



Professional Association of Self-Caterers UK

NEWSLETTER

3 December 2021 Issue 87

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SUPPORT GUIDELINES

We still get 60+ emails a day, plus 25+ phone calls, so we have to reiterate the support rules please.

- **Paid** Members get phone and email support. Please put property name in Subject line
- Non-Member emails will get dealt with after Members emails
- We cannot respond to questions on Facebook and LinkedIn
- Please read the most recent Newsletter before calling/emailing
- Recent Newsletters are on the website

The email address to use in chair@pascuk.co.uk Many thanks, your support with this would be much appreciated.

PASC UK SOCIAL MEDIA

Please follow PASC on Twitter @PascUK AND on Facebook @pascukltd
This is where the latest news between newsletters gets posted.

WHERE TO FIND PREVIOUS ITEMS COVERED IN PREVIOUS NEWSLETTERS

These are now indexed at the bottom of this newsletter in preparation for forming part of FAQ's on the new website. You can download them from www.pascuk.co.uk

COMMENTARY

Headlines this week have been dominated by the spread of the Omicron Covid strain and the impact of devastating weather across the country.

Firstly, English, Scottish and Welsh Governments are formally back on rolling three-week reviews of restrictions, with one due a week before Christmas. Despite not announcing any particular restrictions on wider hospitality (and none specifically on self-catering) this has created much uncertainty across the wider hospitality sector about creating a wave of cancellations. We have seen very few across self-catering so far, and the data supports this. During the Cancellations webinar SuperControl reported no spike at all in cancellations, please let us know if you have any evidence to the contrary.

Any changes on the above will be notified in the coming Friday newsletters and in between on our Facebook page. Make sure that you follow that.

Lots of reports though from Members of storm damage and loss of power and water, some really significant, with some wondering if repairs can be made in time for the Christmas bookings. Lots of questions about refunds, which were dealt with in some details on the Cancellations webinar, a link to the recording of that is below. First thing to say is that those that have robust insurance policies will have Business Interruption Insurance to cover compensating guests whose holidays were interrupted or have had to be cancelled. Property damage should also be covered. This highlights the need to look really closely at both your insurance policies and cancellation policies, as these mega climate events are becoming increasingly violent and frequent.

We were mildly affected at Higher Wiscombe, with some trees damaged, tiles missing and a wall blown down, but really minor compared to so many. We wish all those affected a speedy recovery.



Those of you that have cleaning teams or agency cleaners worth being aware of the new rules on self-isolation due to Omicron. If one person in a household tests positive for the new variant, the whole household must isolate. Basically, this means that the current exemption from self-isolation for people who have been fully vaccinated has been revoked, which will have implications for businesses with regards to staffing. More detail below.

The Cookie Policies are continuing to be very popular with over three hundred supplied to Members already, that's almost a third taking advantage of them, so money really well spent on behalf of the Members. Please see note below on these, and yes, they do apply in both Scotland and Wales as well as England.

Don't forget the zoom meeting on Thursday 16th about Hampers and how to approach and protect both you and your customer now that Natasha's Law is law. It's open to non-members and if we have too many ask to take part, we'll just organise a third meeting.

Once again thanks very much for your support and stay safe.

ZOOM MEETING ON HAMPERS AND NATASHA'S LAW OPEN TO ALL

Date 16 December 2021
Time 1100-1230
Free to all

The zoom meeting that we held for Members to discuss hampers was very successful with excellent feedback. So we will be repeating it. This time it will be open to non-members too, although Members will be prioritised. We can manage a maximum of 30 participants in this open meeting format (it's not a webinar, everyone can see each other and everyone has the

opportunity to speak, ask and answer questions). Chatham House rules apply, so these meetings are not recorded.

