



Professional Association of Self-Caterers UK

PASC UK NEWSLETTER

9 May 2023 Issue 160

This week's contents

- [Commentary](#)
- [2023 Membership Packs are on their way](#)
- [PASC UK Webinar and Meetings programme for May/June 2023](#)
- [Consultation on registration for holiday let's in England **9 May Update**](#)
- [Consultation on additional class of planning for holiday lets **9 May Update**](#)
- [New Fire Guidance 2023 **9 May Update**](#)
- [Business Rates Update **25 April**](#)
- [Updated Request for help from Members for the Trade Directory](#)

General Information Section

- [Resetting Your Password for the Members Area of the PASC UK website.](#)
- [Newsletter Index, \(where to find previous information\)](#)
- [Wales Information and How to get it?](#)
- [Where to find dedicated Wales Newsletters](#)
- [PASC UK social media](#)
- [Members only Papers list](#)
- [New PASC UK Members logos](#)
- [Member Benefits summarised](#)
- [Buying Club, Member Benefit for paid up PASC UK Members](#)
- [Support Lobbying by Joining PASC UK](#)
- [Disclaimer](#)

COMMENTARY

We have made some progress this last week with all the key pieces of work.

On Statutory Registration there is an update below and the first Draft of our suggested responses is now available on the website. Comments asap please, as final version will be published next Tuesday 16 May. Deadline for submissions 7 June.

On the Planning Consultation the commissioning of the Guidance Paper on responding to this complex issue is complete and we will have a completed paper by the 23 May, plus a webinar programme to support it. More detail below.

We will be launching a page on the website this week where everything that we have on both Consultations will be in one, easy to find, place.

On the recently published Fire Guidance for Small properties, we have commissioned a fire expert to both help with written guidance and to help present webinars on the changes and ways to mitigate fire risk. We have also had some feedback from the Home Office on questions posed.

We have also pulled together the webinar and meeting programme for May, June and July to both support the above and to also offer support on other areas too.

These vary from this Thursdays Buying Club Webinar where we are launching a Fuel Card that gets you 4p off both diesel and petrol, plus a credit card offering for small businesses to an updated Webinar on 'Selling your Business'. See the full programme below.

Tomorrow will see the bulk of the Membership packs packed and ready for despatch by the end of the week. These include your Membership Certificate, new edition Pink Book and a series of special offers available to Members.

Everything else has had to take a back seat, including Business Rates updates and the other papers we are looking to complete. We hope to have an update on that next week and will be launching a survey to prioritise work on those.

In Scotland the Crowd Fund has the £300,000 target needed to start a Judicial Review. We take our hats off to Ralph Averbuch and all the team involved and look forward to them being successful in court and sending a signal to all the Governments in the UK to avoid draconian interventions into our sector. PASC UK contributed £3000 in total to support this campaign.

Save the Self-Catering Sector in Scotland

by **Ralph Averbuch**



Judicial review Lawyers: Gilson Gray Edinburgh, United Kingdom



Ralph Averbuch

Case Owner

Originally from Edinburgh, Ralph has operated self-catering units in the heart of the city since 2005. A father to two teenagers, he lives in East Lothian.

23

days to go

£302,184

pledged of £300,000 stretch target from 1,015 pledges



Pledge now

This case is raising funds for its stretch target. Your pledge will be collected within the next 24-48 hours (and it only takes two minutes to pledge!)

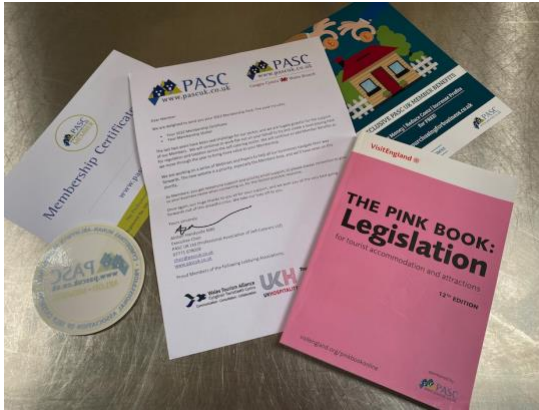
Lastly, please do keep sending in your recommendations for entries in the PASC UK Trade Directory, this will provide a hugely useful resource to all. Huge thanks for the large number of responses

received so far, the list of recommendations that we are looking for is included lower down the Newsletter.

