



Professional Association of Self-Caterers UK COVID GUIDELINES NEWSLETTER 24 September 2021 Issue 77

PASC UK SERVICE LEVELS OVER NEXT THREE WEEKS

We will not be as available as normal over the next two weeks. Alistair's Mother has passed away last week and a much-needed holiday is also planned. There will be emergency cover only.

The affected dates are:

Monday 27 Sept to Friday 1 Oct Holiday. Closed with emergency cover
(See below for how emergency cover will work)

No Newsletter on 1 Oct

(Critical news will be posted on Facebook)

Monday 4 Oct, Closed, at Premier Cottages Conference

Thursday 7 Oct Closed for Funeral

Friday 8 Oct normal service resumes

We apologise in advance for any inconvenience that this may cause

This week's contents

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- PASC UK Welcome Hampers Paper, Now the movie, well almost 😊
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- New PASC UK Website **Live**
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- Recordings of PASC UK Webinars
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SUPPORT GUIDELINES

We still get 100+ emails a day, plus 30+ phone calls, so we have to reiterate the support rules please.

- **Paid up** Members get phone and email support. Please put property name in Subject line
- Non-Member emails will get dealt with after Members emails
- We cannot respond to questions on Facebook and Linked in
- Please read the most recent Newsletter before calling/emailing
- Recent Newsletters are on the website

The email address to use in chair@pascuk.co.uk Many thanks, your support with this would be much appreciated.

PASC UK SOCIAL MEDIA

Please follow PASC on Twitter @PascUK AND on Facebook @pascukltd
This is where the latest news between newsletters gets posted.

WHERE TO FIND PREVIOUS ITEMS COVERED IN PREVIOUS NEWSLETTERS

These are now indexed at the bottom of this newsletter in preparation for forming part of FAQ's on the new website. You can download them from www.pascuk.co.uk

COMMENTARY

Once again, short commentary this week. Most important thing is to remember for those that are VAT registered is that the rates change effective 1st October.

This link from Francis Clark (although uses dates from last year, nothing has changed about treatment) is very helpful.

<https://bit.ly/3nlyJu4>

VAT for Self-Caterers that have to charge it is rising from 5% to 12.5% on the 1st of October. Currently the Government plans to return to the 20% Rate from the 1st of April 2022.

The Flat Rate Scheme rate changes from 0% currently, to 5.5% between 1st October 2021 and 31 March 2022.

Details of this scheme here: <https://bit.ly/2VvO2F7>

Headlines have been dominated by two things that affect us, rising energy bills, shortages of supply and queues at petrol stations on one hand and the massive opening up of international markets for travel on the other.

The former will cause rising costs and the latter will dampen demand. Further impacts are detailed in points made below in the newsletter.

As you'll see below we are going to experiment with a Members zoom on Welcome Hampers, very limited numbers to give the approach the best chance of success. These will be VERY different from webinars, everyone will be able to see each other and have an opportunity to speak and ask/answer questions.

Loads more background developments on the website, including a forthcoming facility for Members to be able to book a call/zoom with the Chair on a calendar system and much, much more for Members.

Finally...

Please take note of the days that we are unavailable and those that only emergency cover is in place.

Please also note that there will not be a PASC UK newsletter on Friday 1 October. This is the first time since March 2020 that we will not be writing one. If there is anything critical arising that week it will be published on the PASC UK Facebook page

We are going on a Busman's holiday, self-catering in Cornwall, about 75 miles away. Just planning on walking, reading and generally recharging.

Thanks for bearing with us.

COVERAGE 27 SEPTEMBER TO 1 OCTOBER

We will be away on holiday for the week of Monday 27 September to Friday the 1st October inclusive.

During these dates we can only provide emergency cover.

This will be kindly provided by Beth Bailey, PASC UK Board Member. Beth is a hugely experienced self-caterer, has a very successful business and is also Chair of Premier Cottages, her bio can be seen here: <https://www.pascuk.co.uk/pasc-board/>

Emergency emails are to be sent to admin@pascuk.co.uk and they will automatically be forwarded to Beth during this period. Emails to

chair@pascuk.co.uk will not be looked at until we return to work. There will be an out of office reminder about this if you send an email to the Chair.

