



Professional Association of Self-Caterers UK

NEWSLETTER

10 December 2021 Issue 88

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SUPPORT GUIDELINES

We still get 60+ emails a day, plus 25+ phone calls, so we have to reiterate the support rules please.

- **Paid** Members get phone and email support. Please put property name in Subject line
- Non-Member emails will get dealt with after Members emails
- We cannot respond to questions on Facebook and LinkedIn
- Please read the most recent Newsletter before calling/emailing
- Recent Newsletters are on the website

The email address to use in chair@pascuk.co.uk Many thanks, your support with this would be much appreciated.

PASC UK SOCIAL MEDIA

Please follow PASC on Twitter @PascUK AND on Facebook @pascukltd
This is where the latest news between newsletters gets posted.

WHERE TO FIND PREVIOUS ITEMS COVERED IN PREVIOUS NEWSLETTERS

These are now indexed at the bottom of this newsletter in preparation for forming part of FAQ's on the new website. You can download them from www.pascuk.co.uk

COMMENTARY

Headlines continue to be dominated by the spread of the Omicron Covid strain. We will keep a close eye on any changes, either proposed or real, and will keep you updated through the weekly newsletters and in between on our Facebook page <https://www.facebook.com/pascukltd>

Make sure you are following that as the announcements are not sticking to any timetable. Details of any current changes are detailed below.

Feedback on cancellations is growing, particularly from those that had guests coming from abroad to meet up with their Families for Christmas and the New Year. Demand from UK guests remains strong and it's not too late to rebook, so if you have cancellations, re-advertise as quickly and widely as you can. Currently 95% of cancellations are from parties that have guests coming from abroad, so the appetite from the domestic market to get together in private groups is still strong. The scary headlines about cancellations are more reflective of larger gatherings in hospitality venues such as hotels, clubs and pubs. Self-catering is the only accommodation where guests can choose who they are sharing the space with. Our thoughts though are with those seeing another spike in cancellations.

Some good news at last, we have lobbied for five years for a Roundtable with the Government on making sure that all self-catering properties are safe and legal, including the 'casual' owners who may let from time to time on OTA's like AirBnB. We have always called this a 'level playing field'.

Next week PASC UK along with a dozen other organisations have been invited to the first Roundtable on Statutory Registration for Accommodation Providers with the Minister.

This has been a long time coming, and we are well prepared for it, more detail below.

The Cookie Policies for paid up Members continues to be one of the most requested papers we have produced this year. If you are a Member and you have not requested a copy yet, please see details below. We will be adding Privacy Policies over the next week, and these will be automatically sent out to all Members who have requested the Cookie Policies, details on Privacy Policies below too.

Don't forget the zoom meeting on Thursday 16th about Hampers and how to protect both you and your customer now that Natasha's Law is law. It's open to non-members and if we have too many ask to take part, we'll just organise a third meeting.

Once again thanks very much for your support and stay safe.

UPDATE ON COVID RESTRICTIONS.

So far none of the restrictions brought in across England, Scotland or Wales directly affect self-catering group sizes or any restrictions on remaining open. There may be indirect impacts as described above.

Any changes will be posted up on our Facebook Page at <https://www.facebook.com/pascukltd>

ENGLAND

The Westminster Government has brought in Plan B. Full details available here:

<https://www.gov.uk/guidance/working-safely-during-covid-19/hotels-and-guest-accommodation>

The measures announced include:

- From Friday 10 December, face coverings will become compulsory in most public indoor venues, such as cinemas, theatres and places of worship. There will be exemptions in venues where it is not practical to wear one, such as when you are eating, drinking or exercising. For that reason, face masks will not be required in hospitality settings.
- **From Friday 10 December, face coverings will be legally required in most public indoor venues, including public areas of hotels and guest accommodation facilities.**
- From Monday 13 December, office workers who can work from home should do so. Anyone who cannot work from home should continue to go to the workplace.
- The re-introduction of guidance for everyone who can work from home. This will be introduced from **Monday 13 December**.
- From Wednesday 15 December (subject to parliamentary approval) the NHS Covid Pass on the NHS App will become mandatory for entry into nightclubs and settings where large crowds gather, including:
 - Unseated indoor venues with more than 500 people
 - Unseated outdoor venues with more than 4,000 people
 - Any venue with more than 10,000 people.

