



Professional Association of Self-Caterers UK

PASC UK NEWSLETTER

13 December 2022 Issue 140

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COMMENTARY

Last week we saw the announcement that there will be a Consultation into Statutory Registration for Short Term Lets in England. Whilst we welcome this for the reasons laid out below, we will have to be on our toes to try to maintain the right direction of travel. The perception of our sector is already toxic in Scotland and Wales and inexorably moving that way in England too.

The whole self-catering sector gets muddled with the second homes issue, and we can fall foul of this very easily. Here are some examples of the kind of coverage recently...

Article in the Times saying 29 rental properties 'lost' to holiday let sector every day.

<https://www.thetimes.co.uk/article/39cca2be-76f6-11ed-8dd6-146590878cf8?shareToken=a52bb0b2e7c0fcfd32325677423022a2>

The data may not be correct, but it is the headlines that people remember. And then we have this Private Members Bill (PMB) currently going through Parliament.

https://bills.parliament.uk/bills/3220?fbclid=IwAR1sg-fWLqZaRieVXCHStOuP5RPdii4eu_eCrRQQpcBlSfWb0fl6WhHsBA

This calls for a full on licensing scheme. It's unlikely to go through, Opposition led PMB's don't have much chance of success but the Labour Party is Consulting on its new vision, and that hints of a Tourism Levy and second home proposals not dissimilar to what we have seen in Wales.

Notes from that...

Local authorities should be all also able to regulate short term lets and holiday homes, which can have a negative impact on the availability of housing, and they should not need central government permission to manage landlord licencing.

They might take note of just how chaotic licensing is turning out in to be Scotland, see below.

To influence these pressures, we need to make sure that Professional Self-Catering is understood better by Governments and does not get caught up as it has in both Scotland and Wales, learning from both. This has to be the key priority for 2023.

Planning changes are also taking place in England as part of 'Levelling Up' with it likely to pass that new properties built as residential can only become holiday homes if Planning Permission is granted.

We have welcome news of a grant scheme that covers England, Scotland and Wales. It's called the UK Shared Prosperity Fund (UK SPF) and we have written a short piece on it below, including the main questions and where to find details of the fund in your area.

The OTS (Office of Tax Simplification) Review has caused a flurry of questions, and because it is a very technical review, with lots of tax implications for owners, we have therefore commissioned a leading accounting firm to write up the papers. Whilst the headlines look provocative, 'getting rid of FHL allowances' there are some positives too, not least having the words Inheritance Tax Relief in a Government document referring to our sector, albeit with a high bar at this stage. We are doing this jointly with the ASSC (Association of Scotland's Self-Caterers) more detail below.

We have also included in the Webinars and Meetings programmes below a Meeting for Members in England, we haven't had one of those for a while, and a meeting specifically for our self-catering agency Members.

These would be meetings where we would start with a summary snapshot of what is coming up in 2023, and then take questions on anything that is affecting your business, plus taking suggestions for what more PASC UK can do to support Members.

A set back this week on Business Rates for both England and Wales in that it looks like we won't get the 2023 Practice Note until April, which means that we cannot properly Check those of you that have increases for 2023 until then, we are all over this and there is more detail below for those that have had increases for 2023.

Wales has finally announced that there will be a similar package of support to that previously announced for English Ratepayers from April next year. That is detailed below too.

Your comments and feedback are always welcome, please send to chair@pascuk.co.uk

Wishing you all the best.

Alistair

NEWSLETTER INDEX (WHERE TO FIND PREVIOUS INFORMATION)

All previous content is indexed and can be found on the 2022 Index on the Newsletter page. Look for PASC UK Index 2022. This will be updated weekly.

<https://www.pascuk.co.uk/newsletters/>

STATUTORY REGISTRATION IN ENGLAND TAKES A STEP FORWARDS

The introduction of Statutory Registration (SR) in England has been announced via an amendment to the Levelling Up and Regeneration Bill.

With SR being part of the Levelling Up and Regeneration Bill, the scheme would be under the control of the Department for Levelling Up, Housing & Communities (DLUHC) rather than DCMS who ran the Call for Evidence earlier this year.