Emergency phone support for Members will also be provided for Paid up Members only.

The Emergency Number from Monday 27 Sept -Friday 1 October inclusive is **07552 063681**. The Chairs phone will be switched off with an ansaphone message asking PASC UK Members to ring the emergency number.

Please don't ring the Chairs number during the period **Monday 27 September to Friday the 1 October** inclusive. Thanks.

Questions covering Business Rates, Form VO6048 will have to wait until after the break.,

General questions should still be sent to chair@pascuk.co.uk and they will be dealt with as quickly as possible on our return.

We apologise in advance for any inconvenience this may cause.

FIRE CHECKS AT CHANGEOVER

We have had numerous requests for a paper or a note that owners and agents can give to the cleaners to ensure that fire checks are taking place at each and every change over. Lots of reports of cleaners being resistant to checking fire alarms are working, this is probably the most common comment that we receive.

There is no law that specifically states that's your cleaner has to press and check the fire button every change over. There is a law however that says you have to have a fire risk assessment. (FRA). In doing an FRA we would have to include checking safety equipment for it to be valid.

Imagine the very worst, your property burns down, and the guests are either injured or die. A full investigation would follow. If it were to be found that the fire alarms had been inoperable you would be both likely to be uninsured and liable.

It really isn't the biggest deal to press the buttons every changeover.

PASC UK has commissioned a short paper to cover this, and it is available on the website at: <https://bit.ly/3yiW2GX>

It's called: PASC UK Fire Checks at changeover.

Also available it's a simple spreadsheet but you could add to you cleaning checklist to cover fire safety aspects. Also available on <https://bit.ly/3yiW2GX>

GUEST CANCELLATIONS AND THE ROLE OF TRAVEL INSURANCE

Still getting lots of calls from Members about guests' expectations on cancelling holidays. Best one ever this morning, a Members guests could not get fuel locally, so wanted to cancel a

holiday starting today and get all the money back. Member rang PASC UK to ask what on earth to say?

We suggested that the guest should find a petrol station and carry on with the holiday as refunds are not available under these circumstances. The Member has reported back that the guest obtained some fuel is now safely on their way. 😊

We have got to get greater clarity for this going forwards. Covid cancellations have muddied the water considerably. It is quite clear that travel insurance is for these kinds of risks. We are the property provider, not the insurance provider of last resort.

Known risks are:

- Catching Covid or having to isolate
- Catching any other kind of illness/injury
- Car breaking down or unable to buy fuel
- Bereavement in Family or illness in the Family
- Call to jury service or military recall
- Etc etc

These are all known risks and are what travel insurance is for. Whilst we cannot make buying Travel Insurance a condition of booking there are ways through full disclosure to make sure that the guests understand what is simply not covered. Worth looking at the cancellations paper on the website here: <https://www.pascuk.co.uk/reports/>

And the cancellations webinar here: <https://www.pascuk.co.uk/webinars/>

PASC UK will be writing to the Consumer Associations and making this point robustly over the coming weeks.

If there is enough demand, we will run another Cancellations webinar to cover the post Covid cancellations situation. Let us know if you would like to see one by emailing chair@pascuk.co.uk

PRS/PPL UPDATE

We are continuing our dialogue with PRS/PPL and we will be arranging a meeting with them when we get back from holiday. If you have further instances of aggressive calls, invoices that you can't understand or anything else relating to this please let us know by emailing chair@pascuk.co.uk and please let us know if you are willing for this information to be passed on giving your details. Thank you.

PASC UK WELCOME HAMPER PAPER, NOW THE MOVIE, WELL ALMOST...

The PASC UK Welcome Hampers Paper has gone down really well, with almost 600 downloads in the first week and lots of interesting points raised by Members.