Could you please let us know if you wish to take part in the next one of these and we will organise a date. Just give your business name and whether you are a Member or not, we would anticipate being able to have all join the meeting, if not we'll hold a second one shortly afterwards 😊 Send to chair@pascuk.co.uk

REQUEST FOR FEEDBACK FROM MEMBERS WHO SUCCESSFULLY CLAIMED COVID GRANTS THAT WERE INITIALLY REFUSED

We have been contacted by a Member this week who is trying to get the ARG (Additional Restrictions Grants for properties on Council Tax) for their Business in Northumberland. They have been turned down because they are self-catering. If anyone had any success in getting such a decision turned over and secured the Grants, can you let us know, so that we can try and help? Email in confidence to chair@pascuk.co.uk

RECORDING OF PASC UK LEGAL WEBINAR CANCELLATION POLICIES, T's & C's AND COOKIES

Date held: 1 December 2021
Time: 1100 BST

The webinar recording is available here: <https://bit.ly/3lr1xzN>

This webinar focused on Cancellation Policies, Terms and Conditions, Cookie and Privacy Policies. All vital to protecting your business interests.

Intro.

What's the current volume of Guest cancellations?
Cancellations in a post lockdown era.
Terms and Conditions.
Cookie and Privacy Policies
Panel Questions.

NEW COOKIE POLICIES READY REPEAT

These are now available to paid up Members. Over 325 copies have now been supplied to Members. They will not be on the website until we have a private Members area. To get your policies, please send an email to chair@pascuk.co.uk stating your name and your business name and we will send them to you directly. These policies apply to England, Scotland and Wales.

PASC UK has commissioned Stephens Scown Solicitors to write Cookie and Privacy Policies for PASC UK Members. Why is something that is so innocuous at the top of the newsletter?

We are getting an increasing number of reports that business owners are being targeted by people who are checking to see if our Cookies and Privacy Policies are legally compliant. If they are not, they effectively blackmail you by asking for compensation for the hurts that they have suffered as a result. This is instead of reporting you and seeking redress that way.

There have been some changes expected for these policies as a result of the UK leaving the EU and we were waiting for these changes in order to come into effect before commissioning new Cookie and Privacy Policies. However, with this recent threat emerging we will be publishing current versions imminently, and then when any changes are made, we will get the policies updated and made available to Members.

PASC UK are paying for these policies to be written by solicitors and are bearing the cost of this. As a result, these policies will only be available to paid up Members. Getting these professionally written would cost owners more than any level of PASC UK Membership.

PRIMARY COVID GUIDANCE UPDATED FOR ACCOMMODATION

A number of the primary guidance documents for various parts of the industry have been updated to incorporate yesterday's changes. They include:

Accommodation Providers

<https://www.gov.uk/guidance/working-safely-during-covid-19/hotels-and-guest-accommodation>

Currently there are no changes to wider hospitality in England, with the changes summarised below:

Omicron variant: changes to restrictions

New measures have been put in place as a precaution, because cases of a variant of concern have been found in the UK. There are changes to the rules in England on self-isolation, testing after international travel, and face coverings, which apply from 4am on Tuesday 30 November.

Customers and staff are legally required to wear face coverings indoors in shops and on public transport services. This includes:

- shops and close contact services (such as hairdressers and beauty therapists), including those within another type of business or facility
- shops and communal areas in shopping centres
- public transport services (such as buses, trains and trams) and transport services open to the public (such as indoor areas of private hire coaches, open-top bus tours and leisure boats)
- transport hubs (such as airports; maritime ports; rail, bus and coach stations), including any businesses located within a transport hub (except hospitality venues like cafes and bars)

This guidance will be updated shortly to include more information on these changes.

PUBLIC GUIDANCE ON FACE MASKS

The public guidance on when and where to wear face coverings has been updated. The places where wearing a face covering is mandatory are:

- shops and supermarkets (places which offer goods or services for retail sale or hire)
- shopping centres (malls and indoor markets)
- auction houses
- post offices, banks, building societies, high street solicitors and accountants, credit unions, short-term loan providers, savings clubs and money service businesses
- estate and letting agents
- premises providing personal care and beauty treatments (barbers, hair salons, tattoo and piercing studios, nail salons and massage centres)
- pharmacies
- premises providing veterinary services
- retail galleries (as opposed to art galleries)
- retail travel agents
- takeaways without space for consumption of food or drink on premises
- public transport (aeroplanes, trains, trams, buses, coaches and ferries), taxis and private hire vehicles
- any car or small van during a professionally delivered driving lesson, a practical driving test, or during one of the practical tests for giving driving instruction, and in all HGV lessons and tests
- transport hubs (airports, rail and tram stations and terminals, maritime ports and terminals, bus and coach stations and terminals)

