



# Professional Association of Self-Caterers UK NEWSLETTER

## 12 November 2021 Issue 84

### This week's contents

- **Support Guidelines**
- **PASC SERVICE LEVELS 8 Nov – 19 Nov**
- **Coverage from 8 Nov -19 Nov**
- **PASC UK Social Media**
- **Where to find previously covered items in Newsletters**

### **PASC UK SERVICE LEVELS OVER THE NEXT WEEK**

We will be going on holiday from Monday 8<sup>th</sup> November until Friday 19 November. Please see below as to how cover will operate during this time.

We thank you in advance for your cooperation during this time.

### **COVERAGE FROM 8 NOVEMBER TO 19 NOVEMBER**

We will be away on holiday for the week of Monday 8 November to Friday the 19th November inclusive.

During these dates we can only provide emergency cover.

This will be kindly provided by Beth Bailey, PASC UK Board Member. Beth is a hugely experienced self-caterer, has a very successful business and is also Chair of Premier Cottages, her bio can be seen here: <https://www.pascuk.co.uk/pasc-board/>

Emergency emails are to be sent to [admin@pascuk.co.uk](mailto:admin@pascuk.co.uk) and they will automatically be forwarded to Beth during this period. Emails to [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk) will not be looked at until we return to work. There will be an out of office reminder about this if you send an email to the Chair.

Emergency phone support for Members will also be provided for Paid up Members only.

The Emergency Number from Monday 8 November - Friday 19 November inclusive is **07552 063681**. The Chairs phone will be switched off with an answerphone message asking PASC UK Members to ring the emergency number.

Please don't ring the Chairs number during the period. Thanks.

Questions covering Business Rates, Form VO6048 will have to wait until after the break. and general questions should still be sent to [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk) and they will be dealt with as quickly as possible on our return.

We apologise in advance for any inconvenience this may cause.

## SUPPORT GUIDELINES

We still get 60+ emails a day, plus 25+ phone calls, so we have to reiterate the support rules please.

- **Paid** Members get phone and email support. Please put property name in Subject line
- Non-Member emails will get dealt with after Members emails
- We cannot respond to questions on Facebook and LinkedIn
- Please read the most recent Newsletter before calling/emailing
- Recent Newsletters are on the website

The email address to use in [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk) Many thanks, your support with this would be much appreciated.

## PASC UK SOCIAL MEDIA

**Please follow PASC on Twitter @PascUK AND on Facebook @pascukltd**  
This is where the latest news between newsletters gets posted.

## WHERE TO FIND PREVIOUS ITEMS COVERED IN PREVIOUS NEWSLETTERS

These are now indexed at the bottom of this newsletter in preparation for forming part of FAQ's on the new website. You can download them from [www.pascuk.co.uk](http://www.pascuk.co.uk)

## ABOUT PASC UK

Full details of all the activities that PASC UK undertakes can be found on the new website, under the About Tab on the homepage. [www.pascuk.co.uk](http://www.pascuk.co.uk)

## INDEX OF PREVIOUS NEWSLETTER CONTENT

Available from previous newsletters as marked.  
These can be found on [www.pascuk.co.uk](http://www.pascuk.co.uk)

- EV Charging update **29 Oct Newsletter**
- EV Charging update, specific to Wales **29 Oct Newsletter**
- EPC's and Short-Term Lets 29.10 Update **29 Oct Newsletter**
- PASC UK Tech Webinar **29 Oct Newsletter**
- PASC UK Buying Club reminder **22 Oct Newsletter**
- PASC UK Partner Webinars, SuperControl and Touch Stay **22 Oct Newsletter**
- PASC UK Welcome Hampers Webinar, still spaces 😊 **22 Oct Newsletter**
- New Cleaning APP launched by Properly and Quality in Tourism **22 Oct Newsletter**
- Wales Quality Grading Assessments Update **22 Oct Newsletter**
- Wales Covid-19 Spot Checks **22 Oct Newsletter**