We are therefore going to try something a bit different. We will be hosting a Zoom Meeting for Members on this, so not a webinar, a Zoom meeting where we can give you quick heads up, and then get straight into the questions and discussion amongst the participants, with all being able to see each other and speak, rather than typing questions into the chat.

In order for this to work we will need to limit the numbers to 25 in this first test instance. If this is successful and the feedback is good, we'll run it again so that all those who do want to take part can, over a reasonably short period of time.

The date: Wednesday 3rd November 2021

The time: 1130

How to apply for an invitation: Send an email to chair@pascuk.co.uk We'll need your, name and business name and email address to send the invitation link to. First come first served, if there are more we will hold a second zoom.

The PASC UK Hampers Paper report can be found on the new website here:
<https://bit.ly/3yiW2GX>

UPDATED GHOSTING PAPER PUBLISHED REPEAT

The updated PASC UK Ghosting paper is available on the website, and we have had nearly 400 downloads, showing what a widespread practice this is.



It is available on this page of the new website. <https://bit.ly/3yiW2GX>

You can also check out the recording of the webinars that we held on Ghosting here:
<https://www.pascuk.co.uk/webinars/>

We have been contacted by several agents who really do not do this and we are jointly looking at a 'ghosting free' charter. Any other agents wishing to find out more, pop an email to chair@pascuk.co.uk More on that soon too.

NATIONAL SELF-CATERING REPORTS LAUNCHED & AVAILABLE NOW

We have sent the reports to our contacts in Government and have numerous calls/zooms set up with MP's and officials to explain the importance of our sector. We have also sent out all the reports that have been ordered by Members to date. Thanks

Printed copies of these are now available for the UK, English and Welsh reports.

If you wish to purchase one, please send an email to admin@pascuk.co.uk with your name, business name and address and we will send one out with an invoice for £10. No VAT p&p included.

Free Downloads are available online:

Reports are online now at <https://bit.ly/3yiW2GX>



We are pleased to announce that the series of Self-Catering reports covering the UK, England, Scotland, Wales and Northern Ireland are now freely available to all.

The reports have been written by the research agency Frontline and were commissioned jointly by PASC UK and the ASSC. The scale and cost of these reports would have been beyond the reach of our two organisations and the substantial proportion of the costs have been borne by SuperControl sponsoring the report. SuperControl also provided rich booking data.

ENERGY SUPPLIERS REFUSING SOME SELF-CATERERS SUPPLY

To add to the woes already covered in the in the commentary some Energy suppliers have been refusing to continue to supply members this week. This had been pretty widespread last summer but seems to have gone away. This would incredibly unwelcome at this time when changing suppliers will likely be a complete lottery.

Two questions for you all:

- 1/ Have you had trouble maintaining supply or changing supply?
- 2/ Can any of you recommend any commercial switching companies to aid Members switching to get the best deal?

If you have any information on the above two points please do send it then to chair@pascuk.co.uk

POSSIBLE GAS SHORTAGES

May be worth topping up you gas levels if you are not on a mains supply. We have just bought these for our business, big ones are for the gas hobs, small ones for BBQ's and should last a year.



Sometimes, when the Government says nothing to worry about, it's worth taking out insurance if you can 😊

TOUCHSTAY WEBINAR RECORDING

Wakeup

GUEST UPSELLS

How to wow guests & increase revenues

Your hosts

Andy McNulty Tyann Marcink

Touch Stay
#MakeGuestsHappy

JOIN US: Tues 21 September, 16:00 BST / 11:00 EST / 08:00 PST

Nancy McAleer
Owner
Anna Maria Island Home Rental

Alistair Handyside
Owner
Higher Wiscombe

Alison Curran
Owner
Bath Apartment Breaks

This TouchStay Webinar covered Guest Upsells.

To View the recording, click here: <https://bit.ly/39zCcgQ>

It covered...

- * Why bother with upselling?
- * How many guests actually buy an upsell?
- * How do you go about putting together and marketing an upsell?
- * Which upsells sell best?
- * Where and when do you sell?

