



# Professional Association of Self-Caterers UK

## PASC UK NEWSLETTER

### 21 November 2023 Issue 188

This week's contents.

- Commentary
- Search on the PASC UK Website
- PASC UK on the Road and Important Meetings ahead
- In Person PASC UK Members Meetings **Update**
- PASC UK Webinar and Meetings programme for November 2023
- PASC UK Joins TAF (Trade Association Forum)
- Fire Risk Assessment Case Study **Update**
- PASC UK Bed Bugs Paper **Update**
- Free PASC UK Fire signs Catalogue **Further Update 14 Nov**
- Fire Guidance **Where to find it and any changes? 14 November**

#### General Information Section

- Occasional Problems with downloads from the Website **Repeat**
- Resetting Your Password for the Members Area of the PASC UK website.
- New Trade Directory
- Newsletter Index, (where to find previous information)
- Wales Information and How to get it?
- Where to find dedicated Wales Newsletters
- PASC UK social media
- Members only Papers list
- New PASC UK Members logos
- Member Benefits summarised
- Buying Club, Member Benefit for paid up PASC UK Members
- Support Lobbying by Joining PASC UK
- Disclaimer

#### COMMENTARY

The trial 'in person' Members meetings now have dates and locations, see below for more info if you are in or near Northumberland, Cornwall and Devon. These meetings are all conformed as going ahead, and as soon as we have reviewed these trial ones will be rolling out further meetings as widely as possible in England and Wales.

We have had some further feedback from the Tourism and Hospitality APPG (All Party Parliamentary Group) Meeting regarding Statutory Registration and our lobbying for a robust scheme, that weeds out bad actors, creates that all important level playing field, (especially after the new Fire Regs). I should also provide that critical accurate data to all, especially Government, BEFORE they bring in any Planning changes that could do harm to our sector and the communities we serve. (The Great British Holiday Campaign). We will get a copy of their report on the 27<sup>th</sup> November, so can hopefully include in next week's letter.

We are pleased to say that we have commissioned Kurt Janson, formerly the Director of the Tourism Alliance to craft the PASC UK response to the Package Travel Regulations. No-one knows more about it than Kurt and we had many fruitless meetings with Government together on this subject in the past. Now we finally have a Call for Evidence on the Package Travel Regulations and will be providing you all with an easy way to respond, as well as explaining why it will benefit your business to do so.

We keep chasing but there is still no formal update the 'open plan' fire update, or the updated Sleeping Accommodation V3 for larger properties. As soon as we have them will be announcing a supporting Webinar Programme just as soon as we have the updates.

Still scheduled for next two weeks and in the pipeline.... (Key Member of staff Louise has been on leave for the past week).

- Electrical Testing Update
- EV Charging Paper Update
- Package travel Directive, Call for Evidence Response
- Members Annual Report
- General Annual Report
- Updated Fire Risk Assessment Case study V2
- Eventbrite invitations to Regional Meetings

As always, any questions please let us know. Best regards

Alistair

## **SEARCH ON THE PASC UK WEBSITE**



Improving the navigation and search on the PASC UK website is an urgent priority for Q1 2024. In the interim we have added a basic search function to 'search' at the top right-hand corner of the Home Page. Look for the magnifying glass icon, click on it and a search text drop down box appears.

It's a starter for 10, so please bear with us 😊

## **PASC UK ON THE ROAD AND IMPORTANT MEETINGS AHEAD**

Over the coming weeks PASC UK will be presenting at the following events:

- 21st November Farm Stay Conference (FS Members only)
- 28<sup>th</sup> November PASC UK Board Meeting
- 7<sup>th</sup> December Northumberland Members meeting in Alnwick. (See Members Meetings below)
- 20<sup>th</sup> December Devon Members meeting (See Members Meetings below)
- 8<sup>th</sup> February Cornwall Members Meeting (See Members Meetings below)
- 6<sup>th</sup> February. West Country Tourism Conference

## **IN PERSON PASC UK MEMBERS MEETINGS UPDATE**

We are planning three initial in person Members Meetings, to test the water on these. These three meetings are now confirmed.

