



# Professional Association of Self-Caterers UK

## PASC UK NEWSLETTER

### 19 March 2024 Issue 203

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#### COMMENTARY

The very first thing that everyone, if they have not done this already, must do is sign the 'Stop the Abolition of the FHL Allowances' Petition. We have already passed 12100 letters to MPs since launch a week ago. 😊 Keep them coming please.

Click here: <https://pascuk.eaction.online/FHL>

The second thing to do is to take part in the Survey Monkey that we have written to gather data to demonstrate the impact of FHL abolition. Much of this data we simply do not have.

Click here: <https://www.surveymonkey.com/r/5KMN6JY>

Please share the link with everyone that you know who might be affected and remember everyone in your household who can vote can also take part. Thanks 😊

More details on both below.

Last week's Members Meeting was well attended, and FHL was discussed, plus other issues, the recording can be found in the Webinar tab in the Members area of the website.

Please see below for details of work on FHL, which has consumed just about all our energy this last two weeks. Any outstanding queries we will get to, starting again on Wednesday. Apologies for any delays in responding.

We are in London as you read this in a series of meetings with MPs.

Are we getting anywhere?

It looks possible. The push back, hugely helped by the Petition, (with some key MPs getting over 200 letters each), is gaining momentum, and it is beginning to look like the Finance Bill will be voted on without FHL Abolition included. We are still looking for confirmation of that. Will probably know later Today, but that would be the start of the measure ending up in the long grass. If there are any solid announcements we will put it on social media and send a Newsflash to all.

Today is solid lobbying meetings with MPs culminating in the House of Commons Hospitality Reception hosted by The Tourism Alliance.

There is much speculation on social channels, but all we know until more detail emerges is that HMG has an **ambition** to abolish FHL allowances. More detail may emerge today, or in the coming days and weeks, that in part depends upon how well planned this was, or whether it was fingers down the back of the sofa at the last minute.

On the more positive side the PASC UK Legal Pack has gone well, and we are announcing below the first Members Webinar where you will have the legal papers explained and be able to ask any questions that you may have concerning these papers. See below.

We also have some really good news that we will be announcing the details of Adrian's replacement in Wales at this Thursday's Welsh Members in person Meeting in Welshpool. We will be introducing them at that meeting. 😊😊 We have a great crowd coming to that, let's try and make it a good send off for Adrian 😊

We have also confirmed our next in Person Regional Meeting, and this will take place near Worcester on Wednesday 24th April between 1400 and 1700, details below.

As always, any questions please let us know. Best regards

Alistair

## **PETITION TO MPS**

The very first thing that everyone, if they have not done this already must do is sign the 'Stop the Abolition of the FHL Allowances' Petition. We have already passed 12100 letters to MPs since launch a week ago. 😊 Keep them coming please. It is making a real impact.

Click here: <https://pascuk.eaction.online/FHL>

Please share the link with everyone that you know who might be affected and remember everyone in your household who can vote can also take part. Thanks 😊

## **SURVEY TO GATHER DATA FOR CONTINUED LOBBYING**

The second thing to do is to take part in the Survey Monkey that has been written to gather data to demonstrate the impact of FHL abolition. Much of this data we simply do not have. It is anonymous, so please as before, take part and share with those that you know are affected. Once again, we really do need a big number.

Click here: <https://www.surveymonkey.com/r/5KMN6JY>

Please share the link with everyone that you know who might be affected and remember everyone in your household who can vote can also take part. Thanks 😊

