



Professional Association of Self-Caterers UK NEWSLETTER

17 December 2021 Issue 89

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SUPPORT GUIDELINES

We still get 60+ emails a day, plus 25+ phone calls, so we have to reiterate the support rules please.

- **Paid** Members get phone and email support. Please put property name in Subject line
- Non-Member emails will get dealt with after Members emails
- We cannot respond to questions on Facebook and LinkedIn
- Please read the most recent Newsletter before calling/emailing
- Recent Newsletters are on the website

The email address to use in chair@pascuk.co.uk Many thanks, your support with this would be much appreciated.

PASC UK SOCIAL MEDIA

Please follow PASC on Twitter [@PascUK](https://twitter.com/PascUK) AND on Facebook [@pascukltd](https://www.facebook.com/pascukltd)
This is where the latest news between newsletters gets posted.

WHERE TO FIND PREVIOUS ITEMS COVERED IN PREVIOUS NEWSLETTERS

These are now indexed at the bottom of this newsletter in preparation for forming part of FAQ's on the new website. You can download them from www.pascuk.co.uk

CHRISTMAS AND NEW YEAR COVERAGE

The next planned newsletter will be on Friday 7th January. This could change if there is a dramatic change in Restrictions.

Urgent updates will be posted on <https://www.facebook.com/pascukltd>

Normal Telephone and email support available except at weekends and on the following dates:

Thursday 23 December
Friday 24 December
Monday 27 December
Friday 31 December
Monday 3 January

COMMENTARY

First of all, we would like to wish each and everyone all the best for the coming two weeks, both from a family and business perspective. The threat of further restrictions is very real and after and exhausting 18 months really is the last thing that we all needed. The hardest period to navigate in the pandemic was always likely to be Q1 2022 and the new variant has made that a certainty.

At PASC UK we are hugely grateful for your continued support which makes wading through all the fog to try and give you at least some clarity worthwhile. As per previous years we will not be sending out 1400 Christmas Cards, instead we will be making a donation of £500 to SW Hospiscare. Local Charities too have been hit hard by the pandemic.



Headlines continue to be dominated by the spread of the Omicron Covid strain. We are keeping a close eye on any changes, either proposed or real, and over the Festive Season will keep you updated primarily on our Facebook page <https://www.facebook.com/pascukltd>

If there are major changes, we may send out an interim Newsletter.

It is vital that you keep an eye on our Facebook page as there is no real pattern at the moment that says that we'll know what any changes are on Friday 17 for example, we might, but it is fast moving, and the announcement could come just as easily on Sunday 19 January.

Details of any current changes are detailed below.

News about cancellations continues to grow, but it does seem to be quite small in comparison to other sectors at the moment, if you are experiencing otherwise, please let us know, mostly focussed on guests coming from abroad as far as we can tell.

Below you will find an update on the Roundtable with the Government to discuss Statutory Registration and trying to ensure that all self-catering properties are safe and legal, including the 'casual' owners who may let from time to time on OTA's like AirBnB. The meeting was very positive and we have a timetable for the process that leads to formal Consultation.

The Privacy Policies are available for Members finally. Sorry for the delay in completing these they proved more difficult than at first thought. If you have requested Cookie Policies, then you will automatically receive these from us. Like the Cookie Policies these are only available to paid up Members.

Once again thanks very much for your support and stay safe.

UPDATE ON COVID RESTRICTIONS.

So far none of the restrictions brought in across England or Wales directly affect self-catering group sizes or any restrictions on remaining open. Scotland has brought in guidance on Group Sizes, see below. There may be indirect impacts as described above.