- CJRS – Late Claims **22 Oct Newsletter**
- #VATsENOUGH Campaign **Update 15 Oct Newsletter**
- Some Energy Suppliers refusing Self-Caterers supply **Update 15 Oct Newsletter**
- Wales Statutory Registration Scheme update **Update 15 Oct Newsletter**
- Update of Short-Term Letting Legislation in Scotland **15 Oct Newsletter**
- Government Launches Consultation into EV Charging in England and Wales **15 Oct Newsletter**
- Big Win for Touch Stay **15 Oct Newsletter**
- Booking Data for Q4 2021 **15 Oct Newsletter**
- Thank you, 8 October Newsletter,
- New Insurance Policy goes live **8 October Newsletter**
- HSE Spot Checks **8 October Newsletter**
- Fire Checks at Changeover **Repeat 8 October Newsletter**
- End of Furlough and SEISS **8 October Newsletter**
- PASC UK Ghosting paper **Repeat 8 October Newsletter**
- Results of the VAT Survey that many of you took part in **8 October Newsletter**
- Natasha’s Law is now Law **8 October Newsletter**
- Guest Cancellations and the role of Travel Insurance **24 Sept Newsletter**
- PRS/PPL **Update 24 Sept Newsletter**
- PASC UK Ghosting paper **Repeat 24 Sept Newsletter**
- Possible Gas Supply Issues **24 Sept Newsletter**
- TouchStay Webinar Recording **24 Sept Newsletter**
- Carbon Monoxide Monitors **24 Sept Newsletter okay**
- Don’t Shoot the Messenger **17 Sept Newsletter**
- Useful ACT photography Guide **17 Sept Newsletter**
- One Night Holiday let Scam **17 Sept Newsletter**
- MPLC Licences for Self-Catering **10 Sept Newsletter**
- Natasha’s Law, home cooked food in Hampers update **10 Sept Newsletter**
- VAT Treatment as Rates change **10 Sept Newsletter**
- Insurance Pay-outs and Tax **10 Sept Newsletter**
- Welsh Government Three-Pronged Approach on Second Homes **UPDATE 10 Sept Newsletter**
- Welsh Government Consultation on Taxation of Second Homes and Self-Catering **10 Sept Newsletter**
- Deadline for Southwest and Southeast Tourism Awards looms **10 Sept Newsletter**
- CJRS Guidance Updated
- CJRS Statistics
- Claiming Back Statutory Sick Pay
- End of Temporary Insolvency measures
- Commercial Waste Collections
- Update on Business Rates vs Council Tax for Holiday Lets in England
- National Self-Catering Reports Launched and available now **UPDATE**
- Business Interruption Insurance, Deduction of Grants, Furlough and Business Rates **REPEAT**
- Ghosting Update **UPDATE**
- PRS/PPL Update **3 Sept Newsletter**
- DVD Libraries Warning **3 Sept Newsletter**
- Second Holiday Lets and Small Business Rates Relief in both **ENGLAND & WALES 3 Sept Newsletter**
- CJRS Guidance updated **3 Sept Newsletter**

- Scotland Short Term Licensing Act.
- Private Water Supplies **3 Sept Newsletter**
- Useful Reminders from Visit Wales **3 Sept Newsletter**
- Welsh Government Three-Pronged Approach on Second Homes **3 Sept Newsletter**
- New Online service for Self-Catering sector **27 August Newsletter**
- Water Abstraction licences review **27 August Newsletter**
- Thanks to SuperControl for Highlighting Value of Trade Associations **27 August Newsletter**
- VAT registered businesses, how you can help lobby for retention of reduced VAT **27 August Newsletter**
- Scotland Short Term Licensing Act. Action required. **UPDATE 27 August Newsletter**
- BBC Panorama programme. The Great British Staycation? **27 August Newsletter**
- Important and Urgent information for Sole Traders **27 August Newsletter**
- South West Tourism Awards Deadlines Extended **20 Aug Newsletter**
- Peak District and Derbyshire Tourism Awards launched **20 Aug Newsletter**
- Tourism Awards in England, see if you can enter **20 Aug Newsletter**
- Proposal for Edinburgh to become a Short -Term let control area **20 Aug Newsletter**
- 
- CJRS Update **13 Aug Newsletter**
- Guests who won't leave, and the Fictitious Winter Let **13 Aug Newsletter**
- Crowdfunding,...thanks **13 Aug Newsletter**
- Changes to Self-Isolation Requirements in Wales **13 Aug Newsletter**
- Useful Tech for managing remote and larger properties **13 Aug Newsletter**
- Update on Commercial TV Licences for Self-Catering properties **13 Aug Newsletter**
- Guide Available on what to do if Guests get Covid at your Business in England **6 Aug Newsletter**
- Welsh Statement on International Visitors **6 Aug Newsletter**
- Welsh Government Three-Pronged Approach on Second Homes **30 July Newsletter**
- VAT Deferral Penalties **30 July Newsletter**
- Legionella **30 July Newsletter**
- Update on Review in England on Second Homes and Business Rates **23 July Newsletter**
- Wales Update (Who can stay currently) **23 July Newsletter**
- Welsh Government Three-Pronged Approach on Second Homes **23 July Newsletter**
- Guidance on Fifth SEISS Grant Updated **23 July Newsletter**
- Business Rates **Update** and Form VO6048 Update **23 July Newsletter**
- Welcome Packs for Guests **UPDATE 23 July Newsletter**
- Recording of 'Legal Obligations of a Holiday Let" Webinar available **16 July Newsletter**
- Working Safely During Coronavirus **16 July Newsletter**
- Commercial TV Licence Refund due to Pandemic **UPDATE 16 July Newsletter**
- Sales Ban on Halogen Lightbulbs from September **16 July Newsletter**
- Electric Vehicle Paper is Published plus discount on Installations **16 July Newsletter**
- Logs in Holiday cottages **9 July Newsletter**
- Package Travel Directive Review **9 July Newsletter**
- Scottish Government to push ahead with Short-term Licensing Legislation **9 July Newsletter**
- Scotland FM Lifts all Restrictions from Greater Manchester, Blackburn and Darwen **9 July**
- Guidance on Fifth SEISS Grant **9 July Newsletter**
- Possible Wales Grant support for some businesses **1 July Newsletter**
- Updated format for reporting CJRS funding **25 June Newsletter**
- VRBO Scam **25 June Newsletter**
- Internet Acceptable Use Policy **25 June Newsletter**