Any questions please let us know. Best regards

Alistair

2023 MEMBERSHIP PACKS ON THEIR WAY



The distribution of the Annual Members Pack starts tomorrow, we have pulled together a team to pack them and the process of assembling should now be completed this week. They are only be sent to those Members whose subscriptions are up to date.

INSERT PICTURE

The pack includes a copy of the New 2023 Pink Book, plus Membership Certificate, sticker and Member offers.

NEW PASC UK WEBINAR PROGRAMME FOR MAY/JUNE 2023

Please find below the May/June webinar programme, our most extensive yet.

Previous webinars and meetings can be viewed on the PASC UK Website at: <https://www.pascuk.co.uk/webinars/> Members only recordings are in the Members area.

1/ BUYING CLUB WEBINAR OPEN TO ALL

Date 1100 on Thursday 11 MAY 2023

This webinar will be recorded and placed in the Members area on the website. Anyone can attend this Webinar, but only PASC UK Members can access the benefits of the PASC UK Buying Club.

Fancy 4p a litre off Diesel and Petrol? 😊

Checkout this webinar!

We will be announcing a new card that you can sign up for that gets 4p a litre off both diesel and petrol, all to be revealed in the webinar, plus, a new credit card facility from one of the UK's leading providers and could give smaller businesses an option to competitively take credit cards, plus an update from the Energy Department of the PASC UK Buying Club. It will include:

- New Member Benefits, including a Fuel Card to get discounts at the pumps from UK Fuels,
- A new credit card offer with a very competitive offer for small businesses from **acceptcards**.
- Update on Energy Buying Club from Purchasing for Business.
- Q&A

- Chair of session: Alistair Handyside, Chair PASC UK.
- Gurvinder Patara, CEO Purchasing for Business
- James Amos, Partnerships Team Manager UK fuels
- Richard Bradley, CEO acceptcards

To book you need to click on the link below to register and provide your business name please.

Register here: https://us06web.zoom.us/webinar/register/WN_dH6R8mtNRv-oADZLKaPbQQ

2/ STATUTORY REGISTRATION MEETING ON CONSULTATION FOR SELF CATERING AGENCY MEMBERS ONLY

Date: 1100 on Tuesday 16 May 2023

This meeting will be recorded and placed in the Members area on the website.

This meeting is to answer self-catering agency Members questions about the Consultation response and point to Guidance Notes. You will need to provide your Business details and the Meeting is limited to 100.

Register here: https://us06web.zoom.us/meeting/register/tZYtf-upqj0uE90_hpZkKZLO1stpFUQ_YNun

3/ WALES MEMBERS MEETING (MEMBERS ONLY)

Date: 1100 on Monday 22 May

This meeting will be recorded and placed in the Members area on the website.

The Welsh Government has called a series of three meetings during the course of the week commencing 22 May. These are by invitation only and we intend to have cover at all three meetings. The meetings will discuss the following and we need your feedback in advance.

- **Level of fees to be charged** for a licence and the basis of charge.
- **Frequency of renewal** of licence.
- **Enforcement and level of penalties** of non-compliance
- **Requirement for a fit and proper person test** to obtain a licence.

This meeting is for Members only, maximum 100. Register below.

<https://us06web.zoom.us/meeting/register/tZAqdOGorjopGdbruLiTmDNQI0ZnJSW4nzkx>

4/ WEBINAR ON STAUTORY REGISTRATION CONSULTATION OPEN TO ALL

Date: 1100 on Tuesday 23 May 2023

This meeting will be recorded and placed in the Public area on the website.

This webinar is to answer questions about the Consultation and point owners to Guidance Notes. You will need to provide your Business details and the Webinar is limited to 500.

https://us06web.zoom.us/webinar/register/WN_e2u2HlxnSK2uIJcn3C_5_g

5/ WEBINAR ON PLANNING CONSULTATION OPEN TO ALL

Date: 1100 on Wednesday 24 May 2023

This meeting will be recorded and placed in the Public area on the website.

This Webinar will run through the key elements of this Consultation and is to be viewed in conjunction with the paper that will be published on the website, that offers guidance on how to respond to this Consultation. Limited to 500. You will need to provide your business details. Register here:

https://us06web.zoom.us/webinar/register/WN_WdgDAItERAMtMAfY_0d-8Q

6/ MEETING ON PLANNING CONSULTATION SELF CATERING AGENCY MEMBERS ONLY

Date: 1500 on Wednesday 24 May

This meeting will be recorded and placed in the Members area on the website.

