



Professional Association of Self-Caterers UK

NEWSLETTER

29 October 2021 Issue 82

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PASC UK SERVICE LEVELS OVER NEXT THREE WEEKS

We will be going on holiday from Monday 8th November until Friday 19 November. Please see below as to how cover will operate during this time.

We thank you in advance for your cooperation during this time.

COVERAGE 8 NOVEMBER TO 1 NOVEMBER

We will be away on holiday for the week of Monday 8 November to Friday the 19th November inclusive.

During these dates we can only provide emergency cover.

This will be kindly provided by Beth Bailey, PASC UK Board Member. Beth is a hugely experienced self-caterer, has a very successful business and is also Chair of Premier Cottages, her bio can be seen here: <https://www.pascuk.co.uk/pasc-board/>

Emergency emails are to be sent to admin@pascuk.co.uk and they will automatically be forwarded to Beth during this period. Emails to chair@pascuk.co.uk will not be looked at until we return to work. There will be an out of office reminder about this if you send an email to the Chair.

Emergency phone support for Members will also be provided for Paid up Members only.

The Emergency Number from Monday 8 November - Friday 19 November inclusive is **07552 063681**. The Chairs phone will be switched off with an ansaphone message asking PASC UK Members to ring the emergency number.

Please don't ring the Chairs number during the period. Thanks.

Questions covering Business Rates, Form VO6048 will have to wait until after the break. and general questions should still be sent to chair@pascuk.co.uk and they will be dealt with as quickly as possible on our return.

We apologise in advance for any inconvenience this may cause.

SUPPORT GUIDELINES

We still get 60+ emails a day, plus 25+ phone calls, so we have to reiterate the support rules please.

- **Paid** Members get phone and email support. Please put property name in Subject line
- Non-Member emails will get dealt with after Members emails
- We cannot respond to questions on Facebook and Linked in
- Please read the most recent Newsletter before calling/emailing
- Recent Newsletters are on the website

The email address to use in chair@pascuk.co.uk Many thanks, your support with this would be much appreciated.

PASC UK SOCIAL MEDIA

Please follow PASC on Twitter @PascUK AND on Facebook @pascukltd
This is where the latest news between newsletters gets posted.

WHERE TO FIND PREVIOUS ITEMS COVERED IN PREVIOUS NEWSLETTERS

These are now indexed at the bottom of this newsletter in preparation for forming part of FAQ's on the new website. You can download them from www.pascuk.co.uk

COMMENTARY

Mixed news this week as Covid cases continue to rise, there are the beginnings of calls for a increase in restrictions, Wales is leading the way on this and will have a review in three weeks' time: <https://bit.ly/3CqcgO> And there's already the counter coverage of how damaging this would be with Plan B costing billions. <https://bit.ly/3vUwSyT>

Interestingly there are also calls to change the way that figures are reported, to really include those that have died from Covid, not having died of a car accident whilst testing positive for Covid etc, and to change the testing parameters after some of the poor data analysis recently.

Currently, we think it unlikely that there would be severe enough additional restrictions put in place to affect the important Christmas period, however, we are getting reports from Members of some Christmas and New Year cancellations, we will watch this space very closely indeed.

The Budget news was fairly limited in its impact on PASC UK Members. The extension on a reduction in Business Rates in England for another year is very welcome, and whilst there was no announcement about future VAT rates for hospitality, none was expected until March next year.

Here are the headline announcements:

Business Rates

- The Government will reduce business rates in England by £7 billion over the next five years
- There will be a new one year 50% business rates discount for retail, hospitality, & leisure sectors.
- The business rates multiplier will be frozen for 2022-23
- From 2023, a new business rates relief will support investment in property improvements

so that no business will face higher business rates bills for 12 months after making qualifying improvements to a property they occupy. This is aimed at enabling businesses to adapt to meet rising demand and make improvements to their premises that support net zero targets and enhance productivity as employees return to the workplace.

- From 2023, there will be exemptions for eligible plant and machinery used in onsite renewable energy generation and storage, and a new 100% relief for eligible heat

networks, to support the decarbonisation of buildings.

- The government will also continue to explore the arguments for and against a UK-wide Online Sales Tax

Next week we hope to be able to follow up on the occupancy reports we published a couple of weeks ago, about how well that Q4 (Oct-Dec 2021) is going across our sector. Every indication is that we continue to trade at record levels across the wider UK, at increased pricing too. Once again, we would urge all that have yet to publish their 2022 prices, to do so now, and if possible, put up 2023 as well.

The webinar season is back in full swing, with our first Members only 'face to face' Webinar on Wednesday next week covering Hampers, (this is fully booked), plus conventional free to all webinars covering new Technologies on Tuesday 2nd November and one covering lots of legal stuff, including cancellation policies in a post Covid restrictions context on Wednesday 1st December. Full details and how to sign up below.