Thanks in advance 😊

## **ABOLITION OF FHL ALLOWANCES UPDATE 19 MARCH**

### **Media coverage**

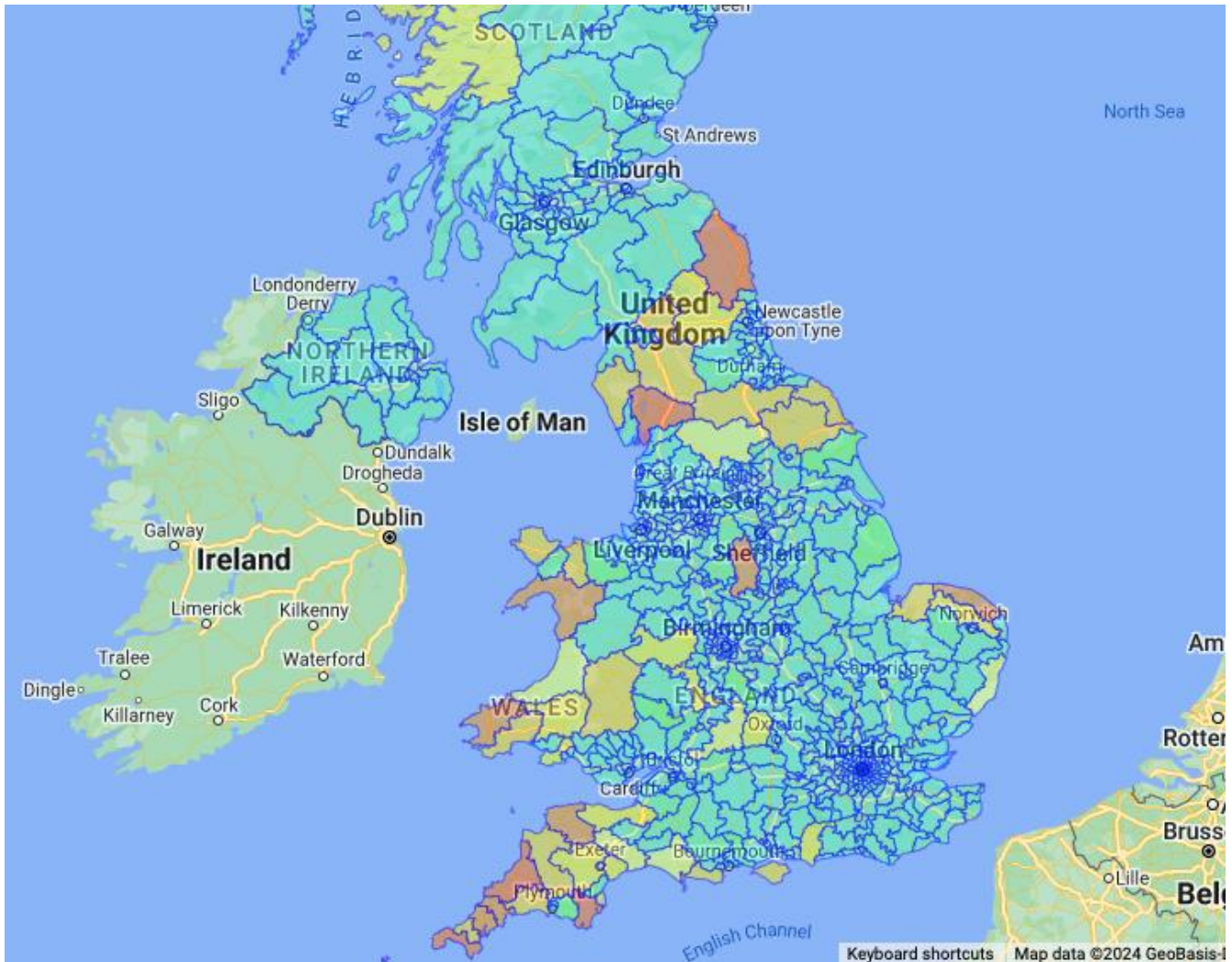
We have managed to collectively get pretty positive media coverage on this, including radio and TV. We will provide a full list next. Several press releases issued so far.

### **Petition**

We launched this on the Monday before the Budget Vote, a gamble, if we only got 1500 or so it was not going to help. As of now we have 12,150. Stunning support from all of you including the PASC UK Agency Members and other with major players jumping in mid last week we collectively pushed through and past 10,000. Huge thanks. Not many more still to share petition, so we think maxing out and closing at around 12,500 -13,000 looks like a plan, we want to avoid slowing to a dribble.

The iparl reports that are generated shows us which Constituencies have been hit. They are almost universally the ones we wanted to hit (in red) as the MPs in those can be the most vocal, and have been pressuring the Government to do something about the second homes/holiday conflation.

Here's a screen grab.



### Expert advice

We have been wary of trying to answer or advise owners on what to do, this is financial advice and just like legal and fire this needs to come from experts. Whilst owners are understandably keen to act quickly and agency Members keen to inform, we just really do not have that information yet.

The accountancy firms have no detail either, so we would caution any reader taking any premature action, until the impact would be understood. Lots of hopelessly inaccurate information on social channels and blogs, right now no one knows anything, no detail has been released beyond the 'ambition' to abolish FHL, and as far as we can tell, this looks unlikely to be in the Finance Bill.

We have commissioned Francis Clark (FC) in Exeter (Partner John Endecott is well known to us and recognised as the FHL expert) to assist on this. We met with them before the Budget was voted through to discuss how this will work and will be able to share details as to what is possible when more detail emerges from Treasury.

We are planning on having the work split into two parts.

1/ Lobbying guidance and tech know how. This is behind the scenes, so they do not appear to be working for anyone in particular when lobbying themselves.

2/ Sector support.

This will come in something like the following forms:

- Papers for Members on tax strategies. Pros and Cons
- FAQ's
- Webinars.
- Impacts on specific types of ownership under FHL, case studies nearly complete to send to FC in Exeter, thanks to Dan and Rick.

We will also be having update meetings regularly with them to make sure that we are lobbying from the right angles, and modifying the support for the sector in line with what is actually announced.

### **Owner Survey**

We have drafted an owner survey and ask that all take part in that. This is to gain very specific data on the impact that abolition might have, some questions that we have not asked before, and should get a decent response whilst owners' anger is high. See above to take part. Collaboration will be key to this providing meaningful data, so please take part in this important survey. We will be expecting as many partners as possible to share.