Any changes will be posted up on our Facebook Page at <https://www.facebook.com/pascukltd>

ENGLAND

The Westminster Government has brought in Plan B. Full details available here:

<https://www.gov.uk/guidance/working-safely-during-covid-19/hotels-and-guest-accommodation>

Accommodation Primary Guidance Updated

The primary guidance for accommodation businesses has now been updated regarding the wearing of facemasks in public areas. The guidance is essentially the same as when previous rules on wearing masks were in place, Specifically this means:

- Staff and other workers must wear face coverings when they are working in any indoor area that is open to the public and where they are likely to come into contact with a member of the public.
- If there is a barrier, such as a screen, between workers and members of the public, staff behind the barrier or screen are not required to wear a face covering.
- Staff are not required to wear face coverings when they are in areas that aren't open to the public (such as a back office) or are unlikely to come into contact with the public (such as maintenance staff working in cordoned-off areas).
- Staff are not required to wear face coverings when they are in hospitality facilities (such as restaurants and bars), and other areas which are mainly being used for eating or drinking (such as a room or area hired for a drinks reception).
- A face visor or shield may be worn in addition to a face covering but not instead of one. This is because face visors or shields do not adequately cover the nose and mouth, and do not filter airborne particles.
- If any of your staff work in close contact with guests (such as massage therapists, security staff, beauticians), or work in contaminated areas (such as cleaners and housekeeping staff) you should also think about whether they need additional protection or personal protective equipment (PPE) to reduce the risk of COVID-19 transmission.
- People can take off their face covering when they have a good reason to remove it (a 'reasonable excuse'). For example, people can take off their face covering when they are eating or drinking in any area. They must put their face covering back on when this reason no longer applies (when they have stopped eating or drinking).

And on a more general basis.....

- From Friday 10 December, face coverings will become compulsory in most public indoor venues, such as cinemas, theatres and places of worship. There will be exemptions in venues where it is not practical to wear one, such as when you are eating, drinking or exercising. For that reason, face masks will not be required in hospitality settings.
- **From Friday 10 December, face coverings will be legally required in most public indoor venues, including public areas of hotels and guest accommodation facilities.**
- From Monday 13 December, office workers who can work from home should do so. Anyone who cannot work from home should continue to go to the workplace.
- The re-introduction of guidance for everyone who can work from home. This will be introduced from **Monday 13 December**.
- From Wednesday 15 December (subject to parliamentary approval) the NHS Covid Pass on the NHS App will become mandatory for entry into nightclubs and settings where large crowds gather, including:

- Unseated indoor venues with more than 500 people
- Unseated outdoor venues with more than 4,000 people
- Any venue with more than 10,000 people.

SCOTLAND

Further Measures and Support In Scotland.

When detail emerges about any criteria for the £100million fund we will publish it on Facebook.
<https://www.facebook.com/pascukltd>

Regarding the strong guidance on three households Sturgeon stated "Although it is guidance, please do not think of it as optional."

The First Minister has announced that, from midnight on Friday, new measures will be introduced to stem the flow of transmission, keep businesses and services open, and protect against pressure on health services.

Further guidance on the additional measures announced by the First Minister will be published by the end of the week. These include:

Businesses, service providers and places of worship asked to take all reasonable measures to avoid crowding, encourage wearing of masks and support distancing in their premises

Guidance to ensure that people who can work from home, do so - for those in sectors where working from home is not possible, regular testing with lateral flow tests should be undertaken

Reinforcement of protective measures in retail and other settings including distancing, managing customer flows, and protective screens

Reinforcement of protective measures in hospitality settings including collection of contact tracing information and measures to reduce crowding

Guidance to increase mask wearing in outdoor crowded areas such as Christmas markets or festive celebrations

She also announced £100 million of additional funding to ensure the Self-Isolation Support Grant is available to those who need it, and a £100 million financial package for eligible businesses in the hospitality and food supply and culture sectors that have lost crucial bookings over the Xmas/New Year period.

<https://bit.ly/3q2MoG9>

This is a somewhat chaotic state of affairs, whereby large groups of people can still go to football matches, can use Covid passports to enter nightclubs, can go shopping but there are limits on household mixing, which are guidance not law. What does really strong guidance mean? Politicians need to be really clear on all these rules/guidance and we had hoped that they had learned from previous introductions of restrictions, rather than sounding like a really, really cross parent.

WALES

The Welsh Government has announced Alert Level 0 Guidance 8 Dec.