We would urge all readers who either operate in Wales or have an interest in properties in Wales to fill in the survey below, to help us prepare both a paper on how you might respond to the Welsh Government Consultation on self-catering and to help steer our contribution to the submission that PASC UK have been asked to supply.

Lastly, the Cookie and Privacy Policies are ready, see below, this is a must read to protect yourselves.

So, until next week, wishing you all the very best, and thanks again for your support.

NEW COOKIE AND PRIVACY POLICIES READY

These will be available to paid up Members from Monday 1st November. They will not be on the website until we have a private Members area. To get your policies, please send an email to chair@pascuk.co.uk stating your name and your business name and we will send them to you directly.

PASC UK has commissioned Stephens Scown Solicitors to write Cookie and Privacy Policies for PASC UK Members. Why is something that is so innocuous at the top of the newsletter?

We are getting an increasing number of reports that business owners are being targeted by people who are checking to see if our Cookies and Privacy Policies are legally compliant. If they are not, they effectively blackmail you by asking for compensation for the hurts that they have suffered as a result. This is instead of reporting you and seeking redress that way.

There have been some changes expected for these policies as a result of the UK leaving the EU and we were waiting for these changes in order to come into effect before commissioning new Cookie and Privacy Policies. However, with this recent threat emerging we will be publishing current versions imminently, and then when any changes are made, we will get the policies updated and made available to Members.

PASC UK are paying for these policies to be written by solicitors and are bearing the cost of this. As a result, these policies will only be available to paid up Members. Getting these professionally written would cost owners more than any level of PASC UK Membership.

IMPORTANT SURVEY FOR ALL WHO HAVE BUSINESSES IN WALES.

If you are an owner or an operator of a self-catering business in Wales, please fill in this survey, it should only take a few minutes, and all questions should be able to be answered without need to leave the survey to find answers. This will help us prepare guidance notes next week on how to respond to the Welsh Government Consultation, details below. Many thanks.

WELSH GOVERNMENT THREE-PRONGED APPROACH ON SECOND HOMES

The Welsh Government's three-pronged approach is published on the Welsh Government website and is more wide-reaching and coming sooner than many expected. The deadline for filling in the Consultation that follows this is 17/11/2021.

It is a three-pronged approach (their words).

- support - addressing affordability and availability of housing
- regulatory framework and system - covering planning law and the introduction of a statutory registration scheme for holiday accommodation; and
- a fairer contribution - using national and local taxation systems to ensure second homeowners make a fair and effective contribution to the communities in which they buy.

They plan to roll out pilot areas and include work on a registration scheme for all holiday accommodation. They are also launching a consultation on changes to local taxes to manage the impact of second homes and self-catered accommodation.

Details of the Three-Pronged Approach here: <https://bit.ly/3yDzG3B>

Details of the Consultation (Background and 15 Questions) can be found here: <https://bit.ly/3b8fg95>

PASC UK is gathering data such as from this survey, to help prepare guidance notes to help owners fill in the Government Consultation and we will also use the anonymised data to lobby for the sector in Wales.

PASC UK are trying to get a collective position which is challenging. There are many that are opposed to any change at all.

PASC UK does not believe that it's possible to lobby the Welsh Government on a no change basis. We also do not believe that the currently legal loophole, to flip from Council Tax to Business Rates with a low threshold of days let (just 70 days in Wales or 19% of all available days) will continue in Wales, or England or Scotland for that matter. No other single issue in the second homes issue across the whole country inflames public opinion more than owners flipping out of paying anything. One of the main questions that we are asking is what number of days to be recognised as a business would you accept?

We represent Professional Self-catering, for those that self-catering is a primary business, not a property speculation, and getting this definition right is at the heart of the challenge we face.

Please take part in the survey by clicking on this link. <https://bit.ly/3Gkviep>

If you have any questions arising from this survey, please contact chair@pascuk.co.uk

WEBINAR SERIES LAUNCHED

We are pulling together a range of Webinars in the run up to Christmas, these are all detailed below, and we have plans for more, covering a wide range of subjects to help you with your business.

If there are any specific subjects that you feel would benefit from being covered by a webinar, or by one of the smaller roundtable type sessions, (like the Hampers one below) then please send your suggestions to chair@pascuk.co.uk

PASC UK TECH WEBINAR

Hosted by SuperControl <https://supercontrol.co.uk>

Date: 2 November 2021

Time: 1100 BST

Free to all.

Register here: <https://bit.ly/3vyxLgn>

The webinar will be recorded and made available on the PASC UK website.

This webinar will showcase how technology can really help your self-catering business differentiate itself and thrive.

We will be featuring the following products.

Properly.

This is a new app that enable you as owners to use an app to monitor your cleaning, generate reports on the cleaning and send reports to guests that their property is ready and inspected, with photos. Brought to you by Properly and Quality in Tourism, it integrates the PASC UK Covid Cleaning protocols alongside the high standards established by Quality in Tourism's 'Safe, Clean and Legal' accreditation. The presentation will be from Richard Vaughton of Properly and Deborah Heather of Quality in Tourism.