### **Sector letters**

Sector letters signed by over 50 self-catering agencies have gone into the Chancellor and Nigel Huddleston, Treasury Minister. A slightly modified version was sent to Huddleston. For those that may not know Nigel Huddleston was Tourism Minister from before Covid to mid last year. Normally fair-minded, and was a good tourism minister, he should understand where we really sit in the sector more than most.

### **MPs**

We have a broad list of MPs that we engage with, and all of these have been directly contacted and engaged.

All MPs who have received more than 15 letters from iparl, are getting tailored letters from us. We spent most of Friday evening and Saturday tailoring and sending these one by one to MPs. So already sent to all the main target MPs. The rest will follow over the next 24 hours..

We have engaged with MPs who have been reported as supportive and have sent them more detail and invited them to engage and meet with us, many have already.

It is English Tourism Week, and today between 3-5 pm we have the Hospitality Reception in the House of Commons, hosted by the Tourism Alliance. Normally we would expect 50 +MPs of all parties to attend. We have been urging MPs to attend. There will be several of us at this event, and we will report back.

Prior to that reception MP meetings are being arranged beforehand with MPs in Portcullis House.

Ann Marie Norris MP from Devon has been brilliant on TV and in the Treasury Select Committee: Watch from 15.37.04. <https://parliamentlive.tv/event/index/7419fa3b-8fef-479b-a815-dea1bd7482e7?in=15:36:52> Note the comment from Hunt that the abolition will not stop letting through AirBnB - a very London viewpoint.

We have sent separate notes to MPs when in dialogue with our Members.

We have sent over 250 MP letters directly this week, the vast majority tailored to their area.

### **Word on the streets?**

We are getting all kinds of feedback on this, from MPs, Officials and media. It's too early to say that a reverse ferret is underway, although we have many MPs who think it should be, there is however a lot more language coming back talking of 'concessions' (sometimes this get muddled by the 'brightline' test in the OTS Paper, our instinct is to steer clear of that until we agree what the 'brightline' threshold might be). If not concessions, economic impact assessments, or a full consultation, are also being commonly expressed, either of these would of course kick this into pre-election long grass.

Others are reporting that it's not/won't be in the Finance Bill so is good as in the long grass. We should know more over the next few days.

### **Any suggestions?**

Please let us have any feedback on the above and any questions also suggestions as to further actions welcome.

Update on press cuttings next week.

## **STATUTORY REGISTRATION & PLANNING CHANGES ENGLAND UPDATE 19 MARCH**

Each week we publish a summary of any updates as we have them on both Statutory Registration and the proposed Planning Changes.

Rather than repeat, each week we will provide an update of that week only. You can refer to previous Newsletters here: <https://www.pascuk.co.uk/newsletters/general-newsletters/>

Both DCMS (the Govt Department that leads on Tourism) who lead on Registration, and DLUHC (the Govt Department that lead on planning) have both said that they expect the formal responses to last summer's Consultations into Registration and Planning to come out before the summer recess - so before 24 July this year.

It is likely that that is when we will know the full detail of what both interventions will contain. We will continue to have meetings with both departments and keep you abreast of any developments.

### **Updated comment on the Registration Scheme.**

No further update this, except to say we have another meeting with DCM to discuss this next Monday.

## Updated comments on Planning Changes.

No further meetings with DLUHC this week.

Links to Government Announcements:

[https://www.gov.uk/government/news/short-term-lets-rules-to-protect-communities-and-keep-homes-available?utm\\_medium=email&utm\\_campaign=govuk-notifications-topic&utm\\_source=abcf45c0-6cb1-41e0-8fb3-addcbdd3400c&utm\\_content=immediately](https://www.gov.uk/government/news/short-term-lets-rules-to-protect-communities-and-keep-homes-available?utm_medium=email&utm_campaign=govuk-notifications-topic&utm_source=abcf45c0-6cb1-41e0-8fb3-addcbdd3400c&utm_content=immediately)

and from DCMS:

[https://www.gov.uk/guidance/delivering-a-registration-scheme-for-short-term-lets?utm\\_medium=email&utm\\_campaign=govuk-notifications-topic&utm\\_source=57e40b2f-17ef-4143-b404-b80b0ae62c39&utm\\_content=immediately](https://www.gov.uk/guidance/delivering-a-registration-scheme-for-short-term-lets?utm_medium=email&utm_campaign=govuk-notifications-topic&utm_source=57e40b2f-17ef-4143-b404-b80b0ae62c39&utm_content=immediately)

Any questions to [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk)

## NEW PASC UK LEGAL PACK LAUNCHED AND ON THE WEBSITE

We are delighted to announce our Partnership with Stephens Scown Solicitors (SSS). PASC UK has worked with SSS since our inception – many of you will have met Tom Chartres-Moore on some of our previous Webinars on Cancellation policies and much more. Partnering with SSS is a ‘no-brainer’ for PASC UK because their knowledge and expertise surrounding our sector is unrivalled.