SCOTLAND

No further Restrictions at the moment, but this is being reviewed daily according to the First Minister:

<https://www.bbc.co.uk/news/uk-scotland-59575769>

WALES

The Welsh Government has announced Alert Level 0 Guidance 8 Dec.

Full details available here: <https://gov.wales/alert-level-0-guidance-employers-businesses-and-organisations-html>

Key Points: (we have highlighted in red the key points for self-catering)

At Alert Level Zero, from August 7, 2021, **there are no legal limits on the number of people who can meet, including in private homes, public places or at events. In addition, all businesses and premises may be open.**

However, the Welsh Government has kept a small but significant number of legal requirements to help reduce the spread of the virus and help protect the most vulnerable. **Businesses, employers and other organisations have a duty to protect their employees and customers while on their premises.** While there are some important steps we must all continue to take to help ourselves and others, 5 legal requirements remain at Alert Level Zero:

1. **Businesses, employers and other organisations, including activity and event organisers, must undertake a bespoke coronavirus risk assessment of their premises and activities and take reasonable measures to minimise exposure to, and the spread of, coronavirus based on that bespoke risk assessment.**
2. Everyone must still [self-isolate for 10 days if they test positive for COVID-19](#).
3. Every adult (18 or over) who is notified by a contact tracer that they have had close contact with someone who has tested positive for COVID-19 must self-isolate for 10 days, unless they have been fully vaccinated in the UK (you are considered to be fully vaccinated, if it has been at least two weeks (14 days) since you completed a full course of an approved vaccine against coronavirus more than 14 days before they had the close contact).
4. From the 29 October, the Welsh Government is also strongly advising if someone in your household has symptoms or has tested positive and you are fully vaccinated or aged 5 to 17 you should self-isolate and take a PCR test. If your test is negative you can stop isolating. Children under 5 are no longer advised to take a test unless recommended by a doctor or if parents believe a test is absolutely necessary and in the best interest of the child.
5. [Adults and children over 12 must wear face-coverings in indoor public places](#), with the exception of hospitality settings such as restaurants, pubs, cafes or nightclubs, or for solemnisation of a marriage, formation of a civil partnership or an alternative wedding ceremonies.

What is the legal requirement on businesses, workplaces, public places and event organisers?

What is the legal basis for requirements?

Regulation 16 of the [Health Protection \(Coronavirus Restrictions\) \(No. 5\) \(Wales\) Regulations 2020](#) imposes obligations on people responsible for premises that are open to the public or where work takes place:

- to minimise the risk of exposure to coronavirus on the premises, and
- to minimise the risk of spread of coronavirus by those who have been on the premises.

This is to be achieved by taking the following steps, which are based on the “hierarchy of controls” principles (referred to above):

- step 1: undertake a bespoke assessment of the risk of exposure to coronavirus at their premises (and to consult persons working on the premises or representatives of those persons in doing so)
- step 2: provide information to those entering or working at the premises about how to minimise the risk of exposure to coronavirus. This includes, in particular, information to all those working on the premises about their risk of exposure to coronavirus identified in the bespoke coronavirus risk assessment and the measures to be taken to minimise this risk
- step 3: ensure that reasonable measures are taken to minimise risk of exposure to the virus on the premises

Each of the 3 steps is required to be taken. Further detail on each step is set out below.

What has changed?

The requirement to carry out a bespoke coronavirus risk assessment and to take reasonable measures has not changed. These requirements remain in place at Alert Level Zero.

There has however been a change to how those required to take reasonable measures determine what reasonable measures they should take, as well as a change in emphasis in what reasonable measures are necessary. The Regulations are now less prescriptive about exactly what measures must be put in place, enabling there to be more flexibility in what is done based on the levels of risk identified.

The specific requirements on licensed and retail premises are no longer set out separately in the Regulations. However, this does not mean those things are no longer considered 'reasonable measures' that may be required, rather that they are not legally required in all circumstances.