<http://getproperly.com/>

Beyond Pricing.

This online tool enables property owners and managers to hand over the complex job of pricing properties to Beyond Pricing. You can set your own pricing parameters, and Beyond Pricing does the rest, monitoring supply and demand and adjusting prices accordingly, just as airlines and hotels do. In most cases owners using Beyond Pricing see increase in yields of over 15%.

<https://www.beyondpricing.com>

Touch Stay.

We have presented this award-winning tech before and it always proves popular, one of the great successes of the last eighteen months. The presentation will cover what Touch Stay is, the digital guidebook to replace those worn in cottage guides, through to some great tips on how to get your customers to make best use of it.

<https://touchstay.com>

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We have invited a couple more tech co's to take part and details of these will be made available before the free webinar

Panel Questions.

After the presentations, participants will be able to ask questions of the panel which will include the above speakers plus Robert Kennedy, Director SuperControl and Alistair Handyside, Exec Chair of PASC UK.

PASC LEGAL TERMS WEBINAR INCLUDING CANCELLATION POLICIES

Hosted by SuperControl <https://supercontrol.co.uk>

Date: 1 December 2021

Time: 1100 BST

Free to all.

Register here: <https://bit.ly/3jlOzIK>

The webinar will be recorded and made available on the PASC UK website.

This webinar will focus on Cancellation Policies, Terms and Conditions, Cookie and Privacy Policies. All vital to protecting your business interests.

We will be covering the following areas.

Intro.

Alistair Handyside Chair: PASC UK. www.pascuk.co.uk

What's the current volume of Guest cancellations?

Robert Kennedy, Director SuperControl <https://supercontrol.co.uk>

Cancellations in a post lockdown era.

Post Covid Lockdowns and restrictions on guest group sizes, whether guests can cancel or not remains one of the most common questions received by PASC UK. An updated cancellations paper is being written to coincide with this webinar, to update you on the "cans and cannots" covering this tricky area. Jointly presented by Thomas Chartres Moore (Tom), Partner Intellectual Property, Information Technology and Data Protection from Stephens Scown Solicitors and Alistair Handyside, Chair of PASC UK will help you understand how to navigate your business through this area.

<https://www.stephens-scown.co.uk>

Terms and Conditions.

Tom from Stephens and Scown will then give a brief talk on Terms and Conditions with some key tips as well as answering your questions on this subject. PASC UK have negotiated a special deal with Stephens and Scown to prepare Terms and Conditions specific to your holiday let business.

<https://www.stephens-scown.co.uk>

Cookie and Privacy Policies

PASC UK have commissioned Stephens and Scown to write updated Cookie and Privacy policies for paid up PASC UK Members, this section will cover why this seemingly innocuous subject is so important, with more dark arts internet activity tracking out of date policies and effectively blackmailing owners. This will also be presented by Tom, and the policies will shortly be available from PASC UK for paid up Members

www.pascuk.co.uk

Panel Questions.

After the presentations, participants will be able to ask questions of the panel which will include all the above speakers.

EV CHARGING UPDATE

One of the most popular papers that PASC UK has produced this year is the EV Charging Paper. This can be downloaded here: <https://bit.ly/3CtbIKr>

Some feedback from Members over the last few weeks that may be of interest. Whilst only from three members, it might suggest that others are also having this occur without their knowledge, especially if the owners are not onsite.

All these Members had chosen to charge for EV charging and had installed proper chargers and meters. Each had spotted guests plugging their cars in 'through the bedroom window' to avoid using the chargeable EV points.

We should all make it clear to all guests, in our standard correspondence and T's and C's, that charging their cars this way is expressly forbidden and that any resultant damages will be charged directly to them, including the costs of any resulting guest cancellation fees if property has to close whilst repairs are made.

EV CHARGING IN WALES

Building a confident future for electric car users

Ambitious plans that set out how the Welsh Government will be investing in infrastructure and working with the private sector to give people in Wales the confidence to make the switch to electric vehicles have been unveiled.

With already more than 1,000 public charging points across Wales, one for every six battery electric vehicles, the plans set out an approach to ensure that the number of charging points continue to grow to meet increasing demand as fossil fuel vehicles are phased out.

The EV Charging Action Plan also sets out how the Welsh Government will be working closely with the private sector, with the aim of delivering a charging point facility for every 20 miles of the strategic trunk network across Wales by 2025, providing further reassurance to electric vehicle drivers.

Read the announcement in full on Gov.Wales.

EPC'S AND SHORT TERM LETS 29.10 UPDATE

Had a note from Fiona Campbell, Chief Executive of the ASSC (Association of Scotland's Self-Caterers) who tells me that you DO need an EPC for a short-term let property in Scotland.

A few raising this question again this week, do we need an up-to-date EPC for Holiday lets in England and Wales?