- Possible 4G internet Package UPDATE 25 June Newsletter
- England Groups Sizes Repeat 25 June Newsletter
- England Update 25 June Newsletter
- Scotland Update 25 June Newsletter
- Scotland Travel Restrictions from Manchester and Salford 25 June Newsletter
- Wales Update 25 June Newsletter
- Grant Distribution by Councils in England 25 June Newsletter
- Deferred VAT Guidance updated 25 June Newsletter
- Wales, General Update, Tourism Tax and Increasing Council Taxes 18 June Newsletter
- Wales, Possible Grants for Larger Properties 18 June Newsletter
- England ARG (Additional Restrictions Grants) update 18 June Newsletter
- Short Term Lets Registration Update 18 June Newsletter
- Which PASC UK Webinars are your priority 18 June Newsletter
- PASC UK Membership Packs UPDATE 18 June Newsletter
- Tourism Recovery Plan 11 June Newsletter
- VAT Deferrals, June 21 Deadline reminder 11 June Newsletter
- ICO Registration Update 11 June Newsletter
- New PASC UK Partnership with Visit England and the Pink Book 11 June Newsletter
- Updated Swimming Pool Guidance 11 June Newsletter
- England Update (Where Covid is spreading) 11 June Newsletter
- Indian (DELTA) Update England 4 June Newsletter
- Indian (DELTA) Update Wales 4 June Newsletter
- Wales Update 4 June Newsletter
- Indian (DELTA) Update Scotland 4 June Newsletter
- Travel Restrictions for English Guests coming to Scotland 4 June Newsletter
- Update on what you can and cannot do in Scotland 4 June Newsletter
- Four-day Bank Holiday June 2022 4 June Newsletter
- Case Studies on Capital Allowance Savings now available 4 June Newsletter
- More news on Superfast Broadband developments for “hard to reach” areas 4 June Newsletter
- Staff Shortages. RESULTS OF SURVEY 4 June Newsletter
- Travel Behaviour Indicator from Department of Transport 28 MAY NEWSLETTER
- Visit England Consumer Tracker 28 MAY NEWSLETTER
- ICO, Do Holiday cottage owners need to pay? UPDATE AND NEW FAQ'S 28 MAY NEWSLETTER
- Scam email regarding SEISS Payments 28 MAY NEWSLETTER
- Staff Shortages 21 and 28 MAY NEWSLETTERS
- Paying back SEISS 28 MAY NEWSLETTER
- Welsh Fire Service calls for holiday cottage owners to take action 28 MAY NEWSLETTER
- Broadband in Hard-to-Reach areas, Consultations and Grants 21 MAY NEWSLETTER
- What can open in England May 17 21 MAY NEWSLETTER
- Scotland Update 21 MAY NEWSLETTER
- Wales Further Support Grants Update 21 MAY NEWSLETTER
- Covid Travel Charter 21 MAY NEWSLETTER
- Step 3 Posters England 21 MAY NEWSLETTER
- Paying Back SEISS 21 MAY NEWSLETTER
- CCTV Do you need a licence? Legal Note Published 14 May Newsletter
- Business Rates in England and Wales, Form VO6048 14 May Newsletter
- Visit England Recovery Webinars 14 May Newsletter
- English Tourism Week 14 May Newsletter