You can now find the Legal Pack live in the Members area on the website – this is our first major piece of work with SSS as part of the Partnership. We look forward to utilising their knowledge we face future challenges to our sector.



Please see announcement below on the first Member Webinar to support these papers.

A reminder as to what the Legal Pack contains.

## 1/ Terms and Conditions and House Rules

These will offer Members legally written T's and C's (Terms and Conditions) for holiday lets. These will encompass all the learning that we have all had during and since covid, and the need to have adaptable T's and C's as other threats and opportunities arrive. It could be EV charging, or accepting dogs, not wanting dangerous dogs, or Granny charging etc.

## 2/ CCTV Policies

If you have or are thinking about having CCTV at your premises, and this includes doorbell cams and some noise monitoring equipment, there are inevitably some legal hoops to jump through. This series of papers will help you become compliant and protect you from claims from guests and visitors to your property that you have infringed their rights in some way.

## 3/ Privacy and Cookie Policies.

These will only be relevant if you have a website, if you do these are a legal requirement and due to originating whilst in Europe, they undergo frequent changes. Sadly, there are people out there that will be mortally offended at having their human rights abused by an out-of-date Cookie/Privacy Policy and will seek redress. These papers will help protect you against that and ensure compliance.

## NEW PASC UK WEBINAR PROGRAMME FOR MARCH APRIL 2024

Please find below the March/April webinar programme. We are also expecting to have some more Fire Webinars as we may get some further clarity on open plan issues from the Home Office shortly, plus other Webinars meetings, to look at impacts and mitigations of the Government's intention to abolish FHL Allowances, to follow the launch of new Papers, the legal pack, for example.

Previous webinars and meetings can be viewed on the PASC UK Website at: <https://www.pascuk.co.uk/webinars/> Members only recordings are in the Members area.

## 1/ PASC UK WEBINAR WITH SUPERCONTROL AND KEY DATA



Date 1500 on Wednesday 20 March 2024



This meeting is for anyone who is looking for accurate data on which to base decisions to grow their business. PASC UK has partnered with Key Data to be our data partner and in this webinar you will see why.

We will be introducing Key Data to you who will give an overview of data from our sector along with booking trends.

There will also be a presentation from one of our long-term partners SuperControl, to explain the key highlights and benefits of their booking software.

We will then be demonstrating to you how, with a combination of Key Data and SuperControl you are just a few clicks away from looking at your own occupancy and rates, compared to other short term rental businesses in your local market.

This is a must attend if you are looking to monitor your bookings more closely going forwards and there will be a Q&A at the end.

This webinar will be recorded and placed in the free to access part of the website. You need to register, and we will then send you an invitation to join.

- Introduction from PASC UK
- Looking at Booking Trends, Rates and Occupancy: Key Data
- The Key features and Benefits of the SuperControl platform: SuperControl
- Key Data and SuperControl demo live data in the Dashboard: Key Data and SuperControl
- Q&A

To book you need to click on the link below to register and provide your business name please. Register here [https://us06web.zoom.us/webinar/register/WN\\_to8FChiiQEiXgPpS-ZWtFw](https://us06web.zoom.us/webinar/register/WN_to8FChiiQEiXgPpS-ZWtFw)

## **2/ PASC UK MEMBERS LEGAL PACK WEBINAR WITH STEPHENS SCOWN SOLICITORS**

**Date 1100 on Tuesday 26 March 2024**

This Webinar is to launch and explain the PASC UK Legal Pack which we cover above. In Conjunction with our Legal partner, Stephens and Scown Solicitors (SSS), we have produced templates for the four most important legal documents that businesses like ours require. The webinar will run through the Partnership, and we will be joined by Tom Moore and Emily xxx from SSS to take questions from the Members.

- Background to PASC UK Legal Pack and Partnership
- Terms and Conditions and how House Rules work
- Privacy and Cookie Policies
- CCTV Policies
- Q&A

Members Webinars are limited to 500 places, and are dealt with on a first come first served basis

To book you need to click on the link below to register and provide your business name please.

Register here: [https://us06web.zoom.us/webinar/register/WN\\_llyrsbNXSW2-766kLO2jTA](https://us06web.zoom.us/webinar/register/WN_llyrsbNXSW2-766kLO2jTA)

### **3/ PASC UK MEMBERS WEBINAR WITH THE PASC UK BUYING CLUB**

**PLEASE NOTE REARRANGED DATE FOR THE BUYING CLUB WEBINAR.**

**Date 1100 on Tuesday 16 April 2024**

It's been a while since we had a dedicated PASC UK Buying Club meeting. Over 1200 of the 1750 Members have already joined and are getting the benefit of using this free service. In this webinar we will cover the following

- How the PASC UK Buying Club Works
- Key Benefits
- Fuel Discount Card
- Credit Card facility
- New Offers
- Q&A

Members Meetings are limited to 100 places, and are dealt with on a first come first served basis

To book you need to click on the link below to register and provide your business name please.