Some have come back and asked if the Government notes on this actually says this. The phrasing could be clearer, however the answer is still no. To clarify.....

What it means is that you are exempt if you rent out the property as a short-term assured tenancy for less than four months a year "OR" you let the property under a license to occupy.

Self-catering properties letting to tourists are letting under a license to occupy so are exempt no matter how many months a year they do this. If, however, they do a winter let of more than four months, then they need to get a EPC.

You can check in The Pink Book – p.26 ☺ Printed copy provided free of charge to all paid Members and also available free of charge as a download at <http://bit.ly/2LcvEbm>

Alternatively, if you need something more definitive, you can reference this on the Gov.uk website: <https://bit.ly/2WJZWMc>

WALES AND SUSTAINABLE TOURISM, WHAT DO YOU THINK?

Audit Wales wants to hear from tourism businesses in and around Wales' National Parks about the challenge of managing sustainable tourism.

Our National Parks are internationally important examples of how working landscapes can be protected. The concept of a protected landscape – a protected area within which people live and work – is of increasing importance in global conservation terms.

please complete the survey below: By spending a few minutes sharing your views you can help shape the future of sustainable tourism in Wales.

<https://bit.ly/3vXcop9>

More information and background here: <https://bit.ly/3GquOTY>

UPDATED FINANCIAL SUPPORT FINDER

The Government's online business support finder has been updated in line with today's changes. It should be noted that while CJRS and SEISS ended today, there is still a significant range of support still available to businesses ranging from ARG grants, loans, business rates relief and training programmes.

For businesses, support covers:

- Business loans
- Tax relief
- Cash grants

More information here: <https://bit.ly/3gxFq8K>

For employees, support covers:

- what to do if they're feeling unsafe where they live, or they're worried about someone else
- paying bills, rent, or mortgage

- getting food or medicine
- being made redundant or unemployed, or not having any work if they're self-employed
- what to do if they're worried about going into work
- self-isolating
- having somewhere to live
- mental health and wellbeing, including information for children

More information here: <https://bit.ly/2TLVomz>

NATIONAL SELF-CATERING REPORTS LAUNCHED & AVAILABLE NOW

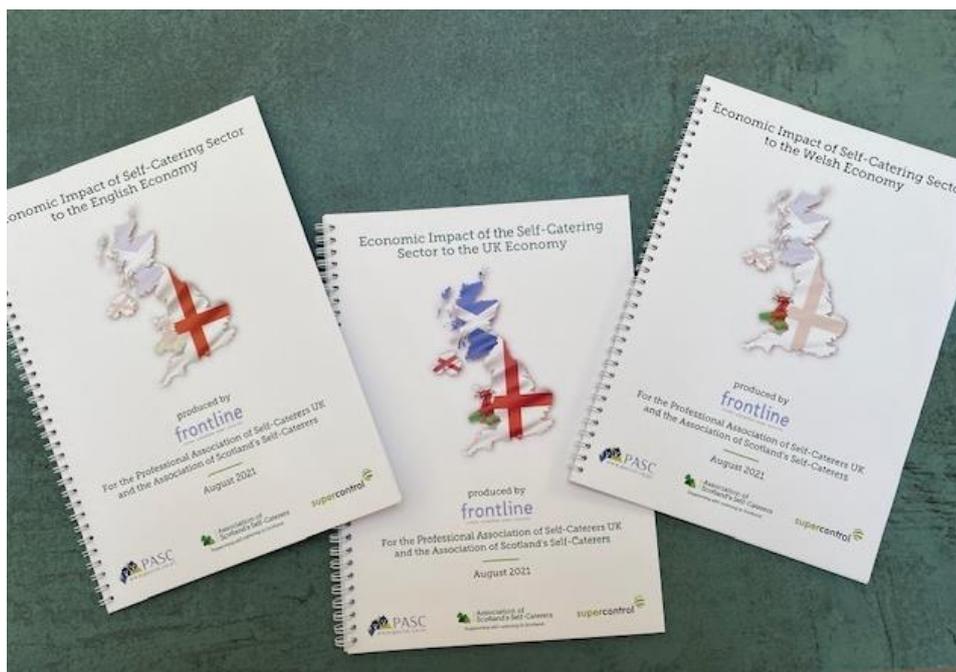
We have sent the reports to our contacts in Government and have numerous calls/zooms set up with MP's and officials to explain the importance of our sector. We have also sent out all the reports that have been ordered by Members to date. Thanks

Printed copies of these are now available for the UK, English and Welsh reports.

If you wish to purchase one, please send an email to admin@pascuk.co.uk with your name, business name and address and we will send one out with an invoice for £10. No VAT p&p included.

Free Downloads are available online:

Reports are online now at <https://bit.ly/3yiW2GX>



We are pleased to announce that the series of Self-Catering reports covering the UK, England, Scotland, Wales and Northern Ireland are now freely available to all.

