



Professional Association of Self-Caterers UK

PASC UK NEWSLETTER

7 November 2023 Issue 186

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COMMENTARY

Couple of things to highlight this week, first from Newsletter 'master copy' to version mailed out, the section on 'Upholstered Fire Regs' got lost ☹, it's featured this week and is worth at least being aware of.

It's another unwelcome intervention, that the vast majority of our sector is unlikely to ever become aware of but that could have nasty consequences. Read it, and our tip of the day is avoiding mega discounted soft furnishings that are not fully compliant, as we won't be able to use them shortly.

Last call, if you are on Business Rates you must take part in the petition below, to try and extend the 50% discount we are currently receiving. Bills set to rise substantially from April if support not continued.

We are going to try out some 'in person' Members meetings, we have had good interest in this, so are going to try three to properly test the water. See below for more info if you are in or near Northumberland, Cornwall and Devon.

The free Fire Signs Catalogue which has 28 different signs to choose from is now on the website, and we have separated the fire signs page from the fire support information to try and make it easier. See the section below on this as we try and improve this part of our Fire Support.

Last week's Fire Doors 2 Webinar was extremely well attended, and it is on the Website along with the accompanying slides. Showing actual real life floor plans and real doors as examples was well received. <https://www.pascuk.co.uk/webinars/>

We are still awaiting the 'open plan' update, and are chasing hard for this, so that those affected can get clarity on options for mitigation, we still believe that this is really imminent and are keeping the Webinar programme free as free as we can for this.

This weeks loony story to share is a building society that is opting not to lend for holiday lets as a way of helping the housing crisis, <https://www.mortgagesolutions.co.uk/news/2023/11/02/leeds-bs-looks-to-limit-holiday-let-lending/> Couldn't really make it up.....

We have lots of stuff almost ready to publish....

- Bed Bugs Paper
- Higher Wiscombe Fire Risk Assessment Case Study
- Electrical Testing Update

Should be ready by next week and in the pipeline....

- Members Annual Report
- General Annual Report

As always, any questions please let us know. Best regards

Alistair

PASC UK ON THE ROAD AND IMPORTANT MEETINGS AHEAD

Over the coming weeks PASC UK will be presenting at the following events.

- 9th November Devon Farms AGM
- 14th November Cottageline Agency Conference
- 15th November Tourism Alliance Board
- 21st November Farm Stay Conference (FS Members only)
- 28th November PASC UK Board Meeting
- 7th December Northumberland Members meeting in Alnwick. (See Members Meetings below)
- December Devon Members meeting (See Members Meetings below)
- January Cornwall Members Meeting (See Members Meetings below)
- 6th February. West Country Tourism Conference

PASC UK WEBINAR PROGRAMME FOR NOVEMBER 2023

We will be adding to the schedule below over coming weeks and there will doubtless be more of the subject of fire, especially when the imminent 'open plan' guidance comes out. More details soon....

PASC UK ENGLAND MEMBERS MEETING

**Review of 2023, what's expected in 2024?
1100 on Wednesday 13 December**

A chance to look back at the year from a purely England perspective, and to try and second guess 2024, and take any questions that Members may have. Members Meetings are for paid Members only and are limited to 100 places by our zoom account, and the fact that any bigger is hard to manage, so as always, first come first served.

Register here:

<https://us06web.zoom.us/meeting/register/tZwocOmpqDwjGdJ0mi0DjCDhAo68PAwSUM8F>

Once registration approved, you will be sent a link to the meeting.

PASC UK WALES MEMBER MEETING

**Review of 2023, what's expected in 2024?
1100 on Thursday 14 December**

A chance to look back at the year from a purely Wales perspective, and to try and second guess 2024, and take any questions that Members may have. Members Meetings are for paid Members only and are limited to 100 places by our zoom account, and the fact that any bigger is hard to manage, so as always, first come first served.

Register here: <https://us06web.zoom.us/meeting/register/tZctf-GoqzMjG9dFNzwVrfFvuk48IXMETD5H>

Once registration approved, you will be sent a link to the meeting.

IN PERSON PASC UK MEMBERS MEETINGS, THE PLAN

We are planning three initial in person Members Meetings, to test the water on these. We have had some good interest to them so far.

The only firm date we have is Northumberland at the moment, and that is planned to be at lunchtime on Thursday 7th December.