CARBON MONOXIDE MONITORS

Unless your rental property is entirely run on electricity, you need to have these in place and to test them. Even if you just have one gas stove, or a wood burner you need to have these and to check them regularly, see Fire Safety Note for Owners/Cleaners above.



They really are not expensive. One tip is to put the date on the back in a black marker pen that you installed them and the date you need to replace them.

WALES STATUTORY REGISTRATION SCHEME UPDATE.

We are well aware put the Welsh government is consulting widely on the self catering sector. The Welsh government announce this week that they Will be consulting with and interviewing stakeholders as part of this process.

PASC UK have been contacted and will be feeding in both verbal and written reports. This is the announcement from the Welsh government.

Establishing a statutory registration or licensing scheme for holiday accommodation operators in Wales

Strategic Research & Insight (SRI), an independent Cardiff-based research agency has been commissioned by Welsh Government to interview stakeholders to explore establishing a statutory registration or licensing scheme for holiday accommodation operators in Wales.

SRI will be speaking to stakeholders in Welsh Government, local authorities and trade associations in Wales, as well as researching best practice in other countries, to consider:

- Whether developing a registration scheme or licensing scheme would be appropriate in Wales
- The options for how a scheme would be operated and delivered at national and/or local level
- Resources required for each of the best options
- How a scheme would support wider areas of Welsh Government policy such as housing and taxation
- Whether a scheme should merge or align with the existing Visit Wales grading scheme or follow the Rent Smart Wales model

There are significant potential benefits of the scheme, including a level playing field for professional and amateur accommodation operators, and a much better oversight of the sector to inform decision-making in tourism, housing, environmental health and taxation. We also recognise there are wider views and considerations that need to be explored.

As it will not be possible for SRI to speak to all tourism businesses as part of this work, please feed any comments you have through your representative body; these will help form the decision on whether a scheme is implemented, and if so, how.

If it is not possible for you to contact your representative body, please email anthony@strategic-research.co.uk with your comments.

We would welcome comments from Members who have self-catering businesses in Wales as part of this process, please send to chair@pascuk.co.uk

ENGLAND UPDATE NO CHANGE

No further changes in England, please see previous newsletters for English Guidance on operating in Step 4.

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

SCOTLAND UPDATE. NO CHANGE

It was confirmed that Scotland moved beyond Level zero on Monday 9th August. This means that restrictions on group sizes in self-catering in Scotland have finally been removed.

Full details in previous newsletters.

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

WALES UPDATE NO CHANGE

The First Minister confirmed in the 26 August Review that there would be no changes to Covid rules in Wales, meaning there continuing to be no restrictions on self-catering in Wales. For details of Level Zero etc, please refer to previous newsletters.

<https://gov.wales/no-changes-covid-rules-wales>

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

FUTURE WEBINARS

No progress on these this week whilst focus has been as described in commentary, expect progress shortly.

We have commenced inviting speakers and planning for the following Webinars, as these were the most popular when the poll closed. Further announcements shortly.

Updated Cancellations Policies
Five Things to increase Return on Investment
Targeting new Markets sectors, Access, Dogs, Babies

NEW REVISED CLEANING PROTOCOLS V5 UPDATE

The review of the **Self-Catering Covid Cleaning Protocols V5** is complete. All three Country specific versions are available under the Covid-19 Tab on the new website. England, Scotland and Wales are covered.

Between the old website and the new website over 3,000 copies have already been downloaded.

We are extremely grateful to the ASSC (Association of Scotland's Self-Caterers), who spotted an opportunity to get an expert review done and pushed this through.

It is a positive review with sensible changes and written in any easy-to-understand way. We strongly recommend that they are read in their entirety, so that the whole context and the necessity to write an updated risk assessment is fully understood.

We are providing a single document for **Self-Catering Covid Cleaning Protocols V5** in each of England, Scotland and Wales.

This includes

- The Cleaning Protocols
- The Risk Assessment
- Cleaning checklist
- FAQ's

As always with the Cleaning Protocols, these are free to all. Earlier versions have been downloaded from the PASC UK website over 120,000 times and have done much to convince Government of the sectors commitment to Covid security.