For example, table service in a pub has been required at all times. As a result of the change in the law, however, whether a table service should be put in place will depend on the circumstances. In a pub that is very rarely busy or during the day where there are few customers present, table service is unlikely to be required as the risk is lower. But table service may well be a reasonable measure that should be taken on a busy evening, or if a pub was holding an event, as the bar area could become crowded.

In so far as the reasonable measures themselves are concerned, there has been a particular emphasis throughout on physical distancing, in particular measures to keep people 2 metres apart. Following the change in the law, physical distancing is still a reasonable measure that may be taken, and in many circumstances is likely to be required to be taken, however it is no longer given particular prominence. This means that where other measures can be taken to minimise risk, such as moving outdoors, requiring people to be tested or vaccinated, using screens etc., physical distancing may not be required or could be required to a lesser extent.

From 11 October 2021, certain venues have been required to put in place measures connected with checking evidence of vaccine or testing status (this will be done by means of the NHS Covid pass) as a mandatory reasonable measure. This guidance has been updated to provide further information to enforcement officers relating to this new requirement of a Covid-pass.

This requirement will be further expanded on 15 November 2021 to include indoor theatres, cinema's and concert halls.

To whom does the legal requirement apply?

The requirement to take reasonable measures applies in a very broad range of circumstances, including every kind of workplace which is open. This includes for example; public services, health and social care premises, schools and childcare settings, higher education, further education settings (including training centres and adult learning), call centres, hospitality businesses, travel and holiday accommodation, voluntary services, commercial and industrial premises, construction sites and other open sites such as roadworks and outdoor places including livestock markets.

ROUNDTABLE WITH THE TOURISM MINISTER ON STATUTORY REGISTRATION

PASC UK received an invitation to attend the first of what we hope will be a series of Roundtables on how a Statutory Registration Scheme might look.

This is what the invitation said:

You may be aware that earlier this year the Government announced its intention to consult on introducing a statutory registration scheme for tourist accommodation in England. Many other cities and countries around the globe have introduced such schemes or similar in recent years, primarily in response to concerns arising from the increase in short term holiday letting, driven by the rise of digital peer-to-peer platforms.

The Government is committed to hearing the views of all parties on the merits and drawbacks of such a scheme, and is determined to take an evidence-based, proportionate approach that balances the safety of customers with the need to avoid placing a significant regulatory burden on the sector.

The Government is now at the stage of gathering evidence and developing options in advance of consultation and **Nigel Huddleston MP**, the Minister for Sport, Tourism, Heritage and Civil Society, would like to invite you to a roundtable discussion on **Wednesday 15th December** between 13.00 - 14.00.

The Minister is particularly keen to cover the following topics:

1. The rationale for a registration scheme:
 - Ensuring customer safety,
 - Understanding the consequences of the rise in short-term holiday letting (e.g. on housing supply and local communities)
 - A better evidence base
2. Designing a scheme:
 - Who should run it?
 - All visitor accommodation or just short term lets?

As we have covered in many previous newsletters, getting a level playing field for our sector was one of the founding principles of PASC UK. We provide the Secretariat for the Safe and Legal campaign that has been pushing for this for five years.

We will be making the following points next week.

- We are not looking to see the regulatory burden increased. Professional Businesses already comply. What we want to see a 'Levelling Up' whereby all who operate in the sector comply equally and all bear the costs of compliance, not just professional

businesses. We do not recognise that there is such a thing as a 'casual' distinction that can be made. The law is the law.

- The scheme must be robust, and not a tick box exercise. It should require proof that the key elements are in place, Fire, Gas electric testing etc.
- The Scheme would need to be paid for, as the likely administration will be local Councils who would have no capacity otherwise. The fee needs to be reasonable; the most commonly mentioned amount is £100.
- The Councils would be obliged to carry out proper checks. This would be carried out on 10-15% of businesses to ensure a high rate of compliance and would aim primarily at higher risk businesses.
- Businesses would only be able to advertise on any platform if they have a Registration Number.