The Devon Date is likely to be prior to Christmas and the Cornwall date will be at lunchtime on either 7/8 February.

We will shortly be sending out a note to all Members in these areas to check interest levels and numbers. This information will enable us to determine numbers, and from there we can plan the actual venue. When asking we will have an indication of the town where we plan to hold the meeting.

These will be Members only, and free to attend with light refreshments provided.

We hope that these will be a good opportunity to meet with other owners and learn from shared experiences, and perhaps laugh about some others.

We hope to get the note out this week.

Suggestions and feedback welcome.

IF YOU PAY BUSINESS RATES YOU MUST SIGN THIS URGENT REPEAT

In March next year, the 50% discount applied to Business Rates bill for Hospitality comes to an end. This support, applied by both English and Welsh Governments has been a huge support to enable recovery for not just self-catering but the whole hospitality sector.

With the Autumn statement looming it's vital that as many of you that pay Business Rates sign this Petition.....

We are asking that the support continues for at least a further year. If you are paying Business Rates, and nearly all that have a holiday complex, or more than one property on site do, then just take part in this petition.

It's being run by UK Hospitality whom we work with really closely and rather than have a separate Petition are supporting this one. It really does only take a couple of minutes. Thanks.

<https://ukhospitality.eaction.org.uk/businessrates>

EXAMPLE COST OF SUPPLY & FIT OF FIRE ALARMS IN A THREE BEDROOM PROPERTY

This proved popular last week, so running one more time....

We have been asked many times recently how much it costs to install the fire alarms, and after seeing Members getting astronomical quotes, particularly for smaller installs, we asked our electrician to separate out one of our three bedroom installs to give an indication of cost. This is for a quality job, signed off and certificated, and supplying AICO equipment. They have done all our alarms.

This is a general quote, (subject to the usual, location and site survey) and an indication of how much to supply and fit a compliant hard wired, RF linked fire alarm system would cost. This is priced to supply AICO alarms.

This would include:

- 3 x bedrooms
- 1 x corridor upstairs
- 1 x corridor downstairs
- 1 x living / dining area
- 1 x kitchen

This would need 6 optical smoke detectors and 1 carbon heat detector,

As an indication this would be in the region of £1500 plus VAT.

Our electrician has a good team and several vans and can take on further work. His business can cover the triangle that is from Plymouth to Bristol and down to Lyme Regis, so essentially Devon and Somerset.

Members in that area who may be interested, can get the Companies contact details by emailing chair@pascuk.co.uk

REMEMBER MASTERCANCEL? COTTAGESURE? IF SO, A MUST READ **LAST CALL**

We are going back in time for a moment here. During the Pandemic, many of the then current PASC UK Membership were Cottagesure Policy Holders and were told that the policy did not cover them for lockdown.

Many were SuperControl customers too, and SuperControl had a product called MasterCancel, which paid out to the owner of guests cancelled for any reason. As a result, a large number of PASC UK Members opted for MasterCancel.

After the victory in the Supreme Court against RSA Cottagesure, owners were able to claim for loss of revenue, BUT RSA decided that only part of the MasterCancel Premium, (you had to sign an annual contract) could be claimed against ICOW (Increased costs of working).

Recognise any of this? If you do and were affected, then please let chair@pascuk.co.uk know, as we are commencing with a follow up to get the outstanding amounts and have engaged an expert to help with this.

You do need to be a Member and you will need to agree to the expert's terms. (Very reasonable, max 10% of recovered monies). More detail from Chair if applicable. chair@pascuk.co.uk

UPHOLSTERED FURNITURE FIRE REGULATIONS – PROPOSED NEW SCHEME OCTOBER 2023

The Government is currently considering updating the upholstered furniture regulations, which date from 1988.

In the new scheme, there will be items specifically included in the new regulations, and an excluded list. Some of those inclusions and exclusions are now based on the size of the item concerned e.g., pet beds, or scatter cushions.

Self-catering accommodation and holiday lets are classified as 'supply-chain actors' and/or 'further suppliers'. This includes:

Landlords and letting agents who let out furnished accommodation. This includes holiday homes (Airbnb or similar).

The Consultation background document gives a definition of 'further suppliers':

"Further suppliers - Any other business involved in the supply of domestic upholstered furniture, not captured by the manufacturer or importer definitions, will be considered further suppliers'. Landlords and letting agents, including those letting holiday homes and those letting properties via Airbnb or similar, who are acting in the course of a business in letting a property within which furniture is included, will be treated as such."