Some key changes:

- Owners should follow current Government guidance on issues such as physical distancing and face coverings
- Properties that have been cleaned and disinfected in line with the protocols should be available for immediate occupation, and there is no requirement for leaving properties fallow for 72 hours

- Individual operators should decide on whether guests should strip the beds / laundry themselves. If operators/cleaners remove them (following protocols on good handling of linen, not shaking, PPE if required), then it could be argued that this may actually be more “controllable”
- A common-sense approach should be taken to the washing of crockery/cutlery, based on what cleaners find when assessing property at changeover
- PHS does not recommend Steam/UV-C light/ULV fogging between guests as standard practice
- And much more....

The Protocols can be found on www.pascuk.co.uk

NEW PASC UK WEBSITE LIVE

The new PASC UK website has gone live.



[About](#) ▾
 [Membership](#) ▾
 [Advice & Support](#) ▾
 [COVID-19](#) ▾
 [Resources](#) ▾
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[Partners](#) ▾
 [Contact Us](#)

THE PROFESSIONAL ASSOCIATION OF SELF CATERERS UK



PASC UK's sole purpose is to lobby the Government on behalf of professional self-caterers... These are small businesses where the self-catering business is a primary income stream for the owners. There are currently some serious threats to this sector, including poorly implemented statutory registration schemes and the lack of a level playing field across the sector, in terms of both regulation and taxation. Most of these are caused by Government action – or lack of. PASC UK is well connected and well-placed to try and address such issues.

Please let us know if you have any issues with it, or comments. The next stages are:

- The Members Only section.
- FAQ's

Check it out here www.pascuk.co.uk

Any thoughts/comments/observations about website please send to chair@pascuk.co.uk

UPDATED FINANCIAL SUPPORT FINDER

The Government has updated it online tools for businesses and employees to use to determine what support is available.

For businesses, support covers:

- Business loans
- Tax relief

- Cash grants

More information here: <https://bit.ly/3gxFq8K>

For employees, support covers:

- what to do if they're feeling unsafe where they live, or they're worried about someone else
- paying bills, rent, or mortgage
- getting food or medicine
- being made redundant or unemployed, or not having any work if they're self-employed
- what to do if they're worried about going into work
- self-isolating
- having somewhere to live
- mental health and wellbeing, including information for children

More information here: <https://bit.ly/2TLVomz>

MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Surgery Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- Special Interest Papers (EV Charging, Third Party Services at Holiday Lets, Privacy and Cookie Policies etc)

What will be available to non-members?

- The PASC UK Covid newsletters
- Email support when available. (Members support comes first).
- Free Webinars
- Cleaning protocols
- Some General interest Papers, (Cancellation Policies, what to do if Guests gets Covid etc)

We are currently making major investments in supporting you better and all of this cost's money, these include.

- A new Website
- The largest ever National Report on Self-Catering in the UK, broken down by country
- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. Thanks.

BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS

We are really pleased to announce a partnership with Purchasing for Business.

More details on the new PASC UK website here <https://www.pascuk.co.uk/1112-2/>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

SUPPORT LOBBYING BY JOINING PASC UK

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200
- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card.

Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-us/>

Thank you

RECORDINGS OF PASC UK WEBINARS

These can now all be found on the new website at: <https://www.pascuk.co.uk/webinars/>

HOW TO REDUCE YOUR BUSINESS RATES BILL

Many of you have been waiting for me to finish updating the Business Rates paper that enables you to make a self 'check' on your Business Rates Bill.

Please bear in mind:

- The Business Rates Papers are only available to paid up Members.
- The reduced rates negotiated by PASC UK only apply to England and Wales
- The reduced rates negotiated by PASC UK for self-catering are only currently available to Businesses that have 3+ units on one hereditament.
- It will take a while to work through the backlog as each Members needs to have a run through, before applying their "Check".
- We will be in touch directly to arrange these short sessions.