The results from the survey were as follows:

- 80% wanted the opportunity to meet in person with other Members, 17% maybe and 3% not interested.
- 50% wanted lunchtime, with the other options split equally
- An average of 40 people have indicated attending each Meeting.

These Meeting Dates and locations are confirmed, next week we will provide details of the Northumberland and Devon meeting points.

- 7<sup>th</sup> December Northumberland Members meeting in Alnwick/Morpeth.
- 20<sup>th</sup> December Devon Members meeting in Honiton.
- 8<sup>th</sup> February Cornwall Members Meeting in Truro

We will shortly be sending out an Eventbrite Booking Invitation to Members in these areas with all the details. Once we have reviewed a couple of these meetings we plan to roll out across the rest of England and Wales during 2024.

These will be paid up PASC UK Members only, and free to attend with light refreshments provided.

We hope that these will be a good opportunity to meet with other owners and learn from shared experiences, and perhaps laugh about some others.

Suggestions and feedback welcome.

## **PASC UK WEBINAR PROGRAMME FOR NOVEMBER 2023**

We will be adding to the schedule below over coming weeks and there will doubtless be more of the subject of fire, especially when the imminent 'open plan' guidance comes out. More details soon...

### **PASC UK ENGLAND MEMBERS MEETING**

#### **Review of 2023, what's expected in 2024?**

**1100 on Wednesday 13 December**

A chance to look back at the year from a purely England perspective, and to try and second guess 2024, and take any questions that Members may have. Members Meetings are for paid Members only and are limited to 100 places by our zoom account, and the fact that any bigger is hard to manage, so as always, first come first served.

Register here:

<https://us06web.zoom.us/meeting/register/tZwocOmpqDwjGdJ0mi0DjCDhAo68PAwSUm8F>

Once registration approved, you will be sent a link to the meeting.

### **PASC UK WALES MEMBER MEETING**

#### **Review of 2023, what's expected in 2024?**

**1100 on Thursday 14 December**

A chance to look back at the year from a purely Wales perspective, and to try and second guess 2024, and take any questions that Members may have. Members Meetings are for paid Members only and are limited to 100 places by our zoom account, and the fact that any bigger is hard to manage, so as always, first come first served.

Register here: [https://us06web.zoom.us/meeting/register/tZctf-](https://us06web.zoom.us/meeting/register/tZctf-GoqzMjG9dFNzwVrfFvuk48IXMETD5H)

[GoqzMjG9dFNzwVrfFvuk48IXMETD5H](https://us06web.zoom.us/meeting/register/tZctf-GoqzMjG9dFNzwVrfFvuk48IXMETD5H)

Once registration approved, you will be sent a link to the meeting.

### **PASC UK BOARD MEETING 28 NOVEMBER**

Next Tuesday we have our next board Meeting where much of the headline plans for 2024 will be agreed. The Agenda for that meeting is published below and we would welcome comments and inputs from our Members. Please send to [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk)

#### **Annual Report**

- Review and publish

#### **Updates**

- Membership
- Great British Holiday

- Review 182
- Fire Regs
- Staff
- Legal Partnership

### Consideration

- 2024 Pricing Agency and independent owners
- Non-Exec Board Remuneration
- TAF Update
- EHHA Membership Application
- UKH Partnership

### Priorities for 2024

- Resources
- Contacting PASC UK
- Newsletter modernisation
- Website update
- FAQ's plan
- Business support papers plan

### PASC UK JOINS TAF (Trade Association Forum)

We have joined TAF, the Trade Association Forum. <https://www.taforum.org>



We have done this for several reasons. They can help us with bench marking PASC UK against other trade associations, in terms of performance, growth rates, lapsers rates, fee structures, Members

benefits, wages etc, but also with the work we plan to do in 2024 regarding governance, Articles of Association and Terms and Conditions upon joining.

They also run webinars to help associations improve their lobbying and engagement processes.

We look forward to working with them going forwards.

## **PASC UK FIRE RISK ASSESSMENT CASE STUDY UPDATE**



**As with any paper that we publish further questions are generated, and this paper is no exception. We will update the paper as quickly as we can to try and cover the points raised. Likely to be two weeks :-)**

This is the last remaining paper we promised on the Fire Support work that we have been providing. It is the Fire Risk Assessment Case Study as undertaken by a real business, with all the challenges that come up time and time again in emails and questions on Webinars.