No further changes as on 16 December, please keep checking our Facebook Page for updates.
<https://www.facebook.com/pascukltd>

Full details available here: <https://gov.wales/alert-level-0-guidance-employers-businesses-and-organisations-html>

Key Points: (we have highlighted in red the key points for self-catering)

At Alert Level Zero, from August 7, 2021, **there are no legal limits on the number of people who can meet, including in private homes, public places or at events. In addition, all businesses and premises may be open.**

However, the Welsh Government has kept a small but significant number of legal requirements to help reduce the spread of the virus and help protect the most vulnerable. **Businesses, employers and other organisations have a duty to protect their employees and customers while on their premises.** While there are some important steps we must all continue to take to help ourselves and others, 5 legal requirements remain at Alert Level Zero:

1. **Businesses, employers and other organisations, including activity and event organisers, must undertake a bespoke coronavirus risk assessment of their premises and activities and take reasonable measures to minimise exposure to, and the spread of, coronavirus based on that bespoke risk assessment.**
2. Everyone must still **[self-isolate for 10 days if they test positive for COVID-19.](#)**
3. Every adult (18 or over) who is notified by a contact tracer that they have had close contact with someone who has tested positive for COVID-19 must self-isolate for 10 days, unless they have been fully vaccinated in the UK (you are considered to be fully vaccinated, if it has been at least two weeks (14 days) since you completed a full course of an approved vaccine against coronavirus more than 14 days before they had the close contact.
4. From the 29 October, the Welsh Government is also strongly advising if someone in your household has symptoms or has tested positive and you are fully vaccinated or aged 5 to 17 you should self-isolate and take a PCR test. If your test is negative you can stop isolating. Children under 5 are no longer advised to take a test unless recommended by a doctor or if parents believe a test is absolutely necessary and in the best interest of the child.
5. **[Adults and children over 12 must wear face-coverings in indoor public places,](#)** with the exception of hospitality settings such as restaurants, pubs, cafes or nightclubs, or for solemnisation of a marriage, formation of a civil partnership or an alternative wedding ceremonies.

What is the legal requirement on businesses, workplaces, public places and event organisers?
What is the legal basis for requirements?

Regulation 16 of the **[Health Protection \(Coronavirus Restrictions\) \(No. 5\) \(Wales\) Regulations 2020](#)** imposes obligations on people responsible for premises that are open to the public or where work takes place:

- **to minimise the risk of exposure to coronavirus on the premises, and**
- **to minimise the risk of spread of coronavirus by those who have been on the premises.**

This is to be achieved by taking the following steps, which are based on the “hierarchy of controls” principles (referred to above):

- step 1: undertake a bespoke assessment of the risk of exposure to coronavirus at their premises (and to consult persons working on the premises or representatives of those persons in doing so)
- step 2: provide information to those entering or working at the premises about how to minimise the risk of exposure to coronavirus. This includes, in particular, information to all those working on the premises about their risk of exposure to coronavirus identified in the bespoke coronavirus risk assessment and the measures to be taken to minimise this risk
- step 3: ensure that reasonable measures are taken to minimise risk of exposure to the virus on the premises

Each of the 3 steps is required to be taken. Further detail on each step is set out below.

What has changed?

The requirement to carry out a bespoke coronavirus risk assessment and to take reasonable measures has not changed. These requirements remain in place at Alert Level Zero.

There has however been a change to how those required to take reasonable measures determine what reasonable measures they should take, as well as a change in emphasis in what reasonable measures are necessary. The Regulations are now less prescriptive about exactly what measures must be put in place, enabling there to be more flexibility in what is done based on the levels of risk identified.

The specific requirements on licensed and retail premises are no longer set out separately in the Regulations. However, this does not mean those things are no longer considered 'reasonable measures' that may be required, rather that they are not legally required in all circumstances.

For example, table service in a pub has been required at all times. As a result of the change in the law, however, whether a table service should be put in place will depend on the circumstances. In a pub that is very rarely busy or during the day where there are few customers present, table service is unlikely to be required as the risk is lower. But table service may well be a reasonable measure that should be taken on a busy evening, or if a pub was holding an event, as the bar area could become crowded.