Our apologies that this has taken longer than anticipated.

PASC UK MEMBERS LOGO



Please only display if you are a fully paid up Member. You can get a copy by sending an email to admin@pascuk.co.uk Thanks.

MEMBER RENEWALS

Huge favour to ask of regulars, when you get your renewal through please pay it. The logistics of chasing waste hugely valuable time that could be spent doing far more useful things for all. If you don't want to renew, all you have to do is say so.

ABOUT PASC UK

Full details of all the activities that PASC UK undertakes can be found on the new website, under the About Tab on the homepage. www.pascuk.co.uk

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Available from previous newsletters as marked.
These can be found on www.pascuk.co.uk

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- **Useful ACT photography Guide 17 Sept Newsletter**
- **One Night Holiday let Scam 17 Sept Newsletter**
- **MPLC Licences for Self-Catering 10 Sept Newsletter**
- **Natasha's Law, home cooked food in Hampers update 10 Sept Newsletter**
- **VAT Treatment as Rates change 10 Sept Newsletter**
- **Insurance Pay-outs and Tax 10 Sept Newsletter**

- Welsh Government Three-Pronged Approach on Second Homes **UPDATE 10 Sept Newsletter**
 - Welsh Government Consultation on Taxation of Second Homes and Self-Catering **10 Sept Newsletter**
 - Deadline for Southwest and Southeast Tourism Awards looms **10 Sept Newsletter**
 - CJRS Guidance Updated
 - CJRS Statistics
 - Claiming Back Statutory Sick Pay
 - End of Temporary Insolvency measures
 - Commercial Waste Collections
 - Update on Business Rates vs Council Tax for Holiday Lets in England
 - National Self-Catering Reports Launched and available now **UPDATE**
 - Business Interruption Insurance, Deduction of Grants, Furlough and Business Rates **REPEAT**
 - Ghosting Update **UPDATE**
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- PRS/PPL Update **3 Sept Newsletter**
 - DVD Libraries Warning **3 Sept Newsletter**
 - Second Holiday Lets and Small Business Rates Relief in both **ENGLAND & WALES 3 Sept Newsletter**
 - CJRS Guidance updated **3 Sept Newsletter**
 - Scotland Short Term Licensing Act.
 - Private Water Supplies **3 Sept Newsletter**
 - Useful Reminders from Visit Wales **3 Sept Newsletter**
 - Welsh Government Three-Pronged Approach on Second Homes **3 Sept Newsletter**
 - New Online service for Self-Catering sector **27 August Newsletter**
 - Water Abstraction licences review **27 August Newsletter**
 - Thanks to SuperControl for Highlighting Value of Trade Associations **27 August Newsletter**
 - VAT registered businesses, how you can help lobby for retention of reduced VAT **27 August Newsletter**
 - Scotland Short Term Licensing Act. Action required. **UPDATE 27 August Newsletter**
 - BBC Panorama programme. The Great British Staycation? **27 August Newsletter**
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 - South West Tourism Awards Deadlines Extended **20 Aug Newsletter**
 - Peak District and Derbyshire Tourism Awards launched **20 Aug Newsletter**
 - Tourism Awards in England, see if you can enter **20 Aug Newsletter**
 - Proposal for Edinburgh to become a Short -Term let control area **20 Aug Newsletter**
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 - Crowdfunding,...thanks **13 Aug Newsletter**
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 - Update on Commercial TV Licences for Self-Catering properties **13 Aug Newsletter**
 - Guide Available on what to do if Guests get Covid at your Business in England **6 Aug Newsletter**
 - Welsh Statement on International Visitors **6 Aug Newsletter**
 - Welsh Government Three-Pronged Approach on Second Homes **30 July Newsletter**
 - VAT Deferral Penalties **30 July Newsletter**