Manufacturers are being offered a transitional period of 18 months to 1 April 2026 in order to offload stock that is compliant with the old 1988 Regulations, but not compliant with the new Regulations. This is stock that they can sell - during that period - but which you - as a 'supply-chain actor' or 'further supplier' - should not buy, if it is for items moving from the old excluded list to the new included list. If you do so, these items fail to meet the new Regulations, on an ongoing basis.

Products now out of scope (excluded):

(a) Bean bags with a surface area less than 10,800 cm²,

- (b) Floor cushions with a surface area less than 10,800 cm²,
- (c) Scatter cushions with: (i) width and height less than 45cm x 45cm, and (ii) with a surface area less than 4,050 cm²,
- (d) Seat pads with: (i) width and height less than 45cm x 45cm, and (ii) with a surface area less than 4,050 cm²,
- (e) Mattresses with width and height less than 75 cm x 190 cm,
- (f) Pet furniture with a surface area less than 10,800 cm²,
- (g) bedding, for example any pillow, duvet, quilt, weighted or other blanket, sleeping bag or mattress protector,
- (h) Floor coverings, for example carpets and mats, (i) Curtains, (j) Upholstered bed side barrier intended to be used to prevent a child falling out of bed, (k) upholstery intended to be used with baby furniture,
- (i) Moses baskets,
- (j) Bassinets,
- (k) Baby changing mats,
- (l) Carry cots,
- (m) Play pens,
- (n) Play mats,
- (o) Cot bumpers,
- (p) Baby nests, or
- (q) Baby rockers and bouncers

Products now in scope (included):

The following list of items are considered to be in scope:

- (a) Sofas
- (b) Armchairs
- (c) Sofa beds
- (d) Futons
- (e) Pouffes / Padded foot stools
- (f) Bean bags with a surface area 10,800 cm² or greater,
- (g) Floor cushions with a surface area 10,800 cm² or greater,
- (h) Scatter cushions with: (i) width and height 45cm x 45cm or greater, or (ii) with a surface area 4,050 cm² or greater, (i) Seat pads with:
 - (i) width and height 45cm x 45cm or greater, or (ii) with a surface area 4,050 cm² or greater,
 - (j) Mattresses with width and height 75 cm x 90 cm or greater,
 - (k) Pet beds with a surface area 10,800 cm² or greater,
 - (l) Divans / Upholstered bed bases
 - (m) Upholstered Bedsteads
 - (n) Headboards and footboards
 - (o) Mattress toppers
 - (p) Outdoor furniture (unless labelled as not to be used/ stored inside)

Please note that this list is not exhaustive and any product that meets the definition of an upholstered product, and is not listed as excluded from scope, will be judged to be in scope.

As you will see, there are a number of items which are now included or excluded based on size, not on item type. There also seems to be a printing error re mattresses (the two lists provide contradictory information).

Pre-1 January 1950 furniture:

The same rules are proposed to apply as previously. No change.

Implementation:

The new approach will take effect on 1 October 2024. Manufacturers will continue to sell old stock, which may not comply with the new Regulations, up to 1 April 2026. You should avoid buying items that have moved to the 'included' list if they do not comply with the new regulations (i.e. manufacturers offloading non-compliant stock).

Contact:

While the consultation closed on 24th October, you should still be able to submit your comments to: furniturefire.safety@beis.gov.uk

Further resources:

To see the background and questions relating to upholstered furniture:

https://assets.publishing.service.gov.uk/media/64ff3c5c57e8840013e1287b/smarter_regulation_consultation_on_the_new_approach_to_the_fire_safety_of_domestic_upholstered_furniture.pdf

Main page for the consultation:

<https://www.gov.uk/government/consultations/smarter-regulation-fire-safety-of-domestic-upholstered-furniture>

Comments please to louise@pascuk.co.uk

FREE PASC UK FIRE SIGNS CATALOGUE **FURTHER UPDATE 7 NOV**

We have totally reorganised the free fire signs on the website. We now have 28 and some were finding it awkward to find exactly the one that they are looking for, so this section is being completely updated. This is stage one.

Firstly, we have created a catalogue that you can download and that will tell you, with an illustration of each sign, what the descriptor is on the webpage and which number has been allocated to each sign.

We suggest that you download the Catalogue first, and select the signs that may be useful, and then download in turn. Should save a lot of time.