In so far as the reasonable measures themselves are concerned, there has been a particular emphasis throughout on physical distancing, in particular measures to keep people 2 metres apart. Following the change in the law, physical distancing is still a reasonable measure that may be taken, and in many circumstances is likely to be required to be taken, however it is no longer given particular prominence. This means that where other measures can be taken to minimise risk, such as moving outdoors, requiring people to be tested or vaccinated, using screens etc., physical distancing may not be required or could be required to a lesser extent.

From 11 October 2021, certain venues have been required to put in place measures connected with checking evidence of vaccine or testing status (this will be done by means of the NHS Covid pass) as a mandatory reasonable measure. This guidance has been updated to provide further information to enforcement officers relating to this new requirement of a Covid-pass.

This requirement will be further expanded on 15 November 2021 to include indoor theatres, cinema's and concert halls.

To whom does the legal requirement apply?

The requirement to take reasonable measures applies in a very broad range of circumstances, including every kind of workplace which is open. This includes for example; public services, health and social care premises, schools and childcare settings, higher education, further education settings (including training centres and adult learning), call centres, hospitality businesses, travel and holiday accommodation, voluntary services, commercial and industrial premises, construction sites and other open sites such as roadworks and outdoor places including livestock markets.

SYKES COTTAGES LTD

In the 'Professional Association of Self-Caterers UK COVID GUIDELINES NEWSLETTER 25 June 2021 Issue 64', PASC UK Limited made a number of comments concerning Sykes Cottages Ltd that were factually incorrect. PASC UK Limited apologises to Sykes Cottages Ltd unreservedly for this mistake and has deleted the incorrect content from its website.'

UPDATE ON ROUNDTABLE WITH THE TOURISM MINISTER ON STATUTORY REGISTRATION

PASC UK attend the first Roundtable with the Government (Westminster) on how a Statutory Registration Scheme might look.

As we have covered in many previous newsletters, getting a level playing field for our sector was one of the founding principles of PASC UK. We provide the Secretariat for the Safe and Legal campaign that has been pushing for this for five years.

We were able to get across all our key points.

- We are not looking to see the regulatory burden increased. Professional Businesses already comply. What we want to see a 'Levelling Up' whereby all who operate in the sector comply equally and all bear the costs of compliance, not just professional businesses. We do not recognise that there is such a thing as a 'casual' distinction that can be made. The law is the law.
- The scheme must be robust, and not a tick box exercise. It should require proof that the key elements are in place, Fire, Gas electric testing etc.
- The Scheme would need to be paid for, as the likely administration will be local Councils who would have no capacity otherwise. The fee needs to be reasonable; the most commonly mentioned amount is £100.
- The Councils would be obliged to carry out proper checks. This would be carried out on 10-15% of businesses to ensure a high rate of compliance and would aim primarily at higher risk businesses.
- Businesses would only be able to advertise on any platform if they have a Registration Number.

The general consensus from around 25 participants on the zoom meeting was aligned with the above. The other participants came from Destination Organisations across the country, plus various interested Government departments. Also present were key allies in the campaign with Kurt Janson from the Tourism Alliance and Kate Nicholls from UKHospitality all making excellent contributions.

Following on from Roundtable One, half an hour later there was a second Roundtable, with a focus on the larger platforms, OTA's and gig economy. It's likely that this did not come to quite the same consensus, but we will find out over the coming days.

We have a timetable from the Government. We are part of a Call for Evidence currently, which will help to design what a scheme might look like. This was the very first stage, and others will be invited to contribute early next year, probably early February.

These normally last about 12 weeks. From this feedback the Government draws up the possible scheme in consultation with other departments. It is then launched as a formal consultation. We would expect this to be ready next summer.

Finally we are underway and we will both update you as we progress and provide guidance notes on taking part in the calls for evidence and the Consultation itself when the time comes.