Register here: <https://us06web.zoom.us/meeting/register/tZYlfuuqrDMoG9F0aPFj0iJfMdfcMtXGz4XZ>

### **PASC UK ON THE ROAD AND IMPORTANT MEETINGS AHEAD**

Over the coming weeks PASC UK will be present at the following events:

- 19<sup>th</sup> March. Tourism Alliance Conference, London
- 19<sup>th</sup> March. English Tourism Week, Parliamentary Reception, London
- 21<sup>st</sup> March. PASC UK Wales meeting, Welshpool (details below)
- 26<sup>th</sup> March. Independent Agencies Meeting. Salisbury
- 23<sup>rd</sup> April. Global Short Term Rental Summit, London
- 23<sup>rd</sup> April. Shortyz Awards, London
- 24<sup>th</sup> April. PASC UK Members Meeting – Worcester (details below)
- 15<sup>th</sup> May. Tourism Alliance Board, London
- 16<sup>th</sup> May. Business Breakfast, Devon County Show

### **IN PERSON PASC UK MEMBERS MEETINGS UPDATE 19 MARCH**

Sorry for delay in announcing new actual dates for these. We will announce dates and times asap. We are preparing to roll out in person Members meetings across England and Wales after the success of the meetings in Northumberland, Devon and Cornwall. The next planned meetings are as follows:

**PASC UK Members Meeting in Worcester:**

**Date: Wednesday 24<sup>th</sup> April 2024**

**Time: 1400-1700**

**Venue: The Barn at Bennetts Willow Barn**

**Address: Manor Farm, Malvern Road, Lower Wick, Worcester. WRP 4BS**

The Meeting is for PASC UK Members only and you can book a space here on Eventbrite:  
<https://www.eventbrite.co.uk/e/pasc-uk-members-meeting-worcester-april-2024-tickets-856790582697?aff=oddtcreator>

There is no charge, and we will be serving teas, coffees and Shortbreads.

Next is likely to be Norfolk

## **FIRST WALES MEMBERS MEETING**

We are pleased to announce our first person-to-person meeting in Wales after the success of the meetings in Northumberland, Devon and Cornwall.

This will be an opportunity to meet and say thank you to our colleague, Adrian Greason Walker and who is standing down at the end of March. Alistair, the Chair will also be there, and we will be encouraging you to ask any questions or make any points that you wish to. The previous in person Members meeting have also proven to be brilliant at getting Members in touch with one another and sharing experiences. We hope that as many of you as possible will make the effort to come and join us.

The meeting will be held here:

**Venue: The Royal Oak**

**Address: The Cross, Welshpool, Powys, North Wales, SY21 7DG**

**Tel: 01938 552217**

**Date: 21<sup>st</sup> March 2024**

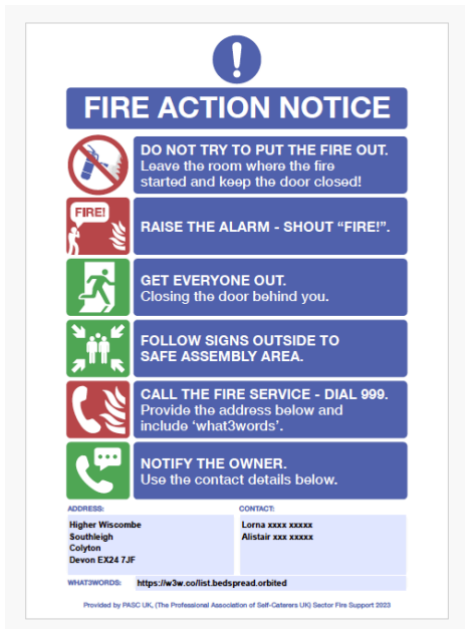
**Timing: 1430-1700**

The Meeting is for PASC Members only and you can book a space here on Eventbrite:  
<https://www.eventbrite.co.uk/e/pasc-uk-cymru-members-meeting-21-march-2024-tickets-847019456997?aff=oddtcreator>

There is no charge, and we will be serving teas, coffees and Shortbreads.

Any questions, please let us know, either  
Adrian [adriangwalker@gmail.com](mailto:adriangwalker@gmail.com) or [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk)

**FIRE GUIDANCE WHERE TO FIND IT ALL? NO UPDATES THIS WEEK**



They can be found here: [https://www.pascuk.co.uk/fire\\_checks\\_and\\_safety/](https://www.pascuk.co.uk/fire_checks_and_safety/)

There are short docs that summarize the current situation with Fire Regs in self-catering in England and Wales. They signpost you to all the regulations, the Government produces Guidance, the additional PASC UK papers and more.