You can download the Catalogue here, plus instruction son using What3words if you choose to:
https://www.pascuk.co.uk/fire_checks_and_safety/

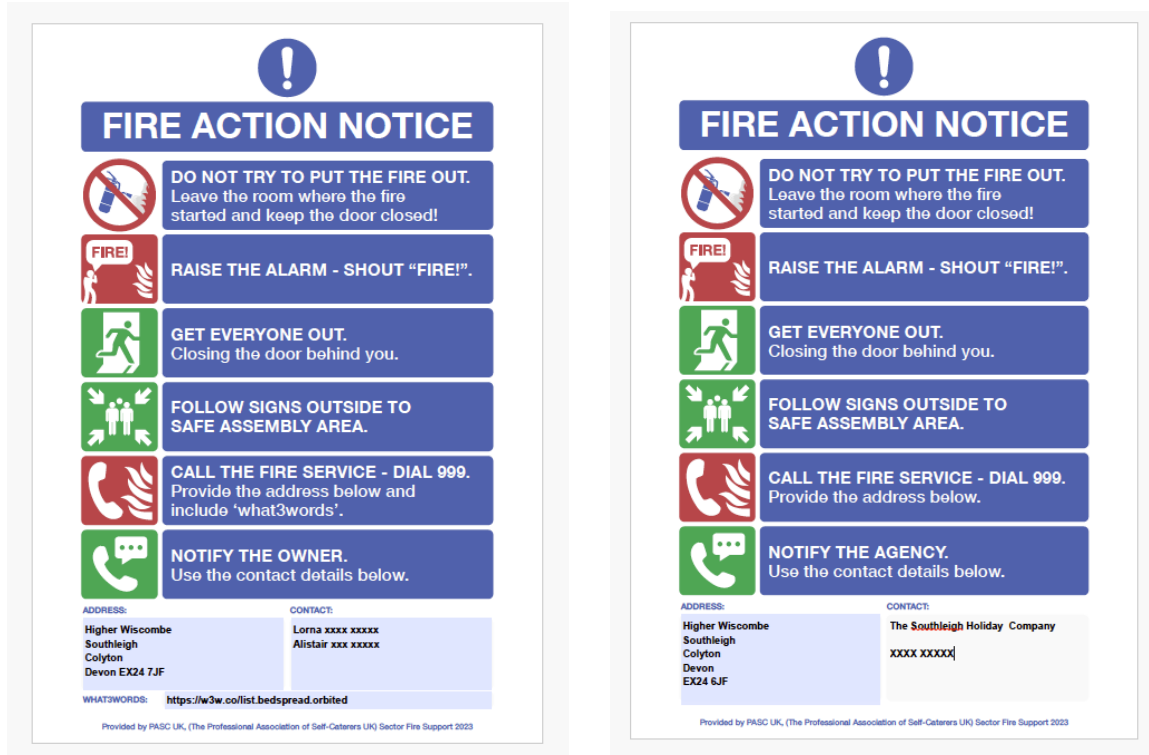
The Fire Signs are now on a separate page, easily linked from the page above at:
<https://www.pascuk.co.uk/fire-safety-signs/>

Stage 2 is to create a small image of each sign, so that you can choose directly from the page itself.

This is now underway, and we will update you when finished.

FIRE GUIDANCE WHERE TO FIND IT ALL AND ANY UPDATES? 7 Nov.

Only new paper this week is covered above, the PASC UK Fire Signs Catalogue.



They can be found here: https://www.pascuk.co.uk/fire_checks_and_safety/

(If you have any trouble downloading these images from the website, please try using Google Chrome as opposed to Google or Safari).

There are short docs that summarize the current situation with Fire Regs in self-catering in England and Wales. They signpost you to all the regulations, the Government produces Guidance, the additional PASC UK papers and more.

They can be found here: https://www.pascuk.co.uk/fire_checks_and_safety/

If you are looking for information on why the regs are now law in England, and coming in Wales, or what a Responsible person is, please refer to recent Newsletters.

<https://www.pascuk.co.uk/newsletters/>

Main Home Office Papers

Home Office Guidance on Making your small paying guest accommodation safe from fire 2023

This paper covers small units, without open plan downstairs, not more than four bedrooms, sleeping no more than twelve in two storey buildings.