We don't know what the implications are, if any, that might be caused by that change. We have a meeting with DCMS this week to discuss as they have all the evidence gathered and will also be in contact with the team at DHULC so that we can play our part in the process as they prepare to launch the Consultation. (No date yet).

The framework is pretty clear, see below in blue for those of you that like to see the detail.

PASC UK is supportive of an SR Scheme. It is not supportive of Statutory Licensing, the two get very confused, particularly in the media.

Registration means just that. You go online, you upload the relevant documents, you pay a small fee, (we and the main lobbying group on this suggest no more than £100 per business) and you get a registration number. With a registration number you can advertise, without it you can't. The relevant documents would be the key health and safety docs, so not unlike the Visit England Good to Go and AA Covid secure schemes.

Licensing is a whole new ball game, and we only have to look to Scotland (Wales plan it too) to see the devastating impact that it can have. In order to get a licence, you have to fill in way more information that would be required for a light touch Registration proposes, and the costs can be vast. The Council

then has the powers to either grant you a licence or not, regardless of whether your business is compliant.

Registration can bring straightforward benefits.

1/ it's a level playing field at last, the bad actors have to get their act together or leave the sector.

2/ The Government/Councils/Associations/Businesses would for the first time have real data about how many businesses there were and where they are. This simply does not exist right now. This would mean that information could be easily sent to all operators to advise them of changes to legislation, local grant schemes, local tourism schemes etc.

In Wales they are bringing in all kinds of legislation affecting the self-catering sector without having first done statutory Registration, it is being introduced based on poor and limited data and will have a huge negative impact. Any propose future changes must be based on the data, not ideology as is happening in Wales.

3/ Consumers would be reassured knowing that all business had the requisite health and safety in place.

The devil is of course in the detail, and we will have to watch very closely and make sure once again that we get the maximum number of businesses responding to the Consultation when it comes out.

The feedback on the 'Call for Evidence' was overwhelmingly in favour of Option 4, which looks like the suggestion we have laid out above for how an SR scheme would look. It is therefore highly likely to be aligned with that feedback.

However, the continuing pressure cooker around the 'second homes' issue could yet come further into play.

PASC UK will do the following:

- Lobby for an inexpensive light touch Registration Scheme that means that we all actually operate on the same basis.
- We will have Members Meetings and Open Webinars throughout the process to get your feedback.
- We will keep you in the loop with all changes and developments as they occur
- We will write Guidance Notes as before to help as many of you as possible respond to the Consultation before the closing deadline.
- We will try to answer all Members questions as we navigate through the Consultation.

Here is the detail of the announcement.

“Registration of short-term rental properties”

(1) The Secretary of State must by regulations make provision requiring or permitting the registration of specified short-term rental properties in England.

(2) “Short-term rental property” means—

(a) a dwelling, or part of a dwelling, which is provided by a person (“the host”) to another person (“the guest”)—

(i) for use by the guest as accommodation other than the guest’s only or principal residence,

(ii) in return for payment (whether or not by the guest), and

(iii) in the course of a trade or business carried on by the host, and

(b) any dwelling or premises, or part of a dwelling or premises, not falling within paragraph (a) which is specified for the purposes of this paragraph.

(3) The Secretary of State must consult the public before making the first regulations under this section.

(4) The requirement in subsection (3) may be satisfied by consultation undertaken before the coming into force of this section.

(5) Regulations under this section may, in particular, include provision about or in connection with—

(a) who may, or must, maintain the register or registers provided for under this section;

(b) who may, or must, register a specified short-term rental property on any register provided for under this section;

(c) conditions that must be satisfied for a specified short-term rental property to be registered or conditions that may be placed upon a specified short-term rental property’s registration (including provision about the circumstances in which such conditions may be varied);

(d) the circumstances in which the registration of a specified short-term rental property may be revoked;

(e) procedural requirements relating to the registration of a specified short-term rental property, the variation of any conditions placed on the registration or the revocation of the registration;

(f) appeals against decisions made in relation to the registration of a specified short-term rental property;