They can be found here: [https://www.pascuk.co.uk/fire\\_checks\\_and\\_safety/](https://www.pascuk.co.uk/fire_checks_and_safety/)

If you are looking for information on why the regs are now law in England, and coming in Wales, or what a Responsible person is, please refer to recent Newsletters. <https://www.pascuk.co.uk/newsletters/>

### Main Home Office Papers

#### Home Office Guidance on Making your small paying guest accommodation safe from fire 2023

This paper covers small units, without open plan downstairs, not more than four bedrooms, sleeping no more than twelve in two storey buildings.

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/1147723/A\\_guide\\_to\\_making\\_your\\_small\\_paying-guest-accommodation\\_safe\\_from\\_fire.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1147723/A_guide_to_making_your_small_paying-guest-accommodation_safe_from_fire.pdf)

#### Fire Safety Risk Assessment Sleeping Accommodation

This paper goes some way to helping with larger properties, but is an old paper, published in 2006 and is currently being updated by the Home Office. Earliest date expected is around the end of the year.

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/422192/9281\\_Sleeping\\_Accommodation\\_v2.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/422192/9281_Sleeping_Accommodation_v2.pdf)

### Additional PASC UK Supporting Papers

To help owners navigate through this, and to supplement the Government Papers mentioned above, we have commissioned three initial papers from our Fire expert, Paul Bray, GFireE, Fire Safety Consultant.

The papers are number 1,2 and 3. They can be found here: <https://www.pascuk.co.uk/reports/> and also here: [https://www.pascuk.co.uk/fire\\_checks\\_and\\_safety/](https://www.pascuk.co.uk/fire_checks_and_safety/)

#### **Paper One: The Regulatory Reform Fire Safety Order 2005**

This is a background paper explaining the legal background of the Fire Regs and the Fire Regs.

#### **Paper 2: Additional Notes to the Home Office Guidance on Making your small paying guest accommodation safe from fire 2023**

This paper provides additional notes to use in conjunction with the Home Office Guidance on Making your small paying guest accommodation safe from fire paper.

#### **Paper 3: Applying the Sleeping Risk Guide to existing holiday accommodation**

This paper provides the first paper on providing additional information for larger properties.

### **These have been followed by....**

#### **Fire Checks at Changeover, Routine maintenance and Testing V1**

This provides a guide to fire checks at changeover, and a testing regime.

#### **How to find a Competent Fire Risk Assessor?**

This provides the websites where you can find authorised fire experts.

#### **Updated Fire Risk Assessment**

Suitable for use with the 'Small' guide from the Home Office and Welsh Fire, with the addition of a 'Review Date' box.

#### **Train as a Competent Fire Risk Assessor**

Lots of request about how to become a Competent Fire Risk Assessor. This is probably only feasible and of interest to those with multiple properties or agencies.

#### **Additional Fire Safety Notices (without What3Words)**

We have produced some further Fire Safety Notices without a space at the bottom for What3Words. We really do recommend that you include creating a What3Words reference for your property as most emergency services all over the country use it.

#### **What3 Words explained**

What3Words is and how to use it.

## FAQ's

We have published the first sets of FAQ's, the most asked fire questions. This will be regularly updated and when updates are made, they will also appear in the newsletter.

These can all be found at [https://www.pascuk.co.uk/fire\\_checks\\_and\\_safety/](https://www.pascuk.co.uk/fire_checks_and_safety/)

## Next Steps

In addition, PASC UK **will be providing the following over the coming weeks.**

- Further Papers and Webinars (See Webinar Programme)
- Regular updates on mitigation measures for buildings outside the **Home Office Guidance on Making your small paying guest accommodation safe from fire 2023 (Underway)**
- Work with Home Office and Fire Experts to come up with reasonable and proportionate mitigations for those with properties outside the **Home Office Guidance on Making your small paying guest accommodation safe from fire 2023.**
- More will be added over the coming weeks

Members questions are welcome on any issues that they have with their Fire Risk Assessments, and we will answer as best we can. We are not ourselves fire safety experts and will do our best to try and offer solutions or signposts to solutions. We are afraid that we cannot answer non-Members questions on fire issues.

## NEW TRADE DIRECTORY

**Please suggest to your trusted suppliers that they can be listed for free on the PASC UK Trade Directory, just send them the second link in this article, ten added in last week 😊**

Last week, we also launched the Trade Directory. We intend for this to be a resource where you can find all kinds of services that you need to run your business. We have started with the suppliers that many of you have sent in. Here are the initial listings, with clear categories.

<https://www.pascuk.co.uk/business-directory/>

We are looking for many, many more. There is no charge for suppliers to list here and we have created a simple form for them to apply to be listed, so if you have a good Fire Risk Assessor, or photographer, or accountant, please get them to fill in the simple form here:

<https://www.pascuk.co.uk/add-a-business-listing/>

Thanks, with all your help we can build a comprehensive directory. Comments welcome.