This meeting is for our self-catering agency Members to run through the key elements of this Consultation and is to be viewed in conjunction with the paper that will be published on the website, offering guidance on how to respond to this Consultation. Limited to 100. You will need to provide your business details. Register here:

<https://us06web.zoom.us/meeting/register/tZ0ode2opjovHdwRaJJQu9XmKnIXXnFiy8ld>

7/ WEBINAR TO COVER CHANGES TO FIRE GUIDANCE FOR MEMBERS ONLY

Date: 1100 on Tuesday 13 June

This webinar will be recorded and placed in the Members area on the website.

This webinar is being broadcast in support of the new fire support papers that will be published beforehand, see Fire update in this Newsletter. Register here. Max 500, we will ask for Business info.

https://us06web.zoom.us/webinar/register/WN_C3dr5GvzQNi12BQQcOw1vQ

8/ WEBINAR TO COVER CHANGES TO FIRE GUIDANCE OPEN TO ALL

Date: 1100 on Thursday 15 June

This meeting will be recorded and placed in the Public area on the website.

This webinar is being broadcast in support of the new fire support papers that will be published beforehand, see Fire update in this Newsletter. Register here. Max 500, we will ask for Business info.

https://us06web.zoom.us/webinar/register/WN_rqjEVcNeSUakYWNzZXfHXg

9/ WEBINAR ON EV CHARGING AND TECH OPEN TO ALL

Date: TBA

This meeting will be recorded and placed in the Public area on the website.

Just finalising content and speakers, more next week. This will be launched in conjunction with the new EV Charging Paper 2023 and the offer from Voltshare that all Members will receive this week.

10/ WEBINAR ON SELLING YOUR BUSINESS MEMBERS ONLY

Date: TBA

This meeting will be recorded and placed in the Members area on the website.

This will be an update on the previous webinar on the subject and will come from a both a marketing and financial approach, with an accountancy firm giving their take on what potential steps you may take. More detail next week.

11/ SUPERCONTROL INTEGRATIONS OPEN TO ALL

Date: TBA

This meeting will be recorded and placed in the public area on the website.

Just finalising content and speakers, more next week.

CONSULTATION ON REGISTRATION FOR HOLIDAY LETS IN ENGLAND UPDATE 9 MAY

We urge you not to respond until we have provided further information, thanks.

DRAFT GUIDANCE NOTES ON RESPONDING TO CONSULATION NOW AVAILABLE.

We have now completed the Draft of the Guidance on how you might respond, question by question. This can be found at <https://www.pascuk.co.uk/reports/>

This outlines our current thinking and is closely aligned with many other groups.

Please have a look and send any comments that you have to chair@pascuk.co.uk The Final version, the one to use when considering your responses, will be published via this Newsletter next week.

There will shortly be a dedicated page to these Consultations so that everything is in one easy to find place. That will be ready by next week if not before. If it's ready before it will be announced on the PASC UK Facebook page.

There will be Webinars where questions can be asked about this Consultation as well as other supporting materials. See webinar section for detail.

Reminder on The Policy that has steered the responses to the questions in the Consultation.

The PASC UK Policy is identical to the one that has been adopted by the Tourism Alliance. Your Chair was asked to Chair a Working Group from Members of the Tourism Alliance to come up with headline policies. This was signed off last week and will form the basis of Tourism Alliance Webinars on the subject.

The key Membership Associations agreeing to these policies are UKH, ASAP, B&B Association, British Destinations, Tourism Alliance, Premier Cottages and many more.

Conclusion of base policies regarding the Statutory Registration Consultation.

All paid accommodation has to register

The Statutory Registration Scheme must be all-England

Registration cycle should be annual

The property's valid registration numbers must be present on all advertising platforms

The Registration Fee should be around £100 per property

This would achieve the long-standing policy objective of a 'level playing field' for all businesses, and at the same time finally provide the key data on this vibrant, diverse sector.

Last week the explanation of these policy positions was provided along with infographics of how the registration process would work, very much along the lines of the AA' Covid Confident and the Visit England 'Good to Go' schemes. You can find that here: <https://www.pascuk.co.uk/newsletters/>

We have had several meetings with DCMS since last week, covering several areas of concern about the Consultation.

Q1/ Why have Hotels, Bed and breakfast been excluded from the Consultation?