The reports have been written by the research agency Frontline and were commissioned jointly by PASC UK and the ASSC. The scale and cost of these reports would have been beyond the

reach of our two organisations and the substantial proportion of the costs have been borne by SuperControl sponsoring the report. SuperControl also provided rich booking data.

ENGLAND UPDATE NO CHANGE

No further changes in England, please see previous newsletters for English Guidance on operating in Step 4.

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

SCOTLAND UPDATE. NO CHANGE

It was confirmed that Scotland moved beyond Level zero on Monday 9th August. This means that restrictions on group sizes in self-catering in Scotland have finally been removed.

Full details in previous newsletters.

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

WALES UPDATE NO CHANGE

The First Minister confirmed in the 26 August Review that there would be no changes to Covid rules in Wales, meaning there continuing to be no restrictions on self-catering in Wales. For details of Level Zero etc, please refer to previous newsletters.

<https://gov.wales/no-changes-covid-rules-wales>

Watch <https://www.facebook.com/pascukltd> for ongoing updates between newsletters.

NEW REVISED CLEANING PROTOCOLS V5 UPDATE

The review of the **Self-Catering Covid Cleaning Protocols V5** is complete. All three Country specific versions are available under the Covid-19 Tab on the new website. England, Scotland and Wales are covered.

Between the old website and the new website over 3,000 copies have already been downloaded.

We are extremely grateful to the ASSC (Association of Scotland's Self-Caterers), who spotted an opportunity to get an expert review done and pushed this through.

It is a positive review with sensible changes and written in any easy-to-understand way. We strongly recommend that they are read in their entirety, so that the whole context and the necessity to write an updated risk assessment is fully understood.

We are providing a single document for **Self-Catering Covid Cleaning Protocols V5** in each of England, Scotland and Wales.

This includes

- The Cleaning Protocols
- The Risk Assessment

- Cleaning checklist
- FAQ's

As always with the Cleaning Protocols, these are free to all. Earlier versions have been downloaded from the PASC UK website over 120,000 times and have done much to convince Government of the sectors commitment to Covid security.

Some key changes:

- Owners should follow current Government guidance on issues such as physical distancing and face coverings
- Properties that have been cleaned and disinfected in line with the protocols should be available for immediate occupation, and there is no requirement for leaving properties fallow for 72 hours
- Individual operators should decide on whether guests should strip the beds / laundry themselves. If operators/cleaners remove them (following protocols on good handling of linen, not shaking, PPE if required), then it could be argued that this may actually be more “controllable”
- A common-sense approach should be taken to the washing of crockery/cutlery, based on what cleaners find when assessing property at changeover
- PHS does not recommend Steam/UV-C light/ULV fogging between guests as standard practice
- And much more....

The Protocols can be found on www.pascuk.co.uk

NEW PASC UK WEBSITE LIVE

The new PASC UK website has gone live.



About ▾ Membership ▾ Advice & Support ▾ COVID-19 ▾ Resources ▾ Webinars ▾ Partners ▾ Contact Us

THE PROFESSIONAL ASSOCIATION OF SELF CATERERS UK



PASC UK's sole purpose is to lobby the Government on behalf of professional self-caterers.. These are small businesses where the self-catering business is a primary income stream for the owners. There are currently some serious threats to this sector, including poorly implemented statutory registration schemes and the lack of a level playing field across the sector, in terms of both regulation and taxation. Most of these are caused by Government action – or lack of. PASC UK is well connected and well-placed to try and address such issues.

Please let us know if you have any issues with it, or comments. The next stages are:

- The Members Only section.
- FAQ's

Check it out here www.pascuk.co.uk

Any thoughts/comments/observations about website please send to chair@pascuk.co.uk

MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Surgery Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- Special Interest Papers (EV Charging, Third Party Services at Holiday Lets, Privacy and Cookie Policies etc)

What will be available to non-members?

- The PASC UK Covid newsletters
- Email support when available. (Members support comes first).
- Free Webinars
- Cleaning protocols
- Some General interest Papers, (Cancellation Policies, what to do if Guests gets Covid etc)

We are currently making major investments in supporting you better and all of this cost's money, these include.

- A new Website
- The largest ever National Report on Self-Catering in the UK, broken down by country
- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. <https://bit.ly/3ptd4RU> Thanks.

BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS

We are really pleased to announce a partnership with Purchasing for Business.

More details on the new PASC UK website here: <https://bit.ly/3ptd4RU>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

SUPPORT LOBBYING BY JOINING PASC UK

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200
- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card.

Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-us/>

Thank you

RECORDINGS OF PASC UK WEBINARS

These can now all be found on the new website at: <https://www.pascuk.co.uk/webinars/>

HOW TO REDUCE YOUR BUSINESS RATES BILL

Many of you have been waiting for me to finish updating the Business Rates paper that enables you to make a self 'check' on your Business Rates Bill.