## RESETTING YOUR PASSWORD FOR THE PASC UK MEMBERS AREA

You can check your account details and download any of the 25 Members only PASC UK papers. The full list of the PASC UK Members Papers is detailed below.

### Anticipated questions:

#### 1/ How do I log in?

On the main PASC website you will see a link in the top right-hand corner called "Member Login". Click this link and enter your email address and password. Once logged in you will be in the members area.

#### 2/ I can't find my password.

Click on the "Member login" link on the far right of the menu on our website and click the "forgot password" link which is in blue text just below the "log in" button. Enter your email address in the field and click "request password reset" button.

#### 3/ Who do I contact if I cannot get in?

If you are having difficulty, please email [admin@pascuk.co.uk](mailto:admin@pascuk.co.uk) and Justin will investigate for you.

#### 4/ My username doesn't match my email address, does it matter?

No, it doesn't, usually your username would be your email address, but through address changes and mistyping, some don't match up. However, the only place those are used is in the login field, all correspondence will go to your usual email address. Unfortunately, it isn't possible to change the username once it has been set.

## NEWSLETTER INDEX (WHERE TO FIND PREVIOUS INFORMATION)

All previous content is indexed and can be found on the 2022/23 Index on the Newsletter page. Look for PASC UK Index 2022/23. This will be updated weekly.

<https://www.pascuk.co.uk/newsletters/>

## WALES INFORMATION AND WHERE TO FIND IT

If you are affected by what is happening in Wales and do not get the direct Wales only communications, please email me at [chair@pascuk.co.uk](mailto:chair@pascuk.co.uk) put **Wales Newsletter** in the subject line and we will add you to the Wales Only circulation list.

Previous Wales Newsletters can all be found here: <https://www.pascuk.co.uk/wales-182-days-reports/>

## GENERAL INFORMATION SECTION

### PASC UK SOCIAL MEDIA

Please consider following PASC UK on Social Media, it gives us a way to contact you quickly in the event of any changes or announcements that are made. We promise not to bombard you and to try to keep it relevant and topical.

**PASC UK on Twitter** @PascUK

**PASC UK on Facebook** @pascukltd

**PASC UK on LinkedIn** <https://www.linkedin.com/company/pasc-uk/>

This is where the latest news between newsletters gets posted.

### PASC UK MEMBERS ONLY PAPERS

This is the current list of Members Only papers available in the Members area of the website.

- [PASC UK Business Rates Claim Note England](#)

A guide to 'Claiming' your property in England. You cannot 'check' You cannot 'Check' your properties Business Rates until you have done this.

- [PASC UK Business Rates Check Note England](#)

The guide will take you through 'checking' your Business Rates in England. It is vital that you book a call with the Chair before completing and submitting this 'Check'.

- [PASC UK Template Privacy Policy June 2022](#)

All businesses in the UK are required to have an up-to-date Privacy and Cookie. Not having one can lead to fines. This document provides you with a template policy.

- [PASC UK Template, Privacy Policies explained June 22](#)

This document explains Privacy Policies

- [PASC UK Template Cookie Policy and Guidance June 22](#)

This document gives further guidance on Cookie and Privacy Policies

- [PASC UK Guidance on using CCTV 2021](#)

Having CCTV at business premises can bring benefits, however there are several stages of legal compliance that you need to go through to operate such a system.

- [PASC UK Template CCTV Policy June 2022](#)

This document provides you with a basic CCTV Template Policy.

- [PASC UK Guidance on completing a short form LIA](#)



A 'Legitimate Interests Assessment' is a requirement if you have CCTV. This will guide you through creating one.

- [PASC UK Template LIA](#)

This document is a template Legitimate Interests Assessment for CCTV

- [PASC UK Template Breach Risk Assessment \(Req if you have a GDPR breach\)](#)

This template will guide you through the steps to take if you have a breach of GDPR.

- [PASC UK Record of Processing \(This is what data that you store and for how long?\)](#)

This template gives you the headings for the types of data that you store and for how long.

- [PASC UK Template Internet Fair Usage Policy](#)

This template document can be inserted into your Terms and Conditions to cover fair internet usage at your business.

- [PASC UK EV Charging Guidance \(This is about to be updated for 2023, launch expected end of May 2023\)](#)

This guidance takes you through putting together an EV Charging Policy at your business, necessary even if you do not have EV charge points, to help protect against charging out of the window.

- [PASC UK EV Charging Policy for Member's T's & C's](#)

This template document can be inserted into your Terms and Conditions to cover EV charging at your business, whether you provide the facility or not to help maintain insurance cover.

- [PASC UK Ghosting Report](#)

Ghosting is the practice that is employed by some self-catering agents whereby they leave your property on their website after you have left, with 'this property no longer available' .... Book one of these. This report tells you the steps you can take to have the property removed.