A1/ Essentially these have not been included because Ministers believed these sectors are already compliant and need no further administrative burden. There is almost zero chance of responses to the Consultation getting the Government to bring in hotels and bed and breakfast to the scheme. However, when it comes to 'professional self-caterers', this should be more straightforward. Enough responses saying 'ALL' and why we think 'All' will bring this over the line. There are hardly any definitions for 'holiday lets', 'short term lets', and there certainly isn't one (and definitely not in the consultation) for 'professional self-caterers'.

Our view is also that any properties that are exempted, and that do not show a registration number on advertising may be deemed by the consumers as 'unsafe'. There will be real merit in being included rather than excluded.

Q2/ Why are the three options for the scheme still in when from the outset industry consensus is a national scheme?

A2/ Consultations are supposed to be about choice, and it was always unlikely that they would only propose a single mandatory national scheme. This is the direction of travel on this Consultation as it is understood that it is next to useless if only the hot spot counties do it.

Q3/ Is there legislation needed to have to have a registration number to advertise?

A3/ In simple terms yes, the basic legislation has already been laid down, which in itself is indicative of the direction of travel. The legislation is not complete as yet, as the Consultation will steer what kind of registration scheme is brought in and final legislation will be passed.

Q4/ What is the feedback from Treasury on the fees for a Registration Scheme?

A4/ Treasury has made it clear that the fees need to be kept low and that the money received can only be used to run the scheme.

It was repeatedly strongly suggested by Officials that we need to get lots of consistent responses on the scheme being national and on minimising exemptions such as 'professional self-caterers' and those that only let occasionally if that is the outcome that we want.

We should be in a position next week to provide the Guidance on responding to the Consultation as well as further webinars.

Links to Consultation

The Consultation into a Registration Scheme for Holiday Lets:

<https://www.gov.uk/government/consultations/consultation-on-a-registration-scheme-for-short-term-lets-in-england/consultation-on-a-registration-scheme-for-short-term-lets-in-england>

CONSULTATION ON ADDING A NEW CLASS OF PLANNING IN ENGLAND FOR HOLIDAY LETS 9 MAY UPDATE

We urge you not to respond until we have provided further information and suggested responses and why, thanks.

We have concluded scoping the document and have commissioned an expert planning solicitor to write it. It needs to give Members a clear understanding of the Consultation, the possible consequences of each of the measures proposed and how best to respond.

Our position on this is that we do not want to agree to changes in current ownership rights for properties and are deeply opposed to any retrospective changes.

The Resulting Guidance Notes on responding to this Consultation will be published on the PASC UK website on the 23 May.

There will be Webinars where questions can be asked about this Consultation as well as other supporting materials. See webinar section for detail.

Link to the Consultation here: **We urge you not to respond until we have provided further information, thanks.**

<https://www.gov.uk/government/consultations/introduction-of-a-use-class-for-short-term-lets-and-associated-permitted-development-rights/introduction-of-a-use-class-for-short-term-lets-and-associated-permitted-development-rights>

UPDATE ON THE NEW FIRE GUIDANCE 2023 9 May 2023

HOME OFFICE RESPONSE TO QUESTIONS

We have been in communication with the Home Office to seek clarity on issues arising from the newly published Guidance.

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1147723/A_guide_to_making_your_small_paying-guest-accommodation_safe_from_fire.pdf

Key points from this.

1/ They will be releasing a similar document to 'A guide to making your small paying-guest-accommodation safe from fire' for larger properties. We would not anticipate this before early in the New Year.

This is what they have to say....

The current sleeping accommodation guide ([9281 Sleeping Accommodation v2.pdf \(publishing.service.gov.uk\)](#)) remains a valid guide to conducting proportionate and robust FRAs for premises outside of the scope of the Fire Safety in Small Paying-Guest Accommodation guide. The Home Office will also be producing a guide to the Building Safety Act (to be published before October) that will enable your members to understand how to comply with the updated legislation.

2/ They have responded to our question about interpreting 'open plan' in the following way...

On the reference to “open plan” ground floors. In the guidance, “open plan” in this context specifically refers to **a ground floor with no internal compartmentation on the entire floor**. In the event of a fire, such a layout could prevent occupants of the first floor from having a safe means of escape (these more complex premises are covered in the aforementioned sleeping accommodation guide). For “open plan” ground floor layouts, in the traditional sense of having a combined kitchen/living room etc, these would be covered by the guide so long as they contain appropriate internal compartmentation between these spaces and the escape routes for occupants of the first floor.