Where schemes such as this have been put into effect, it has several benefits, the number of properties reduce substantially because they cannot or will not comply. The accommodation that remains is legally compliant, which is good for consumer safety and confidence, and professionally run businesses no longer have the drag effect of competing with non-compliant 'casual' lettings.

We will provide an update on the call on next week's newsletter.

NEW PRIVACY POLICIES READY NEXT WEEK

Next week we will be able to publish the Privacy Policies that we have commissioned from Stephens Scown. These proved a little challenging so were not able to be published alongside the Cookie Policies.

The Privacy Policies are published on the same basis as the Cookie Policies, in that they are only available to paid up PASC UK Members. Members fees are used to pay for these policies to be written by solicitors. Getting a privacy policy written by a solicitor would cost more than PASC UK Membership, so it is a real Member benefit.

All Members who have requested the Cookie Policies will automatically receive the Privacy Policies.

If you want to get the Cookie and Privacy Policies, please email stating your business name to chair@pascuk.co.uk and we will send them to you as they are not on the website.

NEW COOKIE POLICIES READY REPEAT

These are now available to paid up Members. Over 325 copies have now been supplied to Members. They will not be on the website until we have a private Members area. To get your policies, please send an email to chair@pascuk.co.uk stating your name and your business name and we will send them to you directly. These policies apply to England, Scotland and Wales.

PASC UK has commissioned Stephens Scown Solicitors to write Cookie and Privacy Policies for PASC UK Members. Why is something that is so innocuous at the top of the newsletter?

We are getting an increasing number of reports that business owners are being targeted by people who are checking to see if our Cookies and Privacy Policies are legally compliant. If they

are not, they effectively blackmail you by asking for compensation for the hurts that they have suffered as a result. This is instead of reporting you and seeking redress that way.

There have been some changes expected for these policies as a result of the UK leaving the EU and we were waiting for these changes in order to come into effect before commissioning new Cookie and Privacy Policies. However, with this recent threat emerging we will be publishing current versions imminently, and then when any changes are made, we will get the policies updated and made available to Members.

PASC UK are paying for these policies to be written by solicitors and are bearing the cost of this. As a result, these policies will only be available to paid up Members. Getting these professionally written would cost owners more than any level of PASC UK Membership.

ZOOM MEETING ON HAMPERS AND NATASHA'S LAW OPEN TO ALL

We still have a few places on this, and if it's oversubscribed, we'll just hold another one 😊

Date 16 December 2021

Time 1100-1230

Free to all

The zoom meeting that we held for Members to discuss hampers was very successful with excellent feedback. So, we are repeating it. This time it will be open to non-members too, although Members will be prioritised. We can manage a maximum of 30 participants in this open meeting format (it's not a webinar, everyone can see each other, and everyone has the opportunity to speak, ask and answer questions). Chatham House rules apply, so these meetings are not recorded.

Could you please let us know if you wish to take part in the next one of these and we will organise a date. Just give your business name and whether you are a Member or not, we would anticipate being able to have all join the meeting, if not we'll hold a second one shortly afterwards 😊 Send to chair@pascuk.co.uk

PRIMARY COVID GUIDANCE UPDATED FOR ACCOMMODATION

A number of the primary guidance documents for various parts of the industry have been updated to incorporate yesterday's changes. They include:

Accommodation Providers

<https://www.gov.uk/guidance/working-safely-during-covid-19/hotels-and-guest-accommodation>

Currently there are no changes to wider hospitality in England, with the changes summarised below:

Omicron variant: changes to restrictions

New measures have been put in place as a precaution, because cases of a variant of concern have been found in the UK. There are changes to the rules in England on self-isolation, testing after international travel, and face coverings, which apply from 4am on Tuesday 30 November.

Customers and staff are legally required to wear face coverings indoors in shops and on public transport services. This includes:

- shops and close contact services (such as hairdressers and beauty therapists), including those within another type of business or facility
- shops and communal areas in shopping centres
- public transport services (such as buses, trains and trams) and transport services open to the public (such as indoor areas of private hire coaches, open-top bus tours and leisure boats)
- transport hubs (such as airports; maritime ports; rail, bus and coach stations), including any businesses located within a transport hub (except hospitality venues like cafes and bars)

This guidance will be updated shortly to include more information on these changes.