- [PASC UK Risk summary of 3<sup>rd</sup> Party suppliers at Holiday lets](#)

Having third party suppliers giving services to our guests at our businesses requires careful planning, in order not to void insurance. This paper explains the steps to take to maintain insurance cover. Covers chefs, mobile cooking companies, hot tub rental, bouncy castles. Entertainers etc.

- [PASC UK ICO Registration Paper](#)

This paper explains whether your business needs to register with the ICO. In 99% of cases PASC UK Members will need to do so. It costs £40 to register.

- [PASC UK ICO Registration FAQ's](#)

This document answers the most common questions about registering with the ICO and why you need to.

- [PASC UK Guidance on damage caused by guest and your T's & C's](#)

This document provides Members with another clause for their T's and C's. this one to protect you if guests cause damage to the property such that you have to cancel subsequent bookings and who pays.

- [PASC UK Template for clause in T's C's ref guest damage](#)

This is the template clause to add to your Terms and Conditions to protect you if guest damage causes future cancellations.

- [PASC UK Guest Comms Paper](#)

Improving the flow of Guest Communications from initial contact prebooking to post departure is one of the key elements to improving guest satisfaction and driving up repeat bookings. This paper should be taken in conjunction with the webinar on this subject in the Webinars section.

- [PASC UK Influencer Paper](#)

Many Members have reported being contacted by influencer or media offering coverage of your property in exchange for a free stay. There are several legal aspects to Members being offered this that they need to be aware of. These are covered in this Paper.

## PASC UK MEMBERS LOGO UPDATED

We have updated the logos for Members to display on their websites. We now have a full set of Welsh versions too. A full variety of shapes and formats are available to suit all layouts.



## MEMBER BENEFITS SUMMARISED

To carry out the lobbying work that we do on behalf of the Sector we need funding. 90% plus of this funding comes from Membership Subscriptions.

Members will get.

- Access to Telephone Support
- Prompt email support
- Access to Members Benefits and Discounts. (Buying Group Membership details below)
- Members only Webinars, (Including ask the Chair sessions)
- Book Appointments with the Chair
- Specific Discounts on key products
- PASC UK Guides to reducing Business Rates
- Hard Copy of the Visit England Pink Book
- 25 and growing Special Interest Papers including legal docs such Privacy and Cookie Policies

What will be available to non-members?

- The PASC UK newsletters
- Email support when available. (Members support comes first).

- Free Webinars
- Fire protocols
- Some General interest Papers

We are currently making major investments in supporting you better and all this costs money, these include.

- Sponsorship of the Visit England Pink book, to help promote the safe and legal aspects of our sector
- Membership fees to the Tourism Alliance, UK Hospitality and Wales Tourism Alliance
- Surveys and reports to use data-based arguments to win support for the sector
- Legal papers to help inform and protect Members.

If you have not yet joined PASC UK, please consider joining NOW. Details below the Buying Club information. <https://bit.ly/3ptd4RU> Thanks.

## **BUYING CLUB MEMBER BENEFIT FOR PAID PASC UK MEMBERS**

More details on the new PASC UK website here: <https://bit.ly/3ptd4RU>

This is a Buying Club, it's free to join if you are a paid up PASC UK Member. There will be no additional fee for Members to join the Club.

## **SUPPORT LOBBYING BY JOINING PASC UK**

There is a huge amount of work and lobbying to do to help support you all in the self-catering sector. We don't ask very often, however, if we are to fight on so many fronts, we simply need more funds. There are thousands of you that have had the benefit of this newsletter and the lobbying done on behalf of the sector.

We are now asking that as many of you as possible join PASC UK. The fight is on so many fronts, and we get much better results when we engage proper legal advice and proper PR firms to assist with campaigns. Memberships to other organisations that provide common lobbying, information feeds and support also cost many thousands of pounds a year.

Membership fees are as follows: All per annum.

- Single cottage £80
- 2 – 4 Units £140
- 5 – 10 Units £220
- 11 + Units £320

For companies like cleaning firms, or industry support companies, Trade Membership is £200, and you will get a listing in the Trade Directory on the new website.

Members get telephone support and priority email support.

You can join here, simple form, takes 2 mins, and you'll get an invoice, payable by BACS or Credit Card. Just click on this link to go to the joining page: <https://www.pascuk.co.uk/join-pasc-uk/>

Wishing every one of you all the best.

Best regards

Alistair Handyside MBE

Executive Chair

The Professional Association of Self-Caterers UK

[www.pascuk.co.uk](http://www.pascuk.co.uk)

[chair@pascuk.co.uk](mailto:chair@pascuk.co.uk)

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**Professional Association of Self-Caterers UK**

## **DISCLAIMER**

*The content of this newsletter does not constitute legal advice. PASC UK are not legally qualified and make no representation or warranty of any kind regarding the completeness, accuracy, adequacy, availability, validity, reliability and suitability of the information contained herein. Any reliance you place on such material is therefore strictly at your own risk and PASC UK will not be liable for any losses/damages you suffer as a result of your reliance.*

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