This is now available on the Fire Safety page on the website:

[https://www.pascuk.co.uk/fire\\_checks\\_and\\_safety/](https://www.pascuk.co.uk/fire_checks_and_safety/)

This case study covers where our own business, Higher Wiscombe, started on the 30 March 2023, and how we have navigated through the guidance to the current Fire Risk Assessment.

We have a ten-bedroom property, over three floors which had two open plan exits through kitchens.

We cover the main areas, and the decisions that we needed to take. Our original Fire risk Assessment, that had been signed off, starts the paper, our current Fire Risk Assessment closes the paper, and the work, photographs and costs are detailed between.

We will continue to review our own Fire Risk Assessment, regarding it now as a work in progress as new tech or equipment becomes available.

All our Fire Risk Assessments are published on our website. <https://www.higherwiscombe.com/fire-statement/>

## FIRE RISK ASSESSEMENT

In March 2023 the Fire regulations that cover self-catering/short term lets were updated. With that came a requirement for all that even let a single room, for a single night, regardless of platform advertised on, must have a recorded Fire Risk Assessment, that follows the Govt Guidance, and that this must be completed by the 1<sup>st</sup> October 2023.

Higher Wiscombe has always had a robust Fire Risk Assessment and have always made this available to guest via the website. We have thoroughly reviewed our Fire Risk Assessments in the light of the above, and engaged a specialist Fire Risk Expert, to advise us and to write our new Fire Risk Assessments, these are published in full below.

We will continue to review these as necessary and update when any changes to the property or regulations require them. We regard guest safety as paramount, and no expense has been spared to ensure that we are compliant.

### FIRE RISK ASSESSMENT

Flint, Higher Wiscombe, East Devon.



### FIRE RISK ASSESSMENT

Hanks Annexe, Higher Wiscombe, East Devon.



## PASC UK BED BUGS PAPER UPDATE



**We shared V1 of the Bed Bugs paper with the British Pest Control Association (BPCA), who kindly reviewed and suggested some minor amends. Really grateful for their input, all changes made as suggested and V2 published on website.**

Whilst it is highly likely that the media have made much of the threat of Bed Bugs, we have to date only heard of one property that has reported having them. We have though had a lot of questions around the subject, so have published a paper to help owners with this subject covering prevention detection and eradication.

Feedback welcome, and where necessary will update. The paper can be found here:  
<https://www.pascuk.co.uk/reports/>

## FREE PASC UK FIRE SIGNS CATALOGUE **FURTHER UPDATE 20 NOV**



You can view the 2023 PASC UK fire signs catalogue for reference [here](#)



We have totally reorganised the free fire signs on the website. We now have 28 and some were finding it awkward to find exactly the one that they are looking for, so this section is being completely updated. This is stage one. We anticipate having all the signs as icons to make it even easier to select ones that suit you best during the course of this week.

Firstly, we have created a catalogue that you can download and that will tell you, with an illustration of each sign, what the descriptor is on the webpage and which number has been allocated to each sign.

We suggest that you download the Catalogue first, and select the signs that may be useful, and then download in turn. Should save a lot of time.

You can download the Catalogue [here](https://www.pascuk.co.uk/fire_checks_and_safety/), plus instruction son using What3words if you choose to:

The Fire Signs are now on a separate page, easily linked from the page above at: <https://www.pascuk.co.uk/fire-safety-signs/>

Stage 2 is to create a small image of each sign, so that you can choose directly from the page itself.

This is now underway, and we will update you when finished.

## **FIRE GUIDANCE WHERE TO FIND IT ALL AND ANY UPDATES? 20 Nov.**

Most recent New Paper is covered above, the PASC UK Fire Risk Assessment Case Study.





They can be found here: [https://www.pascuk.co.uk/fire\\_checks\\_and\\_safety/](https://www.pascuk.co.uk/fire_checks_and_safety/)

There are short docs that summarize the current situation with Fire Regs in self-catering in England and Wales. They signpost you to all the regulations, the Government produces Guidance, the additional PASC UK papers and more.