PUBLIC GUIDANCE ON FACE MASKS

The public guidance on when and where to wear face coverings has been updated. The places where wearing a face covering is mandatory are:

- shops and supermarkets (places which offer goods or services for retail sale or hire)
- shopping centres (malls and indoor markets)
- auction houses
- post offices, banks, building societies, high street solicitors and accountants, credit unions, short-term loan providers, savings clubs and money service businesses
- estate and letting agents
- premises providing personal care and beauty treatments (barbers, hair salons, tattoo and piercing studios, nail salons and massage centres)
- pharmacies
- premises providing veterinary services
- retail galleries (as opposed to art galleries)
- retail travel agents
- takeaways without space for consumption of food or drink on premises
- public transport (aeroplanes, trains, trams, buses, coaches and ferries), taxis and private hire vehicles
- any car or small van during a professionally delivered driving lesson, a practical driving test, or during one of the practical tests for giving driving instruction, and in all HGV lessons and tests
- transport hubs (airports, rail and tram stations and terminals, maritime ports and terminals, bus and coach stations and terminals)

<https://www.gov.uk/government/publications/face-coverings-when-to-wear-one-and-how-to-make-your-own/face-coverings-when-to-wear-one-and-how-to-make-your-own>

NEW SELF ISOLATION LEGISLATION

The Government has passed new legislation that amends the Health Protection (Coronavirus, Restrictions) (Self-Isolation) (England) Regulations 2020 to say that:

a; where an adult is a close contact of someone who has tested positive for coronavirus and is suspected of, or confirmed as, having an Omicron variant, the exemptions from the duty to self-isolate (for those who are participating in coronavirus related research, fully vaccinated, participating in a clinical vaccine trial, or clinically unable to be vaccinated) do not apply;

b; children who are a close contact of someone who has tested positive for coronavirus and is suspected of, or confirmed as, having an Omicron variant must self-isolate.

Basically, this means that the current exemption from self-isolation for people who have been fully vaccinated has been revoked, which will have implications for businesses with regards to staffing.

https://www.legislation.gov.uk/ukxi/2021/1338/pdfs/ukxi_20211338_en.pdf

WALES SECTION

There are still no changes to COVID rules affecting self-catering in Wales. There is though considerable uncertainty across hospitality in Wales after the First Minister urged people to think carefully about meeting vulnerable relatives over Christmas.

On 29 November FM Mark Drakeford and Scotland's FM Nicola Sturgeon called for all visitors arriving in the UK to have to isolate for 8 days. Downing Street has currently rejected that.

See BBC story here: <https://www.bbc.co.uk/news/uk-wales-59454824>

This is creating considerable uncertainty across hospitality in Wales, although so far we have not heard of any directly linked self-catering cancellations.

See BBC coverage here: <https://www.bbc.co.uk/news/uk-wales-59513090>

TOURISM TAXES IN WALES TO THE FORE AGAIN

Here we go again.....

Background....

The First Minister Mark Drakeford and Leader of Plaid Cymru Adam Price have spoken of their ambition for Wales as they unveiled the Co-operation Agreement.

The agreement is a joint policy programme covering 46 areas, ranging from the delivery of free school meals to all primary school pupils; a commitment to take immediate and radical action to address the second homes crisis, to long-term reform of the Senedd.

This is a new form of political working arrangement. The two partners – the Welsh Government and the Plaid Cymru Senedd Group – will work together to jointly develop and oversee the delivery of the policies covered by the agreement over the coming three years.

The commitments outlined in this agreement include:

- **Local tourism levies** – Introduce local tourism levies using local government finance reform legislation.

Read the announcement in full here: <https://gov.wales/ambitious-deal-deliver-radical-change-and-reform>

SCOTLAND SECTION

No changes have been announced to Covid guidelines or restrictions that affect self-catering.

See index below for full details of the recent Scottish Government announcements on Short Term Licensing legislation in Scotland.