- Self-Testing **14 May Newsletter**
- Interesting feedback on Mumsnet regarding Holiday Cottages **14 May Newsletter**
- Business Rates in Wales Update **7 May Newsletter**
- Confirmation of Relaxation of Restrictions in Wales **7 May Newsletter**
- Update on English Guests holidaying in Wales before 17 May **7 May Newsletter**
- Test and Trace in England **7 May Newsletter**
- MHCLG Review of Second Homes and Business Rates **7 May Newsletter**
- ARG update for England (grants for businesses on Council Tax) **7 May Newsletter**
- Trip Advisor reverses decision to take your Intellectual Property **7 May Newsletter**
- Waste Transfer Rules, and yes it applies to each and every one of you **7 May Newsletter**
- Health and Safety Executive Checks and Visits **30 April Newsletter**
- Which? Magazine review Covid Secure Schemes **30 April Newsletter**
- Covid Secure Business Poster see **23 April Newsletter**
- SEISS Repayment Guidance updated **23 April Newsletter**
- Companies House Guidance Updated **23 April Newsletter**
- Deferred VAT Guidance, further update **23 April Newsletter**
- **UPDATE** Questions about Self-Contained Accommodation and shared entrances England **See 9 April**
- **UPDATE** QR Codes and Recording guests contact details in England **See 16 April**
- Cookies and Privacy Policies will become out of date this summer **See 16 April**
- Revised Cleaning Protocols **See 16 April**
- England Restart Grants **Update See 16 April**
- New Member Benefit Buying Club **See 16 April**
- Fines for Non-Covid Compliance **See 16 April**
- Second Homes and the correct mortgage **See 16 April**
- How best to communicate all the changes to guests? **See 9 April**
- Wedding Show Rounds **See 9 April**
- CJRS Furlough Guidance updated **See 9 April**
- WIFI Support UK Gigabit Voucher launched **See 9 April**
- Ethical Low Commission OTA to launch in the UK **See 9 April**
- The PASC UK/ASSC Grants Survey is published **See 9 April**
- Checklist for opening properties **see 26 March**
- Updated Opening guidance in England **see 2 April**
- Update on Guest Numbers in Scotland **see 2 April**
- Wales Road Map **see 2 April**
- Wales Tourism FAQ's **see 2 April**
- General Wales Update **see 2 April**
- New Recovery Loans **see 26 March**
- England Restart Grants details **see 19 March**
- England Council tax-based Grants (ARG) (non Business Rates) **see 19 March**
- Definition of 'self-contained' accommodation in Wales. **see 26 March**
- COVID risk Assessments to enable you to open in Wales **see 26 March**
- Scotland Business Rates Grants **see 19 March**
- Additional Grant in Scotland for eligible Council Tax paying businesses **see 26 March**
- Scotland Road Map **see 19 March**
- Opportunists reletting your property without your knowledge **see 26 March**
- HMRC to launch consultation into holiday lets and Business Rates **see 26 March**
- VAT Deferral scheme updated **see 26 March**

- Other TAX reviews coming up from HMRC see 26 March
- Business Rates Review, Interim Report see 26 March
- Business Show Rounds see 26 March
- Key Lobbying Objectives see 26 March
- FCA Business interruption Policy Checker and FAQ see 26 March
- Cancellations Policy Paper see 26 March
- PASC UK Awards see 26 March

Wishing each and every one of you all the best during these trying times, and please Stay Safe.

Best regards

Alistair Handyside MBE  
Executive Chair  
The Professional Association of Self-Caterers UK  
[www.pascuk.co.uk](http://www.pascuk.co.uk)  
[chair@pascuk.co.uk](mailto:chair@pascuk.co.uk)  
07771 678028



## DISCLAIMER

We are in completely uncharted territory here, and any suggestions that we make are merely that and you should carefully consider your own business policies, and if necessary, consult with your Professional Advisors. PASC is your lobbying Association, not a legal service. In addition, please be very wary of some of the advice given on internet communities, blogs and social media. There appear to be thousands of experts out there where my understanding is that there are very few.

To that end, any information you get from any source you must double check. I will always try and put the actual link to the information in the newsletters so that you can read and assess yourselves. These are unprecedented times, please take exceptional care.