We will be working with both the Home Office and our commissioned fire expert to try and seek further clarity and possible mitigations on this.

3/ On ‘notional’ Fire Doors, we got the following response.

On notional fire doors, and how to ensure that approaches are sympathetic/proportionate to historic properties, we’d reiterate the point that fire safety legislation is not prescriptive in this area, and that only the fire risk assessment itself can determine what constitutes suitable and sufficient fire safety measures/precautions.

We will be providing through the work below some mitigations in this respect.

4/ Many of you raised that there were travel distances referred to in one part of the guidance, and then not included in the actual examples.

On the references to travel distances on p.18, this text was taken from an earlier draft of the guidance (when travel distances were included in the diagrams). I’ve made a note and we will remove the references at the next update.

5/ It was confirmed in the correspondence that the Welsh Fire Authorities will be adopting very similar Guidance. They gave us the contact details and we are following up on that.

NEXT STEPS FROM PASC UK

In the light of the above we have commissioned the following pieces of work.

1/ A short paper to try and address the key questions arising from the ‘Small Accommodation’ guide.

2/ As full Guidance will be published on larger properties; we have commissioned a paper with a working title of ‘25 Ways to Mitigate Fire Risk in Larger Properties’.

These are currently planned to be published by the 25 May, so well in advance of the webinars.

There will be Webinars where questions can be asked about this Consultation as well as other supporting materials. See webinar section for detail.

All the current Fire Guidance and notes that we have currently has been posted in the last three weeks newsletters and can be found here: <https://www.pascuk.co.uk/newsletters/>

BUSINESS RATES 2023 UPDATE 25 APRIL

No further update this week. Meeting with VOA has now taken place and we will update this section asap.

Last week we finally got sight of the new 2023 Self-Catering Practice Note.

Here it is: <https://bit.ly/3mFoWkM>

You need to scroll down to here to find it on that page:

9. Valuation Support

[Show](#)

Practice note 1: 2023 - holiday accommodation (self-catering)

[Show](#)

The new 2023 Rating list now applies to all that are registered for Business Rates. This Practice Note is the basis under which your Rateable Value has been calculated and under which all Checks, Challenges and Appeals need to be carried out.

There are lots of questions arising from this new Practice Note, so have arranged a meeting week commencing 1st May with the Self-catering Team at the VOA.

The main questions apply to those of us that have less than five units and whether Check Challenge Appeal is live in Wales yet. If you have 5 or more units it is petty simple to understand, and as soon as we have had the meeting should be in a position to help those Members 'Check' RV's that they feel are too high.

Those will 1-4 Units this is going to take a while longer I'm afraid as there are lots of changes to this Practice Note, which we are not yet fully conversant with.

Please be patient whilst we get a fuller understanding of the changes, so that we can help Members wishing to 'Check' their 2023 Rateable Value. We are also waiting for confirmation that the 'Check, Challenge, Appeal' that works well in England will be available in Wales.

We may then be able to help those Members that have had increases through the 'Check' system to get them reduced. Please by all means log with the Chair that you would like to look at your Business Rates by sending a note to chair@pascuk.co.uk Note. This service is only available to paid Members.

UPDATED REQUEST FOR HELP FOR THE TRADE DIRECTORY

Firstly, huge thanks to all those who have sent in details of suppliers. We have received a really good response to this and have now broadened the ask to enable us to have more suppliers in some of the other categories that we will launch with.

Please can you therefore supply your recommendations for any of the following please. Please try and use the format below, as it will save us huge amounts of time populating the trade Directory. Just send an email to chair@pascuk.co.uk with category in the Subject Line and details as laid out below in the body of the email. Many thanks.

Company name:

Website:

Tel:

Contact:

Email:

What they offer? e.g., PAT Testing, Photography, Chimney Sweep, mortgage brokers for holiday lets etc

Area/Region covered:

Categories we are aiming to launch with are and would welcome your recommendations:

Direct Booking Channels

Fire Testing

Pat Testing

Electrical Testing

Gas Testing

Chimney Sweeps

Website design

Photography/Video/Drone

Channel Managers

Green energy/Electric Vehicle Charging installers

Artwork/Logos

Accountants

Solicitors

Insurance Companies

Marketing/SEO and Social Media support

RESETTING YOUR PASSWORD FOR THE PASC UK MEMBERS AREA

You are able to check your account details and download any of the 25 Members only PASC UK papers. The full list of the PASC UK Members Papers is detailed below.