NEW PRIVACY POLICIES READY

We are now able to publish the Privacy Policies that we have commissioned from Stephens Scown. These proved a little challenging so were not able to be published alongside the Cookie Policies.

The Privacy Policies are published on the same basis as the Cookie Policies, in that they are only available to paid up PASC UK Members. Members fees are used to pay for these policies to be written by solicitors. Getting a privacy policy written by a solicitor would cost more than PASC UK Membership, so it is a real Member benefit.

All Members who have requested the Cookie Policies will automatically receive the Privacy Policies.

If you want to get the Cookie and Privacy Policies, please email stating your business name to chair@pascuk.co.uk and we will send them to you as they are not on the website.

NEW COOKIE POLICIES READY REPEAT

These are now available to paid up Members. Over 385 copies have now been supplied to Members. They will not be on the website until we have a private Members area. To get your policies, please send an email to chair@pascuk.co.uk stating your name and your business name and we will send them to you directly. These policies apply to England, Scotland and Wales.

PASC UK has commissioned Stephens Scown Solicitors to write Cookie and Privacy Policies for PASC UK Members. Why is something that is so innocuous repeated in the newsletter?

We are getting an increasing number of reports that business owners are being targeted by people who are checking to see if our Cookies and Privacy Policies are legally compliant. If they are not, they effectively blackmail you by asking for compensation for the hurts that they have suffered as a result. This is instead of reporting you and seeking redress that way.

There have been some changes expected for these policies as a result of the UK leaving the EU and we were waiting for these changes in order to come into effect before commissioning new Cookie and Privacy Policies. However, with this recent threat emerging we will be publishing

current versions imminently, and then when any changes are made, we will get the policies updated and made available to Members.

PASC UK are paying for these policies to be written by solicitors and are bearing the cost of this. As a result, these policies will only be available to paid up Members. Getting these professionally written would cost owners more than any level of PASC UK Membership.

PRIMARY COVID GUIDANCE UPDATED FOR ACCOMMODATION

A number of the primary guidance documents for various parts of the industry have been updated to incorporate yesterday's changes. They include:

Accommodation Providers

<https://www.gov.uk/guidance/working-safely-during-covid-19/hotels-and-guest-accommodation>

Currently there are no changes to wider hospitality in England, with the changes summarised below:

Omicron variant: changes to restrictions

New measures have been put in place as a precaution, because cases of a variant of concern have been found in the UK. There are changes to the rules in England on self-isolation, testing after international travel, and face coverings, which apply from 4am on Tuesday 30 November.

Customers and staff are legally required to wear face coverings indoors in shops and on public transport services. This includes:

- shops and close contact services (such as hairdressers and beauty therapists), including those within another type of business or facility
- shops and communal areas in shopping centres
- public transport services (such as buses, trains and trams) and transport services open to the public (such as indoor areas of private hire coaches, open-top bus tours and leisure boats)
- transport hubs (such as airports; maritime ports; rail, bus and coach stations), including any businesses located within a transport hub (except hospitality venues like cafes and bars)

This guidance will be updated shortly to include more information on these changes.

PUBLIC GUIDANCE ON FACE MASKS

The public guidance on when and where to wear face coverings has been updated. The places where wearing a face covering in mandatory are:

- shops and supermarkets (places which offer goods or services for retail sale or hire)
- shopping centres (malls and indoor markets)

- auction houses
- post offices, banks, building societies, high street solicitors and accountants, credit unions, short-term loan providers, savings clubs and money service businesses
- estate and letting agents
- premises providing personal care and beauty treatments (barbers, hair salons, tattoo and piercing studios, nail salons and massage centres)
- pharmacies
- premises providing veterinary services
- retail galleries (as opposed to art galleries)
- retail travel agents
- takeaways without space for consumption of food or drink on premises
- public transport (aeroplanes, trains, trams, buses, coaches and ferries), taxis and private hire vehicles
- any car or small van during a professionally delivered driving lesson, a practical driving test, or during one of the practical tests for giving driving instruction, and in all HGV lessons and tests
- transport hubs (airports, rail and tram stations and terminals, maritime ports and terminals, bus and coach stations and terminals)