(g) the form or content of—

(i) a register provided for under this section,

(ii) an application for registration on such a register, or

(iii) any other document provided for under this section;

(h) how the registration of a specified short-term rental property may or must be publicised;

(i) the collection, provision or publication of information in connection with regulations under this section;

(j) exemptions from some or all of the requirements imposed by regulations under this section;

(k) prohibiting the provision of a short-term rental property or anything done wholly or partly for the purposes of promoting such a property to the public or a section of the public, in the course of a trade or business, where the property is not registered or another requirement imposed by regulations under this section has not been met;

(l) the enforcement of requirements or prohibitions imposed by regulations made under this section.

(6) Provision under subsection (5)(l) may, in particular, include provision—

(a) conferring a power on a court or tribunal;

(b) for the imposition of civil sanctions and appeals against such sanctions.

(7) Regulations under this section may make provision for the imposition of civil sanctions whether or not the conduct in respect of which the sanction is imposed constitutes an offence.

(8) Regulations under this section may—

(a) provide for the charging of fees or other charges;

(b) confer a function, including a function involving the exercise of a discretion, on any person;

(c) relate to all or only part of England (and still discharge the duty in subsection (1)).

(9) In this section—

“civil sanction” means a sanction of a kind for which provision may be made under Part 3 of the Regulatory Enforcement and Sanctions Act 2008 (fixed monetary penalties, discretionary requirements, stop notices, enforcement undertakings);

“premises” includes any place and, in particular, includes—

(a) any vehicle or vessel;

(b) any tent or moveable structure; “specified” means specified or described in regulations made under this section.”

Further explanatory note

This new clause requires the Secretary of State to make provision by regulations requiring or permitting the registration of specified “short-term rental properties”. The Secretary of State must consult before making the first regulations under the clause. The clause provides for a number of matters that may be included in the regulations, including for example provision as to who will maintain the register or registers, conditions that must be met to register a property, provision prohibiting the provision or promotion of a short-term rental property without registration or compliance with the regulations, provision as to when registration may be revoked and provision for appeals. Provision is also made for enforcement by way of civil sanctions. The new clause will be inserted shortly.

BUSINESS RATES FOR ENGLAND AND WALES FURTHER UPDATE

If you have not yet checked what your 2023 Rateable Value is, you can check your future RV here... you only need your postcode: <https://www.gov.uk/find-business-rates>

We covered Small Business Rates Relief in England and Wales in previous newsletters.

We continue to chase for more information from the Valuation Office (VO). Our priority is to get hold of the 2023 Self-catering Practice Note. We can only start to look at those Members Rateable Values (RV's) that have increased when we have this, as it will include the methodology that was used to arrive at that RV.

We have though just received a formal response from the VO that we really did not expect which states the following.

1/ The Practice Note will not be published until April 2023

2/ No 'Checks' can take place on the 2023 RV's until April 2023

3/ Do not try to do so now, as it could impact your current RV.

This does not come from the team that we deal with at the VO, it clearly comes from higher up the ladder. It does not follow our understanding of the process of the Revaluation. We were supposed to be given time from announcement and the new RV coming into effect to review cases where owners thought the new RV was incorrect. That no longer seems to be the case.

We have gone back and told the VO that this completely unacceptable and that the practice note must be released and that we should have time to correct them if they are wrong.

Until this is resolved we really can't assess the basis as to why Members RV's have risen. Please be patient, if you want to book a call discuss the rise, then please do.

Please bear in mind that in both England and now in Wales Business Rates bills are heavily discounted from April next, see previous Newsletter for details in England and below for Wales.

The only piece of good news coming from the VO letter is that it confirms that Wales will be moving to the 'Check, Challenge, Appeal' system in 2023.

We will continue to chase the VO on the above.

Just a gentle reminder that Business Rates support is only available to paid Members.

BUSINESS RATES SUPPORT ANNOUNCED IN WALES

We are still awaiting the full detail, but it looks pretty certain that Wales will pretty much mirror the support that is being offered to English Self-Catering Businesses in the upcoming Welsh Budget announcement.