Anticipated questions:

1/ How do I log in?

On the main PASC website you will see a link in the top right-hand corner called "Member Login". Click this link and enter your email address and password. Once logged in you will be in the members area.

2/ I can't find my password.

Click on the "Member login" link on the far right of the menu on our website and click the "forgot password" link which is in blue text just below the "log in" button. Enter your email address in the field and click "request password reset" button.

3/ Who do I contact if I cannot get in?

If you are having difficulty, please email admin@pascuk.co.uk and Justin will investigate for you.

4/ My username doesn't match my email address, does it matter?

No, it doesn't, usually your username would be your email address, but through address changes and mistyping, some don't match up. However, the only place those are used is in the login field, all correspondence will go to your usual email address. Unfortunately, it isn't possible to change the username once it has been set.

NEWSLETTER INDEX (WHERE TO FIND PREVIOUS INFORMATION)

All previous content is indexed and can be found on the 2022 Index on the Newsletter page. Look for PASC UK Index 2022. This will be updated weekly.

<https://www.pascuk.co.uk/newsletters/>

WALES INFORMATION AND WHERE TO FIND IT

If you are affected by what is happening in Wales and do not get the direct Wales only communications, please email me at chair@pascuk.co.uk put **Wales Newsletter** in the subject line and we will add you to the Wales Only circulation list.

Previous Wales Newsletters can all be found here: <https://www.pascuk.co.uk/wales-182-days-reports/>

GENERAL INFORMATION SECTION

PASC UK SOCIAL MEDIA

Please consider following PASC UK on Social Media, it gives us a way to contact you quickly in the event of any changes or announcements that are made. We promise not to bombard you and to try to keep it relevant and topical.

PASC UK on Twitter [@PascUK](#)

PASC UK on Facebook [@pascukltd](#)

This is where the latest news between newsletters gets posted.

MEMBERS AREA IS NOW LIVE

The Members area of the PASC UK website opened last week. Initially you will be able to check your account details and download any of the 25 Members only PASC UK papers. No longer will you need to ask Justin or myself 😊. The full list of the PASC UK Members Papers is detailed below. No longer will you need to ask Justin or myself 😊 We will add additional features over the next couple of weeks.

Anticipated questions:

1/ How do I log in?

On the main PASC website you will see a link in the top right-hand corner called "Member Login". Click this link and enter your email address and password. Once logged in you will be in the members area.

2/ I can't find my password.

Click on the "Member login" link on the far right of the menu on our website and click the "forgot password" link which is in blue text just below the "log in" button. Enter your email address in the field and click "request password reset" button.

3/ Who do I contact if I cannot get in?

If you are having difficulty, please email admin@pascuk.co.uk and Justin will investigate for you.

4/ My username doesn't match my email address, does it matter?

No, it doesn't, usually your username would be your email address, but through address changes and mistyping, some don't match up. However, the only place those are used is in the login field, all correspondence will go to your usual email address. Unfortunately, it isn't possible to change the username once it has been set.

PASC UK MEMBERS ONLY PAPERS

This is the current list of Members Only papers available in the Members area of the website.

- [PASC UK Business Rates Claim Note England](#)

A guide to 'Claiming' your property in England. You cannot 'check' You cannot 'Check' your properties Business Rates until you have done this.

- [PASC UK Business Rates Check Note England](#)

The guide will take you through 'checking' your Business Rates in England. It is vital that you book a call with the Chair before completing and submitting this 'Check'.

- [PASC UK Template Privacy Policy June 2022](#)

All businesses in the UK are required to have an up-to-date Privacy and Cookie. Not having one can lead to fines. This document provides you with a template policy.

- [PASC UK Template, Privacy Policies explained June 22](#)

This document explains Privacy Policies

- [PASC UK Template Cookie Policy and Guidance June 22](#)

This document gives further guidance on Cookie and Privacy Policies

- [PASC UK Guidance on using CCTV 2021](#)

Having CCTV at business premises can bring benefits, however there are several stages of legal compliance that you need to go through to operate such a system.

- [PASC UK Template CCTV Policy June 2022](#)

This document provides you with a basic CCTV Template Policy.

