- Peak District and Derbyshire Tourism Awards launched **20 Aug Newsletter**
- Tourism Awards in England, see if you can enter **20 Aug Newsletter**

- Proposal for Edinburgh to become a Short -Term let control area 20 Aug Newsletter
- 
- CJRS Update 13 Aug Newsletter
- Guests who won't leave, and the Fictitious Winter Let 13 Aug Newsletter
- Crowdfunding,...thanks 13 Aug Newsletter
- Changes to Self-Isolation Requirements in Wales 13 Aug Newsletter
- Useful Tech for managing remote and larger properties 13 Aug Newsletter
- Update on Commercial TV Licences for Self-Catering properties 13 Aug Newsletter
- Guide Available on what to do if Guests get Covid at your Business in England 6 Aug Newsletter
- Welsh Statement on International Visitors 6 Aug Newsletter
- Welsh Government Three-Pronged Approach on Second Homes 30 July Newsletter
- VAT Deferral Penalties 30 July Newsletter
- Legionella 30 July Newsletter
- Update on Review in England on Second Homes and Business Rates 23 July Newsletter
- Wales Update (Who can stay currently) 23 July Newsletter
- Welsh Government Three-Pronged Approach on Second Homes 23 July Newsletter
- Guidance on Fifth SEISS Grant Updated 23 July Newsletter
- Business Rates Update and Form VO6048 Update 23 July Newsletter
- Welcome Packs for Guests UPDATE 23 July Newsletter
- Recording of 'Legal Obligations of a Holiday Let" Webinar available 16 July Newsletter
- Working Safely During Coronavirus 16 July Newsletter
- Commercial TV Licence Refund due to Pandemic UPDATE 16 July Newsletter
- Sales Ban on Halogen Lightbulbs from September 16 July Newsletter
- Electric Vehicle Paper is Published plus discount on Installations 16 July Newsletter
- Logs in Holiday cottages 9 July Newsletter
- Package Travel Directive Review 9 July Newsletter
- Scottish Government to push ahead with Short-term Licensing Legislation 9 July Newsletter
- Scotland FM Lifts all Restrictions from Greater Manchester, Blackburn and Darwen 9 July
- Guidance on Fifth SEISS Grant 9 July Newsletter
- Possible Wales Grant support for some businesses 1 July Newsletter
- Updated format for reporting CJRS funding 25 June Newsletter
- VRBO Scam 25 June Newsletter
- Internet Acceptable Use Policy 25 June Newsletter
- Possible 4G internet Package UPDATE 25 June Newsletter
- England Groups Sizes Repeat 25 June Newsletter
- England Update 25 June Newsletter
- Scotland Update 25 June Newsletter
- Scotland Travel Restrictions from Manchester and Salford 25 June Newsletter
- Wales Update 25 June Newsletter
- Grant Distribution by Councils in England 25 June Newsletter
- Deferred VAT Guidance updated 25 June Newsletter
- Wales, General Update, Tourism Tax and Increasing Council Taxes 18 June Newsletter
- Wales, Possible Grants for Larger Properties 18 June Newsletter
- England ARG (Additional Restrictions Grants) update 18 June Newsletter
- Short Term Lets Registration Update 18 June Newsletter
- Which PASC UK Webinars are your priority 18 June Newsletter
- PASC UK Membership Packs UPDATE 18 June Newsletter
- Tourism Recovery Plan 11 June Newsletter

- VAT Deferrals, June 21 Deadline reminder 11 June Newsletter
- ICO Registration Update 11 June Newsletter
- New PASC UK Partnership with Visit England and the Pink Book 11 June Newsletter
- Updated Swimming Pool Guidance 11 June Newsletter
- England Update (Where Covid is spreading) 11 June Newsletter
- Indian (DELTA) Update England 4 June Newsletter
- Indian (DELTA) Update Wales 4 June Newsletter
- Wales Update 4 June Newsletter
- Indian (DELTA) Update Scotland 4 June Newsletter
- Travel Restrictions for English Guests coming to Scotland 4 June Newsletter
- Update on what you can and cannot do in Scotland 4 June Newsletter
- Four-day Bank Holiday June 2022 4 June Newsletter
- Case Studies on Capital Allowance Savings now available 4 June Newsletter
- More news on Superfast Broadband developments for “hard to reach” areas 4 June Newsletter
- Staff Shortages. RESULTS OF SURVEY 4 June Newsletter
- Travel Behaviour Indicator from Department of Transport 28 MAY NEWSLETTER
- Visit England Consumer Tracker 28 MAY NEWSLETTER
- ICO, Do Holiday cottage owners need to pay? UPDATE AND NEW FAQ's 28 MAY NEWSLETTER
- Scam email regarding SEISS Payments 28 MAY NEWSLETTER
- Staff Shortages 21 and 28 MAY NEWSLETTERS
- Paying back SEISS 28 MAY NEWSLETTER
- Welsh Fire Service calls for holiday cottage owners to take action 28 MAY NEWSLETTER
- Broadband in Hard-to-Reach areas, Consultations and Grants 21 MAY NEWSLETTER
- What can open in England May 17 21 MAY NEWSLETTER
- Scotland Update 21 MAY NEWSLETTER
- Wales Further Support Grants Update 21 MAY NEWSLETTER
- Covid Travel Charter 21 MAY NEWSLETTER
- Step 3 Posters England 21 MAY NEWSLETTER
- Paying Back SEISS 21 MAY NEWSLETTER
- CCTV Do you need a licence? Legal Note Published 14 May Newsletter
- Business Rates in England and Wales, Form VO6048 14 May Newsletter
- Visit England Recovery Webinars 14 May Newsletter
- English Tourism Week 14 May Newsletter
- Self-Testing 14 May Newsletter
- Interesting feedback on Mumsnet regarding Holiday Cottages 14 May Newsletter
- Business Rates in Wales Update 7 May Newsletter
- Confirmation of Relaxation of Restrictions in Wales 7 May Newsletter
- Update on English Guests holidaying in Wales before 17 May 7 May Newsletter
- Test and Trace in England 7 May Newsletter
- MHCLG Review of Second Homes and Business Rates 7 May Newsletter
- ARG update for England (grants for businesses on Council Tax) 7 May Newsletter
- Trip Advisor reverses decision to take your Intellectual Property 7 May Newsletter
- Waste Transfer Rules, and yes it applies to each and every one of you 7 May Newsletter
- Health and Safety Executive Checks and Visits 30 April Newsletter
- Which? Magazine review Covid Secure Schemes 30 April Newsletter
- Covid Secure Business Poster see 23 April Newsletter
- SEISS Repayment Guidance updated 23 April Newsletter
- Companies House Guidance Updated 23 April Newsletter