It looks set to include:

- Freezing the Multiplier until March 2024
- £113M to support better transitional relief, for those whose bills increase
- £140M to support Retail and Hospitality. It looks like the current 50% discount for 2022/23 will rise to 75% until 2023/24. We are awaiting confirmation of the above.

All in all it is a positive intervention and also very welcome in that it appears to mirror what English Self-Caterers are getting.

We will provide the details as soon as we have it.

UKSPF GRANT FUND ANNOUNCED FOR THE UK

This grant scheme will operate in England, Scotland and Wales. It has been put together as part of the 'Levelling Up agenda' and each County will have been allocated a fund for the programme.

What does UKSPF stand for?

UK Shared Prosperity Fund.

What might it cover?

Each Council will have its own priorities. Many will include headings that readers could align with. Sustainable Tourism or Carbon Reduction may be common headings.

How do you find out?

Go to your local Council Website. Search for UKSPF, this is what it looks like on the East Devon District Council Website.

Search

2 results for

 in Everything 

Results 1 to 2

[UK Shared Prosperity Fund](#)

[Home](#) > [Business and investment](#) > [UK Shared Prosperity Fund](#)

On 13 April 2022, the Department for Levelling Up, Housing and Communities published more detail on how the UK Shared Prosperity Fund (**UKSPF**) will work, replacing EU structural funding. East Devon has been allocated £1,796,363 over a three year...

[£1.8m Investment Plan submitted for East Devon](#)

[Home](#) > [News](#) > [2022](#) > [July](#) > [£1.8m Investment Plan submitted for East Devon](#)

Following EDDC Cabinet approval on 13 July 2022, the plan will unlock East Devon's allocation of £1,796,363 to be spent over three years. The UK Shared Prosperity Fund (**UKSPF**) replaces the European structural funds, with spending now being...

Click on the link.... And you should get the headlines of the Investment Programme that has been agreed in your area. In East Devon the three areas that may be applicable out of the 12 headings are the bottom three.

- Net Zero Innovation Fund
- Retrofit Programme
- Sustainable Tourism Fund

How does the grant funding work?

We believe at this stage that you do not have to match or contribute to the total. So, if you are putting solar panels in and the cost is £10,000, the grant should be for £10,000. Please check with your Councils.

Are there any catches?

No, not really except that it looks like the year one allocation will have to be spent by March 2023, which means that any projects will have to be pretty much off the shelf. Anything requiring any kind of planning permission will not be ready in time, or if you cannot book a builder in.

How long does the scheme run?

It runs for three years.

Will there be any more schemes?

This is likely to be the big one for the next three years. We understand that will be a supplementary scheme called the Rural SPF, which will be aimed at specifically rural businesses. More details as soon as we have them.

NEW PASC UK WEBINAR PROGRAMME FOR DECEMBER/JANUARY

We will be adding to the Webinar programme in January and February over the coming weeks. Previous webinars can be viewed on the PASC UK Website at: <https://www.pascuk.co.uk/webinars/> Members only recordings are in the Members area.

1/ PASC UK WALES MEMBERS ONLY MEETING WEDNESDAY 14 DECEMBER 1100

This meeting will not be recorded.

Date: **Wednesday 14 January 2023 at 1100**

We will be holding a PASC UK Wales Members meeting to answer your questions and update you.

This will take place on Dec 14, 2022 11:00 AM. It is only open to PASC UK Members and numbers are limited to 100 so first come first served.

Register in advance for this meeting:

https://us06web.zoom.us/meeting/register/tZlucuGgqDkpG9AnuJ0XKw-uQ86s-a_X9Qwm

After registering, you will receive a confirmation email containing information about joining the meeting.

2/ PASC UK MEMBERS ONLY SELF-CATERING AGENTS ONLY MEETING

This meeting will not be recorded.

Date: **Monday 9 January 2023 1100.**

PASC UK Self Catering Agency Members Meeting. To look ahead to what's happening in 2023, to see some Agency support measures being launched in 2023, look at upcoming legislative changes and to enable Agency Members to ask any questions they may of the Chair, or suggestions for PASC UK activities in the New Year.