They can be found here: [https://www.pascuk.co.uk/fire\\_checks\\_and\\_safety/](https://www.pascuk.co.uk/fire_checks_and_safety/)

If you are looking for information on why the regs are now law in England, and coming in Wales, or what a Responsible person is, please refer to recent Newsletters.

<https://www.pascuk.co.uk/newsletters/>

## Main Home Office Papers

### Home Office Guidance on Making your small paying guest accommodation safe from fire 2023

This paper covers small units, without open plan downstairs, not more than four bedrooms, sleeping no more than twelve in two storey buildings.

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/1147723/A\\_guide\\_to\\_making\\_your\\_small\\_paying-guest-accommodation\\_safe\\_from\\_fire.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1147723/A_guide_to_making_your_small_paying-guest-accommodation_safe_from_fire.pdf)

### Fire Safety Risk Assessment Sleeping Accommodation

This paper goes some way to helping with larger properties, but is an old paper, published in 2006 and is currently being updated by the Home Office. Earliest date expected is around the end of the year.

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/422192/9281\\_Sleeping\\_Accommodation\\_v2.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/422192/9281_Sleeping_Accommodation_v2.pdf)

### **Additional PASC UK Supporting Papers**

To help owners navigate through this, and to supplement the Government Papers mentioned above, we have commissioned three initial papers from our Fire expert, Paul Bray, GFireE, Fire Safety Consultant.

The papers are number 1,2 and 3. They can be found here: <https://www.pascuk.co.uk/reports/> and also here: [https://www.pascuk.co.uk/fire\\_checks\\_and\\_safety/](https://www.pascuk.co.uk/fire_checks_and_safety/)

#### **Paper One: The Regulatory Reform Fire Safety Order 2005**

This is a background paper explaining the legal background of the Fire Regs and the Fire Regs.

#### **Paper 2: Additional Notes to the Home Office Guidance on Making your small paying guest accommodation safe from fire 2023**

This paper provides additional notes to use in conjunction with the Home Office Guidance on Making your small paying guest accommodation safe from fire paper.

#### **Paper 3: Applying the Sleeping Risk Guide to existing holiday accommodation**

This paper provides the first paper on providing additional information for larger properties.

### **These have been followed by....**

#### **Fire Checks at Changeover, Routine maintenance and Testing V1**

This provides a guide to fire checks at changeover, and a testing regime.

#### **How to find a Competent Fire Risk Assessor?**

This provides the websites where you can find authorised fire experts.

#### **Updated Fire Risk Assessment**

Suitable for use with the 'Small' guide from the Home Office and Welsh Fire, with the addition of a 'Review Date' box.

#### **Train as a Competent Fire Risk Assessor**

Lots of request about how to become a Competent Fire Risk Assessor. This is probably only feasible and of interest to those with multiple properties or agencies.

#### **Additional Fire Safety Notices (without What3Words)**

We have produced some further Fire Safety Notices without a space at the bottom for What3Words. We really do recommend that you include creating a What3Words reference for your property as the vast majority of emergency services all over the country use it.

### What3 Words explained

What3Words is and how to use it.

### FAQ's

We have published the first sets of FAQ's, the most commonly asked fire questions. This will be regularly updated and when updates are made, they will also appear in the newsletter.

These can all be found at [https://www.pascuk.co.uk/fire\\_checks\\_and\\_safety/](https://www.pascuk.co.uk/fire_checks_and_safety/)

### Next Steps

In addition, PASC UK **will be providing the following over the coming weeks.**

- Further Papers and Webinars (See Webinar Programme)
- Regular updates on mitigation measures for buildings outside the **Home Office Guidance on Making your small paying guest accommodation safe from fire 2023 (Underway)**
- Work with Home Office and Fire Experts to come up with reasonable and proportionate mitigations for those with properties outside the **Home Office Guidance on Making your small paying guest accommodation safe from fire 2023.**
- More will be added over the coming weeks

Members questions are welcome on any issues that they have with their Fire Risk Assessments, and we will answer as best we can. We are not ourselves fire safety experts and will do our best to try and offer solutions or signposts to solutions. We are afraid that we cannot answer non-Members questions on fire issues.