Please bear in mind:

- The Business Rates Papers are only available to paid up Members.
- The reduced rates negotiated by PASC UK only apply to England and Wales
- The reduced rates negotiated by PASC UK for self-catering are only currently available to Businesses that have 3+ units on one hereditament.
- It will take a while to work through the backlog as each Members needs to have a run through, before applying their "Check".
- We will be in touch directly to arrange these short sessions.

Our apologies that this has taken longer than anticipated.

PASC UK MEMBERS LOGO



Please only display if you are a fully paid-up Member. You can get a copy by sending an email to admin@pascuk.co.uk Thanks.

MEMBER RENEWALS

Huge favour to ask of regulars, when you get your renewal through, please pay it. The logistics of chasing waste hugely valuable time that could be spent doing far more useful things for all. If you don't want to renew, all you have to do is say so.

ABOUT PASC UK

Full details of all the activities that PASC UK undertakes can be found on the new website, under the About Tab on the homepage. www.pascuk.co.uk

INDEX OF PREVIOUS NEWSLETTER CONTENT

Available from previous newsletters as marked.
These can be found on www.pascuk.co.uk

- PASC UK Buying Club reminder **22 Oct Newsletter**
- PASC UK Partner Webinars, SuperControl and Touch Stay **22 Oct Newsletter**
- PASC UK Welcome Hampers Webinar, still spaces 😊 **22 Oct Newsletter**
- New Cleaning APP launched by Properly and Quality in Tourism **22 Oct Newsletter**
- Wales Quality Grading Assessments Update **22 Oct Newsletter**
- Wales Covid-19 Spot Checks **22 Oct Newsletter**
- CJRS – Late Claims **22 Oct Newsletter**
- #VATsENOUGH Campaign **Update 15 Oct Newsletter**
- Some Energy Suppliers refusing Self-Caterers supply **Update 15 Oct Newsletter**
- Wales Statutory Registration Scheme update **Update 15 Oct Newsletter**
- Update of Short-Term Letting Legislation in Scotland **15 Oct Newsletter**
- Government Launches Consultation into EV Charging in England and Wales **15 Oct Newsletter**
- Big Win for Touch Stay **15 Oct Newsletter**
- Booking Data for Q4 2021 **15 Oct Newsletter**
- Thank you, 8 October Newsletter,
- New Insurance Policy goes live **8 October Newsletter**
- HSE Spot Checks **8 October Newsletter**
- Fire Checks at Changeover **Repeat 8 October Newsletter**
- End of Furlough and SEISS **8 October Newsletter**

- PASC UK Ghosting paper Repeat 8 October Newsletter
- Results of the VAT Survey that many of you took part in 8 October Newsletter
- Natasha's Law is now Law 8 October Newsletter
- Guest Cancellations and the role of Travel Insurance 24 Sept Newsletter
- PRS/PPL Update 24 Sept Newsletter
- PASC UK Ghosting paper Repeat 24 Sept Newsletter
- Possible Gas Supply Issues 24 Sept Newsletter
- TouchStay Webinar Recording 24 Sept Newsletter
- Carbon Monoxide Monitors 24 Sept Newsletter okay
- Don't Shoot the Messenger 17 Sept Newsletter
- Useful ACT photography Guide 17 Sept Newsletter
- One Night Holiday let Scam 17 Sept Newsletter
- MPLC Licences for Self-Catering 10 Sept Newsletter
- Natasha's Law, home cooked food in Hampers update 10 Sept Newsletter
- VAT Treatment as Rates change 10 Sept Newsletter
- Insurance Pay-outs and Tax 10 Sept Newsletter
- Welsh Government Three-Pronged Approach on Second Homes UPDATE 10 Sept Newsletter
- Welsh Government Consultation on Taxation of Second Homes and Self-Catering 10 Sept Newsletter
- Deadline for Southwest and Southeast Tourism Awards looms 10 Sept Newsletter
- CJRS Guidance Updated
- CJRS Statistics
- Claiming Back Statutory Sick Pay
- End of Temporary Insolvency measures
- Commercial Waste Collections
- Update on Business Rates vs Council Tax for Holiday Lets in England
- National Self-Catering Reports Launched and available now UPDATE
- Business Interruption Insurance, Deduction of Grants, Furlough and Business Rates REPEAT
- Ghosting Update UPDATE
- PRS/PPL Update 3 Sept Newsletter
- DVD Libraries Warning 3 Sept Newsletter
- Second Holiday Lets and Small Business Rates Relief in both ENGLAND & WALES 3 Sept Newsletter
- CJRS Guidance updated 3 Sept Newsletter
- Scotland Short Term Licensing Act.
- Private Water Supplies 3 Sept Newsletter
- Useful Reminders from Visit Wales 3 Sept Newsletter
- Welsh Government Three-Pronged Approach on Second Homes 3 Sept Newsletter
- New Online service for Self-Catering sector 27 August Newsletter
- Water Abstraction licences review 27 August Newsletter
- Thanks to SuperControl for Highlighting Value of Trade Associations 27 August Newsletter
- VAT registered businesses, how you can help lobby for retention of reduced VAT 27 August Newsletter
- Scotland Short Term Licensing Act. Action required. UPDATE 27 August Newsletter
- BBC Panorama programme. The Great British Staycation? 27 August Newsletter
- Important and Urgent information for Sole Traders 27 August Newsletter
- South West Tourism Awards Deadlines Extended 20 Aug Newsletter
- Peak District and Derbyshire Tourism Awards launched 20 Aug Newsletter