Register in advance for this meeting:

<https://us06web.zoom.us/meeting/register/tZlkcO6srDotE9WVW45mTZyqfdqr-2JPwncE>

After registering, you will receive a confirmation email containing information about joining the meeting.

3/ PASC UK MEMBERS ONLY ENGLAND MEETING

Will be recorded and placed on the Members area of the website

Date: **Thursday 12 January 2023 at 1100.**

England Members Meeting, to look ahead to what's happening in 2023 and to enable Members to ask any questions they may of the Chair, or suggestions for PASC UK activities in the New Year. It is only open to PASC UK Members and numbers are limited to 100 so first come first served.

Register in advance for this meeting:

<https://us06web.zoom.us/meeting/register/tZYud-GoqzlvGNdQlGfF3XuCi6cihVibra5H>

After registering, you will receive a confirmation email containing information about joining the meeting.

RECORDINGS OF PASC UK WEBINAR/MEETINGS PROGRAMME

The Members meeting on **Selling Your Business** is **now available in the Members area.**

The Members Meeting on **Pricing** is **now available in the Members area.**

The Members Meeting on **Guest Behaviour** is **now available in the Members area.**

The **Pricing Webinar** was recorded and placed in the **free to view Webinar** area on the website.

The How to become an **Accessible Business** webinar was recorded and placed in the **free to view Webinar** area on the website.

The Touch Stay Boot Camp meeting was recorded and placed in the **free to view Webinar** area on the website.

Here are some more useful links from Touch Stay for those using the product:

* Guest Communication Planner <https://touchstay.com/wp-content/uploads/2022/08/Guest-Comms-Planner-3.pdf>

* Guest Comms Toolkit <https://guide.touchstay.com/guest/b7dhZaMxRqbe1/>

And the PASC UK Touch Stay Guide can be found here: <https://www.pascuk.co.uk/reports/>

SCOTLAND DELAYS IMPLEMENTAION OF LICENSING

The Scottish Government has announced that it is delaying the implementation of the Licensing of Short Term Lets for six months.

The Government statement refers to this being due to the wider impact of the cost-of-living crisis. If that was really the case, why only six months? Do they know something we don't? We understand that they just cannot process all the applications. Every property must be diligently checked in microscopic detail and they just can't get them all done by April. It always was too heavy handed.

This exemption is only available to current operators, new operators still have to apply in the interim period.

Full statement from the ASSC.

'The Cabinet Secretary for Social Justice, Housing and Local Government has written to the Local Government Housing Planning Committee today to advise it that the Scottish Government intends to lay an affirmative Scottish Statutory Instrument in January 2023 that will seek to amend The Civic Government (Scotland) Act 1982 (Licensing of Short-term Lets) Order 2022. This is in order to amend the date by which existing hosts must apply for a short-term let licence from 1 April 2023 to 1 October 2023.

This is a one-off six month extension which recognises the wider economic circumstances of the cost of living crisis that is placing pressure on existing short-term let hosts and businesses without significantly delaying our primary aim of ensuring consistent safety standards and addressing issues faced by residents and communities.

Engagement with stakeholders during the course of this year through the Industry Advisory Group (facilitated by Visit Scotland) and the Local Authority STL Forum (facilitated by Scotland's Housing Network) has proved helpful in preparing for implementation. Your ongoing involvement in these is appreciated. In light of the proposed amendment to extend the deadline for applications from existing hosts, Ministers are re-considering the scope and timing of the licensing review we intended to undertake in Summer 2023. Further information on this will be shared in due course. In the meantime, we are continuing to work with some local authorities to highlight issues where local interpretation of the regulations are causing concern for businesses, and will review Scottish Government guidance to provide greater clarity where this is required.'

[Letter from Cab Sec SJHLG to LGHP Committee regarding short-term let licensing](#)

Fiona Campbell., ASSC's CEO said:

“The ASSC welcomes this announcement by the Scottish Government and we are pleased our hard work, as well as the efforts from our friends across the Scottish tourism industry, has resulted in this development. The ASSC has been pressing hard for a pause to the implementation of the scheme due to the cost of living crisis so it's good to know our voices are being heard. Our ongoing concern, however, is that it is not long enough to give our members the breathing space they need to get their licence applications approved in the current climate. We do see this as progress and we will continue to push forward on behalf of our members, however we know there's lots of work still to do to.”