### NEW TRADE DIRECTORY

**Please suggest to your trusted suppliers that they can be listed for free on the PASC UK Trade Directory, just send them the second link in this article, ten added in last week 😊**

Last week, we also launched the Trade Directory. We intend for this to be a resource where you can find all kinds of services that you need to run your business. We have started with the suppliers that many of you have sent in. Here are the initial listings, with clear categories.

<https://www.pascuk.co.uk/business-directory/>

We are looking for many, many more. There is no charge for suppliers to list here and we have created a simple form for them to apply to be listed, so if you have a good Fire Risk Assessor, or photographer, or accountant, please get them to fill in the really simple form here:

<https://www.pascuk.co.uk/add-a-business-listing/>

Thanks, with all your help we can build a really comprehensive directory. Comments welcome.

## **RESETTING YOUR PASSWORD FOR THE PASC UK MEMBERS AREA**

You are able to check your account details and download any of the 25 Members only PASC UK papers. The full list of the PASC UK Members Papers is detailed below.

### **Anticipated questions:**

#### **1/ How do I log in?**

On the main PASC website you will see a link in the top right-hand corner called "Member Login". Click this link and enter your email address and password. Once logged in you will be in the members area.

#### **2/ I can't find my password.**

Click on the "Member login" link on the far right of the menu on our website and click the "forgot password" link which is in blue text just below the "log in" button. Enter your email address in the field and click "request password reset" button.

#### **3/ Who do I contact if I cannot get in?**

If you are having difficulty, please email [admin@pascuk.co.uk](mailto:admin@pascuk.co.uk) and Justin will investigate for you.

#### **4/ My username doesn't match my email address, does it matter?**

No, it doesn't, usually your username would be your email address, but through address changes and mistyping, some don't match up. However, the only place those are used is in the login field, all correspondence will go to your usual email address. Unfortunately, it isn't possible to change the username once it has been set.

## **NEWSLETTER INDEX (WHERE TO FIND PREVIOUS INFORMATION)**

All previous content is indexed and can be found on the 2022/23 Index on the Newsletter page. Look for PASC UK Index 2022/23. This will be updated weekly.

<https://www.pascuk.co.uk/newsletters/>

## **WALES INFORMATION AND WHERE TO FIND IT**

If you are affected by what is happening in Wales and do not get the direct Wales only communications, please email me at [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk) put **Wales Newsletter** in the subject line and we will add you to the Wales Only circulation list.

Previous Wales Newsletters can all be found here: <https://www.pascuk.co.uk/wales-182-days-reports/>

## GENERAL INFORMATION SECTION

### PASC UK SOCIAL MEDIA

Please consider following PASC UK on Social Media, it gives us a way to contact you quickly in the event of any changes or announcements that are made. We promise not to bombard you and to try to keep it relevant and topical.

**PASC UK on Twitter @PascUK**

**PASC UK on Facebook @pascukltd**

This is where the latest news between newsletters gets posted.

### PASC UK MEMBERS ONLY PAPERS

This is the current list of Members Only papers available in the Members area of the website.

- [PASC UK Business Rates Claim Note England](#)

A guide to 'Claiming' your property in England. You cannot 'check' You cannot 'Check' your properties Business Rates until you have done this.

- [PASC UK Business Rates Check Note England](#)

The guide will take you through 'checking' your Business Rates in England. It is vital that you book a call with the Chair before completing and submitting this 'Check'.

- [PASC UK Template Privacy Policy June 2022](#)

All businesses in the UK are required to have an up-to-date Privacy and Cookie. Not having one can lead to fines. This document provides you with a template policy.

- [PASC UK Template, Privacy Policies explained June 22](#)

This document explains Privacy Policies

- [PASC UK Template Cookie Policy and Guidance June 22](#)

This document gives further guidance on Cookie and Privacy Policies

- [PASC UK Guidance on using CCTV 2021](#)

Having CCTV at business premises can bring benefits, however there are several stages of legal compliance that you need to go through to operate such a system.