- Tourism Awards in England, see if you can enter **20 Aug Newsletter**
- Proposal for Edinburgh to become a Short -Term let control area **20 Aug Newsletter**
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- CJRS Update **13 Aug Newsletter**
- Guests who won't leave, and the Fictitious Winter Let **13 Aug Newsletter**
- Crowdfunding,...thanks **13 Aug Newsletter**
- Changes to Self-Isolation Requirements in Wales **13 Aug Newsletter**
- Useful Tech for managing remote and larger properties **13 Aug Newsletter**
- Update on Commercial TV Licences for Self-Catering properties **13 Aug Newsletter**
- Guide Available on what to do if Guests get Covid at your Business in England **6 Aug Newsletter**
- Welsh Statement on International Visitors **6 Aug Newsletter**
- Welsh Government Three-Pronged Approach on Second Homes **30 July Newsletter**
- VAT Deferral Penalties **30 July Newsletter**
- Legionella **30 July Newsletter**
- Update on Review in England on Second Homes and Business Rates **23 July Newsletter**
- Wales Update (Who can stay currently) **23 July Newsletter**
- Welsh Government Three-Pronged Approach on Second Homes **23 July Newsletter**
- Guidance on Fifth SEISS Grant Updated **23 July Newsletter**
- Business Rates **Update** and Form VO6048 Update **23 July Newsletter**
- Welcome Packs for Guests **UPDATE 23 July Newsletter**
- Recording of 'Legal Obligations of a Holiday Let' Webinar available **16 July Newsletter**
- Working Safely During Coronavirus **16 July Newsletter**
- Commercial TV Licence Refund due to Pandemic **UPDATE 16 July Newsletter**
- Sales Ban on Halogen Lightbulbs from September **16 July Newsletter**
- Electric Vehicle Paper is Published plus discount on Installations **16 July Newsletter**
- Logs in Holiday cottages **9 July Newsletter**
- Package Travel Directive Review **9 July Newsletter**
- Scottish Government to push ahead with Short-term Licensing Legislation **9 July Newsletter**
- Scotland FM Lifts all Restrictions from Greater Manchester, Blackburn and Darwen **9 July**
- Guidance on Fifth SEISS Grant **9 July Newsletter**
- Possible Wales Grant support for some businesses **1 July Newsletter**
- Updated format for reporting CJRS funding **25 June Newsletter**
- VRBO Scam **25 June Newsletter**
- Internet Acceptable Use Policy **25 June Newsletter**
- Possible 4G internet Package **UPDATE 25 June Newsletter**
- England Groups Sizes Repeat **25 June Newsletter**
- England Update **25 June Newsletter**
- Scotland Update **25 June Newsletter**
- Scotland Travel Restrictions from Manchester and Salford **25 June Newsletter**
- Wales Update **25 June Newsletter**
- Grant Distribution by Councils in England **25 June Newsletter**
- Deferred VAT Guidance updated **25 June Newsletter**
- Wales, General Update, Tourism Tax and Increasing Council Taxes **18 June Newsletter**
- Wales, Possible Grants for Larger Properties **18 June Newsletter**
- England ARG (Additional Restrictions Grants) update **18 June Newsletter**
- Short Term Lets Registration Update **18 June Newsletter**
- Which PASC UK Webinars are your priority **18 June Newsletter**
- PASC UK Membership Packs **UPDATE 18 June Newsletter**