<https://www.gov.uk/government/publications/face-coverings-when-to-wear-one-and-how-to-make-your-own/face-coverings-when-to-wear-one-and-how-to-make-your-own>

NEW SELF ISOLATION LEGISLATION

The Government has passed new legislation that amends the Health Protection (Coronavirus, Restrictions) (Self-Isolation) (England) Regulations 2020 to say that:

a; where an adult is a close contact of someone who has tested positive for coronavirus and is suspected of, or confirmed as, having an Omicron variant, the exemptions from the duty to self-isolate (for those who are participating in coronavirus related research, fully vaccinated, participating in a clinical vaccine trial, or clinically unable to be vaccinated) do not apply;

b; children who are a close contact of someone who has tested positive for coronavirus and is suspected of, or confirmed as, having an Omicron variant must self-isolate.

Basically, this means that the current exemption from self-isolation for people who have been fully vaccinated has been revoked, which will have implications for businesses with regards to staffing.

https://www.legislation.gov.uk/uksi/2021/1338/pdfs/uksi_20211338_en.pdf

WALES SECTION

There are still no changes to COVID rules affecting self-catering in Wales. There is though considerable uncertainty across hospitality in Wales after the First Minister urged people to think carefully about meeting vulnerable relatives over Christmas.

On 29 November FM Mark Drakeford and Scotland's FM Nicola Sturgeon called for all visitors arriving in the UK to have to isolate for 8 days. Downing Street has currently rejected that.

See BBC story here: <https://www.bbc.co.uk/news/uk-wales-59454824>

This is creating considerable uncertainty across hospitality in Wales, although so far we have not had any directly linked self-catering cancellations.

See BBC coverage here: <https://www.bbc.co.uk/news/uk-wales-59513090>

TOURISM TAXES IN WALES TO THE FORE AGAIN

Here we go again.....

Background....

The First Minister Mark Drakeford and Leader of Plaid Cymru Adam Price have spoken of their ambition for Wales as they unveiled the Co-operation Agreement.

The agreement is a joint policy programme covering 46 areas, ranging from the delivery of free school meals to all primary school pupils; a commitment to take immediate and radical action to address the second homes crisis, to long-term reform of the Senedd.

This is a new form of political working arrangement. The two partners – the Welsh Government and the Plaid Cymru Senedd Group – will work together to jointly develop and oversee the delivery of the policies covered by the agreement over the coming three years.

The commitments outlined in this agreement include:

- **Local tourism levies** – Introduce local tourism levies using local government finance reform legislation.

Read the announcement in full here: <https://gov.wales/ambitious-deal-deliver-radical-change-and-reform>

SCOTLAND SECTION

No changes have been announced to Covid guidelines or restrictions that affect self-catering.

See index below for full details of the recent Scottish Government announcements on Short Term Licensing legislation in Scotland.

Last night a Webinar was hosted by the ASSC and supported by many other associations to discuss the implications of this heavy-handed legislation and what can be done about it. If you are in Scotland it's well worth watching this webinar which was recorded and can be viewed here.

The panel included:

- Fiona Campbell, Chief Executive, ASSC
- David Weston, Chair, Scottish B&B Association
- Gordon Bulloch, Scotland's Best B&Bs
- Kay Wilson, Destination Leader, Scottish Agritourism
- Jo Millar, Legal Director, Gilson Gray LLP

Simon Ovenden, Policy Adviser, Scottish Land & Estate and Marc Crothall, Chief Executive, Scottish Tourism Alliance were unable to attend and sent apologies.

<https://youtu.be/M85mRdOUe40>

5 years of regulatory discussions in 59 minutes. Please feel free to share.

CJRS GUIDANCE UPDATED

There has been an update to the CJRS guidance on what employers should do if they have underpaid employees through the scheme. Essentially you have two options, either top up the employees' wages or pay the money back to HMRC. If you decide to top up your employees' wages, this must be done within a 'reasonable period'. This period is usually no later than:

- 31 January 2022 for payments received in the 2020 to 2021 tax year, for customers who file an Income Tax Self-Assessment return
- 31 January 2023 for payments received in the 2021 to 2022 tax year, for customers who file an Income Tax Self-Assessment return
- 12 months after the end of the relevant accounting period if you file a Company Tax return

<https://www.gov.uk/guidance/pay-coronavirus-job-retention-scheme-grants-back#if-youve-not-paid-your-employees-enough>

COUNCILS OBLIGED TO CHECK FOR MISALLOCATED COVID GRANT PAYMENTS

BEIS has published a new version of the Assurance Guidance for Councils which sets out the minimum level of checks that Local Authorities should complete to provide assurance to both themselves and BEIS that they have addressed the risk of error, non-compliance and/or fraud associated with the various grants schemes that they have been responsible for allocating during the pandemic. This includes the Local Restriction Grants, Restart Grants, Additional Restrictions Grants and Lock Down Payments.