- [PASC UK Template CCTV Policy June 2022](#)

This document provides you with a basic CCTV Template Policy.

- [PASC UK Guidance on completing a short form LIA](#)

A 'Legitimate Interests Assessment' is a requirement if you have CCTV. This will guide you through creating one.

- [PASC UK Template LIA](#)

This document is a template Legitimate Interests Assessment for CCTV

- [PASC UK Template Breach Risk Assessment \(Req if you have a GDPR breach\)](#)

This template will guide you through the steps to take if you have a breach of GDPR.

- [PASC UK Record of Processing \(This is what data that you store and for how long?\)](#)

This template gives you the headings for the types of data that you store and for how long.

- [PASC UK Template Internet Fair Usage Policy](#)

This template document can be inserted into your Terms and Conditions to cover fair internet usage at your business.

- [PASC UK EV Charging Guidance \(This is about to be updated for 2023, launch expected end of May 2023\)](#)

This guidance takes you through putting together an EV Charging Policy at your business, necessary even if you do not have EV charge points, to help protect against charging out of the window.

- [PASC UK EV Charging Policy for Member's T's & C's](#)

This template document can be inserted into your Terms and Conditions to cover EV charging at your business, whether you provide the facility or not so as to help maintain insurance cover.

- [PASC UK Ghosting Report](#)

Ghosting is the practice that is employed by some self-catering agents whereby they leave your property on their website after you have left, with 'this property no longer available' .... Book one of these. This report tells you the steps you can take to have the property removed.

- [PASC UK Risk summary of 3<sup>rd</sup> Party suppliers at Holiday lets](#)

Having third party suppliers giving services to our guests at our businesses requires careful planning, in order not to void insurance. This paper explains the steps to take to maintain insurance cover. Covers chefs, mobile cooking companies, hot tub rental, bouncy castles. Entertainers etc.

- [PASC UK ICO Registration Paper](#)

This paper explains whether or not your business needs to register with the ICO. In 99% of cases PASC UK Members will need to do so. It costs £40 to register.

- [PASC UK ICO Registration FAQ's](#)

This document answers the most common questions about registering with the ICO and why you need to.

- [PASC UK Guidance on damage caused by guest and your T's & C's](#)

This document provides Members with another clause for their T's and C's. this one to protect you if guests cause damage to the property such that you have to cancel subsequent bookings and who pays.

- [PASC UK Template for clause in T's C's ref guest damage](#)

This is the template clause to add to your Terms and Conditions to protect you if guest damage causes future cancellations.

- [PASC UK Guest Comms Paper](#)

Improving the flow of Guest Communications from initial contact prebooking to post departure is one of the key elements to improving guest satisfaction and driving up repeat bookings. This paper should be taken in conjunction with the webinar on this subject in the Webinars section.

- [PASC UK Influencer Paper](#)

Many Members have reported being contacted by influencer or media offering coverage of your property in exchange for a free stay. There are several legal aspects to Members being offered this that they need to be aware of. These are covered in this Paper.

## PASC UK MEMBERS LOGO UPDATED

We have updated the logos for Members to display on their websites. We now have a full set of Welsh versions too. A full variety of shapes and formats are available to suit all layouts.



## MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- 25 and growing Special Interest Papers including legal docs such Privacy and Cookie Policies

What will be available to non-members?

- The PASC UK newsletters
- Email support when available. (Members support comes first).
- Free Webinars
- Fire protocols
- Some General interest Papers

We are currently making major investments in supporting you better and all this costs money, these include.

- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector
- Legal papers to help inform and protect Members.

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. <https://bit.ly/3ptd4RU> Thanks.

## **BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS**

More details on the new PASC UK website here: <https://bit.ly/3ptd4RU>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

## **SUPPORT LOBBYING BY JOINING PASC UK**

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200
- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card. Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-pasc-uk/>



Wishing each and every one of you all the best.

Best regards

Alistair Handyside MBE  
Executive Chair  
The Professional Association of Self-Caterers UK  
[www.pascuk.co.uk](http://www.pascuk.co.uk)  
[chair@pascuk.co.uk](mailto:chair@pascuk.co.uk)  
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