PRS/PPL UPDATE

We thought that we were on track to make an announcement as to the progress we have made regarding PRS/PPL licences for Self-Catering, but when the final document came through, we needed to go back and get one important point clarified and one removed. We still believe that after 18 months we are close, but not close enough to announce. We are working flat out on it and have a meeting tomorrow to try and heave this one over the line.

If you get call over the next week or so, please politely just say that you are awaiting a full update on PRS/PPL on whether you should pay or not from PASC UK and ask for them to wait please, whilst we dot the last parts of the update....

Our apologies for the further delay and will update you as soon as we have anything.

OFFICE OF TAX SIMPLIFICATION, REVIEW OF FHL RULES UPDATE

It's a complex review of tax in our sector, well beyond the remit of Self-Catering associations to write up due to the tax implications and how these may affect your business.

Working jointly with the ASSC, (Association of Scotland's Self Caterers) we have commissioned Francis Clark to write a report of the OTS Review. It will be written by John Endecott, who is Partner and Head of Tax at the firm.

We believe that there is a reasonable likelihood that the OTS (Office of Tax Simplification) Review will at least be implemented in part. Hence commissioning this report.

There will a report prepared for Members, covering both FHL's and larger business, and there will be two Members meetings with John Endecott presenting the changes and possible mitigation. One for FHL's and one for larger Businesses and both ASSC and PASC UK Members will be invited to join these meetings.

There are good bits and bad bits. The headline summary has sent hares running, so we needed to make sure that any information on this review was correct as many businesses may make far reaching decisions as a consequence.

Recommendation

The OTS recommends that the government consider whether there is continuing benefit to the UK in having a separate tax regime for furnished holiday lettings.

However, there is also the possibility of IHT relief being returned to larger businesses and a definition of what a self-catering business is, both of those would be welcomed.

This is the proposed structure of the papers:

It will cover variations for England, Scotland and Wales

1. About the OTS report including:
 - a. What is the OTS?
 - b. Why has the report been produced?
 - c. What status does it have?
 - d. What is likely to happen next?
 - e. Why should you be interested in it?
 - f. Explain previous proposal to abolish the furnished holiday letting (FHL) rules
2. Recommendations made in the report in respect of the FHL rules (maybe reproduce the relevant parts of the report in an appendix, and detail the relevant parts of the FHL legislation in an appendix but that may bulk it up for little benefit).
3. Implications for capital expenditure on properties
 - a. What the current rules are
 - b. What the OTS is proposing
 - c. What would be the impact on owners (specifically consider a single property with personal use and a complex with 5 units+)
4. Implications for the purchase of a FHL
 - a. What the current rules are
 - b. What the OTS is proposing
 - c. What would be the impact on owners (specifically consider a single property with personal use and a complex with 5 units+)
5. Implications for profit sharing
 - a. What the current rules are
 - b. What the OTS is proposing
 - c. What would be the impact on owners (specifically consider a single property with personal use and a complex with 5 units+)
6. Implications for the sale of a FHL
 - a. What the current rules are

- b. What the OTS is proposing
 - c. What would be the impact on owners (specifically consider a single property with personal use and a complex with 5 units+)
7. Implications for the death of an owner
 - a. What the current rules are
 - b. What the OTS is proposing
 - c. What would be the impact on owners (specifically consider a single property with personal use and a complex with 5 units+)
8. Implications for lifetime gifts of properties
 - a. What the current rules are
 - b. What the OTS is proposing
 - c. What would be the impact on owners (specifically consider a single property with personal use and a complex with 5 units+)
9. Implications for other taxes (especially VAT and business rates) and other possible implications
10. Summary table (maybe colour coded on a traffic light basis or ticks and crosses)

The link to the full review is here:

<https://www.gov.uk/government/publications/ots-review-of-residential-property-income/ots-property-income-review-simplifying-income-tax-for-residential-landlords#foreword>

The link to FHL section 6 is here:

<https://www.gov.uk/government/publications/ots-review-of-residential-property-income/ots-property-income-review-simplifying-income-tax-for-residential-landlords#the-furnished-holiday-lettings-regime>

As soon as we have a publication date, we will let you and at that point we will also call the Members Meetings with John Endecott.