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1147723/A_guide_to_making_your_small_paying-guest-accommodation_safe_from_fire.pdf

Fire Safety Risk Assessment Sleeping Accommodation

This paper goes some way to helping with larger properties, but is an old paper, published in 2006 and is currently being updated by the Home Office. Earliest date expected is around the end of the year.

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/422192/9281_Sleeping_Accommodation_v2.pdf

Additional PASC UK Supporting Papers

To help owners navigate through this, and to supplement the Government Papers mentioned above, we have commissioned three initial papers from our Fire expert, Paul Bray, GFireE, Fire Safety Consultant.

The papers are number 1,2 and 3. They can be found here: <https://www.pascuk.co.uk/reports/> and also here: https://www.pascuk.co.uk/fire_checks_and_safety/

Paper One: **The Regulatory Reform Fire Safety Order 2005**

This is a background paper explaining the legal background of the Fire Regs and the Fire Regs.

Paper 2: **Additional Notes to the Home Office Guidance on Making your small paying guest accommodation safe from fire 2023**

This paper provides additional notes to use in conjunction with the Home Office Guidance on Making your small paying guest accommodation safe from fire paper.

Paper 3: **Applying the Sleeping Risk Guide to existing holiday accommodation**

This paper provides the first paper on providing additional information for larger properties.

These have been followed by....

Fire Checks at Changeover, Routine maintenance and Testing V1

This provides a guide to fire checks at changeover, and a testing regime.

How to find a Competent Fire Risk Assessor?

This provides the websites where you can find authorised fire experts.

Updated Fire Risk Assessment

Suitable for use with the 'Small' guide from the Home Office and Welsh Fire, with the addition of a 'Review Date' box.

Train as a Competent Fire Risk Assessor

Lots of request about how to become a Competent Fire Risk Assessor. This is probably only feasible and of interest to those with multiple properties or agencies.

Additional Fire Safety Notices (without What3Words)

We have produced some further Fire Safety Notices without a space at the bottom for What3Words. We really do recommend that you include creating a What3Words reference for your property as the vast majority of emergency services all over the country use it.

What3 Words explained

What3Words is and how to use it.

FAQ's

We have published the first sets of FAQ's, the most commonly asked fire questions. This will be regularly updated and when updates are made, they will also appear in the newsletter.

These can all be found at https://www.pascuk.co.uk/fire_checks_and_safety/

Next Steps

In addition, PASC UK **will be providing the following over the coming weeks.**

- Further Papers and Webinars (See Webinar Programme) (Underway)
- Regular updates on mitigation measures for buildings outside the **Home Office Guidance on Making your small paying guest accommodation safe from fire 2023** (Underway)

- Work with Home Office and Fire Experts to come up with reasonable and proportionate mitigations for those with properties outside the **Home Office Guidance on Making your small paying guest accommodation safe from fire 2023**. (Underway)
- Prepare a case study of a Fire Risk Assessment (FRA) of our own property for Members, this will include a FRA covering our large, ten-bedroom, three storey property with open plan kitchens. (Due shortly)
- More will be added over the coming weeks

Members questions are welcome on any issues that they have with their Fire Risk Assessments, and we will answer as best we can. We are not ourselves fire safety experts and will do our best to try and offer solutions or signposts to solutions. We are afraid that we cannot answer non-Members questions on fire issues.

OCCASIONAL PROBLEMS WITH DOWNLOADS FROM THE PASC UK WEBSITE REPEAT

Reports of this are now much reduced, just a handful over the weekend and yesterday and downloads showing no sign of decreasing, so if you do have a problem, please refer back to this section first. Thanks.

We are getting reports that some are experiencing problems downloading docs from the PASC UK website. Currently thousands of documents a day are being successfully downloaded, however if you do have a problem, please at first try changing your browser to Google Chrome (a more recent iteration of google, just Google it, open it and start searching...). That seems to solve 99.9% of problems. This has been caused by a complete overload in the last week or so.

We have been working flat out to solve this and testing last night and this morning with a changed system of downloading means that in our tests Safari, Google, Chrome and Firefox are working... You now have to provide brief details, and the link is sent to you via a transponder...

Looks like this.

You get asked the following...

PASC UK FIRE NOTICE FOR OWNERS (NO WHAT3WORDS)

To download this report, please complete the following form.

Contact Name

Email Address

Company Name

If you would like to be kept up to date on all matters self-catering/short term lets in England and Wales, tick the box below to receive our free weekly Newsletter.