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- Update on Review in England on Second Homes and Business Rates 23 July Newsletter
- Wales Update (Who can stay currently) 23 July Newsletter
- Welsh Government Three-Pronged Approach on Second Homes 23 July Newsletter
- Guidance on Fifth SEISS Grant Updated 23 July Newsletter
- Business Rates Update and Form VO6048 Update 23 July Newsletter
- Welcome Packs for Guests UPDATE 23 July Newsletter
- Recording of ‘Legal Obligations of a Holiday Let’ Webinar available 16 July Newsletter
- Working Safely During Coronavirus 16 July Newsletter
- Commercial TV Licence Refund due to Pandemic UPDATE 16 July Newsletter
- Sales Ban on Halogen Lightbulbs from September 16 July Newsletter
- Electric Vehicle Paper is Published plus discount on Installations 16 July Newsletter
- Logs in Holiday cottages 9 July Newsletter
- Package Travel Directive Review 9 July Newsletter
- Scottish Government to push ahead with Short-term Licensing Legislation 9 July Newsletter
- Scotland FM Lifts all Restrictions from Greater Manchester, Blackburn and Darwen 9 July
- Guidance on Fifth SEISS Grant 9 July Newsletter
- Possible Wales Grant support for some businesses 1 July Newsletter
- Updated format for reporting CJRS funding 25 June Newsletter
- VRBO Scam 25 June Newsletter
- Internet Acceptable Use Policy 25 June Newsletter
- Possible 4G internet Package UPDATE 25 June Newsletter
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- England Update 25 June Newsletter
- Scotland Update 25 June Newsletter
- Scotland Travel Restrictions from Manchester and Salford 25 June Newsletter
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- PASC UK Membership Packs UPDATE 18 June Newsletter
- Tourism Recovery Plan 11 June Newsletter
- VAT Deferrals, June 21 Deadline reminder 11 June Newsletter
- ICO Registration Update 11 June Newsletter
- New PASC UK Partnership with Visit England and the Pink Book 11 June Newsletter
- Updated Swimming Pool Guidance 11 June Newsletter
- England Update (Where Covid is spreading) 11 June Newsletter
- Indian (DELTA) Update England 4 June Newsletter
- Indian (DELTA) Update Wales 4 June Newsletter
- Wales Update 4 June Newsletter
- Indian (DELTA) Update Scotland 4 June Newsletter
- Travel Restrictions for English Guests coming to Scotland 4 June Newsletter
- Update on what you can and cannot do in Scotland 4 June Newsletter
- Four-day Bank Holiday June 2022 4 June Newsletter
- Case Studies on Capital Allowance Savings now available 4 June Newsletter