WALES UPDATE

If you are affected by what is happening in Wales and do not get the direct Wales only communications, please email me at chair@pascuk.co.uk put **Wales Newsletter** in the subject line and we will add you to the Wales Only circulation list.

Previous Wales Newsletters can all be found here: <https://www.pascuk.co.uk/wales-182-days-reports/>

The 9th December November issue contained the following:

- General Update
- How to **(MORE EASILY)** respond to the Tourism Levy Consultation
- Tourism Levy Survey
- PASC UK Wales Members meeting 14 December 1100
- Follow PASC UK on Twitter and Retweet

- Please support PASC UK efforts by joining up 😊

GENERAL INFORMATION SECTION

PASC UK SOCIAL MEDIA

Please consider following PASC UK on Social Media, it gives us a way to contact you quickly in the event of any changes or announcements that are made. We promise not to bombard you and to try to keep it relevant and topical.

PASC UK on Twitter @PascUK

PASC UK on Facebook @pascukltd

This is where the latest news between newsletters gets posted.

MEMBERS AREA IS NOW LIVE

The Members area of the PASC UK website opened last week. Initially you will be able to check your account details and download any of the 25 Members only PASC UK papers. No longer will you need to ask Justin or myself 😊. The full list of the PASC UK Members Papers is detailed below. No longer will you need to ask Justin or myself 😊 We will add additional features over the next couple of weeks.

Anticipated questions:

1/ How do I log in?

On the main PASC website you will see a link in the top right-hand corner called "Member Login". Click this link and enter your email address and password. Once logged in you will be in the members area.

2/ I can't find my password.

Click on the "Member login" link on the far right of the menu on our website and click the "forgot password" link which is in blue text just below the "log in" button. Enter your email address in the field and click "request password reset" button.

3/ Who do I contact if I cannot get in?

If you are having difficulty, please email admin@pascuk.co.uk and Justin will investigate for you.

4/ My username doesn't match my email address, does it matter?

No, it doesn't, usually your username would be your email address, but through address changes and mis-typing, some don't match up. However, the only place those are used is in the login field, all correspondence will go to your usual email address. Unfortunately, it isn't possible to change the username once it has been set.

PASC UK MEMBERS ONLY PAPERS

This is the current list of Members Only papers available in the Members area of the website.

- [PASC UK Business Rates Claim Note England](#)

A guide to 'Claiming' your property in England. You cannot 'check' You cannot 'Check' your properties Business Rates until you have done this.

- [PASC UK Business Rates Check Note England](#)

The guide will take you through 'checking' your Business Rates in England. It is vital that you book a call with the Chair before completing and submitting this 'Check'.

- [PASC UK Template Privacy Policy June 2022](#)

All businesses in the UK are required to have an up-to-date Privacy and Cookie. Not having one can lead to fines. This document provides you with a template policy.

- [PASC UK Template, Privacy Policies explained June 22](#)

This document explains Privacy Policies

- [PASC UK Template Cookie Policy and Guidance June 22](#)

This document gives further guidance on Cookie and Privacy Policies

- [PASC UK Guidance on using CCTV 2021](#)

Having CCTV at business premises can bring benefits, however there are several stages of legal compliance that you need to go through to operate such a system.

- [PASC UK Template CCTV Policy June 2022](#)

This document provides you with a basic CCTV Template Policy.

- [PASC UK Guidance on completing a short form LIA](#)

A 'Legitimate Interests Assessment' is a requirement if you have CCTV. This will guide you through creating one.

- [PASC UK Template LIA](#)

This document is a template Legitimate Interests Assessment for CCTV

- [PASC UK Template Breach Risk Assessment \(Req if you have a GDPR breach\)](#)

This template will guide you through the steps to take if you have a breach of GDPR.