It is worth noting that the guidance requires Local Authorities undertake recovery action where assurance checks discover that payments have been made in error, non-compliance, or have been claimed as a result of fraud, and that Local Authority must retain all documentary evidence for a minimum of 10 years from the date of award of grant to evidence the award of grant and the assurance checks completed. To ensure that all efforts are made to recover misallocated funds, BEIS will undertake a sample review of a Local Authority Pre- and Post-Payment Assurance System on each grant scheme.

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1037468/business-grant-funding-schemes-assurance-guidance.pdf

UPDATED FINANCIAL SUPPORT FINDER

The Government's online business support finder has been updated in line with today's changes. It should be noted that while CJRS and SEISS has ended, there is still a significant range of support still available to businesses ranging from ARG grants, loans, business rates relief and training programmes.

For businesses, support covers:

- Business loans
- Tax relief
- Cash grants

More information here: <https://bit.ly/3gxFq8K>

For employees, support covers:

- what to do if they're feeling unsafe where they live, or they're worried about someone else
- paying bills, rent, or mortgage
- getting food or medicine
- being made redundant or unemployed, or not having any work if they're self-employed
- what to do if they're worried about going into work
- self-isolating
- having somewhere to live
- mental health and wellbeing, including information for children

More information here: <https://bit.ly/2TLVomz>

NEW REVISED CLEANING PROTOCOLS V5 UPDATE

The review of the **Self-Catering Covid Cleaning Protocols V5** is complete. All three Country specific versions are available under the Covid-19 Tab on the new website. England, Scotland and Wales are covered.

Between the old website and the new website over 3,000 copies have already been downloaded.

We are extremely grateful to the ASSC (Association of Scotland's Self-Caterers), who spotted an opportunity to get an expert review done and pushed this through.

It is a positive review with sensible changes and written in any easy-to-understand way. We strongly recommend that they are read in their entirety, so that the whole context and the necessity to write an updated risk assessment is fully understood.

We are providing a single document for **Self-Catering Covid Cleaning Protocols V5** in each of England, Scotland and Wales.

This includes

- The Cleaning Protocols
- The Risk Assessment
- Cleaning checklist
- FAQ's

As always with the Cleaning Protocols, these are free to all. Earlier versions have been downloaded from the PASC UK website over 120,000 times and have done much to convince Government of the sectors commitment to Covid security.

Some key changes:

- Owners should follow current Government guidance on issues such as physical distancing and face coverings

- Properties that have been cleaned and disinfected in line with the protocols should be available for immediate occupation, and there is no requirement for leaving properties fallow for 72 hours
- Individual operators should decide on whether guests should strip the beds / laundry themselves. If operators/cleaners remove them (following protocols on good handling of linen, not shaking, PPE if required), then it could be argued that this may actually be more “controllable”
- A common-sense approach should be taken to the washing of crockery/cutlery, based on what cleaners find when assessing property at changeover
- PHS does not recommend Steam/UV-C light/ULV fogging between guests as standard practice
- And much more....

The Protocols can be found on www.pascuk.co.uk

MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Surgery Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- Special Interest Papers (EV Charging, Third Party Services at Holiday Lets, Privacy and Cookie Policies etc)

What will be available to non-members?

- The PASC UK Covid newsletters
- Email support when available. (Members support comes first).
- Free Webinars
- Cleaning protocols
- Some General interest Papers, (Cancellation Policies, what to do if Guests gets Covid etc)

We are currently making major investments in supporting you better and all of this cost's money, these include.

- A new Website
- The largest ever National Report on Self-Catering in the UK, broken down by country
- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. <https://bit.ly/3ptd4RU> Thanks.

BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS

We are really pleased to announce a partnership with Purchasing for Business.

More details on the new PASC UK website here: <https://bit.ly/3ptd4RU>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

SUPPORT LOBBYING BY JOINING PASC UK

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200
- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card.

Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-us/>

Thank you

RECORDINGS OF PASC UK WEBINARS

These can now all be found on the new website at: <https://www.pascuk.co.uk/webinars/>

HOW TO REDUCE YOUR BUSINESS RATES BILL

Many of you have been waiting for me to finish updating the Business Rates paper that enables you to make a self 'check' on your Business Rates Bill.

Please bear in mind:

- The Business Rates Papers are only available to paid up Members.

- The reduced rates negotiated by PASC UK only apply to England and Wales
- The reduced rates negotiated by PASC UK for self-catering are only currently available to Businesses that have 3+ units on one hereditament.
- It will take a while to work through the backlog as each Members needs to have a run through, before applying their “Check”.
- We will be in touch directly to arrange these short sessions.

Our apologies that this has taken longer than anticipated.

PASC UK MEMBERS LOGO



Please only display if you are a fully paid-up Member. You can get a copy by sending an email to admin@pascuk.co.uk Thanks.

MEMBER RENEWALS

Huge favour to ask of regulars, when you get your renewal through, please pay it. The logistics of chasing waste hugely valuable time that could be spent doing far more useful things for all. If you don't want to renew, all you have to do is say so.

ABOUT PASC UK

Full details of all the activities that PASC UK undertakes can be found on the new website, under the About Tab on the homepage. www.pascuk.co.uk

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- Scottish Government to push ahead with Short-term Licensing Legislation 9 July Newsletter
- Scotland FM Lifts all Restrictions from Greater Manchester, Blackburn and Darwen 9 July
- Guidance on Fifth SEISS Grant 9 July Newsletter
- Possible Wales Grant support for some businesses 1 July Newsletter
- Updated format for reporting CJRS funding 25 June Newsletter
- VRBO Scam 25 June Newsletter
- Internet Acceptable Use Policy 25 June Newsletter
- Possible 4G internet Package UPDATE 25 June Newsletter
- England Groups Sizes Repeat 25 June Newsletter
- England Update 25 June Newsletter
- Scotland Update 25 June Newsletter
- Scotland Travel Restrictions from Manchester and Salford 25 June Newsletter
- Wales Update 25 June Newsletter
- Grant Distribution by Councils in England 25 June Newsletter
- Deferred VAT Guidance updated 25 June Newsletter
- Wales, General Update, Tourism Tax and Increasing Council Taxes 18 June Newsletter
- Wales, Possible Grants for Larger Properties 18 June Newsletter
- England ARG (Additional Restrictions Grants) update 18 June Newsletter
- Short Term Lets Registration Update 18 June Newsletter
- Which PASC UK Webinars are your priority 18 June Newsletter
- PASC UK Membership Packs UPDATE 18 June Newsletter
- Tourism Recovery Plan 11 June Newsletter
- VAT Deferrals, June 21 Deadline reminder 11 June Newsletter
- ICO Registration Update 11 June Newsletter
- New PASC UK Partnership with Visit England and the Pink Book 11 June Newsletter
- Updated Swimming Pool Guidance 11 June Newsletter
- England Update (Where Covid is spreading) 11 June Newsletter
- Indian (DELTA) Update England 4 June Newsletter