- Deferred VAT Guidance, further update [23 April Newsletter](#)
- **UPDATE** Questions about Self-Contained Accommodation and shared entrances England [See 9 April](#)
- **UPDATE** QR Codes and Recording guests contact details in England [See 16 April](#)
- Cookies and Privacy Policies will become out of date this summer [See 16 April](#)
- Revised Cleaning Protocols [See 16 April](#)
- England Restart Grants [Update See 16 April](#)
- New Member Benefit Buying Club [See 16 April](#)
- Fines for Non-Covid Compliance [See 16 April](#)
- Second Homes and the correct mortgage [See 16 April](#)
- How best to communicate all the changes to guests? [See 9 April](#)
- Wedding Show Rounds [See 9 April](#)
- CJRS Furlough Guidance updated [See 9 April](#)
- WIFI Support UK Gigabit Voucher launched [See 9 April](#)
- Ethical Low Commission OTA to launch in the UK [See 9 April](#)
- The PASC UK/ASSC Grants Survey is published [See 9 April](#)
- Checklist for opening properties [see 26 March](#)
- Updated Opening guidance in England [see 2 April](#)
- Update on Guest Numbers in Scotland [see 2 April](#)
- Wales Road Map [see 2 April](#)
- Wales Tourism FAQ's [see 2 April](#)
- General Wales Update [see 2 April](#)
- New Recovery Loans [see 26 March](#)
- England Restart Grants details [see 19 March](#)
- England Council tax-based Grants (ARG) (non Business Rates) [see 19 March](#)
- Definition of 'self-contained' accommodation in Wales. [see 26 March](#)
- COVID risk Assessments to enable you to open in Wales [see 26 March](#)
- Scotland Business Rates Grants [see 19 March](#)
- Additional Grant in Scotland for eligible Council Tax paying businesses [see 26 March](#)
- Scotland Road Map [see 19 March](#)
- Opportunists reletting your property without your knowledge [see 26 March](#)
- HMRC to launch consultation into holiday lets and Business Rates [see 26 March](#)
- VAT Deferral scheme updated [see 26 March](#)
- Other TAX reviews coming up from HMRC [see 26 March](#)
- Business Rates Review, Interim Report [see 26 March](#)
- Business Show Rounds [see 26 March](#)
- Key Lobbying Objectives [see 26 March](#)
- FCA Business interruption Policy Checker and FAQ [see 26 March](#)
- Cancellations Policy Paper [see 26 March](#)
- PASC UK Awards [see 26 March](#)

Wishing each and every one of you all the best during these trying times, and please Stay Safe.

Best regards

Alistair Handyside MBE  
 Executive Chair  
 The Professional Association of Self-Caterers UK

[www.pascuk.co.uk](http://www.pascuk.co.uk)  
[chair@pascuk.co.uk](mailto:chair@pascuk.co.uk)  
07771 678028



**Professional Association of Self-Caterers UK**

## **DISCLAIMER**

We are in completely uncharted territory here, and any suggestions that we make are merely that and you should carefully consider your own business policies, and if necessary, consult with your Professional Advisors. PASC is your lobbying Association, not a legal service. In addition, please be very wary of some of the advice given on internet communities, blogs and social media. There appear to be thousands of experts out there where my understanding is that there are very few.

To that end, any information you get from any source you must double check. I will always try and put the actual link to the information in the newsletters so that you can read and assess yourselves. These are unprecedented times, please take exceptional care.