- [PASC UK Record of Processing \(This is what data that you store and for how long?\)](#)

This template gives you the headings for the types of data that you store and for how long.

- [PASC UK Template Internet Fair Usage Policy](#)

This template document can be inserted into your Terms and Conditions to cover fair internet usage at your business.

- [PASC UK EV Charging Guidance](#)

This guidance takes you through putting together an EV Charging Policy at your business, necessary even if you do not have EV charge points, to help protect against charging out of the window.

- [PASC UK EV Charging Policy for Member's T's & C's](#)

This template document can be inserted into your Terms and Conditions to cover EV charging at your business, whether you provide the facility or not so as to help maintain insurance cover.

- [PASC UK Ghosting Report](#)

Ghosting is the practice that is employed by some self-catering agents whereby they leave your property on their website after you have left, with 'this property no longer available' Book one of these. This report tells you the steps you can take to have the property removed.

- [PASC UK Risk summary of 3rd Party suppliers at Holiday lets](#)

Having third party suppliers giving services to our guests at our businesses requires careful planning, in order not to void insurance. This paper explains the steps to take to maintain insurance cover. Covers chefs, mobile cooking companies, hot tub rental, bouncy castles. Entertainers etc.

- [PASC UK ICO Registration Paper](#)

This paper explains whether or not your business needs to register with the ICO. In 99% of cases PASC UK Members will need to do so. It costs £40 to register.

- [PASC UK ICO Registration FAQ's](#)

This document answers the most common questions about registering with the ICO and why you need to.

- [PASC UK Guidance on damage caused by guest and your T's & C's](#)

This document provides Members with another clause for their T's and C's. This one to protect you if guests cause damage to the property such that you have to cancel subsequent bookings and who pays.

- [PASC UK Template for clause in T's C's ref guest damage](#)

This is the template clause to add to your Terms and Conditions to protect you if guest damage causes future cancellations.

- [PASC UK Guest Comms Paper](#)

Improving the flow of Guest Communications from initial contact prebooking to post departure is one of the key elements to improving guest satisfaction and driving up repeat bookings. This paper should be taken in conjunction with the webinar on this subject in the Webinars section.

- [PASC UK Influencer Paper](#)

Many Members have reported being contacted by influencer or media offering coverage of your property in exchange for a free stay. There are several legal aspects to Members being offered this that they need to be aware of. These are covered in this Paper.

PASC UK MEMBERS LOGO UPDATED

We have updated the logos for Members to display on their websites. We now have a full set of Welsh versions too. A full variety of shapes and formats are available to suit all layouts.



MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Surgery Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates

- Hard Copy of the Visit England Pink Book
- 25 and growing Special Interest Papers including legal docs such Privacy and Cookie Policies

What will be available to non-members?

- The PASC UK Covid newsletters
- Email support when available. (Members support comes first).
- Free Webinars
- Cleaning protocols
- Some General interest Papers

We are currently making major investments in supporting you better and all this costs money, these include.

- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector
- Legal papers to help inform and protect Members.

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. <https://bit.ly/3ptd4RU> Thanks.

BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS

We are really pleased to announce a partnership with Purchasing for Business.

More details on the new PASC UK website here: <https://bit.ly/3ptd4RU>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

SUPPORT LOBBYING BY JOINING PASC UK

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200

- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card. Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-us/>

Wishing each and every one of you all the best during these trying times.

Best regards

Alistair Handyside MBE
Executive Chair
The Professional Association of Self-Caterers UK
www.pascuk.co.uk
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DISCLAIMER

We are in completely uncharted territory here, and any suggestions that we make are merely that and you should carefully consider your own business policies, and if necessary, consult with your Professional Advisors. PASC is your lobbying Association, not a legal service. In addition, please be very wary of some of the advice given on internet communities, blogs and social media. There appear to be thousands of experts out there where my understanding is that there are very few.

To that end, any information you get from any source you must double check. I will always try and put the actual link to the information in the newsletters so that you can read and assess yourselves. These are unprecedented times, please take exceptional care.