Last night a Webinar was hosted by the ASSC and supported by many other associations to discuss the implications of this heavy-handed legislation and what can be done about it. If you are in Scotland it's well worth watching this webinar which was recorded and can be viewed here.

The panel included:

- Fiona Campbell, Chief Executive, ASSC
- David Weston, Chair, Scottish B&B Association
- Gordon Bulloch, Scotland's Best B&Bs
- Kay Wilson, Destination Leader, Scottish Agritourism
- Jo Millar, Legal Director, Gilson Gray LLP

Simon Ovenden, Policy Adviser, Scottish Land & Estate and Marc Crothall, Chief Executive, Scottish Tourism Alliance were unable to attend and sent apologies.

<https://youtu.be/M85mRdOUe40>

5 years of regulatory discussions in 59 minutes. Please feel free to share.

CJRS GUIDANCE UPDATED

There has been an update to the CJRS guidance on what employers should do if they have underpaid employees through the scheme. Essentially you have two options, either top up the employees' wages or pay the money back to HMRC. If you decide to top up your employees' wages, this must be done within a 'reasonable period'. This period is usually no later than:

- 31 January 2022 for payments received in the 2020 to 2021 tax year, for customers who file an Income Tax Self-Assessment return
- 31 January 2023 for payments received in the 2021 to 2022 tax year, for customers who file an Income Tax Self-Assessment return
- 12 months after the end of the relevant accounting period if you file a Company Tax return

<https://www.gov.uk/guidance/pay-coronavirus-job-retention-scheme-grants-back#if-youve-not-paid-your-employees-enough>

COUNCILS OBLIGED TO CHECK FOR MISALLOCATED COVID GRANT PAYMENTS

BEIS has published a new version of the Assurance Guidance for Councils which sets out the minimum level of checks that Local Authorities should complete to provide assurance to both themselves and BEIS that they have addressed the risk of error, non-compliance and/or fraud associated with the various grants schemes that they have been responsible for allocating during the pandemic. This includes the Local Restriction Grants, Restart Grants, Additional Restrictions Grants and Lock Down Payments.

It is worth noting that the guidance requires Local Authorities undertake recovery action where assurance checks discover that payments have been made in error, non-compliance, or have been claimed as a result of fraud, and that Local Authority must retain all documentary evidence for a minimum of 10 years from the date of award of grant to evidence the award of grant and the assurance checks completed. To ensure that all efforts are made to recover misallocated funds, BEIS will undertake a sample review of a Local Authority Pre- and Post-Payment Assurance System on each grant scheme.

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1037468/business-grant-funding-schemes-assurance-guidance.pdf

UPDATED FINANCIAL SUPPORT FINDER

The Government's online business support finder has been updated in line with today's changes. It should be noted that while CJRS and SEISS has ended, there is still a significant range of support still available to businesses ranging from ARG grants, loans, business rates relief and training programmes.

For businesses, support covers:

- Business loans
- Tax relief
- Cash grants

More information here: <https://bit.ly/3gxFq8K>

For employees, support covers:

- what to do if they're feeling unsafe where they live, or they're worried about someone else
- paying bills, rent, or mortgage
- getting food or medicine
- being made redundant or unemployed, or not having any work if they're self-employed
- what to do if they're worried about going into work
- self-isolating
- having somewhere to live
- mental health and wellbeing, including information for children

More information here: <https://bit.ly/2TLVomz>

NEW REVISED CLEANING PROTOCOLS V5 UPDATE

The review of the **Self-Catering Covid Cleaning Protocols V5** is complete. All three Country specific versions are available under the Covid-19 Tab on the new website. England, Scotland and Wales are covered.

Between the old website and the new website over 3,000 copies have already been downloaded.

We are extremely grateful to the ASSC (Association of Scotland's Self-Caterers), who spotted an opportunity to get an expert review done and pushed this through.

It is a positive review with sensible changes and written in any easy-to-understand way. We strongly recommend that they are read in their entirety, so that the whole context and the necessity to write an updated risk assessment is fully understood.