<https://www.gov.uk/government/publications/face-coverings-when-to-wear-one-and-how-to-make-your-own/face-coverings-when-to-wear-one-and-how-to-make-your-own>

NEW SELF ISOLATION LEGISLATION

The Government has passed new legislation that amends the Health Protection (Coronavirus, Restrictions) (Self-Isolation) (England) Regulations 2020 to say that:

a; where an adult is a close contact of someone who has tested positive for coronavirus and is suspected of, or confirmed as, having an Omicron variant, the exemptions from the duty to self-isolate (for those who are participating in coronavirus related research, fully vaccinated, participating in a clinical vaccine trial, or clinically unable to be vaccinated) do not apply;

b; children who are a close contact of someone who has tested positive for coronavirus and is suspected of, or confirmed as, having an Omicron variant must self-isolate.

Basically, this means that the current exemption from self-isolation for people who have been fully vaccinated has been revoked, which will have implications for businesses with regards to staffing.

https://www.legislation.gov.uk/ukxi/2021/1338/pdfs/ukxi_20211338_en.pdf

WALES SECTION

There are still no changes to COVID rules affecting self-catering in Wales. There is though considerable uncertainty across hospitality in Wales after the First Minister urged people to think carefully about meeting vulnerable relatives over Christmas.

On 29 November FM Mark Drakeford and Scotland's FM Nicola Sturgeon called for all visitors arriving in the UK to have to isolate for 8 days. Downing Street has currently rejected that.

See BBC story here: <https://www.bbc.co.uk/news/uk-wales-59454824>

This is creating considerable uncertainty across hospitality in Wales, although so far we have not heard of any directly linked self-catering cancellations.

See BBC coverage here: <https://www.bbc.co.uk/news/uk-wales-59513090>

CJRS GUIDANCE UPDATED

There has been an update to the CJRS guidance on what employers should do if they have underpaid employees through the scheme. Essentially you have two options, either top up the employees' wages or pay the money back to HMRC. If you decide to top up your employees' wages, this must be done within a 'reasonable period'. This period is usually no later than:

- 31 January 2022 for payments received in the 2020 to 2021 tax year, for customers who file an Income Tax Self-Assessment return
- 31 January 2023 for payments received in the 2021 to 2022 tax year, for customers who file an Income Tax Self-Assessment return
- 12 months after the end of the relevant accounting period if you file a Company Tax return

<https://www.gov.uk/guidance/pay-coronavirus-job-retention-scheme-grants-back#if-youve-not-paid-your-employees-enough>

UPDATED FINANCIAL SUPPORT FINDER

The Government's online business support finder has been updated in line with today's changes. It should be noted that while CJRS and SEISS has ended, there is still a significant range of support still available to businesses ranging from ARG grants, loans, business rates relief and training programmes.

For businesses, support covers:

- Business loans
- Tax relief
- Cash grants

More information here: <https://bit.ly/3gxFq8K>

For employees, support covers:

- what to do if they're feeling unsafe where they live, or they're worried about someone else
- paying bills, rent, or mortgage
- getting food or medicine
- being made redundant or unemployed, or not having any work if they're self-employed
- what to do if they're worried about going into work
- self-isolating
- having somewhere to live
- mental health and wellbeing, including information for children

More information here: <https://bit.ly/2TLVomz>

NEW REVISED CLEANING PROTOCOLS V5 UPDATE

The review of the **Self-Catering Covid Cleaning Protocols V5** is complete. All three Country specific versions are available under the Covid-19 Tab on the new website. England, Scotland and Wales are covered.

Between the old website and the new website over 3,000 copies have already been downloaded.

We are extremely grateful to the ASSC (Association of Scotland's Self-Caterers), who spotted an opportunity to get an expert review done and pushed this through.

It is a positive review with sensible changes and written in any easy-to-understand way. We strongly recommend that they are read in their entirety, so that the whole context and the necessity to write an updated risk assessment is fully understood.