- [PASC UK Guidance on completing a short form LIA](#)

A 'Legitimate Interests Assessment' is a requirement if you have CCTV. This will guide you through creating one.

- [PASC UK Template LIA](#)

This document is a template Legitimate Interests Assessment for CCTV

- [PASC UK Template Breach Risk Assessment \(Req if you have a GDPR breach\)](#)

This template will guide you through the steps to take if you have a breach of GDPR.

- [PASC UK Record of Processing \(This is what data that you store and for how long?\)](#)

This template gives you the headings for the types of data that you store and for how long.

- [PASC UK Template Internet Fair Usage Policy](#)

This template document can be inserted into your Terms and Conditions to cover fair internet usage at your business.

- [PASC UK EV Charging Guidance](#)

This guidance takes you through putting together an EV Charging Policy at your business, necessary even if you do not have EV charge points, to help protect against charging out of the window.

- [PASC UK EV Charging Policy for Member's T's & C's](#)

This template document can be inserted into your Terms and Conditions to cover EV charging at your business, whether you provide the facility or not so as to help maintain insurance cover.

- [PASC UK Ghosting Report](#)

Ghosting is the practice that is employed by some self-catering agents whereby they leave your property on their website after you have left, with 'this property no longer available' Book one of these. This report tells you the steps you can take to have the property removed.

- [PASC UK Risk summary of 3rd Party suppliers at Holiday lets](#)

Having third party suppliers giving services to our guests at our businesses requires careful planning, in order not to void insurance. This paper explains the steps to take to maintain insurance cover. Covers chefs, mobile cooking companies, hot tub rental, bouncy castles. Entertainers etc.

- [PASC UK ICO Registration Paper](#)

This paper explains whether or not your business needs to register with the ICO. In 99% of cases PASC UK Members will need to do so. It costs £40 to register.

- [PASC UK ICO Registration FAQ's](#)

This document answers the most common questions about registering with the ICO and why you need to.

- [PASC UK Guidance on damage caused by guest and your T's & C's](#)

This document provides Members with another clause for their T's and C's. this one to protect you if guests cause damage to the property such that you have to cancel subsequent bookings and who pays.

- [PASC UK Template for clause in T's C's ref guest damage](#)

This is the template clause to add to your Terms and Conditions to protect you if guest damage causes future cancellations.

- [PASC UK Guest Comms Paper](#)

Improving the flow of Guest Communications from initial contact prebooking to post departure is one of the key elements to improving guest satisfaction and driving up repeat bookings. This paper should be taken in conjunction with the webinar on this subject in the Webinars section.

- [PASC UK Influencer Paper](#)

Many Members have reported being contacted by influencer or media offering coverage of your property in exchange for a free stay. There are several legal aspects to Members being offered this that they need to be aware of. These are covered in this Paper.

PASC UK MEMBERS LOGO UPDATED

We have updated the logos for Members to display on their websites. We now have a full set of Welsh versions too. A full variety of shapes and formats are available to suit all layouts.



MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Surgery Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- 25 and growing Special Interest Papers including legal docs such Privacy and Cookie Policies

What will be available to non-members?

- The PASC UK Covid newsletters
- Email support when available. (Members support comes first).
- Free Webinars
- Cleaning protocols
- Some General interest Papers

We are currently making major investments in supporting you better and all this costs money, these include.

- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector
- Legal papers to help inform and protect Members.

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. <https://bit.ly/3ptd4RU> Thanks.

BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS

We are really pleased to announce a partnership with Purchasing for Business.

More details on the new PASC UK website here: <https://bit.ly/3ptd4RU>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

SUPPORT LOBBYING BY JOINING PASC UK

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200
- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card. Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-pasc-uk/>

Wishing each and every one of you all the best during these trying times.

Best regards

Alistair Handyside MBE

Executive Chair

The Professional Association of Self-Caterers UK

www.pascuk.co.uk

chair@pascuk.co.uk

07771 678028



DISCLAIMER

We are in completely uncharted territory here, and any suggestions that we make are merely that and you should carefully consider your own business policies, and if necessary, consult with your Professional Advisors. PASC is your lobbying Association, not a legal service. In addition, please be very wary of some of the advice given on internet communities, blogs and social media. There appear to be thousands of experts out there where my understanding is that there are very few.

To that end, any information you get from any source you must double check. I will always try and put the actual link to the information in the newsletters so that you can read and assess yourselves. These are unprecedented times, please take exceptional care.