- Indian (DELTA) Update Wales 4 June Newsletter
- Wales Update 4 June Newsletter
- Indian (DELTA) Update Scotland 4 June Newsletter
- Travel Restrictions for English Guests coming to Scotland 4 June Newsletter
- Update on what you can and cannot do in Scotland 4 June Newsletter
- Four-day Bank Holiday June 2022 4 June Newsletter
- Case Studies on Capital Allowance Savings now available 4 June Newsletter
- More news on Superfast Broadband developments for “hard to reach” areas 4 June Newsletter
- Staff Shortages. RESULTS OF SURVEY 4 June Newsletter
- Travel Behaviour Indicator from Department of Transport 28 MAY NEWSLETTER
- Visit England Consumer Tracker 28 MAY NEWSLETTER
- ICO, Do Holiday cottage owners need to pay? UPDATE AND NEW FAQ's 28 MAY NEWSLETTER
- Scam email regarding SEISS Payments 28 MAY NEWSLETTER
- Staff Shortages 21 and 28 MAY NEWSLETTERS
- Paying back SEISS 28 MAY NEWSLETTER
- Welsh Fire Service calls for holiday cottage owners to take action 28 MAY NEWSLETTER
- Broadband in Hard-to-Reach areas, Consultations and Grants 21 MAY NEWSLETTER
- What can open in England May 17 21 MAY NEWSLETTER
- Scotland Update 21 MAY NEWSLETTER
- Wales Further Support Grants Update 21 MAY NEWSLETTER
- Covid Travel Charter 21 MAY NEWSLETTER
- Step 3 Posters England 21 MAY NEWSLETTER
- Paying Back SEISS 21 MAY NEWSLETTER
- CCTV Do you need a licence? Legal Note Published 14 May Newsletter
- Business Rates in England and Wales, Form VO6048 14 May Newsletter
- Visit England Recovery Webinars 14 May Newsletter
- English Tourism Week 14 May Newsletter
- Self-Testing 14 May Newsletter
- Interesting feedback on Mumsnet regarding Holiday Cottages 14 May Newsletter
- Business Rates in Wales Update 7 May Newsletter
- Confirmation of Relaxation of Restrictions in Wales 7 May Newsletter
- Update on English Guests holidaying in Wales before 17 May 7 May Newsletter
- Test and Trace in England 7 May Newsletter
- MHCLG Review of Second Homes and Business Rates 7 May Newsletter
- ARG update for England (grants for businesses on Council Tax) 7 May Newsletter
- Trip Advisor reverses decision to take your Intellectual Property 7 May Newsletter
- Waste Transfer Rules, and yes it applies to each and every one of you 7 May Newsletter
- Health and Safety Executive Checks and Visits 30 April Newsletter
- Which? Magazine review Covid Secure Schemes 30 April Newsletter
- Covid Secure Business Poster see 23 April Newsletter
- SEISS Repayment Guidance updated 23 April Newsletter
- Companies House Guidance Updated 23 April Newsletter
- Deferred VAT Guidance, further update 23 April Newsletter
- UPDATE Questions about Self-Contained Accommodation and shared entrances England See 9 April
- UPDATE QR Codes and Recording guests contact details in England See 16 April
- Cookies and Privacy Policies will become out of date this summer See 16 April
- Revised Cleaning Protocols See 16 April

- England Restart Grants Update See 16 April
- New Member Benefit Buying Club See 16 April
- Fines for Non-Covid Compliance See 16 April
- Second Homes and the correct mortgage See 16 April
- How best to communicate all the changes to guests? See 9 April
- Wedding Show Rounds See 9 April
- CJRS Furlough Guidance updated See 9 April
- WIFI Support UK Gigabit Voucher launched See 9 April
- Ethical Low Commission OTA to launch in the UK See 9 April
- The PASC UK/ASSC Grants Survey is published See 9 April
- Checklist for opening properties see 26 March
- Updated Opening guidance in England see 2 April
- Update on Guest Numbers in Scotland see 2 April
- Wales Road Map see 2 April
- Wales Tourism FAQ's see 2 April
- General Wales Update see 2 April
- New Recovery Loans see 26 March
- England Restart Grants details see 19 March
- England Council tax-based Grants (ARG) (non Business Rates) see 19 March
- Definition of 'self-contained' accommodation in Wales. see 26 March
- COVID risk Assessments to enable you to open in Wales see 26 March
- Scotland Business Rates Grants see 19 March
- Additional Grant in Scotland for eligible Council Tax paying businesses see 26 March
- Scotland Road Map see 19 March
- Opportunists reletting your property without your knowledge see 26 March
- HMRC to launch consultation into holiday lets and Business Rates see 26 March
- VAT Deferral scheme updated see 26 March
- Other TAX reviews coming up from HMRC see 26 March
- Business Rates Review, Interim Report see 26 March
- Business Show Rounds see 26 March
- Key Lobbying Objectives see 26 March
- FCA Business interruption Policy Checker and FAQ see 26 March
- Cancellations Policy Paper see 26 March
- PASC UK Awards see 26 March

Wishing each and every one of you all the best during these trying times, and please Stay Safe.

Best regards

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