Thank you for completing this form. Your download has been sent to you via email. If it doesn't arrive shortly, please check your junk mail.

Once completed and submitted you get an email that looks like this... and you click on the link. Then you can save the doc too.

Here's Your Download Link To The PASC UK Fire Notice For Owners



o PASC UK Website <admin@pascuk.co.uk>

To: o chair@pascuk.co.uk

Message Body:
Alistair Handyside

Thank you for requesting this report. You can download it [here](#).

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This e-mail was sent from a contact form on PASC UK

We are also increasing the capacity of the website to handle the current volume.

If you are a Member, you do not need to log in first, the main link is off the home page at www.pascuk.co.uk

In the last resort please let us know which papers you are struggling to download, and we will get them to you as quickly as possible. chair@pascuk.co.uk Please be patient, we may be on the road, in meetings or zooms, so please try Google Chrome first. Thanks.

NEW TRADE DIRECTORY

Please suggest to your trusted suppliers that they can be listed for free on the PASC UK Trade Directory, just send them the second link in this article, ten added in last week 😊

Last week, we also launched the Trade Directory. We intend for this to be a resource where you can find all kinds of services that you need to run your business. We have started with the suppliers that many of you have sent in. Here are the initial listings, with clear categories.

<https://www.pascuk.co.uk/business-directory/>

We are looking for many, many more. There is no charge for suppliers to list here and we have created a simple form for them to apply to be listed, so if you have a good Fire Risk Assessor, or photographer, or accountant, please get them to fill in the really simple form here:

<https://www.pascuk.co.uk/add-a-business-listing/>

Thanks, with all your help we can build a really comprehensive directory. Comments welcome.

RESETTING YOUR PASSWORD FOR THE PASC UK MEMBERS AREA

You are able to check your account details and download any of the 25 Members only PASC UK papers. The full list of the PASC UK Members Papers is detailed below.

Anticipated questions:

1/ How do I log in?

On the main PASC website you will see a link in the top right-hand corner called "Member Login". Click this link and enter your email address and password. Once logged in you will be in the members area.

2/ I can't find my password.

Click on the "Member login" link on the far right of the menu on our website and click the "forgot password" link which is in blue text just below the "log in" button. Enter your email address in the field and click "request password reset" button.

3/ Who do I contact if I cannot get in?

If you are having difficulty, please email admin@pascuk.co.uk and Justin will investigate for you.

4/ My username doesn't match my email address, does it matter?

No, it doesn't, usually your username would be your email address, but through address changes and mistyping, some don't match up. However, the only place those are used is in the login field, all correspondence will go to your usual email address. Unfortunately, it isn't possible to change the username once it has been set.

NEWSLETTER INDEX (WHERE TO FIND PREVIOUS INFORMATION)

All previous content is indexed and can be found on the 2022/23 Index on the Newsletter page. Look for PASC UK Index 2022/23. This will be updated weekly.

<https://www.pascuk.co.uk/newsletters/>

WALES INFORMATION AND WHERE TO FIND IT

If you are affected by what is happening in Wales and do not get the direct Wales only communications, please email me at chair@pascuk.co.uk put **Wales Newsletter** in the subject line and we will add you to the Wales Only circulation list.

Previous Wales Newsletters can all be found here: <https://www.pascuk.co.uk/wales-182-days-reports/>

GENERAL INFORMATION SECTION

PASC UK SOCIAL MEDIA

Please consider following PASC UK on Social Media, it gives us a way to contact you quickly in the event of any changes or announcements that are made. We promise not to bombard you and to try to keep it relevant and topical.

PASC UK on Twitter @PascUK

PASC UK on Facebook @pascukltd

This is where the latest news between newsletters gets posted.

PASC UK MEMBERS ONLY PAPERS

This is the current list of Members Only papers available in the Members area of the website.

- [PASC UK Business Rates Claim Note England](#)

A guide to 'Claiming' your property in England. You cannot 'check' You cannot 'Check' your properties Business Rates until you have done this.

- [PASC UK Business Rates Check Note England](#)

The guide will take you through 'checking' your Business Rates in England. It is vital that you book a call with the Chair before completing and submitting this 'Check'.

- [PASC UK Template Privacy Policy June 2022](#)

All businesses in the UK are required to have an up-to-date Privacy and Cookie. Not having one can lead to fines. This document provides you with a template policy.