- More news on Superfast Broadband developments for “hard to reach” areas **4 June Newsletter**
- Staff Shortages. **RESULTS OF SURVEY 4 June Newsletter**
- Travel Behaviour Indicator from Department of Transport **28 MAY NEWSLETTER**
- Visit England Consumer Tracker **28 MAY NEWSLETTER**
- ICO, Do Holiday cottage owners need to pay? UPDATE AND NEW FAQ's **28 MAY NEWSLETTER**
- Scam email regarding SEISS Payments **28 MAY NEWSLETTER**
- Staff Shortages **21 and 28 MAY NEWSLETTERS**
- Paying back SEISS **28 MAY NEWSLETTER**
- Welsh Fire Service calls for holiday cottage owners to take action **28 MAY NEWSLETTER**
- Broadband in Hard-to-Reach areas, Consultations and Grants **21 MAY NEWSLETTER**
- What can open in England May 17 **21 MAY NEWSLETTER**
- Scotland Update **21 MAY NEWSLETTER**
- Wales Further Support Grants Update **21 MAY NEWSLETTER**
- Covid Travel Charter **21 MAY NEWSLETTER**
- Step 3 Posters England **21 MAY NEWSLETTER**
- Paying Back SEISS **21 MAY NEWSLETTER**
- CCTV Do you need a licence? Legal Note Published **14 May Newsletter**
- Business Rates in England and Wales, Form VO6048 **14 May Newsletter**
- Visit England Recovery Webinars **14 May Newsletter**
- English Tourism Week **14 May Newsletter**
- Self-Testing **14 May Newsletter**
- Interesting feedback on Mumsnet regarding Holiday Cottages **14 May Newsletter**
- Business Rates in Wales Update **7 May Newsletter**
- Confirmation of Relaxation of Restrictions in Wales **7 May Newsletter**
- Update on English Guests holidaying in Wales before 17 May **7 May Newsletter**
- Test and Trace in England **7 May Newsletter**
- MHCLG Review of Second Homes and Business Rates **7 May Newsletter**
- ARG update for England (grants for businesses on Council Tax) **7 May Newsletter**
- Trip Advisor reverses decision to take your Intellectual Property **7 May Newsletter**
- Waste Transfer Rules, and yes it applies to each and every one of you **7 May Newsletter**
- Health and Safety Executive Checks and Visits **30 April Newsletter**
- Which? Magazine review Covid Secure Schemes **30 April Newsletter**
- Covid Secure Business Poster see **23 April Newsletter**
- SEISS Repayment Guidance updated **23 April Newsletter**
- Companies House Guidance Updated **23 April Newsletter**
- Deferred VAT Guidance, further update **23 April Newsletter**
- **UPDATE** Questions about Self-Contained Accommodation and shared entrances England **See 9 April**
- **UPDATE** QR Codes and Recording guests contact details in England **See 16 April**
- Cookies and Privacy Policies will become out of date this summer **See 16 April**
- Revised Cleaning Protocols **See 16 April**
- England Restart Grants **Update See 16 April**
- New Member Benefit Buying Club **See 16 April**
- Fines for Non-Covid Compliance **See 16 April**
- Second Homes and the correct mortgage **See 16 April**
- How best to communicate all the changes to guests? **See 9 April**
- Wedding Show Rounds **See 9 April**
- CJRS Furlough Guidance updated **See 9 April**

- WIFI Support UK Gigabit Voucher launched **See 9 April**
- Ethical Low Commission OTA to launch in the UK **See 9 April**
- The PASC UK/ASSC Grants Survey is published **See 9 April**
- Checklist for opening properties **see 26 March**
- Updated Opening guidance in England **see 2 April**
- Update on Guest Numbers in Scotland **see 2 April**
- Wales Road Map **see 2 April**
- Wales Tourism FAQ's **see 2 April**
- General Wales Update **see 2 April**
- New Recovery Loans **see 26 March**
- England Restart Grants details **see 19 March**
- England Council tax-based Grants (ARG) (non Business Rates) **see 19 March**
- Definition of 'self-contained' accommodation in Wales. **see 26 March**
- COVID risk Assessments to enable you to open in Wales **see 26 March**
- Scotland Business Rates Grants **see 19 March**
- Additional Grant in Scotland for eligible Council Tax paying businesses **see 26 Match**
- Scotland Road Map **see 19 March**
- Opportunists reletting your property without your knowledge **see 26 March**
- HMRC to launch consultation into holiday lets and Business Rates **see 26 March**
- VAT Deferral scheme updated **see 26 March**
- Other TAX reviews coming up from HMRC **see 26 March**
- Business Rates Review, Interim Report **see 26 March**
- Business Show Rounds **see 26 March**
- Key Lobbying Objectives **see 26 March**
- FCA Business interruption Policy Checker and FAQ **see 26 March**
- Cancellations Policy Paper **see 26 March**
- PASC UK Awards **see 26 March**

Wishing each and every one of you all the best during these trying times, and please Stay Safe.

Best regards

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DISCLAIMER

We are in completely uncharted territory here, and any suggestions that we make are merely that and you should carefully consider your own business policies, and if necessary, consult with your Professional Advisors. PASC is your lobbying Association, not a legal service. In addition, please be very wary of some of the advice given on internet communities, blogs and social media. There appear to be thousands of experts out there where my understanding is that there are very few.

To that end, any information you get from any source you must double check. I will always try and put the actual link to the information in the newsletters so that you can read and assess yourselves. These are unprecedented times, please take exceptional care.