We are providing a single document for **Self-Catering Covid Cleaning Protocols V5** in each of England, Scotland and Wales.

This includes

- The Cleaning Protocols
- The Risk Assessment
- Cleaning checklist
- FAQ's

As always with the Cleaning Protocols, these are free to all. Earlier versions have been downloaded from the PASC UK website over 120,000 times and have done much to convince Government of the sectors commitment to Covid security.

Some key changes:

- Owners should follow current Government guidance on issues such as physical distancing and face coverings
- Properties that have been cleaned and disinfected in line with the protocols should be available for immediate occupation, and there is no requirement for leaving properties fallow for 72 hours
- Individual operators should decide on whether guests should strip the beds / laundry themselves. If operators/cleaners remove them (following protocols on good handling of linen, not shaking, PPE if required), then it could be argued that this may actually be more "controllable"
- A common-sense approach should be taken to the washing of crockery/cutlery, based on what cleaners find when assessing property at changeover
- PHS does not recommend Steam/UV-C light/ULV fogging between guests as standard practice
- And much more....

The Protocols can be found on www.pascuk.co.uk

MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Surgery Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- Special Interest Papers (EV Charging, Third Party Services at Holiday Lets, Privacy and Cookie Policies etc)

What will be available to non-members?

- The PASC UK Covid newsletters
- Email support when available. (Members support comes first).
- Free Webinars
- Cleaning protocols
- Some General interest Papers, (Cancellation Policies, what to do if Guests gets Covid etc)

We are currently making major investments in supporting you better and all of this cost's money, these include.

- A new Website
- The largest ever National Report on Self-Catering in the UK, broken down by country
- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. <https://bit.ly/3ptd4RU> Thanks.

BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS

We are really pleased to announce a partnership with Purchasing for Business.

More details on the new PASC UK website here: <https://bit.ly/3ptd4RU>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

SUPPORT LOBBYING BY JOINING PASC UK

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200
- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card.

Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-us/>

Thank you

RECORDINGS OF PASC UK WEBINARS

These can now all be found on the new website at: <https://www.pascuk.co.uk/webinars/>

HOW TO REDUCE YOUR BUSINESS RATES BILL

Many of you have been waiting for me to finish updating the Business Rates paper that enables you to make a self 'check' on your Business Rates Bill.

Please bear in mind:

- The Business Rates Papers are only available to paid up Members.
- The reduced rates negotiated by PASC UK only apply to England and Wales
- The reduced rates negotiated by PASC UK for self-catering are only currently available to Businesses that have 3+ units on one hereditament.
- It will take a while to work through the backlog as each Members needs to have a run through, before applying their "Check".
- We will be in touch directly to arrange these short sessions.

Our apologies that this has taken longer than anticipated.

PASC UK MEMBERS LOGO



Please only display if you are a fully paid-up Member. You can get a copy by sending an email to admin@pascuk.co.uk Thanks.

MEMBER RENEWALS

Huge favour to ask of regulars, when you get your renewal through, please pay it. The logistics of chasing waste hugely valuable time that could be spent doing far more useful things for all. If you don't want to renew, all you have to do is say so.

ABOUT PASC UK

Full details of all the activities that PASC UK undertakes can be found on the new website, under the About Tab on the homepage. www.pascuk.co.uk

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Wishing each and every one of you all the best during these trying times, and please Stay Safe.

Best regards

Alistair Handyside MBE
 Executive Chair
 The Professional Association of Self-Caterers UK
www.pascuk.co.uk
chair@pascuk.co.uk
 07771 678028



Professional Association of Self-Caterers UK

DISCLAIMER

We are in completely uncharted territory here, and any suggestions that we make are merely that and you should carefully consider your own business policies, and if necessary, consult with your Professional Advisors. PASC is your lobbying Association, not a legal service. In addition, please be very wary of some of the advice given on internet communities, blogs and social media. There appear to be thousands of experts out there where my understanding is that there are very few.

To that end, any information you get from any source you must double check. I will always try and put the actual link to the information in the newsletters so that you can read and assess yourselves. These are unprecedented times, please take exceptional care.