- Tourism Recovery Plan 11 June Newsletter
- VAT Deferrals, June 21 Deadline reminder 11 June Newsletter
- ICO Registration Update 11 June Newsletter
- New PASC UK Partnership with Visit England and the Pink Book 11 June Newsletter
- Updated Swimming Pool Guidance 11 June Newsletter
- England Update (Where Covid is spreading) 11 June Newsletter
- Indian (DELTA) Update England 4 June Newsletter
- Indian (DELTA) Update Wales 4 June Newsletter
- Wales Update 4 June Newsletter
- Indian (DELTA) Update Scotland 4 June Newsletter
- Travel Restrictions for English Guests coming to Scotland 4 June Newsletter
- Update on what you can and cannot do in Scotland 4 June Newsletter
- Four-day Bank Holiday June 2022 4 June Newsletter
- Case Studies on Capital Allowance Savings now available 4 June Newsletter
- More news on Superfast Broadband developments for “hard to reach” areas 4 June Newsletter
- Staff Shortages. RESULTS OF SURVEY 4 June Newsletter
- Travel Behaviour Indicator from Department of Transport 28 MAY NEWSLETTER
- Visit England Consumer Tracker 28 MAY NEWSLETTER
- ICO, Do Holiday cottage owners need to pay? UPDATE AND NEW FAQ's 28 MAY NEWSLETTER
- Scam email regarding SEISS Payments 28 MAY NEWSLETTER
- Staff Shortages 21 and 28 MAY NEWSLETTERS
- Paying back SEISS 28 MAY NEWSLETTER
- Welsh Fire Service calls for holiday cottage owners to take action 28 MAY NEWSLETTER
- Broadband in Hard-to-Reach areas, Consultations and Grants 21 MAY NEWSLETTER
- What can open in England May 17 21 MAY NEWSLETTER
- Scotland Update 21 MAY NEWSLETTER
- Wales Further Support Grants Update 21 MAY NEWSLETTER
- Covid Travel Charter 21 MAY NEWSLETTER
- Step 3 Posters England 21 MAY NEWSLETTER
- Paying Back SEISS 21 MAY NEWSLETTER
- CCTV Do you need a licence? Legal Note Published 14 May Newsletter
- Business Rates in England and Wales, Form VO6048 14 May Newsletter
- Visit England Recovery Webinars 14 May Newsletter
- English Tourism Week 14 May Newsletter
- Self-Testing 14 May Newsletter
- Interesting feedback on Mumsnet regarding Holiday Cottages 14 May Newsletter
- Business Rates in Wales Update 7 May Newsletter
- Confirmation of Relaxation of Restrictions in Wales 7 May Newsletter
- Update on English Guests holidaying in Wales before 17 May 7 May Newsletter
- Test and Trace in England 7 May Newsletter
- MHCLG Review of Second Homes and Business Rates 7 May Newsletter
- ARG update for England (grants for businesses on Council Tax) 7 May Newsletter
- Trip Advisor reverses decision to take your Intellectual Property 7 May Newsletter
- Waste Transfer Rules, and yes it applies to each and every one of you 7 May Newsletter
- Health and Safety Executive Checks and Visits 30 April Newsletter
- Which? Magazine review Covid Secure Schemes 30 April Newsletter
- Covid Secure Business Poster see 23 April Newsletter
- SEISS Repayment Guidance updated 23 April Newsletter

- Companies House Guidance Updated **23 April Newsletter**
- Deferred VAT Guidance, further update **23 April Newsletter**
- **UPDATE** Questions about Self-Contained Accommodation and shared entrances England **See 9 April**
- **UPDATE** QR Codes and Recording guests contact details in England **See 16 April**
- Cookies and Privacy Policies will become out of date this summer **See 16 April**
- Revised Cleaning Protocols **See 16 April**
- England Restart Grants **Update See 16 April**
- New Member Benefit Buying Club **See 16 April**
- Fines for Non-Covid Compliance **See 16 April**
- Second Homes and the correct mortgage **See 16 April**
- How best to communicate all the changes to guests? **See 9 April**
- Wedding Show Rounds **See 9 April**
- CJRS Furlough Guidance updated **See 9 April**
- WIFI Support UK Gigabit Voucher launched **See 9 April**
- Ethical Low Commission OTA to launch in the UK **See 9 April**
- The PASC UK/ASSC Grants Survey is published **See 9 April**
- Checklist for opening properties **see 26 March**
- Updated Opening guidance in England **see 2 April**
- Update on Guest Numbers in Scotland **see 2 April**
- Wales Road Map **see 2 April**
- Wales Tourism FAQ's **see 2 April**
- General Wales Update **see 2 April**
- New Recovery Loans **see 26 March**
- England Restart Grants details **see 19 March**
- England Council tax-based Grants (ARG) (non Business Rates) **see 19 March**
- Definition of 'self-contained' accommodation in Wales. **see 26 March**
- COVID risk Assessments to enable you to open in Wales **see 26 March**
- Scotland Business Rates Grants **see 19 March**
- Additional Grant in Scotland for eligible Council Tax paying businesses **see 26 Match**
- Scotland Road Map **see 19 March**
- Opportunists reletting your property without your knowledge **see 26 March**
- HMRC to launch consultation into holiday lets and Business Rates **see 26 March**
- VAT Deferral scheme updated **see 26 March**
- Other TAX reviews coming up from HMRC **see 26 March**
- Business Rates Review, Interim Report **see 26 March**
- Business Show Rounds **see 26 March**
- Key Lobbying Objectives **see 26 March**
- FCA Business interruption Policy Checker and FAQ **see 26 March**
- Cancellations Policy Paper **see 26 March**
- PASC UK Awards **see 26 March**

Wishing each and every one of you all the best during these trying times, and please Stay Safe.

Best regards

Alistair Handyside MBE
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