- [PASC UK Template, Privacy Policies explained June 22](#)

This document explains Privacy Policies

- [PASC UK Template Cookie Policy and Guidance June 22](#)

This document gives further guidance on Cookie and Privacy Policies

- [PASC UK Guidance on using CCTV 2021](#)

Having CCTV at business premises can bring benefits, however there are several stages of legal compliance that you need to go through to operate such a system.

- [PASC UK Template CCTV Policy June 2022](#)

This document provides you with a basic CCTV Template Policy.

- [PASC UK Guidance on completing a short form LIA](#)

A 'Legitimate Interests Assessment' is a requirement if you have CCTV. This will guide you through creating one.

- [PASC UK Template LIA](#)

This document is a template Legitimate Interests Assessment for CCTV

- [PASC UK Template Breach Risk Assessment \(Req if you have a GDPR breach\)](#)

This template will guide you through the steps to take if you have a breach of GDPR.

- [PASC UK Record of Processing \(This is what data that you store and for how long?\)](#)

This template gives you the headings for the types of data that you store and for how long.

- [PASC UK Template Internet Fair Usage Policy](#)

This template document can be inserted into your Terms and Conditions to cover fair internet usage at your business.

- [PASC UK EV Charging Guidance \(This is about to be updated for 2023, launch expected end of May 2023\)](#)

This guidance takes you through putting together an EV Charging Policy at your business, necessary even if you do not have EV charge points, to help protect against charging out of the window.

- [PASC UK EV Charging Policy for Member's T's & C's](#)

This template document can be inserted into your Terms and Conditions to cover EV charging at your business, whether you provide the facility or not so as to help maintain insurance cover.

- [PASC UK Ghosting Report](#)

Ghosting is the practice that is employed by some self-catering agents whereby they leave your property on their website after you have left, with 'this property no longer available' Book one of these. This report tells you the steps you can take to have the property removed.

- [PASC UK Risk summary of 3rd Party suppliers at Holiday lets](#)

Having third party suppliers giving services to our guests at our businesses requires careful planning, in order not to void insurance. This paper explains the steps to take to maintain insurance cover. Covers chefs, mobile cooking companies, hot tub rental, bouncy castles. Entertainers etc.

- [PASC UK ICO Registration Paper](#)

This paper explains whether or not your business needs to register with the ICO. In 99% of cases PASC UK Members will need to do so. It costs £40 to register.

- [PASC UK ICO Registration FAQ's](#)

This document answers the most common questions about registering with the ICO and why you need to.

- [PASC UK Guidance on damage caused by guest and your T's & C's](#)

This document provides Members with another clause for their T's and C's. This one to protect you if guests cause damage to the property such that you have to cancel subsequent bookings and who pays.

- [PASC UK Template for clause in T's C's ref guest damage](#)

This is the template clause to add to your Terms and Conditions to protect you if guest damage causes future cancellations.

- [PASC UK Guest Comms Paper](#)

Improving the flow of Guest Communications from initial contact prebooking to post departure is one of the key elements to improving guest satisfaction and driving up repeat bookings. This paper should be taken in conjunction with the webinar on this subject in the Webinars section.

- [PASC UK Influencer Paper](#)

Many Members have reported being contacted by influencer or media offering coverage of your property in exchange for a free stay. There are several legal aspects to Members being offered this that they need to be aware of. These are covered in this Paper.

PASC UK MEMBERS LOGO UPDATED

We have updated the logos for Members to display on their websites. We now have a full set of Welsh versions too. A full variety of shapes and formats are available to suit all layouts.



MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)

- Book Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- 25 and growing Special Interest Papers including legal docs such Privacy and Cookie Policies

What will be available to non-members?

- The PASC UK newsletters
- Email support when available. (Members support comes first).
- Free Webinars
- Fire protocols
- Some General interest Papers

We are currently making major investments in supporting you better and all this costs money, these include.

- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector
- Legal papers to help inform and protect Members.

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. <https://bit.ly/3ptd4RU> Thanks.

BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS

More details on the new PASC UK website here: <https://bit.ly/3ptd4RU>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

SUPPORT LOBBYING BY JOINING PASC UK

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £70
- 2 – 4 Units £125
- 5 – 10 Units £200
- 11 + Units £300

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card. Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-pasc-uk/>

Wishing each and every one of you all the best.

Best regards

Alistair Handyside MBE
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DISCLAIMER

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