We are providing a single document for **Self-Catering Covid Cleaning Protocols V5** in each of England, Scotland and Wales.

This includes

- The Cleaning Protocols
- The Risk Assessment
- Cleaning checklist
- FAQ's

As always with the Cleaning Protocols, these are free to all. Earlier versions have been downloaded from the PASC UK website over 120,000 times and have done much to convince Government of the sectors commitment to Covid security.

Some key changes:

- Owners should follow current Government guidance on issues such as physical distancing and face coverings
- Properties that have been cleaned and disinfected in line with the protocols should be available for immediate occupation, and there is no requirement for leaving properties fallow for 72 hours
- Individual operators should decide on whether guests should strip the beds / laundry themselves. If operators/cleaners remove them (following protocols on good handling of linen, not shaking, PPE if required), then it could be argued that this may actually be more "controllable"
- A common-sense approach should be taken to the washing of crockery/cutlery, based on what cleaners find when assessing property at changeover
- PHS does not recommend Steam/UV-C light/ULV fogging between guests as standard practice
- And much more....

The Protocols can be found on www.pascuk.co.uk

MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Surgery Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- Special Interest Papers (EV Charging, Third Party Services at Holiday Lets, Privacy and Cookie Policies etc)

What will be available to non-members?

- The PASC UK Covid newsletters
- Email support when available. (Members support comes first).
- Free Webinars
- Cleaning protocols
- Some General interest Papers, (Cancellation Policies, what to do if Guests gets Covid etc)

We are currently making major investments in supporting you better and all of this cost's money, these include.

- A new Website
- The largest ever National Report on Self-Catering in the UK, broken down by country
- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. <https://bit.ly/3ptd4RU> Thanks.

BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS

We are really pleased to announce a partnership with Purchasing for Business.

More details on the new PASC UK website here: <https://bit.ly/3ptd4RU>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

SUPPORT LOBBYING BY JOINING PASC UK

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200
- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card.

Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-us/>

Thank you

RECORDINGS OF PASC UK WEBINARS

These can now all be found on the new website at: <https://www.pascuk.co.uk/webinars/>

HOW TO REDUCE YOUR BUSINESS RATES BILL

Many of you have been waiting for me to finish updating the Business Rates paper that enables you to make a self 'check' on your Business Rates Bill.

Please bear in mind:

- The Business Rates Papers are only available to paid up Members.
- The reduced rates negotiated by PASC UK only apply to England and Wales
- The reduced rates negotiated by PASC UK for self-catering are only currently available to Businesses that have 3+ units on one hereditament.
- It will take a while to work through the backlog as each Members needs to have a run through, before applying their "Check".
- We will be in touch directly to arrange these short sessions.

Our apologies that this has taken longer than anticipated.

PASC UK MEMBERS LOGO



Please only display if you are a fully paid-up Member. You can get a copy by sending an email to admin@pascuk.co.uk Thanks.

MEMBER RENEWALS

Huge favour to ask of regulars, when you get your renewal through, please pay it. The logistics of chasing waste hugely valuable time that could be spent doing far more useful things for all. If you don't want to renew, all you have to do is say so.

ABOUT PASC UK

Full details of all the activities that PASC UK undertakes can be found on the new website, under the About Tab on the homepage. www.pascuk.co.uk

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Wishing each and every one of you all the best during these trying times, and please Stay Safe.

Best regards

Alistair Handyside MBE
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Professional Association of Self-Caterers UK

DISCLAIMER

We are in completely uncharted territory here, and any suggestions that we make are merely that and you should carefully consider your own business policies, and if necessary, consult with your Professional Advisors. PASC is your lobbying Association, not a legal service. In addition, please be very wary of some of the advice given on internet communities, blogs and social media. There appear to be thousands of experts out there where my understanding is that there are very few.

To that end, any information you get from any source you must double check. I will always try and put the actual link to the information in the newsletters so that you can read and assess yourselves. These are unprecedented times, please take exceptional care.